BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Complaint of Glen Webb against Florida Power & Light Company concerning Tariff Sheet 4.020, which allows a late payment fee to be assessed on past-due electric bills.

DOCKET NO. 990179-EI

FILED: SEPTEMBER 20, 1999

STAFF'S PRELIMINARY LIST OF ISSUES AND POSITIONS

The Staff of the Florida Public Service Commission hereby files its Preliminary List of Issues and Positions.

- Does the imposition of a late payment charge to residential customers by Florida Power & Light Company discourage late payment of electric bills by its residential customers?
- POSITION: No position at this time pending the evidence adduced at hearing.
- Does Florida Power & Light Company incur additional costs
 when residential electric bills are not paid on time?
- $\underline{\textbf{POSITION:}}$ No position at this time pending evidence adduced at hearing.
- ISSUE 3: Are late payment charges an acceptable business practice for Florida Power & Light Company when applied to its residential customers?
- POSITION: No position at this time pending evidence adduced at hearing.
- **ISSUE 4:** Should FPL's late payment charge be eliminated?
- POSITION: No position at this time pending the evidence adduced at hearing.

DOCUMENT NUMBER-DATE

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STAFF'S PRELIMINARY LIST OF ISSUES AND POSITIONS DOCKET NO. 990179-EI PAGE 2

ISSUE 5: Should this docket be closed?

 $\underline{\textbf{POSITION:}}$ No position at this time pending the evidence adduced at hearing.

Dated this 20th day of September, 1999.

Respectfully submitted,

GRACE A. JAYE

Staff Counsel

Florida Bar No. 0847143

FLORIDA PUBLIC SERVICE COMMISSION 2540 Shumard Oak Boulevard Gerald L. Gunter Building Tallahassee, Florida 32399-0850 (850)413-6199

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that one true and correct copy of Staff's Preliminary List of Issue and Positions has been furnished by U. S. Mail this 20th day of September, 1999, to the following:

Florida Power & Light Company Wade Litchfield, Esquire 700 Universe Boulevard Juno Beach, Florida 33408

Florida Power & Light Company Bill Walker 215 S. Monroe Street Suite 810 Tallahassee, Florida 32301 Mr. Glen Webb 101 Oxford, #600 West Palm Beach, Florida 33417

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