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Ms. Blanca S. Bayó
Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: UNE Docket No. 990649

Dear Ms. Bayó:

Enclosed for filing on behalf of Rhythms Links Inc. (f/k/a/ ACI Corp.) and Covad Communications Company are the original and fifteen copies of the surrebuttal testimony of Terry L. Murray.

By copy of this letter, these documents have been furnished to the parties on the attached service list.

Very truly yours,

Richard D. Melson

Richard D. Melson

RDM/kcg
Enclosures
cc: Parties of Record

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Before the
FLORIDA PUBLIC SERVICE COMMISSION

ORIGINAL

In re: Investigation into the pricing of
unbundled network elements.

Docket No. 990649-TP

Surrebuttal Testimony
of
TERRY L. MURRAY
on behalf of
Covad Communications Company
and
Rhythms Links Inc.

October 15, 1999

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1 **SURREBUTTAL TESTIMONY OF TERRY L. MURRAY ON BEHALF OF**
2 **COVAD COMMUNICATIONS COMPANY AND RHYTHMS LINKS INC.**

3 **Q. Please state your name, title and business address.**

4 A. My name is Terry L. Murray. I am President of the consulting firm Murray
5 & Cratty, LLC. My business address is 227 Palm Drive, Piedmont, CA
6 94610.

7 **Q. Have you previously filed testimony in this proceeding?**

8 A. Yes, I have filed both direct testimony on behalf of Covad Communications
9 Company ("Covad") and rebuttal testimony on behalf of both Covad and
10 Rhythms Links Inc. ("Rhythms"). My direct and rebuttal testimonies
11 placed particular emphasis on those issues that will affect the competitive
12 offering of Digital Subscriber Line ("DSL") services. My direct testimony
13 also provides a summary of my qualifications and experience.

14 **I. INTRODUCTION AND OVERVIEW**

15 **Q. What is the purpose of your surrebuttal testimony?**

16 A. My surrebuttal testimony responds to various issues raised in the rebuttal
17 testimony of BellSouth witnesses Ms. Caldwell, Dr. Emmerson, Mr.
18 Hendrix and Mr. Varner and GTE Florida, Inc. ("GTE") witnesses Mr.
19 Doane, Mr. Trimble and Mr. Tucek.

20 **Q. Please summarize your surrebuttal testimony.**

- 1 A. In the remainder of my surrebuttal testimony, I will elaborate on the
2 following points:
- 3 • The Commission should set nondiscriminatory, cost-based,
4 deaveraged prices for the unbundled loops that new entrants will
5 need to provide DSL-based services in competition with the
6 incumbents. Contrary to the incumbents' claims on rebuttal, the
7 incumbents' ability to provide DSL-based services on a "line-
8 sharing" basis with POTS services gives them a significant
9 competitive advantage in the provision of advanced services. The
10 Commission should not compound this unfair advantage by denying
11 new entrants nondiscriminatory access to unbundled loops at cost-
12 based, deaveraged prices.
 - 13 • The Commission should require the incumbents to provide rigorous
14 and complete documentation for their cost studies. In particular,
15 the Commission should require the incumbents to make available
16 copies of any vendor contracts on which the cost studies rely and to
17 provide adequate documentation of model code to facilitate
18 sensitivity analyses. Without such requirements, analysis of the cost
19 studies will be severely hampered and delayed.
 - 20 • Because high non-recurring charges are a particularly severe barrier
21 to competitive entry, the Commission should not brook any delay in
22 obtaining up-to-date non-recurring cost studies that reflect non-

- 1 discriminatory access to efficient Operations Support Systems
2 (“OSS”) and a proper definition of non-recurring costs.
- 3 • Nor should the Commission permit BellSouth to impose an
4 excessive and unnecessary “optional” non-recurring charge for
5 order coordination, thereby creating an improper incentive for
6 BellSouth to provide an inferior degree of cooperation to its
7 competitors during a change of service.
 - 8 • The Commission should reject the incumbents’ attempts to link
9 costing and pricing of unbundled network elements to retail pricing
10 concerns. The appropriate form of “parity” is that both the
11 incumbents and new entrants should have non-discriminatory access
12 to network functionalities at cost-based input prices.
 - 13 • The Commission should also reject the incumbents’ attempts to
14 delay this proceeding until either the implementation of either retail
15 rate rebalancing or a universal service fund. To the extent that
16 retail rate rebalancing and universal service concerns are legitimate,
17 there are adequate mechanisms in place to address those concerns.
18 This proceeding is the proper time and place to address *wholesale*
19 pricing issues.
 - 20 • Finally, the Commission should not prejudge the number of
21 geographically deaveraged pricing zones. Only after examination of
22 the cost studies can the Commission and the parties assess the

1 optimal tradeoff between pricing precision and administrative
2 convenience.

