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1		DIRECT TESTIMONY OF DR. RICHARD D. EMMERSON
2		ON BEHALF OF BELLSOUTH TELECOMMUNICATIONS, INC.
3		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4		DOCKET NO. 990649-TP
5		AUGUST 11, 1999
6		
7		SECTION I
8		INTRODUCTION
9		
10	Q.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
11	Α.	My name is Richard D. Emmerson. I am the President and CEO of
12		INDETEC International, Inc. My business address is 445 Marine View
13		Avenue, Suite 310, Del Mar, California.
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15	Q.	PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND WORK
16		EXPERIENCE.
17	Α.	My academic qualifications include a Ph.D. in economics from the
18		University of California, Santa Barbara in 1971. From 1971 through 1979, I
19		was a full-time member of the Economics Department at the University of
20		California, San Diego ("UCSD"). Since 1979, I taught continuously through
21		1996 (part time) at UCSD; I was the Director of the Executive Program for
22		Scientists and Engineers ("EPSE") at UCSD during 1990-1991, a graduate
23		business program designed for scientists and engineers with advanced
24		degrees who are candidates for executive positions in large companies. I
25		have written articles in professional economic journals, and I have
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U9563 AUG II 8 OOO844 performed research projects for government agencies and private industry.

My work experience includes past positions as Senior Vice President of 3 Criterion Incorporated, President of the Institute for Policy Analysis, and 4 President of Economic Research Associates. These firms performed 5 economic analysis for a range of clients, including "unregulated" or 6 competitive firms, regulated firms, government agencies, regulatory 7 commissions, and trade associations. INDETEC International, Inc. 8 provides consulting and training services to international telephone 9 companies, Lucent Technologies, the United States Telephone 10 Association, Bellcore, interexchange companies, as well as to partners and 11 managers of large accounting and consulting firms. During the past 30 12 13 years, I have taught a wide variety of courses ranging from basic 14 economics for telecommunications to highly specialized courses in incremental cost study methodology. 15

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17 Q. HAVE YOU TESTIFIED PREVIOUSLY BEFORE A REGULATORY

18 AGENCY?

A. Yes. I have testified before many public service commissions on
 access charges, bypass, rate structure, competition, terminal
 equipment pricing, network services pricing, and cost analyses in
 Florida and in over half of the states in the United States, as well as in
 Canada. Over the course of the past 12 years, my expert witness
 testimony in over 40 telecommunications regulatory hearings has aided
 in establishing appropriate cost standards in several jurisdictions within

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the industry. I have worked for regulators and telephone companies in nearly a dozen foreign countries during the past few years. I have also served as an expert witness in antitrust and business litigation cases.

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Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

Α. Primarily I address the Commission's issue 3(a): What guidelines and 6 7 specific requirements should be imposed on recurring and nonrecurring cost studies, if any, required to be filed in this proceeding? This issue is 8 important since it establishes the cost information that will be used as a 9 foundation for pricing unbundled network elements (UNEs). I also 10 provide testimony relevant to issues 1 (c) (the appropriate basis for 11 12 deaveraging UNEs), and 1 (f) (other factors and policy considerations relevant to determining deaveraged UNE rates). 13

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Q. HOW IS YOUR TESTIMONY ORGANIZED?

Α. After this introduction, Section II briefly discusses the necessary and 16 impair standards in the Telecommunications Act of 1996 that determine 17 what network elements must be unbundled. I conclude that neither 18 19 convenience nor cost reduction to existing or potential competitors is sufficient to require unbundling of a network element. Section III 20 21 describes the proper uses of an incremental cost study. I conclude that 22 these costs can establish the lower bound for pricing and a minimum 23 revenue test to prevent a service from receiving a cross subsidy, but they cannot establish a service or network element price itself. Section 24 IV, the longest section of testimony, explains the economic foundations 25

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* .	1	of incremental costs. It discusses the FCC's requirements and the
	2	relationship between total element/total service incremental costs and
	3	shared and common costs. Section V briefly addresses a typical point
	4	of confusion regarding cost studies: the proper application of least cost
	5	efficient provider concepts. I conclude that the proper standard reflects
-	6	the costs that actually could be attained in the future, not those that are
	7	une costs that actually could be attained in the future, not those that are
	/	of deciveraging Leansluide that if UNE prices are economic principles
	8	of deaveraging. I conclude that if UNE prices are geographically
	9	deaveraged, corresponding retail rates should be simultaneously and
10)	consistently deaveraged in a similar manner. Section VII provides a
1	1	brief summary of my testimony.
12	2	
13	3	For convenience, a separate page at the end provides a list of
14	1	acronyms used in my testimony.
15	5	
16	5	SECTION II
17	7	ONLY UNBUNDLE ELEMENTS THAT MEET THE
18	3	NECESSARY AND IMPAIR STANDARD
19)	
20	Q.	SHOULD BELLSOUTH BE REQUIRED TO UNBUNDLE ALL
21		NETWORK ELEMENTS THAT ARE TECHNICALLY FEASIBLE TO BE
22		UNBUNDLED?
23	A.	No, section 251(d)(2) of the Telecommunications Act of 1996 states: "In
24		determining what network elements should be made available for
25		purposes of subsection (c)(3), the Commission shall consider, at a

minimum, whether -- (A) access to such network elements as are
proprietary in nature is necessary; and (B) the failure to provide access
to such network elements would impair the ability of the
telecommunications carrier seeking access to provide the services that
it seeks to offer."

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Q. THE FCC, IN ITS FIRST REPORT AND ORDER OF AUGUST 6, 1996,
SUGGESTED THAT INCUMBENT LECS BE REQUIRED TO
UNBUNDLE ANY REQUESTED NETWORK ELEMENT THAT WAS
TECHNICALLY FEASIBLE TO BE UNBUNDLED. DID THE SUPREME
COURT AGREE WITH THIS VIEW?

