ORIGINAL

MEMORANDUM

November 29, 1999

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (PEÑA)

RE:

DOCKET NO. 991019-TC - CANCELLATION BY FLORIDA PUBLIC SERVICE COMMISSION OF PAY TELEPHONE CERTIFICATE NO. 3792 ISSUED TO TEMPLE SINAI, THE JEWISH COMMUNITY CENTER OF HOLLYWOOD, FLORIDA, INC. FOR VIOLATION OF RULE 25-4.0161, F.A.C., REGULATORY ASSESSMENT FEES; TELECOMMUNICATIONS

COMPANIES.

Please place in docket file as a timely protest. Staff will revise the CASR accordingly.

KMP/sa Attachment

cc: Division of Telecommunications (Isler)

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Temple Sinai of Hollywood

a conservative congregation

FAX

1-800 -511-0809

To: (17KPNY SIRIHMIC) Fax Number: 1-800-342-3552 From: CVIRIS SINISCHICK

Date: (1/23/99

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October 21, 1999

Mr. Joe Garcia, Chairman State of Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassec, FL 32399-0850

PLORIDA PUBLIC CERVICE COMM. Chairman Garcia

Dear Mr. Garcia,

This letter is in reference to a fax received on October 20, 1999 regarding Docket Number 991019-TC concerning the public telephone at Temple Sinai of Hollywood.

I want to indicate that Temple Sinai has requested that Bell South remove the phone from our premises. We have determined that we no longer have use for it. Thus, we no longer need our certificate.

However, I must indicate my extreme disappointment with the manner in which this issue has been handled. The first time we were even aware that there was any sort of problem was when we received a fax on September 21, 1999 indicating that action was proposed on this matter. We immediately called the commission to inquire about the issue and to resolve it.

After several phone calls, our bookkeeper, Chris Siniscalchi, finally was able to speak with a Careny Sirianni. Chris indicated that we had not received any invoice for service and that we would gladly pay immediately when we received an invoice. Ms. Sirianni asked Chris to fax her the notice and said that she would research the matter and call us back. The fax was sent on September 23, 1999 as requested. When we didn't hear from Ms. Sirianni, we called and left messages requesting information.

The next time we heard from the Commission was the fax we received yesterday informing us that final action had been taken. Needless to say, we are quite upset by our treatment in this. I would appreciate hearing from you with regard to this matter.

Sincerely

Jarry J. Silverman

Executive Director

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