3 **II. THE COMMISSION SHOULD REQUIRE THE INCUMBENTS TO**
4 **PRODUCE DEAVERAGED COST STUDIES FOR UNBUNDLED**
5 **LOOPS THAT COMPETITORS CAN USE TO PROVIDE**
6 **ADVANCED SERVICES SUCH AS DSL-BASED SERVICES.**

7 **Q. BellSouth witnesses Mr. Varner and Mr. Hendrix and GTE witness**
8 **Mr. Trimble all take issue with your proposals to unbundle elements**
9 **that competitors need to offer advanced DSL-based services. How**
10 **much weight should the Commission give their criticisms of your**
11 **unbundling proposals?**

12 **A. None. Mr. Varner and, to a lesser degree, Mr. Trimble have**
13 **mischaracterized my proposals and responded to positions that I have not**
14 **espoused. To the degree that they have created and knocked down**
15 **strawmen, the Commission should disregard their testimony.**

16 Moreover, the Federal Communications Commission ("FCC") has
17 recently voted out an opinion on remand from the U.S. Supreme Court that
18 redefines the unbundled network elements that incumbents must provide.
19 Based on my reading of the FCC's press release concerning that order, it
20 appears that the FCC has resolved the unbundling issues in dispute in this
21 proceeding. Covad and Rhythms will discuss the implications of the FCC's

1 recent order in the supplemental rounds of testimony that this Commission
2 has established for that purpose.

3 **Q. At page 11 of his rebuttal testimony, BellSouth witness Mr. Varner**
4 **objects to a proposal that he attributes to you “to unbundle network**
5 **elements (i.e., DSLAMs and packet switches) used in the provision of**
6 **[BellSouth’s] advanced services.” Have you recommended that the**
7 **Commission require the incumbents to unbundle these elements?**

8 A. No, I have not. Mr. Varner has objected, without a specific citation to my
9 direct testimony, to a proposal I never made. I have recommended that the
10 Commission require BellSouth and other incumbents to unbundle the *loop*
11 facilities that they use to provide advanced services such as DSL-based
12 services. I have taken no position with respect to unbundling requirements
13 for either DSLAMs or packet switches. I understand that the FCC’s soon-
14 to-be released order redefining unbundled network elements is expected to
15 address the unbundling requirements, if any, for DSLAMs and packet
16 switches. Therefore, I will defer any further discussion of this issue to the
17 supplemental rounds of testimony concerning the new FCC unbundling
18 requirements.

19 **Q. Both Mr. Varner (at pages 12 and 13 of his rebuttal testimony) and**
20 **GTE witness Mr. Trimble (at pages 21-24 of his rebuttal testimony)**
21 **deny that incumbents have any advantage in the market for advanced**

1 **services. Do their rebuttal arguments respond directly to the analysis**
2 **you presented in your direct testimony?**

3 A. No. Both Mr. Varner and Mr. Trimble have distorted my direct testimony
4 in an attempt to create a false impression concerning their companies'
5 competitive advantages in the provisioning of DSL-based services. It is
6 one thing to say (as I did, correctly, in my direct testimony) that the
7 incumbent local exchange carriers did not begin the competitive era with
8 near-monopoly market shares for DSL-based services. It is quite another
9 to say (as Mr. Varner and Mr. Trimble do, incorrectly, in their rebuttal
10 testimonies) that the incumbents have no special advantages in providing
11 DSL-based services.

12 The BellSouth and GTE witnesses improperly rely on snapshot
13 comparisons of DSLAMs or other DSL-related equipment deployed by
14 competitors versus incumbents as proof that they lack any special
15 competitive advantages. *See, for example*, Varner Rebuttal at 12; Trimble
16 Rebuttal at 23-24. Such comparisons are meaningless because it is too
17 soon to measure the success of the incumbents' active marketing of DSL-
18 based services, especially to residential customers.