No. This year the Supreme Court ruled regarding the appeal of the 8th Α. 12 Circuit Court's decision regarding the FCC's First Interconnection 13 Order. (AT&T CORP. et al. v. IOWA UTILITIES BOARD et al., No. 14 97-826. Argued October 13, 1998-Decided January 25, 1999). As 15 part of that decision, the Supreme Court determined that "since the 16 FCC did not adequately consider the §251(d)(2) 'necessary and impair' 17 standards when it gave requesting carriers blanket access to network 18 elements, Rule 319 is vacated." The court went on to state: "in 19 addition, the FCC's assumption that any increase in cost (or decrease 20 in quality) imposed by denial of a network element renders access to 21 that element 'necessary,' and causes the failure to provide that element 22 to 'impair' the entrant's ability to furnish its desired services, is simply 23 not in accord with the ordinary and fair meaning of those terms." The 24 Supreme Court noted that incumbents not unbundling certain elements 25

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may generate delays, decrease quality, or increase the financial or administrative cost to alternate local exchange carriers (ALECs). However, this is not sufficient to make such elements "necessary" for the new entrant nor does it "impair" entry.

Q. IS THE NECESSARY AND IMPAIR STANDARD ECONOMICALLY REASONABLE?

Α. Yes. The forced unbundling of virtually any network element greatly 8 retards investment incentives. An improper standard of excessive 9 unbundling would greatly retard the incentive of new entrants to choose 10 efficiently between investing in facilities and leasing the facilities 11 voluntarily offered by others. In addition, such an improper standard 12 retards the incentives of incumbents to make investments in 13 telecommunications infrastructure. While the incumbent would bear the 14 full risk of making the investment, ALECs would have the option to 15 utilize that investment without paying the premium that such options 16 17 normally require in private enterprise. Since an unbundled element can be leased at the time, place and scale chosen by the ALEC, the final 18 19 prices of UNEs should reflect the option value ALECs receive. 20

SECTION III

THE PROPER USES OF COST STUDIES

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Q. WHY SHOULD THIS COMMISSION CONSIDER TOTAL SERVICE OR
 TOTAL ELEMENT LONG-RUN INCREMENTAL COSTS (TSLRIC OR
 TELRIC)?

Α. The Commission should consider these cost concepts for two reasons. 4 5 First, the FCC in its Interconnection Order of August 8, 1996, advances TELRIC as the cost standard to be used for unbundled network 6 elements. Second, forward-looking incremental costs, TS or TE LRIC, 7 if estimated correctly, provide the economically proper lower bound for 8 pricing a service or element (and the lower bound for the revenue 9 produced by a service or element when volume insensitive costs are 10 included) for preventing a cross subsidy or an anticompetitively low 11 12 price. However, an incremental cost cannot be used, by itself, to determine a UNE or service price. 13

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Q. WHAT PURPOSE IS SERVED BY THE PRODUCTION OF COSTSTUDIES?

Α. Forward-looking cost studies are often produced for establishing 17 18 bounds for pricing of services, both for purposes of ensuring profitable 19 business practices and for establishing and maintaining competitive safeguards. In some instances, cost studies may be used for 20 21 measuring subsidies brought about for public policy reasons. In this 22 way, firms and regulators can assure themselves that competitive 23 services and elements are not receiving a cross subsidy from noncompetitive services and elements and that regulatorily-imposed 24 25 subsidy requirements are met and funded through proper channels.

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1	Q.	
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3	Α.	Generally, a volume sensitive price (e.g., a price per minute) should be
4		no less than its volume sensitive cost. Further, the sum of the revenues
5		from a service or element should not be lower than the total incremental
6		cost for the service or element (including its service or element-specific
7		volume insensitive cost). This ensures that no service or element
8		receives a cross subsidy.
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10	Q.	HOW DO THESE COSTS GOVERN THE BEHAVIOR OF
11		COMPETITIVE FIRMS?
12	Α.	First, competitive firms generally find that pricing a unit of service below
13		its volume sensitive incremental cost leads to a loss on that unit of
14		service. Some other pricing arrangement, with a higher price for the
15		unit of volume, or elimination of that sale, leads to higher profits for the
16		firm.
17		
18		Second, competitive firms avoid a pricing arrangement that produces
19		revenues for a service less than its total incremental cost (including
20		volume insensitive costs). Such a pricing arrangement leads to losses
21		for the service and the firm is better off by raising the price of the
22		service or stopping production of the service.
23		
24		When a multi-service firm receives insufficient revenue from a service
25		to recover its total incremental cost, it may attempt to make up this loss

by pricing other services to recover not only the shared and common 1 costs of the firm, but also the losses on the subsidized product as well. 2 3 However, in a competitive environment, such subsidizing behavior is simply not sustainable. The high subsidizing prices of its other services 4 act as a magnet for competitors. This reduces the incumbent's sales of 5 the subsidizing services and leaves the incumbent serving all of the 6 subsidized service market; this is unsustainable. Competition is the 7 natural enemy of such cross-subsidies. 8

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10 Q. WHAT TYPE OF COST STUDIES ARE APPROPRIATE IN A

11 COMPETITIVE MARKET ENVIRONMENT?

Competition leads to prices that exceed the total incremental costs of 12 Α. individual services by an amount sufficient to recover the efficiently 13 incurred total costs of doing business, including shared and common 14 costs. In an effectively competitive market, competition weeds out 15 inefficient suppliers, and cost studies are therefore not explicitly 16 required for public policy purposes. Firms with inefficiently high costs 17 simply do not survive. As noted above, inflated prices do not persist if 18 cross subsidies are inherent in the price structure. 19

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Competing firms themselves may estimate their <u>own</u> costs in order to
 improve and refine business decisions. These firms are best served by
 using the same economic principles I describe in this testimony.

