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Legal Department

Michael P. Goggin
General Attorney

DEC 15 PM 4:36

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(305) 347-5561

RECORDS AND
REPORTING

December 15, 1999

Mrs. Blanca S. Bayó
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 990930-TL (Sprint Directory Listings)

Dear Ms. Bayó:

Enclosed please find an original and fifteen copies of BellSouth Telecommunications, Inc.'s Notice of Withdrawal of its Petition for Emergency Relief, which we ask that you file in the above-referenced matter.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

Michael P. Goggin (KR)
Michael P. Goggin

cc: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey

AFA _____
APP _____
CAE _____
CMU *Wolfe*
CTR _____
EAG _____
LEG 1
MAS 3
OPC _____
RRR _____
SEC 1
WAW _____
OTH _____

RECEIVED & FILED

[Signature]
FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER DATE

~~10009~~ DEC 15 99

RECORDS AND REPORTING

CERTIFICATE OF SERVICE
Docket No. 990930-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

U.S. Mail this 15th day of December, 1999 to the following:

Donna Clemons
Staff Counsel
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Sprint-Florida, Inc.
Mr. F. B. (Ben) Poag
P.O. Box 2214 (MC FLTLHO0107)
Tallahassee, FL 32316-2214
Tel. No. (850) 599-1027
Fax. No. (407) 814-5700

Michael P. Goggin (re)
Michael P. Goggin

ORIGINAL

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: BellSouth Telecommunications, Inc.'s Petition for Emergency Relief to Compel Sprint-Florida, Inc. to Provide Directory Listings of Sprint's Customers In Florida.)	Docket No. 990930-TL
)	
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)	
)	Filed: December 15, 1999

**BELLSOUTH TELECOMMUNICATIONS, INC.'S
NOTICE OF WITHDRAWAL OF ITS
PETITION FOR EMERGENCY RELIEF**

On July 16, 1999, BellSouth Telecommunications, Inc. ("BellSouth") filed a Petition for Emergency Relief requesting that the Florida Public Service Commission (the "Commission") compel Sprint-Florida, Inc. ("Sprint") to provide BellSouth with the directory listings of Sprint's customers in Florida. BellSouth hereby withdraws its Petition for Emergency Relief.

Respectfully submitted this 15th day of December, 1999.

Nancy B. White (KR)
 NANCY B. WHITE
 MICHAEL P. GOGGIN
 c/o Nancy Sims
 150 South Monroe Street, #400
 Tallahassee, Florida 32301
 (305) 347-5558

R. Douglas Lackey (KR)
 R. DOUGLAS LACKEY
 E. EARL EDENFIELD, JR.
 675 West Peachtree Street, #4300
 Atlanta, Georgia 30375
 (404) 335-0747

189995

DOCUMENT FILED DATE

15339 DEC 15 8

FILED AT TALLAHASSEE, FLORIDA

From: Kay Flynn
To: Beth Keating, Leroy Rasberry
Subject: fwd: American ReproGraphics

====NOTE=====12/07/99=11:58am=====

We received yesterday a letter from this company (Robert D. Smith, president) stating they would like to make a formal complaint against Sprint Telephone Company, having to do with their number not being listed with BellSouth info operators in the central FL area. Later in the letter he states "I have heard the PSC is looking into this matter. If this is the case, how long will it take to resolve this issue."

Do we open a docket on this? Kay

Fwd=by:=Beth=Keating==12/07/99=12:18pm=====

I don't think we need to open a docket on this. There was a waiver docket, I believe, opened on this. The Commission already ruled. I'll check with the staff that was assigned, but I think we can come up with a response for Mr. Smith if you send us the letter. Thanks.

Fwd=by:=Donna=Clemons=12/07/99=12:19pm=====

Beth, my consolidated dockets nos. 9909030/991037 going to hearing next year involve this.

Fwd=by:=Beth=Keating==12/07/99=12:20pm=====

Thanks. Kay, FYI.
Fwd=by:=Donna=Clemons=12/07/99=12:22pm=====

Whoops! That's 990930
Fwd=by:=Kay=Flynn====12/07/99=12:26pm=====

Thanks! I'll send a copy of this to you for response?
Fwd=by:=Beth=Keating==12/07/99==1:12pm=====

You can send it to me. Thanks.
Fwd=by:=Kay=Flynn=====

ok

AMERICAN REPROGRAPHICS

"Your One Stop Business Reproduction Center"

750 Clay Street
Winter Park, Florida 32789
(407) 644-5366 ★ Fax (407) 644-7453

December 1, 1999

Florida Public Service Commission
ATTN: Records & Reporting Division
2540 Shurmad Oak Blvd.
Tallahassee, FL 32399-0867

Dear Sir or Madam:

American ReproGraphics would like to make a formal complaint against Sprint Telephone Company.

We have maintained the same telephone number since around 1975 and now all of a sudden we find that our number is not listed with the Bell South information operators in the Central Florida area.

I have spoken to Bell South and have been told that Sprint will not make available a listing of the phone numbers to them. Sprint tells me that it is Bell South's problem. In the meantime American ReproGraphics has lost **thousands** of dollars in business by customers not being able to locate us. Last year we moved to another location (around the corner from our old address keeping our same telephone number). Now we are hearing from customers that they thought we were out of business because we are not at our old location and when they call information (Bell South), they are told that there is no listing for American ReproGraphics.

What can we do to remedy this expensive situation? Should we turn to another telephone carrier for service? I have heard that the FPSC is looking into this matter. If this is the case, how long will it take to resolve this issue.

American ReproGraphics cannot continue to lose large amount of money while these two giants squabble like children. We anxiously await your reply.

Sincerely,



Robert D. Smith
President

Cc: Sprint
Bell South
Federal Communication Commission
Thomas Recicar, PA

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

99 DEC -6 AM 9:21
MAIL ROOM

990930 -

AFA _____
APP _____
CAF 1-EyI
CMU 1
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EAG _____
LEG 1-Beth
MAS Keating
OPC for respons
RRR _____
SEC _____
WAW _____
OTH _____