19 The incumbents generally did not offer DSL-based services (other
20 than certain T-1 services that used DSL technology) prior to the passage of
21 the Telecommunications Act of 1996 ("Act"). Indeed, as the Pennsylvania
22 Public Utility Commission recently observed, incumbent local exchange
23 carriers did not begin rolling out their DSL-based services until forced to

1 do so by the pressure of competitors such as Covad and Rhythms. See
2 *Joint Petition of Nextlink Pennsylvania, Inc.; Senator Vincent J. Fumo;*
3 *Senator Roger Madigan; Senator Mary Jo White; the City of*
4 *Philadelphia; The Pennsylvania Cable & Telecommunications*
5 *Association; RCN Telecommunications Services of Pennsylvania, Inc.;*
6 *Hyperion Telecommunications, Inc.; ATX Telecommunications; CTSI,*
7 *Inc.; MCI Worldcom; and AT&T Communications of Pennsylvania, Inc.*
8 *for Adoption of Partial Settlement Resolving Pending Telecommunications*
9 *Issues, Pennsylvania Public Utility Commission Docket No. P-00991648,*
10 *and Joint Petition of Bell Atlantic Pennsylvania, Inc., Conectiv*
11 *Communications, Inc.; Network Access Solutions; and the Rural*
12 *Telephone Company Coalition for Resolution of Global*
13 *Telecommunications Proceedings, Pennsylvania Public Utility Commission*
14 *Docket No. P-00991649, Opinion and Order (rel. September 30, 1999) at*
15 108.

16 Despite their slow start, the incumbents have at least one
17 tremendous competitive advantage that Mr. Varner and Mr. Trimble chose
18 to ignore: their discriminatory ability to “line-share.” Both BellSouth and
19 GTE provide DSL-based services over the same loop that they use to
20 provide voice-grade services to retail customers, but utilizing different
21 frequencies to transport voice and data over that loop. Neither company
22 allows competing providers of DSL-based services to offer a comparable
23 line-sharing option to the incumbent’s POTS customers. As I explained in

1 both my direct and rebuttal testimonies, this distinction enables the
2 incumbents to leverage their dominance in the provision of voice-grade
3 services to gain a competitive advantage in the provision of advanced
4 services.

5 The FCC's recent decision in the SBC-Ameritech merger
6 proceeding recognizes the enormous competitive advantage that line-
7 sharing confers on incumbents such as BellSouth and GTE. As a
8 condition of merger approval, the FCC is requiring the merged company to
9 offer a surrogate line-sharing discount of 50% off both the recurring and
10 nonrecurring charges that would otherwise apply when a competitor orders
11 an unbundled loop to provide DSL-based services to a retail customer that
12 obtains voice-grade services from the incumbent. This discount applies
13 unless and until the merged company provides nondiscriminatory line-
14 sharing to nonaffiliated providers of DSL-based services. *See In re*
15 *Applications of Ameritech Corp., and SBC Communications Inc.,*
16 *Transferee, for Consent to Transfer Control of Corporations Holding*
17 *Commission Licenses and Lines Pursuant to Sections 214 and 310(d) of*
18 *the Communications Act and Parts 5, 22, 24, 25, 63, 90, 95 and 101 of the*
19 *Commission's Rules*, CC Docket No. 98-141, Memorandum Opinion and
20 Order (rel. October 8, 1999) at ¶¶ 379-380.

21 Let me be clear. I am not recommending that this Commission take
22 action on the line-sharing issue in this proceeding. Instead, I am pointing
23 out that incumbents such as BellSouth and GTE already have a significant

1 advantage in the provision of DSL-based services. The most important
2 step for this Commission to take now is to ensure that the costing and
3 pricing of unbundled loops in Florida does not provide a further unfair
4 advantage to the incumbents. At a minimum, fairness requires that
5 competitors have nondiscriminatory access to unbundled loops for DSL-
6 based services at prices based on forward-looking economic costs.
7 Moreover, because the cost of such loops varies significantly across
8 geographic areas, nondiscriminatory prices must reflect geographically
9 deaveraged costs.

10 **III. THE COMMISSION SHOULD REQUIRE DETAILED COST**
11 **STUDY DOCUMENTATION.**

12 **Q. At pages 18-19 of her rebuttal testimony, BellSouth witness Ms.**
13 **Caldwell suggests that your recommended cost study documentation**
14 **standards are unreasonable, unnecessary or both. Is Ms. Caldwell**
15 **correct?**

16 **A. No. Ms. Caldwell is merely expressing the incumbent's desire to eat its**
17 **cake and have it too. BellSouth has repeatedly insisted that the**
18 **Commission must rely on its company-specific "actual" cost data to**
19 **determine prices for unbundled network elements. Yet BellSouth now**
20 **resists any Commission-imposed requirement to provide interested parties**
21 **with the documentation that those parties would need to test the validity of**
22 **its alleged "actual" costs.**

1 The decision to permit BellSouth and other incumbents to submit
2 cost studies reflecting the incumbents' proprietary internal practices and
3 data, as opposed to an open model using public data sources, has a subtle
4 yet strong effect on the final determination of costs. The Commission
5 cannot explicitly determine every single assumption, algorithm and input
6 that makes up a cost study. Yet whenever the Commission does not
7 explicitly address an issue, it implicitly decides that issue in favor of the
8 default assumption of the adopted cost model. Thus, once the Commission
9 decides to use the incumbents' proprietary cost studies as a basis for setting
10 prices, the practical burden of proof falls on other parties to find and
11 substantiate flaws in the incumbents' analyses.