- 24 Q. WHAT TYPES OF COST STUDIES ARE APPROPRIATE IN A
- 25 REGULATED ENVIRONMENT?

1	Α.	For the purposes I have outlined above, incremental cost studies are
2		the appropriate studies for establishing the lower bound for prices (not
3		the price itself) or the lower bound for revenues received from a service
4		or element in order to preclude the service or element from receiving a
5		cross subsidy. A properly performed long-run incremental cost study
6		investigates the lowest cost combination of the resources that are
7		required by a specific firm to produce a given service or network
8		element. An incremental cost study should consider the most economic
9		transition from the existing facilities the firm currently uses, to the
10		facilities the firm will use in the future.
11		
12	Q.	IS THERE OTHER INFORMATION THAT SHOULD BE CONSIDERED
13		WHEN ESTABLISHING PRICES?
14	Α.	Yes. Incremental costs only establish the lower-bound for revenues
15		generated from a service or element; incremental costs do not
16		determine the prices themselves. Regulators (and business managers)
17		should also consider two additional categories of information for pricing:
18		1) other costs; and 2) market conditions. As I will describe later in my
19		testimony, there are other costs that a firm must also recover including
20		shared and common costs, as well as any shortfall in recovering its full
21		historical costs. Market conditions will dictate where (the price level
22		and price structure) these other costs may be recovered. Market
23		conditions also include the existing level and structure of the incumbent
24		firm's other prices. Prices should be both internally (by comparison with

1		the firm's other prices) and externally (by comparison with the prices of
2		alternatives customers face) consistent.
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4		SECTION IV
5		INCREMENTAL COST FOUNDATIONS
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7	Q.	DOES THE TELECOMMUNICATIONS ACT OF 1996 MENTION THE
8		TERM "COST"?
9	Α.	Yes. However, while the term "cost" appears over 30 times in the Act,
10		there is no mention of total element long-run incremental cost
11		("TELRIC"), total service long-run incremental cost ("TSLRIC"), long-run
12		incremental cost ("LRIC"), or even incremental cost or forward-looking
13		cost. The phrases "additional cost" and "costs that will be avoided by
14		the local exchange carrier" are used in the act, but not with respect to
15		UNE costs.
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17	Q.	WHAT DOES THE ACT DIRECT WITH REGARD TO THE COSTS OF
18		PROVIDING UNES.
19	A.	The Telecommunications Act of 1996 discusses UNE costs in the
20		context of charges for interconnection and network elements, at Section
21		252 (d)(1)(A) and (B). It states that such charges shall be "(i) based on
22		the cost (determined without reference to a rate-of-return or other rate-
23		based proceeding) of providing the interconnection or network element
24		(whichever is applicable), and (ii) nondiscriminatory, and (B) may
25		include a reasonable profit." What constitutes a "reasonable profit" has

been a point of controversy. Normally profit is determined by market 1 conditions, not regulation. Indeed, Adam Smith's "invisible hand" is the 2 ebb and flow of profit opportunities brought about by market conditions 3 that have their roots in consumers' needs and desires. 4 5 DOES THE FEDERAL COMMUNICATIONS COMMISSION (FCC) USE Q. 6 THE TERM TOTAL ELEMENT LONG-RUN INCREMENTAL COST 7 (TELRIC)? 8 Α. Yes. In its Interconnection Order of August 8, 1996, the FCC coins the 9 term TELRIC. The term and related cost concepts are discussed in 10 detail in the Interconnection Order. However, at this point, it is best to 11 first discuss the basic principles of forward-looking incremental costs in 12 order to better understand the FCC's TELRIC terminology. 13 14 IS IT IMPORTANT THAT INCREMENTAL COST STUDIES BE BASED Q. 15 ON ECONOMIC PRINCIPLES? 16 Α. Yes, basing incremental cost calculations on economic principles is 17 critical. Incremental cost is a concept that is well developed in the field 18 of economics, not accounting. 19 20 IS THERE A CORE ECONOMIC PRINCIPLE THAT SHOULD GUIDE Q. 21 INCREMENTAL COST CONSIDERATIONS? 22 Α. Yes. The guiding principle for incremental cost considerations is cost 23 24 causation. Incremental cost calculations should reflect only those 25 economic costs that are caused by the cost object under consideration.

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1 The term "incremental cost" was selected by economists to imply that an increment of cost is incurred or saved by some specified action, 2 usually taken by managers or other governing authorities such as 3 regulators. In telecommunications today, a cost object typically refers 4 to the provisioning of a service or an unbundled network element 5 ("UNE"). 6 7 ARE THERE OTHER ECONOMIC PRINCIPLES THAT SHOULD BE Q. 8 9 FOLLOWED IN REFERENCING AN INCREMENTAL COST STUDY? Α. Yes. As used in this proceeding, incremental cost studies should (1) 10 be forward-looking, (2) pertain to the long run, and (3) reflect economic 11 costs rather than accounting costs. 12 13 PI FASE EXPLAIN THE CONCEPT OF FORWARD-LOOKING Q. 14 COSTS. 15 A calculation of BellSouth's incremental costs should be based on the 16 Α. expected cost to provide services or elements using efficient (i.e., least-17 cost) technologies that are practically available to BellSouth in Florida. 18 For example, if the existing network consists of part fiber optic cable 19 and part copper cable, the embedded or accounting cost would reflect 20 this mix of technology. However, if all future growth and replacements 21 22 most efficiently would use only fiber optic cable, then a forward-looking incremental cost analysis would appropriately use the cost of fiber optic 23 cable. In other words, forward-looking incremental cost anticipates the 24 25 manner in which resources could be most efficiently deployed in the

future, rather than looking back to the manner in which resources were
 deployed in the past.

Incremental costs should best reflect the costs that efficiently would be
 incurred in the future.

