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GTE COMMUNICATIONS CORPORATION (GTECC)

1999 ALEC Data Request

Florida Statue 364.02(2) defines basic local service as:

"Basic local telecommunications service" means voice-grade, flat-rate residential and flat-rate single line business local exchange services which provide dial tone, local usage necessary to place unlimited calls within a local exchange area, dual tone multi-frequency dialing, and access to the following: emergency services such as "911," all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing. For a local exchange company, such terms shall include any extended area service routes, and extended calling service in existence or ordered by the commission on or before July 1, 1995.

1. a. Are you providing service to service to residential customers in Florida that complies with the above definition of basic local service?

ANSWER: Yes.

b. To how many residential customers are you providing basic local service in Florida?

ANSWER:

- E

As of June 30, 1999, the number of GTECC residential customers in Florida is . GTECC considers this information to be company proprietary and confidential. GTECC respectfully requests this information be kept confidential and not made available to the public.

- c. What are your current rates for providing residential basic local service?

 ANSWER: Please see GTECC's Florida P.S.C. Price List No. 1, Sections 3.1.3, 4.1.3, and 5.1.3 in attached Exhibit A.
- d. Are you providing service to business customers in Florida that complies with the above definition of basic local service?

ANSWER: Yes.

- e. To how many business customers are you providing basic local service in Florida?

 ANSWER: As of June 30, 1999, the number of GTECC business customers in Florida is GTECC considers this information to be company proprietary and confidential. GTECC respectfully requests this information be kept confidential and not made available to the public.
- f. What are your current rates for providing business basic local service in Florida? ANSWER: See GTECC's Florida P.S.C. Price List No. 1, Sections 3.1.3, 4.1.3, and 5.1.3 in attached Exhibit A.
- 2. Are you currently providing other forms of local service (business or residential) in Florida that may not meet Florida's statutory definition of basic local service? (Examples could include: multiline business users; services with toll restrictions or usage; mandatory 90 blocking; limited amount of local calling included in the monthly charge; bundled service offerings; etc.) (If yes, continue with question #2; if no, skip to Question #3) ANSWER: Yes.

DOCUMENT NUMBER - DATE

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GTE Communications Corporation (GTECC) 1999 ALEC Data Request Page 2

a. Are you currently providing other forms of local service to residential customers in Florida?

ANSWER: Yes.

b. If the response to a. Is affirmative, please describe the forms of local service you are providing to residential customers in Florida. (If available, please provide brochures or comparable materials.)

ANSWER: See attached Exhibit A.

c. If the response to a. is affirmative, please indicate your current rates for the services indicated in response to b.

ANSWER: See GTECC's Florida P.S.C. Price List No. 1, Sections 3.1.3, 4.1.3, and 5.1.3 in attached Exhibit A.

d. Are you currently providing other forms of local service to business customers in Florida?

ANSWER: Yes.

e. If the response to d. is affirmative, please describe the forms of local service you are providing to business customers in Florida. (If available, please provide brochures or comparable materials.)

ANSWER: See GTECC's Florida P.S.C. Price List No. 1, Sections 3.1.3, 4.1.3, and 5.1.3 in attached Exhibit A.

- f. If the response to d. is affirmative, please indicate your current standard rates for the services indicated in response to e.
 ANSWER: See GTECC's Florida P.S.C. Price List No. 1, Sections 3.1.3, 4.1.3, and 5.1.3 in attached Exhibit A.
- 3. a. Please describe the method(s) you are using to provide telephone services (e.g., resale, interconnection, unbundled network elements, facility-based, etc.)

ANSWER: GTE Communications Corporation provides telephone services on a resale basis.

b. For each exchange where you are providing any form of residential local telephone service, please identify by exchange (a list of exchanges is attached), the number of residential access lines served. (See example below)

ANSWER: Because GTECC does not track access lines by exchange, this information is not readily available. GTECC's current billing system does not maintain ILEC exchange information. GTECC will be implementing a new billing system in 1999 which will provide more reporting capabilities. As of June 30, 1999, the total number of GTECC residential access lines in Florida is GTECC considers this information to be company propnetary and confidential. GTECC respectfully requests this information be kept confidential and not made available to the public.

c. For each exchange where you are providing any form of business local telephone services, please identify by exchange (a list of exchanges is attached), the number of business access lines served. (See example below)

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GTE Communications Corporation (GTECC) 1999 ALEC Data Request Page 3

ANSWER:

Because GTECC does not track access lines by exchange, this information is not readily available. GTECC's current billing system does not maintain ILEC exchange information. GTECC will be implementing a new billing system in 1999 which will provide more reporting capabilities. As of June 30, 1999, the total number of GTECC business access lines in Florida is GTECC considers this information to be company proprietary and confidential. GTECC respectfully requests this information be kept confidential and not made available to the public.