12 Parties cannot even begin to meet this burden without access to the
13 proprietary data on which the incumbents have supposedly based their
14 studies. Making parties extract the relevant data via discovery will at best
15 cause unnecessary delay and at worst prevent the parties from having a
16 meaningful opportunity to challenge the incumbents' assertions.

17 To create a more balanced opportunity for all parties to present
18 their analysis of the incumbents' claimed costs, the Commission should
19 require the incumbents to make the supporting documentation for their
20 cost studies available at the time that they submit their cost studies.

21 Providing the necessary documentation should be a straightforward task:
22 after all, the incumbents will presumably have had to access that material to
23 develop their cost studies. Therefore, the Commission should presume that

1 any assumption, algorithm or input for which an incumbent cannot produce
2 support at the time of its cost filing has no supporting basis in the
3 incumbent's "actual" operations. Other parties have a sufficient burden
4 trying to analyze the cost study material itself without an additional
5 handicap of not having access to the supposed underlying facts.

6 **Q. Does your previous answer mean that you agree with Ms. Caldwell**
7 **that the cost studies should only reflect "BellSouth-specific" (or, more**
8 **generally, company-specific) inputs and assumptions?**

9 A. No. I disagree with both Ms. Caldwell, who argues extensively at pages 4-
10 7 and 11 of her rebuttal testimony in favor of BellSouth-specific inputs, and
11 with BellSouth witness Dr. Emmerson, who argues at page 3 of his rebuttal
12 testimony for some sort of "transitional" assumption with respect to central
13 office sizing. The proper standard for forward-looking costs is not what
14 BellSouth (or any other incumbent) *plans* to deploy at some future date, or
15 what it will deploy during a *transition* from embedded costs to efficient,
16 long-run costs. Instead, the proper standard is what BellSouth *could*
17 *achieve* — given the location and size of the demand it faces, the location
18 of its wire centers, and the specific geography of its service territory — if it
19 were to deploy commercially available technology in the most efficient
20 manner possible. That is the standard that the FCC's Total Element Long
21 Run Incremental Cost ("TELRIC") methodology requires.

1 To test how well BellSouth's cost studies meet this standard,
2 parties will need access to the specific details of any BellSouth internal data
3 and documents on which the company relies. Otherwise, the record will be
4 unclear as to whether claimed company-specific costs are truly the lowest,
5 most efficient costs that BellSouth can achieve in the long run or merely
6 the outcome of some interim, inefficient process.

7 **Q. At page 10 of her rebuttal testimony, Ms. Caldwell provides three**
8 **reasons for her belief that the Commission should not require**
9 **BellSouth to produce all of the contracts that underlie its input prices**
10 **when BellSouth files its cost study. Are Ms. Caldwell's reasons**
11 **compelling?**

12 **A. No. Ms. Caldwell's first concern is the possibility of inappropriate release**
13 **of BellSouth's proprietary data. To the extent that the contracts contain**
14 **information that is truly proprietary, the appropriate and longstanding**
15 **solution to Ms. Caldwell's concern is to require parties receiving the data**
16 **to execute and abide by a protective agreement. She provides no reason to**
17 **believe this traditional measure would be insufficient to protect the**
18 **legitimate business interests of BellSouth and its vendors. GTE witness**
19 **Mr. Tucek has indicated that his company intends to provide precisely such**
20 **contract data pursuant to a "satisfactory proprietary agreement." See**
21 **Tucek Rebuttal at 8.**

1 Ms. Caldwell's second and third concerns are the possible harm to
2 BellSouth if parties were to use its data out of context or ignore relevant
3 caveats and limitations in BellSouth's contracts. BellSouth will have ample
4 opportunity to point out any such misuse in its rebuttal testimony and
5 cross-examination, thus resolving these concerns.

6 The more serious risk is that, without a requirement to produce its
7 contracts for inspection, BellSouth would be able to base its cost study
8 assumptions on its own out-of-context contract interpretations or to ignore
9 significant contract terms. All parties need access to BellSouth's contracts
10 so that they can identify to the Commission any instances in which their
11 interpretation of the contract terms differs from that of BellSouth and thus
12 highlight BellSouth's possible misuse of its contract data.