Q. WHAT IS THE DISTINCTION BETWEEN THE LONG RUN AND
 8 SHORT RUN?

A. In economic theory, the long run is a circumstance in which all inputs
can be adjusted to optimal levels. The short run corresponds to a
circumstance in which one or more inputs cannot be so adjusted. While
these theoretical constructs are useful teaching tools, they must be
tempered with practical considerations.

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In practice, regulated industries generally differentiate between long-run 15 costs and short-run costs by including or excluding (respectively) the 16 17 cost of changing capacity through new construction or through 18 liquidation of existing assets to achieve levels that represent optimal capacity utilization and spare capacity. Long-run costs reflect the 19 20 opportunities to liquidate capital assets, construction of new plant, as well as the costs of operating that plant. In practice, short-run costs, on 21 the other hand, generally pertain only to the cost of operating and 22 maintaining existing capital assets whether such levels of assets are 23 optimal or not (distinguishing between those that are used and those 24

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that are idle). In some instances short-run costs may include the higher costs of adjusting to temporary limits on capacity or other constraints.

It is common practice in regulated industries to use long-run costs in
support of tariffs because they include all costs, including investmentrelated costs, directly caused by a service, and they are consistent with
long-term rate stability.

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9 Q. WHY IS IT APPROPRIATE FOR AN INCREMENTAL COST STUDY
 10 TO USE ECONOMIC COSTS RATHER THAN ACCOUNTING
 11 COSTS?

It is more appropriate to use economic costs for at least two reasons. Α. 12 First, the economic cost of a particular product or service represents 13 what society must forego, now and in the future, to obtain it. Economic 14 cost measures the value of the resources used up when more of a good 15 or service (or a network element) is produced. And second, economic 16 costs -- by their very nature -- are forward-looking. Accounting costs 17 reflect the historical transactions undertaken by a firm as recorded by a 18 conventional standard. Because accounting costs (i.e., historical or 19 embedded costs) do not necessarily reflect the forward-looking 20 economic costs of providing telecommunications services and 21 elements, incremental cost analysis must consider economic costs, and 22 not necessarily accounting costs, to accurately reflect the economic 23 value of the resources utilized. Accounting information is useful for a 24 variety of functions, but it does not necessarily reflect incremental costs. 25

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1	Q.	IS IT EVER APPROPRIATE TO USE ACCOUNTING COSTS WHEN
2		ESTIMATING INCREMENTAL COSTS?
3	Α.	Yes. Accounting information may properly be used to estimate
4		economic costs when accounting costs constitute reasonable estimates
5		of forward-looking economic costs (i.e., where past costs are
6		acceptable surrogates for future costs). Accounting data are often
7		readily available, and can provide useful information on the facilities
8		that currently exist.
9		
10	Q.	WHAT TYPES OF INCREMENTAL COST STUDIES ARE
11		CURRENTLY DEVELOPED IN THE TELECOMMUNICATIONS
12		INDUSTRY FOR REGULATORY PURPOSES?
13	Α.	While any proper incremental cost is based on the principles I have just
14		described, two cost labels are now typically used: Total Service Long-
15		run Incremental Cost ("TSLRIC") and Total Element Long-run
16		Incremental Cost ("TELRIC"). Such studies should identify the forward-
17		looking cost avoided (or added) by discontinuing (or offering) an entire
18		service or element, holding constant the production of all other services
19		or elements produced by the firm. As such, TSLRIC and TELRIC
20		studies include those costs which vary with the volume of the service or
21		element as well as some costs that are unaffected by changes in the
22		volume of the service or element in question, but which are caused by
23		the provision of the service or element in total.
24		

Volume sensitive costs are those which are caused by changes in the volume or output of the service or element. Volume insensitive costs are those which are caused by the existence of the service or element in total, but which are invariant to the level of output of the service or element. TELRIC is the name chosen by the FCC to designate that the TSLRIC concept has been applied to UNEs.

8 Q. WHAT IS THE FUNDAMENTAL DIFFERENCE BETWEEN TSLRIC
 9 AND TELRIC STUDIES?

A. The primary difference between a properly conducted TSLRIC and TELRIC studies is the cost object that is being studied. In a TSLRIC study, the object of study is a service. In a TELRIC study, the object under study is a UNE. The economic principles underlying each study are the same. Obviously, the cost object -- whether a UNE or a service -- may have implications regarding what costs will be incurred (e.g., wholesale versus retail costs).

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For brevity's sake, I will sometimes use the word service to refer to both services and elements, and the term TSLRIC to refer to studies considering either services or elements, unless a distinction is necessary. In addition, one could view UNEs as simply new services that will be sold to ALECs.

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- Q. HAS THERE BEEN ANY CONFUSION REGARDING THE USE OF
 THE TERM TELRIC?

1	Α.	Yes. In its Interconnection Order, the FCC has used the term TELRIC,
2		in two different ways. First, it uses the term TELRIC as I have
3		described it above, as a forward-looking incremental cost methodology.
4		(The FCC's use of the term TELRIC expresses the combined volume
5		sensitive and volume insensitive cost per unit of output rather than in
6		total.) However, at times the FCC has used TELRIC to refer to its
7		proposed TELRIC pricing methodology, where "TELRIC pricing"
8		includes a "reasonable allocation of forward-looking joint and common
9		costs" (e.g., paragraph 672). I will discuss joint, shared and common
10		costs shortly.
11		
12	Q.	DO INCREMENTAL COSTS REPRESENT ALL OF THE COSTS OF
13		THE COMPANY?
14	Α.	No. Except for the FCC's intended inclusion of shared and common
15		costs in the TELRIC price, the sum of all incremental costs does not
16		normally reflect the total costs of the Company. The Company also has
17		shared and common costs that are not included in incremental cost
18		calculations.
19		
20	Q.	WHAT ARE SHARED AND COMMON COSTS?
21	A.	The terms shared (sometimes called joint) and common costs are often
22		used in related, but different ways. The important aspect of these costs
23		is that they are economic costs necessarily incurred by the firm that are
24		not included in an incremental cost calculation. A shared cost is
25		caused by the provision of two or more services or elements, but is not

