

Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE:

JULY 26, 1999

TO

CHAIRMAN JOE GARCIA

FROM:

DIVISION OF LEGAL SERVICE (B. KEATING)

DIVISION OF TELECOMMUNICATIONS (T.E. JOHNSON)

RE

DOCKET NO. 990760-TC - INITIATION OF SHOW CAUSE PROCEEDINGS

AGAINST PAYPHONE CONNECTION, INC. FOR APPARENT VIOLATION OF

RULE 25-24.515, F.A.C., PAY TELEPHONE SERVICE

JULY 27, 1999, AGENDA CONFERENCE - ITEM 27 - REQUEST FOR DEFERRAL

On July 26, 1999, staff received a call from Ms. Pamela Juhr, Payphone Connection, Inc. Ms. Juhr stated that it is her desire to propose a settlement offer for Docket No. 990760-TC. Staff received Ms. Juhr's settlement offer on July 26, 1999. Because Payphone Connection, Inc. has submitted a settlement offer, staff requests that Docket No. 990760-TC be deferred to the August 17, 1999, Agenda Conference.

cc:

Division of Legal Services

Division of Telecommunications

Recommend has

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PAYPHONE CONNECTION, INC.

July 26, 1999

Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 Attention: Ray Kennedy

Dear Sir:

We are submitting a settlement offer to staff for \$600.00 and are requesting a deferral for the July 27,1999 agenda conference for docket number 990760-TC.

Your Consideration will be appreciated.

Sincerely,
Panule of ful

Pamela J Juhr

318 TANGERINE AVE • MERRITT ISLAND, FLORIDA • 32953 PHONE: 407-454-3144 • FAX: 407-454-3303

PAYPHONE CONNECTION, INC.

July 26, 1999

Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 Attention: Ray Kennedy

Dear Sir:

We received notification of he violations on our payphones. We had three locations that the Name of the Provider was not displayed and the local rate was not posted. We dispatched a contractor to perform the necessary service on our telephones. We later found that the contractor had not preformed the service after telling us that he had. We are implementing a policy of having an employee do a follow up visit to any sites that have been sited for a violation.

We have agreed to pay the fine of \$600.00. Our company takes pride in trying to provide quality service. Your Consideration will be appreciated.

Sincerely, Pamuels of full

Pamela J Juhr