13 **Q. At pages 7-8 of his rebuttal testimony, GTE witness Mr. Tucek**
14 **describes the cost documentation that GTE proposes to provide. Is**
15 **his proposed documentation adequate to meet the Commission's and**
16 **the parties' needs?**

17 **A.** Mr. Tucek's summary description appears to address many of requirements
18 that I had proposed in my direct testimony. Specifically, he states GTE's
19 intention to provide both electronic and hard-copy versions of its cost filing
20 in a manner that will enable parties to examine the actual model code, to
21 reproduce the company's filing and to conduct sensitivity analyses. He also
22 states the company's intention to provide documentation of the

1 development and sources of its material and placement inputs, including
2 relevant contracts, plus supporting documents relating to its engineering
3 practices, labor and materials loadings and runs of the SCIS and CostMod
4 models.

5 Based on his description, I do have some outstanding concerns.
6 First, where GTE performs miscellaneous cost studies outside its “main
7 model,” it appears that the company will be making less information
8 concerning the models available than GTE proposes to supply for its “main
9 model.” To the extent that this difference hampers the ability of parties to
10 verify some of GTE’s results or to perform sensitivity analyses, the
11 Commission should not permit GTE to provide an inferior level of
12 documentation and support for so-called “miscellaneous” cost studies.

13 Second, my prior experience with GTE’s Integrated Cost Model
14 suggests that there may be a need for parties to perform sensitivity analyses
15 on variables that are “hard-wired” into the model code. Thus, I would
16 recommend that the Commission require all of the incumbents to provide
17 sufficient documentation for their cost models, including documentation of
18 the source code, so that it is readily apparent how one would test the
19 sensitivity of the model results to varying parameter values.

20 Third, GTE proposes to provide investment data at the individual
21 wire center level. To develop deaveraged prices, however, parties will
22 need all costs — investments and expenses — stated on the same

1 deaveraged basis. It is unclear whether the data GTE intends to provide
2 will meet this need.

3 **IV. THE COMMISSION SHOULD REQUIRE THE INCUMBENTS TO**
4 **SUBMIT STUDIES OF BOTH RECURRING AND NON-**
5 **RECURRING COSTS, PROPERLY DEFINED, IN PHASE II OF**
6 **THIS PROCEEDING.**

7 **Q. At page 19 of his rebuttal testimony, GTE witness Mr. Trimble**
8 **reiterates his recommendation that the Commission should defer any**
9 **consideration of non-recurring charges until the conclusion of the**
10 **parallel docket addressing OSS issues. Does his elaboration on this**
11 **theme provide any new reason for the Commission to tolerate such a**
12 **delay?**

13 **A. No, it does not. Mr. Trimble's claim that the incumbents cannot be**
14 **expected to study non-recurring costs until the Commission has established**
15 **final OSS requirements and performance measures is unfounded. In fact,**
16 **GTE's cost study developers have elsewhere admitted that they do not**
17 **need to know the specifics of forward-looking interfaces and planned OSS**
18 **enhancements to understand the effect of those improvements on GTE's**
19 **non-recurring costs. See November 6, 1998, deposition of GTE witness**
20 **Mr. Rodney Langley, Tr. at 83-85, in California Public Utilities**
21 **Commission dockets R.93-04-003, *Rulemaking on the Commission's Own***
22 ***Motion to Govern Open Access to Bottleneck Services and Establish a***

1 *Framework for Network Architecture Development of Dominant Carrier*
2 *Networks, and I.93-04-002, Investigation on the Commission's Own*
3 *Motion into Open Access and Network Architecture Development of*
4 *Dominant Carrier Networks.*

5 Furthermore, to the extent it has any relevance at all, Mr. Trimble's
6 argument applies primarily to pre-ordering and ordering charges. OSS
7 requirements and performance measures have little conceivable application
8 to the non-recurring costs for functions such as installation and loop "de-
9 conditioning." Instead, these non-recurring costs depend primarily on
10 assumptions about forward-looking network design. The biggest challenge
11 to getting these costs right is to impose tight coordination between the
12 recurring and non-recurring cost studies (particularly for loops). Without
13 such coordination, there is a good chance that the incumbents' non-
14 recurring costs for installation and "de-conditioning" will double-count
15 costs already reflected in their recurring cost studies.

16 There is no valid reason for delay and every reason for the
17 Commission to consider recurring and non-recurring costs in the same
18 proceeding. Therefore, I recommend that the Commission reject Mr.
19 Trimble's proposal.