1 solely attributable to any particular service or element. Common costs are a special type of shared costs incurred for the benefit of the firm as 2 a whole, which are only avoided if all services and elements offered by 3 the firm were discontinued. Common costs are unaffected by decisions 4 involving individual services, elements, or specified groups of services 5 or elements. 6 7 Q. CAN YOU PROVIDE A GRAPHICAL DESCRIPTION OF THE 8 RELATIONSHIP BETWEEN INCREMENTAL COSTS AND SHARED 9 AND COMMON COSTS? 10 Yes, my Exhibit RDE-1 illustrates these relationships. 11 Α. 12 Q. PLEASE EXPLAIN THE DIAGRAM SHOWN IN EXHIBIT RDE-1 13 WHICH DEPICTS THE COST RELATIONSHIPS. 14 Α. In the diagram, the term "object" refers to the portion of business under 15 16 study. For example, the object may be a service when performing a TSLRIC study or a UNE when performing a TELRIC study. The cost 17 18 incurred as a result of providing a particular object is depicted in the 19 four boxes labeled A through D (for ease, only four objects are shown in 20 this example). Next, shared costs incurred as a result of providing a 21 group of objects (also referred to as a family of objects) is shown. These shared costs are unaffected by providing, or not providing, 22 individual objects, but are avoided if a whole family of objects is 23 discontinued. For example, a software right-to-use fee might apply to 24



multiple switch services. Only if the incumbent carrier were not to provide switched services at all would such costs be avoided.

Finally, truly common costs, (<u>i.e.</u>, costs of doing business that do not
change regardless of how many objects, or families of objects), are
shown at the bottom of the diagram. The firm avoids such costs only if
it discontinues its business altogether.

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9 Q. YOUR DIAGRAM IN EXHIBIT RDE-1 ALSO LISTS VOLUME

SENSITIVE AND VOLUME INSENSITIVE (FIXED) COSTS. WHAT DO
 THESE LABELS MEAN?

A. Incremental costs that are directly attributable to an individual UNE or service come in two forms: volume-sensitive (variable) and volume insensitive (fixed) costs. These volume-based terms are more precise than the old terms "fixed" and "variable" since they more specifically describe variability (and fixity) with respect to volume. The old term "fixed" in particular often lead to confusion.

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Often a business or regulatory decision, such as lowering a price, causes an increase in the quantity demand of the service or element (an increase in volume) and, therefore, an increase in resources to meet that increased volume. The additional resources have costs that are best described as "volume-sensitive."

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Other decisions, such as a decision to initially provide a service (entry) 1 will cause additional costs, beyond volume-sensitive costs. An entry 2 decision is much broader in scope than a pricing decision and affects a 3 4 broader range of resources. Product management or marketing personnel dedicated to a service or element, service-specific 5 advertising, one-time service start-up costs for a service, and some 6 types of right-to-use fees are examples of volume-insensitive costs still 7 specific to a service or an element, but which do not vary with volume. 8

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Q. IF A NETWORK-BASED COMPANY LIKE BELLSOUTH IS REQUIRED
 TO SET RATES FOR EACH SERVICE OR ELEMENT JUST
 SUFFICIENT TO COVER TSLRIC OR TELRIC, WILL THAT

13 COMPANY RECOVER ALL OF ITS COSTS?

No, prices equal to TSLRIC or TELRIC (as the cost concept not the Α. 14 pricing concept) will not be sufficient to recover all of the costs of a 15 network-based company like BellSouth. Service and element prices, 16 which only generate total revenue equal to the sum of all service 17 incremental costs, will not cover total cost. As I noted above, there are 18 19 common costs incurred by a company, especially a multiservice network-based company like BellSouth, which are not incremental to 20 any one service, but which are nevertheless valid costs of engaging in 21 22 its business activities. In total, service revenues must exceed service 23 incremental costs by a margin sufficient to recover all costs of the firm. including the common costs of the firm. Even if it were determined that 24 25 some costs presently categorized as common were incremental after



all, prices would need to cover those higher costs and contribute toward the remaining (non-incremental) costs. To simply assure that each service does not receive a subsidy, by establishing all service prices at, or slightly above, any measure of incremental costs means that a provider will not recover all of its costs.

Moreover, BellSouth cannot be said to have priced its services to attain 7 a reasonable profit (as required by the Telecommunications Act) until its 8 prices are set sufficiently above any measure of incremental costs to 9 recover its common costs plus a return. In short, if BellSouth is 10 required to set service prices at any measure of incremental costs, with 11 no provision for common costs, which must necessarily be incurred to 12 provide all of its services, then it cannot even cover its total costs, much 13 less earn a profit on those services. 14

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Q. IS THERE SOME MEASURE OF COST THAT CAN BE USED TO
 ESTABLISH PRICES?

No. Incremental costs can be used to establish the lower bound for A. 18 prices (the volume sensitive incremental cost), and the lower bound for 19 revenue from a service in total (volume sensitive and volume insensitive 20 costs in total). However, there is no "cost" consistent with economic 21 principles that can be used to determine a price. Prices should be 22 23 established based on costs and market conditions. By market conditions I mean characteristics of demand and competitors. Market 24 25 conditions include the prices, quality and characteristics of alternatives

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to the service or element in question, including the prices of related
 services offered by the same company. In this case, the prices of retail
 services are critically relevant to determining the market prices of
 unbundled network elements.

Q. WHAT SPECIFIC CRITERIA SHOULD A PROPER TS/TELRIC STUDY
 7 MEET?

8 A. A TS/TELRIC study should meet five requirements:

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9 1. The study should be forward-looking. A TS/TELRIC study, by 10 definition, should represent the current and future technologies used to 11 provide the service (or element) under study, rather than the cost of 12 embedded (historical) technologies, unless they are still forward-looking 13 technologies.