Examples

Miami Exchange: Yulee Exchange:

Residential Access Lines - 154

Business Access Lines - 255

Residential Access Lines - 161 Business Access Lines - 202

d. For billing and accounting purposes, do you differentiate between residential and business customers?

ANSWER: Yes.

e. Are you currently offering any enhanced services? If yes, what are they?

ANSWER: Yes. GTECC currently offers resold Called ID, Call Forwarding, Voice Mail.

f. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any obstacles or barriers encountered.

ANSWER: No.

g. Have you experienced any difficulties involving any agreements you may have with incumbent LECs? If so, please describe any significant problems encountered.

ANSWER: No.

h. Do your anticipate that your long-term manner of providing service will differ from your current practice? If so, do you expect becoming a full scale facilities-based provider?

ANSWER: Yes, GTECC expects to become a facilities-based provider in the future.

i. Have you been assigned your own NXX codes? If yes, how many codes have you been assigned and for each code, as of June 30, 1999, how many numbers have been assigned from the code?

ANSWER: No.

- 4. If you are not currently providing local telephone service in Florida:

 ANSWER: Not applicable. GTECC currently provides local service in Florida.
 - a. Please explain why you are not providing local telephone service. For example, have you experienced marketing or billing difficulties? Lack of capital? Customers are not willing to try something new? Lack of expertise in telecommunications? Difficulties dealing with the LECs? insufficient profit margin?
 - b. Do you anticipate providing local telephone service at some future date? If yes, please indicate when. (e.g., first quarter 2000)

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- c. Please describe the most important factors that you believe are inhibiting your ability to provide local telephone service, and describe how these factors have adversely affected your entry.
- d. Are you currently providing any other telecommunications services in Florida (i.e., other than local service)? If yes, please list the services provided.
- Please list your primary line of business (for example, entertainment, cable television, private line/special access service, interexchange service, local service, cellular service, paging service, electric service, municipality, etc.)
 ANSWER: GTECC's primary line of business is resold telecommunications services.
- 6. At any time during the last 12 months have you provided local telephone services in Florida and then withdrawn the service? If yes, please discuss the reasons for this decision.

 ANSWER: No.
- 7. If you or an affiliate provides cable television in Florida, do you offer any package plans combining cable television and local telephone services? If so, please indicate where such packages are being offered.

 ANSWER: GTECC's affiliate GTE Media Services Incorporated provides cable television services. GTECC does not offer any package plans combining cable television and local telephone services.
- 8. If you or an affiliate provides long distance telephone service in Florida, do you offer any package plans combining long distance and local telephone services? If so, please describe any such plans and their terms and conditions. Is subscribing to both local telephone and local long distance a condition of providing service?

 ANSWER: Yes, see GTECC's Florida P.S.C. Price List No. 1, Sections 3.1.3, 4.1.3, and 5.1.3 in attached Exhibit A. No, customers may subscribe to local telephone service only.
- 9. If you or an affiliate's primary business is unrelated to the provision of telecommunications, please indicate the nature of such primary business(ec). Examples of such businesses could include, but are not timited: pawn shops, title loan companies, alternative automobile financing, internet service providers, or check cashing services.

 ANSWER: Not applicable.
- a. Please describe any actions available to the Florida Public Service Commission which you believe should be taken to foster local exchange competitive market entry.

ANSWER: The Florida PSC has supported competitive market entry by minimizing the rules applicable to ALECs. The PSC should hold the course and allow competition to continue to develop.

- b. Please describe any actions which you may believe should be taken by the Florida legislature that would foster local exchange competitive market entry.
- ANSWER: None. The Florida competitive environment is quite favorable for the development of competition.
- 11. Please provide any additional comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. In

GTE Communications Corporation (GTECC) 1999 ALEC Data Request Page 5

particular, we are seeking comment on obstacles that you believe may be impeding the growth of local competition in the state and any suggestions you may have on how to remove such obstacles.

ANSWER:

12. Please provide a copy of your (or your parent company's) most recent annual report to shareholders and Form 10-K.

ANSWER: See attached most recent annual report to shareholders and Form 10-K of GTE Corporation, GTECC's parent company.

13. a. Please indicate your gross Florida intrastate operating revenues for the year ending 12/31/98. If available, please separate between residential and business.

ANSWER: \$66,099.25

b. Please indicate your company's 1998 assessable revenues, as reported for Florida revenue assessment fees.

ANSWER: GTECC 1998 assessable revenues \$86,099.25