20 **Q. At page 12 of her rebuttal testimony, BellSouth witness Ms. Caldwell**
21 **states that "from a cost methodology perspective, costs should be**
22 **stated as they naturally occur, i.e., if the costs are one-time expenses it**

1 **is appropriate to express them as nonrecurring.” Is this the definition**
2 **of non-recurring costs that should govern the incumbents’ Phase II**
3 **submissions?**

4 A. No. Ms. Caldwell’s definition does not provide a distinction between
5 recurring and non-recurring costs that would enable the Commission to
6 establish appropriate prices that reflect cost causation.

7 Some “one-time expenses” are properly treated as non-recurring
8 costs and recovered from the customer on whose behalf they are incurred.
9 For example, the cost of processing a particular customer’s service order is
10 a one-time expense that is appropriately treated as a non-recurring cost and
11 recovered from that customer. Once incurred, the service order cost does
12 not have any enduring value. The incumbent cannot reuse the time spent
13 processing that order to process any subsequent service order.

14 Other “one-time expenses” are more appropriately treated as
15 recurring costs, however, and recovered over time through recurring
16 charges. Consider, for example, the cost of installing a new drop. This
17 installation cost could be considered a one-time expense, yet the drop will
18 have a long economic life and subsequent customers at that same location
19 will reuse the drop. In other words, the cost is location-specific, not
20 customer-specific, and should be recovered over time from all customers at
21 that location.

22 Q. **What would be a better definition of “non-recurring costs”?**

1 A. The Commission should define non-recurring costs as “customer-specific
2 one-time expenses associated with installing or disconnecting a service.”
3 This definition would create a distinction between recurring and non-
4 recurring costs that would be useful for subsequent pricing decisions.

5 **Q. Why is it important that the incumbents’ cost studies properly
6 distinguish between recurring and non-recurring costs?**

7 A. High non-recurring charges inherently deter competitive entry because they
8 impose sunk costs that a new entrant cannot avoid or recover if it exits the
9 market. Thus, it is essential that the non-recurring charges associated with
10 unbundled network elements reflect only those costs that are truly non-
11 recurring.

12 **Q. At page 14 of her rebuttal testimony, Ms. Caldwell defends
13 BellSouth’s proposed order coordination cost for optional
14 “coordination above-and-beyond the norm.” Should the Commission
15 authorize an “optional” non-recurring charge for order coordination?**

16 A. No, unless BellSouth can demonstrate that there is some desired level of
17 coordination that exceeds a *reasonable* “norm.” To promote high quality
18 service in Florida, the Commission should establish as a policy “norm” for
19 both retail and wholesale operations the expectation that all carriers will
20 automatically engage in sufficient coordination of connection and
21 disconnection activities to minimize any interruption in service to the end-
22 user customer. Each carrier should bear its own costs of accomplishing

1 that degree of coordination as part of the normal process of providing
2 quality customer service in a competitive environment.

3 This “norm” is not a new requirement. BellSouth and other
4 incumbent local exchange carriers generally have in place retail order
5 processing systems that can automatically coordinate orders so as to
6 minimize the length of time that an end-user is out of service. That
7 practice (*i.e.*, coordinating activities so as to minimize service interruption)
8 is typically reflected in the baseline cost of the end-user’s retail service,
9 rather recovered through an additional charge when an end user is
10 changing or moving service. In other words, BellSouth’s retail customers
11 have already “prepaid” for a high degree of coordination between the
12 disconnection of their existing retail service and the connection of any
13 substitute service.

14 There is no sound public policy reason for BellSouth to treat
15 coordination with a new entrant any differently from its internal
16 coordination when switching a customer from one service to another. To
17 provide comparable service to new entrants, the Commission should expect
18 incumbents to build any necessary coordination into its process in a
19 mechanized and efficient manner. Without that presumption, an “optional”
20 coordination charge could become all too similar to the “protection”
21 payment that the local mob boss demands of small businesses. If the new
22 entrant does not wish to risk a service outage for its new customer, it will
23 have no choice but to purchase “coordination insurance” to ensure that the

1 incumbent will cooperate with the transition of retail service to the new
2 entrant.

3 If BellSouth can establish that its proposed optional coordination
4 charge reflects only the incremental cost for some extraordinary level of
5 coordination beyond the standard of automated coordination I have just
6 defined, then the Commission may wish to consider such a charge. The
7 Commission should not even consider any coordination charges, however,
8 unless and until BellSouth demonstrates that its assumed "norm" reflects
9 every reasonable effort to provide automated coordination of service
10 cutovers.