14 2. The proper economic life of purchased equipment must be15 considered for depreciation purposes.

3. The TS/TELRIC study should include, in addition to operating
 expenses, investments that must be made in capital assets necessary
 to provide the service or (element) under study.

4. The inputs into a TS/TELRIC study should correspond to the
physical resources required to provide the service or element under
study. In other words, the engineering of the network and the use of
physical resources that produce the service or element should form the
basis of the study.

1		5. There should be consistency throughout the cost procedures.
2		For example, a like resource employed in a like manner should have a
3		like cost whether used in the provisioning of one element or another.
4		
5		SECTION V
6		COST OF ACTUAL RATHER THAN HYPOTHETICAL PROVIDERS
7		
8	Q.	EARLIER IN YOUR TESTIMONY YOU MENTIONED EFFICIENT
9		PROVISION OF SERVICE AND THE LEAST COST METHOD OF
10		PRODUCTION THAT IS PRACTICAL. SHOULD THE COSTS OF A
11		HYPOTHETICAL PROVIDER BE ESTIMATED FOR UNES?
12	Α.	No. TS/TELRIC studies should best reflect the costs that actually
13		could efficiently result in the future. These are the costs expected to be
14		incurred going forward from the current state to an efficient, attainable
15		future state. The most efficient way to change a practice in the future
16		often does not match what the company would do if it could start from
17		scratch every day. More importantly, no company, incumbent or new
18		entrant, can start from scratch costlessly every day.
19		
20	Q.	WHAT STATEMENTS IN THE FCC'S FIRST INTERCONNECTION
21		ORDER OF AUGUST 8, 1996, SUPPORT YOUR POSITION?
22	Α.	In discussing its TELRIC approach the FCC not only rejected a strictly
23		"embedded" cost approach (paragraph 684), it also rejected "the cost of
24		a hypothetical least-cost, most efficient network" (paragraph 683).
25		Instead, the FCC choose a "third approach" (beginning at paragraph

1		685). This approach incorporates the following characteristics: 1)
2		"forward-looking economic cost;" 2) "most efficient technology deployed
3		in the incumbent LEC's current wire center locations;" 3) "new
4		technology that is compatible with existing network design;" 4) costs
5		"incumbents actually expect to incur." At paragraph 680 the FCC also
6		notes the incumbent LEC's greater access to the information necessary
7		to calculate costs. Obviously, incumbent LECs (ILECs) have greater
8		access to the costs of actual networks not hypothetical networks.
9		
10	Q.	IS THE STATED OBJECTIVE OF THE FCC'S FIRST
11		INTERCONNECTION ORDER REGARDING THE COSTS
12		INCUMBENTS ACTUALLY EXPECT TO INCUR CONSISTENT WITH
13		ECONOMIC THEORY?
14	Α.	Yes, the FCC's objective is consistent with economic theory. For
15		example, consider the advice of Nobel Laureate Ronald Coase: "In
16		calculating the costs of an additional supply of a public utility service, it
17		is of course necessary to start with the industry as it is, with whatever
18		assets it possesses and the circumstances in which it finds itself. Costs
19		are rooted in the actual situation." (R. H. Coase, "The Theory of Public
20		Utility Pricing and Its Application," Bell Journal of Economics and
21		Management Science, Vol. 1, No. 1 (Spring 1970), p. 123). The
22		relevant economic cost reflects the economic value of the resources
23		that real providers will use to make services and functions available.
24		

1	Q.	ARE PRICES IN COMPETITIVE MARKETS DETERMINED BY A
2		HYPOTHETICAL LEAST COST FIRM?
3	Α.	No, prices in competitive market do not reflect the costs of a
4		hypothetical, or actual least-cost firm.
5		
6	Q.	PLEASE EXPLAIN WHY PRICES IN COMPETITIVE MARKETS ARE
7		NOT EQUAL TO THE COSTS OF THE LEAST-COST, MOST
8		EFFICIENT ACTUAL FIRM IN THE MARKET?
9	Α.	Prices in competitive markets are not even determined by the lowest
10		cost firm that actually exists. Prices in competitive markets reflect the
11		full costs of the highest cost, least efficient actual firm that actually
12		survives in the market. Other higher cost firms do not survive in the
13		market. The most efficient, lowest cost firms in a competitive market
14		have costs that are below the market price. Such firms are rewarded
15		with higher than average accounting profits, called "rent" in the
16		economic literature.
17		
18		The market process is a dynamic one in which every firms seeks to find
19		new, better, and less costly methods of production. Successful firms
20		are rewarded with above average accounting profits, while the least
21		successful firms are likely to sustain losses.
22		
23	Q.	ARE YOU SUGGESTING THAT COST ESTIMATES REFLECT
24		INEFFICIENT OR IMPRUDENT PRACTICES?

1	Α.	No. TS/TELRIC estimates should reflect prudent practices and efficient
2		forward-looking costs given the network constraints faced by the
3		particular provider. In competitive markets, firms make different
4		choices regarding location, scale, technology, labor intensity, and other
5		factors. At any one point in time, one firm may have a lower per unit
6		cost than a second firm, even though both firms are operating efficiently
7		given their choices. At a different point in time, or under different
8		circumstances, the positions of the firms may be reversed.
9		
10		This is part of the danger of attempting to estimate the costs of a
11		hypothetically efficient firm. Even if one were to estimate an
12		agglomeration of the "low cost" characteristics of several firms, such a
13		result would be meaningless. Such a firm would not exist in reality.
14		
15	Q.	SHOULD BELLSOUTH'S TSLRIC AND TELRIC COST MODELS
16		REFLECT THE ACTUAL CHARACTERISTICS OF ITS NETWORK?
17	A.	Yes. BellSouth's TSLRIC and TELRIC cost models and cost estimates
18		should ideally reflect the characteristics of the network that determine
19		the forward-looking costs of the resources it could use to provide
20		services and unbundled network elements in the future. For example,
21		its models and estimates should reflect actual and expected customer
22		locations, its actual wire center locations and associated wire center
23		boundaries, and the fact that its network design cannot ignore
24		topography, rights-of-way and property boundaries.

