

MEMORANDUM

October 5, 1999

TO: BILL LOWE, ASSISTANT DIRECTOR, DIVISION OF WATER AND WASTEWATER  
BLANCA BAYO, DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (CROSSMAN) *fe*

RE: DOCKET NO. 990243-WU - APPLICATION FOR LIMITED PROCEEDING INCREASE AND RESTRUCTURING OF WATER RATES BY WATER OAK UTILITIES CO., INC. IN LAKE COUNTY.

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Please place the attached letters in the above-referenced docket file. Also, it appears that a response from the Division of Water and Wastewater may be appropriate.

SAC/lw

Attachment

cc: Division of Water and Wastewater (Rehwinkel, Crouch, Edwards, Lingo, Rendell, Rieger, Willis)

AFA \_\_\_\_\_  
AFP \_\_\_\_\_  
CAF \_\_\_\_\_  
CMJ \_\_\_\_\_  
CTR \_\_\_\_\_  
EAG \_\_\_\_\_  
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SEC 1 \_\_\_\_\_  
WAW \_\_\_\_\_  
OTH \_\_\_\_\_

RECEIVED-FPSC  
99 OCT -6 AM 9:51  
RECORDS AND REPORTING

DOCUMENT NUMBER-DATE

12024 OCT-6 88

FPSC-RECORDS/REPORTING

Legal

2000 Dale Davis  
813 Cambridge Dr.  
Cicero, NY 13039-9010

RECEIVED  
FLORIDA PUBLIC  
SERVICE COMMISSION  
99 OCT -4 AM 9:40

to: Joe Garcia  
Florida Public Service Commission  
FROM: Dale Davis Lot #407  
Water Oak Country Club Estates  
RE: Docket # 990243 - WSA  
Water Oak Utilities, Co.  
Date: 9-30-99

FLORIDA PUBLIC SERVICE COMMISSION  
LEGAL DIVISION

Dear Sir, I would like to make the following points regarding this meeting on Oct. 7<sup>th</sup>.

- 1) It is very unfortunate that this hearing is held in Oct. when half the park is not there, as many are "snow birds" like myself, are up north.
- 2) As to the excessive water usage on a per capita basis, is the golf course usage taken into account?
- 3) Also there has been many rumors about water leaks in the park. I personally am billed 7000 to 9000 gal. when I'm not there and 24,000 to 25,000 gal. when we are there.

AFA \_\_\_\_\_  
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3) (continued) I've asked several times to have my meter checked, and I've had my sprinkler system checked for leaks. 9000 gal. for my 3 time a week sprinkler system seems out of line.

4) As for the water flows that requires a second hydro-pneumatic tank I'd like to make 2 points:

#1) As they sell new homes the water flows increase (growing from 700 to 1300 homes)

#2) Do we have to pay for that expansion? And why as in any other business they don't have a Capital Fund to take care of these needs?

5) Isn't a 50% plus increase out of line.

ROBERT M. WINFREE  
101 WILLOW WAY  
LADY LAKE, FLORIDA 32159

RECEIVED  
FLORIDA PUBLIC  
SERVICE COMMISSION

ORIGINAL

99 SEP 30 AM 8:55  
MAIL ROOM

Docket No. 990243-KU  
Water Oak Utilities, Co.

September 28, 1999

Director of Records and Reporting,  
Florida Public Service Commission,  
2540 Shumard Oak Boulevard,  
Tallahassee, FL 32399-0850

Since I will be out of the country on October 7th, when you hold your customer meeting at Water Oaks, I am sending my comments in this letter.

With regard to the new hydropneumatic tank and the replacement of the old tank, I see that the utility wants to recover the cost. This to me means an assessment on those living at Water Oaks. This is an expense of doing business and can be charged off. I see no reason to assess anyone. The utility should not be permitted to have it both ways. I am sure they are aware of being able to charge off this expense but are simply trying to make some money out of the deal.

Regarding the increase in water rates, there are a number of residents of the park who have been getting free water since they bought here. No mention of this is made in the application of the utility. Before you grant an increase in rates I think you should know how much new income will come from making these residents pay for their water which I understand the utility is going to do,

This increase is rather large, in general averaging around fifty percent. The utility states that the St. Johns Water District is requiring the implementation of a conservative water rate structure. I don't think that this should require additional personnel. If it does a part-time clerk should be able to handle it. If an average is run on water used by the residents care should be taken not to include the water used by the utility in watering their property since a good deal of wastage occurs in such watering.

Thank you for giving me this opportunity to express my views on this matter. Incidentally, I am an eleven year resident of the park.

AFA \_\_\_\_\_  
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MTH \_\_\_\_\_

Sincerely,  
*Robert M. Winfree*  
Robert M. Winfree

*Legal*

RECEIVED  
FLORIDA PUBLIC  
SERVICE COMMISSION

99 SEP 29 AM 8:28

MAIL ROOM 13 Strange Street  
Lady Lake, Florida 32159  
September 27, 1999

Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399

**Subject: Docket No. 990243-WU  
Water Oak Utilities, Co.**

Dear Sir:

I am a resident of Water Oak and very disturbed over the proposed increase in our water rates. I plan on attending the customer meeting on October 7 to be held at 6:00 P.M. in the Main Clubhouse.

Please add me to the mailing list for any additional pertinent information regarding this Docket.

Thank you for your anticipated cooperation.

Sincerely yours,

*Thomas F. Bonesteel*  
Thomas F. Bonesteel

(352) 750-4752

AFA	_____
APP	_____
CAF	_____
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CTR	_____
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*g. boy*