11 **V. THE COMMISSION SHOULD NOT LINK WHOLESALE**
12 **DEAVERAGING TO RETAIL PRICING CONCERNS.**

13 **Q. Several witnesses for BellSouth and GTE raised points in their**
14 **rebuttal testimonies about the alleged need for a linkage between**
15 **retail pricing and wholesale deaveraging. Should the structure of the**
16 **incumbents' retail prices play any role in determining the nature and**
17 **degree of deaveraging for the prices of unbundled network elements?**

18 **A.** No, it should not. Consistent with § 251(d)(1) of the Act, the Commission
19 should apply only two standards to determine the pricing of unbundled
20 network elements: that is, the prices should be cost-based and
21 nondiscriminatory. As I explained in my rebuttal testimony, the Act's
22 nondiscrimination standard implies that the price of an unbundled network

1 element to a competitor should be the same as the effective price that the
2 incumbent faces for the use of that same functionality in its network.

3 The effective input price that the incumbent faces for use of its
4 network functionalities is the forward-looking economic cost of those
5 functionalities. Moreover, that effective input price reflects geographic
6 variations in costs (the forward-looking economic cost of the network
7 elements) regardless of whether the incumbent's retail prices are
8 deaveraged. Therefore, uniform statewide prices for unbundled network
9 elements are discriminatory where the underlying costs to the incumbent
10 exhibit strong geographic variations, contrary to the claims of BellSouth
11 witness Mr. Hendrix at pages 4-5 of his rebuttal testimony. The
12 Commission should adopt deaveraged costs and prices for unbundled
13 network elements that reflect significant variations in the forward-looking
14 economic cost of those elements to the incumbent.

15 **Q. Your direct testimony indicated that the Commission should consider**
16 **“parity” between the incumbents’ retail pricing of DSL-based services**
17 **and the wholesale pricing of the loops that competitors must purchase**
18 **to offer their own DSL-based services. GTE witnesses Mr. Trimble**
19 **and Mr. Doane both cite this testimony as support for their position**
20 **concerning the proper relationship of retail and wholesale prices. See**
21 **Trimble Rebuttal at 15; Doane Rebuttal at 8-9. Is your position the**
22 **same as theirs?**

1 A. No, it is not. My goal is to ensure that the incumbent charges its
2 competitors the same price for unbundled DSL-capable loops as the
3 incumbent in effect charges itself when it provides retail DSL-based
4 services. Thus, the “parity” issue that I raised in my direct testimony is
5 simply an application of the nondiscrimination requirement of the Act.
6 Indeed, I made this equivalence clear at page 8 of my direct testimony, a
7 passage that Mr. Doane cites. *See Doane Rebuttal at 8.*

8 As I explained in my previous answer, the normal and most
9 straightforward economic interpretation of a nondiscrimination or “parity”
10 requirement would be to set geographically deaveraged prices for
11 unbundled DSL-capable loops that reflect the underlying variations in the
12 incumbents’ forward-looking economic cost of providing those loops.
13 Thus, contrary to Mr. Doane’s rebuttal testimony at page 8, there is no
14 contradiction between my position on parity and my advocacy of TELRIC-
15 based prices.

16 There is, however, a unique problem in applying the normal
17 economic interpretation of nondiscrimination to the pricing of unbundled
18 DSL-capable loops. That problem arises because the incumbents provide
19 retail DSL-based services via a line-sharing arrangement that they do not
20 make available to competitors on a nondiscriminatory basis. The effect of
21 this line-sharing arrangement is that the incumbents recover all of their loop
22 costs from the POTS service and exclude those loop costs from the
23 calculation of the retail price floor for the DSL-based services. As I

1 explained in Section II of this surrebuttal testimony, the FCC's decision in
2 the SBC-Ameritech merger proceeding has recognized the need to depart
3 from strict TELRIC-based pricing of unbundled DSL-capable loops as a
4 means of restoring competitive balance in the provision of DSL-based
5 services.

6 **Q. Several BellSouth and GTE witnesses specifically assert in their**
7 **rebuttal testimony that wholesale deaveraging in the absence of retail**
8 **rate rebalancing will encourage inefficient entry in urban areas. (See,**
9 **e.g., Trimble Rebuttal at 12; Emmerson Rebuttal at 6-7.) Is this a**
10 **valid concern?**

11 **A.** No. As I explained in my rebuttal testimony, BellSouth and GTE both
12 have elected to operate under the price regulation scheme adopted by the
13 Florida legislature in 1995. A key feature of that price regulation scheme is
14 the ability of the incumbents to reduce retail prices that exceed costs.
15 Thus, both companies have the power to meet competition and deter
16 inefficient entry without Commission action on retail rate rebalancing.
17 Moreover, the existing Florida price regulation scheme already provides
18 BellSouth and GTE with some upward pricing flexibility for non-basic
19 services; thereby, they can accomplish a degree of rate rebalancing without
20 any Commission intervention whatsoever.