1	Q.	HOW SHOULD COSTS BE ESTIMATED WHEN ALL OF THE
2		INFORMATION ABOUT THE ACTUAL NETWORK
3		CHARACTERISTICS ARE NOT AVAILABLE?
4	Α.	In cost estimation models and practices (or in any model) there will
5		always be instances in which collecting and evaluating additional
6		information will create less value (by increasing the accuracy of the
7		estimate) than additional costs caused such collection and evaluation.
8		Models by their very nature and construction are not, and should not
9		be, exact replicas of reality. In making cost estimates, sound
10		judgement is required to find the right balance between increased
11		accuracy and the cost of additional information used to approximate the
12		costs that can exist in the future.
13		
14		SECTION VI
14 15		SECTION VI THE ECONOMICS OF DEAVERAGING
14 15 16		SECTION VI THE ECONOMICS OF DEAVERAGING
14 15 16 17	Q.	SECTION VI THE ECONOMICS OF DEAVERAGING WHAT DOES "RATE DEAVERAGING" MEAN?
14 15 16 17 18	Q. A.	SECTION VI <u>THE ECONOMICS OF DEAVERAGING</u> WHAT DOES "RATE DEAVERAGING" MEAN? Rate deaveraging refers to charging different rates for the same or
14 15 16 17 18 19	Q. A.	SECTION VI <u>THE ECONOMICS OF DEAVERAGING</u> WHAT DOES "RATE DEAVERAGING" MEAN? Rate deaveraging refers to charging different rates for the same or similar service based on geography (geographical deaveraging) or
14 15 16 17 18 19 20	Q. A.	SECTION VI THE ECONOMICS OF DEAVERAGING WHAT DOES "RATE DEAVERAGING" MEAN? Rate deaveraging refers to charging different rates for the same or similar service based on geography (geographical deaveraging) or other characteristic.
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 14 15 16 17 18 19 20 21 22 23 24 	Q. A. Q.	SECTION VI <u>THE ECONOMICS OF DEAVERAGING</u> WHAT DOES "RATE DEAVERAGING" MEAN? Rate deaveraging refers to charging different rates for the same or similar service based on geography (geographical deaveraging) or other characteristic. IS RATE DEAVERAGING ECONOMICALLY APPROPRIATE? In general, it is best to establish rates that reflect costs; therefore, it is best to allow rates to vary when costs vary. For example, loop costs

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9 8		
1		of aggregation (e.g., the feeder/distribution interface) and the density of
2		customers served. Short loop lengths and high density lead to
3		relatively low costs, while long loop lengths and low density lead to
4		relatively high loop costs. Deaveraging could occur via rates based on
5		distance and density or on some geographic characteristics that
6		correspond to variations in distance and density.
7		
8	Q.	FOR WHICH UNES IS DEAVERAGING IMPORTANT?
9	Α.	Deaveraging is most important for unbundled loops, as well as for loop-
10		based retail services. While other UNE costs may vary with geography,
11		loop costs vary most significantly with geography, distance and density.
12		
13	Q.	DOES THE FCC INTERCONNECTION ORDER MANDATE
14		DEAVERAGING OF UNES?
15	Α.	Yes. Deaveraging is discussed in section VII (pricing of interconnection
16		and unbundled elements), B (Cost-Based Pricing Methodology), 3)
17		(Rate Structure Rules), c) (Geographic/Class-of-Service Averaging).
18		The FCC concludes: "Where such systems [zones or other forms of
19		deaveraging] are not in existence, states shall create a minimum of
20		three cost-related rate zones to implement deaveraged rates for
21		interconnection and unbundled elements" (paragraph 765). BellSouth's
22		witnesses Mr. Varner and Mr. Hendrix discuss, in their direct testimony,
23		the delays in the FCC's consideration of UNE deaveraging, and
24		BellSouth's proposal in this proceeding for two geographic zones.

Q. ARE BASIC LOCAL EXCHANGE RETAIL RATES PRESENTLY DEAVERAGED IN FLORIDA?

Yes, in a manner of speaking. BellSouth's basic local exchange rates Α. 3 in Florida currently are higher in urban areas than in rural areas. This 4 pattern of rates is reversed from the pattern of basic local exchange 5 6 costs. Urban areas tend to have shorter loop lengths and greater density and therefore lower costs. Rural areas tend to have longer loop 7 lengths and lower density and therefore higher costs. The existing 8 pattern of local rates therefore diverges from costs to an even greater 9 extent than would a single state-wide average price for all loop-based 10 retail services. 11

12

While the existing retail rate structure for basic exchange service might be described as "deaveraged," for convenience I will use the term deaverage to mean moving toward a rate structure that <u>more closely</u> <u>reflects costs</u>. Here my use of the term deaverage is similar to the term rebalance.