21 The incumbents' attempt to link wholesale deaveraging to retail
22 rate rebalancing is thus a red herring whose main effect is to create

1 competition-inhibiting delay. The incumbents may indeed desire to finance
2 competition-driven retail price reductions through offsetting increases in
3 prices for *basic* services that they expect to face less competitive pressure.
4 There is no sound public policy basis for delaying the introduction of
5 geographically deaveraged wholesale prices simply as a means of
6 preserving the incumbents' existing revenue streams.

7 **Q. BellSouth witness Dr. Emmerson discusses the flip side of this**
8 **concern, that is, the risk that geographically deaveraged prices for**
9 **unbundled elements will shut efficient entrants out of the market**
10 **where retail prices remain averaged and the average statewide price is**
11 **below the deaveraged regional cost. See Emmerson Rebuttal at 6-7.**
12 **Should this concern cause the Commission to delay deaveraging of**
13 **unbundled network elements until it has examined retail rate**
14 **rebalancing?**

15 **A. No, it should not. If anything, Dr. Emmerson's argument illustrates the**
16 **urgent need for the Commission to obtain appropriately deaveraged *cost***
17 **data, so that the parties can identify the potential magnitude of this problem**
18 **and determine what, if any, action is needed.**

19 Deaveraged prices for unbundled network elements need not,
20 however, lead to deaveraged retail prices. Ultimately, the establishment of
21 a competitively neutral universal service funding mechanism should enable

1 purchasers of unbundled loops in high-cost areas to compete even with a
2 statewide-average retail price.

3 **Q. Do you then agree with BellSouth witness Mr. Varner, who stated at**
4 **page 2 of his rebuttal testimony that the Commission should put off**
5 **deaveraging until a universal service fund is in place?**

6 **A. No. My rebuttal testimony discussed the means that the incumbents**
7 **already have, under Florida precedent, to address any legitimate universal**
8 **service concerns; I will not duplicate that discussion here. I wish to**
9 **emphasize, however, that the Commission should continue on schedule**
10 **with this proceeding so that it can adopt deaveraged prices for unbundled**
11 **loops no later than the date that the FCC is ready to implement a federal**
12 **universal service fund. The lead-time needed to determine deaveraged**
13 **costs and prices is simply too long to make further delay a reasonable**
14 **option.**

15 **VI. THE COMMISSION SHOULD NOT PREJUDGE THE OPTIMAL**
16 **NUMBER OF ZONES FOR DEAVERAGING.**

17 **Q. At pages 3-4 of his rebuttal testimony, BellSouth witness Mr. Hendrix**
18 **reiterates the company's preliminary proposal to rely on a "local**
19 **market precedent" and establish two pricing zones. Does his**
20 **discussion present any new or compelling reason for the Commission**
21 **to adopt the BellSouth proposal at this time?**

1 A. No. As I have already explained in my rebuttal testimony, BellSouth's
2 reliance on retail market precedent has almost no value in determining the
3 appropriate definition of geographic zones for deaveraging unbundled
4 network elements. There is no record evidence to support the view that
5 BellSouth's retail pricing zones bear any systematic resemblance to the cost
6 variations that should be the primary determinant of geographically
7 deaveraged pricing for unbundled network elements.

8 **Q. At page 6 of his rebuttal testimony, Mr. Hendrix complains that ten**
9 **zones would create an unreasonable administrative burden on**
10 **BellSouth. Should the Commission rule out the possibility of**
11 **establishing as many as ten zones for deaveraged pricing?**

12 A. No, not at this time. I agree with the premise that there is a tradeoff
13 between the precision with which geographically deaveraged prices match
14 costs and the administrative convenience of minimizing the number of
15 pricing zones. Without knowing precisely how costs vary, however, I
16 cannot determine — and certainly Mr. Hendrix has not shown — whether
17 the inconvenience to BellSouth of managing the billing process for as many
18 as ten pricing zones would outweigh the additional precision gained from
19 so many zones. I do note, however, that the incumbents seem to have
20 varying opinions as to the optimal number of zones. I suggest that the
21 Commission make no determination as to the number of pricing zones until

1 it has had an opportunity to review the cost evidence and reach its own
2 conclusions concerning this tradeoff.

3 **Q. Does that conclude your testimony at this time?**

4 **A. Yes, it does.**

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a copy of the foregoing was furnished to the following parties by U.S. Mail this 15th day of October, 1999.

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