18

19 Q. IS RATE DEAVERAGING SOUND ECONOMIC POLICY?

A. Rate deaveraging is generally sound economic policy. The change in
 rate structure should better reflect underlying costs and market
 conditions much as they do in deregulated markets. Because loop
 costs vary significantly based on distance and other factors, there are
 clearly opportunities to deaverage and rebalance the prices of
 unbundled loops and loop-based retail services in order to create

30

economically superior prices. If rates are not adequately deaveraged to 1 align with costs, explicit subsidies (e.g., Universal Service subsidies) 2 can be added to rates in a manner that accomplishes at least part of 3 economic efficiencies that would occur with market prices. 4 5 Of course, the prudence of rate deaveraging and related subsidy 6 structures must also be balanced against the administrative costs of 7 any rate change and its affect on other regulatory objectives and public 8 9 policy. Excessive administration burdens themselves can be a significant source of economic inefficiencies. 10 11 WHAT IS THE ECONOMICALLY APPROPRIATE RELATIONSHIP Q. 12 BETWEEN UNBUNDLED LOOP RATES, THE RATES FOR LOOP-13 BASED RETAIL SERVICES, AND UNIVERSAL SERVICE FUNDING? 14 Α. These three issues are closely tied together. Ideally, unbundled loop 15 rates would be deaveraged at the same level (and in the same 16 direction) as loop-based retail services. In addition, for any geographic 17 area, unbundled loop rates should be consistent with loop-based retail 18 services plus any universal service funding for that area. Moreover, 19 20 unbundled loop rates and retail rates for loop-based services should be consistent with market conditions (as I discussed earlier in my 21 22 testimony) in that area. 23 Q. 24 ARE DEAVERAGED UNE RATES AND SIMULTANEOUSLY DEAVERAGED (AT THE SAME LEVEL AND IN THE SAME 25

DIRECTION) RETAIL RATES CONSISTENT WITH A COMPETITIVE
 RESULT?

Yes. As I stated earlier, rates should reflect underlying costs and Α. 3 market conditions. Since loop costs are higher in long-loop, low-density 4 rural areas, both unbundled loop rates and retail rates for loop-based 5 retail services should be higher in such areas. Similarly, since loop 6 costs are lower in short-loop, high-density urban areas, both unbundled 7 loop rates and retail rates for loop-based retail services should be 8 relatively lower in such areas. Such a result is consistent with 9 economic efficiency and competitive markets. 10

11

Q. ARE DEAVERAGED UNE RATES AND <u>EXISTING RETAIL RATES</u>
 CONSISTENT WITH A COMPETITIVE RESULT?

A. No. Both retail rates and UNE rates should reflect underlying variations in costs. Properly deaveraged UNE rates in combination with averaged retail loop-based service rates (or those that are deaveraged in the wrong direction, as currently exists) is simply <u>in</u>consistent with a competitive result. Such a structure would create the wrong price signals for ALECs choosing to make investments in facilities and/or choosing to lease incumbent facilities.

21

In high-cost rural areas, retail rates would be too low and UNE rates
 would be too high relative to retail rates. In low-cost urban areas, retail
 rates would be too high relative to UNE rates. In general, all prices of

1		network capabilities available to competitors should be related to
2		encourage the provision of end service as efficiently as possible.
3		
4	Q.	WHAT IS APPROPRIATE PUBLIC POLICY FOR DEAVERAGING
5		UNES AND RETAIL RATES?
6	Α.	Ideally, sound public policy would allow for the simultaneous
7		rebalancing of retail rates and establishment of full universal service
8		high cost funding, when UNE rates are deaveraged. UNE rates should
9		not be deaveraged before retail rates are rebalanced and universal
10		service funding issues are resolved. However, if UNE rates are
11		deaveraged first, retail rate rebalancing (coordinated with associated
12		subsidy funding) should occur with the shortest possible lag.
13		
14		SECTION VII
15		SUMMARY
16		
17	Q.	PLEASE SUMMARIZE YOUR TESTIMONY.
18	Α.	The primary points of my testimony are as follows:
19	•	Unbundling should only occur for those UNEs that are necessary for
20		competitors and for which their absence would impair entry into the
21		market, thereby reducing the competitive nature of that market. This
22		standard is economically reasonable.
23	٠	Volume sensitive incremental cost should establish the lower bound for
24		pricing any unit of volume. Total service, or total element, increment
		cost (TSL RIC or TEL RIC, including volume insensitive costs specific to

the service or element) represents the lower-bound for the revenue a
service or element should receive in order to prevent a cross subsidy.
Since competition normally causes firms to abide by this rule, these
constraints need not be imposed by regulation as competitive
conditions fully develop.

However, multiservice firms also have shared and common costs that
 are significant. ILECs must price services and elements so as to
 recover incremental costs, shared and common costs, and historical
 investments in order to earn a "profit" as described the

Telecommunications Act. Prices must generally exceed incremental
 costs in order to earn such a profit.

The Telecommunications Act uses the term cost over 30 times, but it
 does not discuss incremental costs. TELRIC is a term coined by the
 FCC, and the governing principles and methodology should be no
 different from a TSLRIC approach, only with a focus on an element as
 the cost object.

Any incremental cost calculation should be fundamentally based on the
 principle of cost causation and should be: 1) forward looking; 2) long
 run in nature; and 3) reflective of economic rather than accounting
 costs.

There has been some confusion in the industry regarding notions of
 least-cost efficient provision of service. Incremental cost estimates
 should reflect the costs that will actually be incurred in the future by the
 provider. The costs of hypothetically efficient firms are irrelevant. In

1		competitive markets, prices are determined by the full costs of the
2		highest-cost, least efficient firm that actually survives in the market.
3	•	Rate deaveraging is economically sound when economic costs vary
4		significantly. UNE deaveraging should occur at the same time as retail
5		rate rebalancing and universal service high cost funding.
6	•	The level at which UNEs should be deaveraged largely depends on the
7		level at which retail services will be deaveraged/rebalanced. The
8		greater the underlying cost differences, the greater the benefits of
9		deaveraging.

- 10
- 11 Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- 12 A. Yes it does.

- 1 ACRONYMS

3	ALEC	=	Alternate Local Exchange Carrier
4	FCC	=	Federal Communications Commission
5	ILEC	=	Incumbent Local Exchange Carrier
6	LEC	=	Local Exchange Carrier
7	TELRIC	=	Total Element Long-Run Incremental Cost
8	TSLRIC	=	Total Service Long-Run Incremental Cost
9	UNE	=	Unbundled Network Element

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Summary of the Economic Cost Relationships



Costs Specific to