$\sim$	Case Assignment	and Scheduling Record
Section 1 - Division of Records and Reporting (	RAR) Completes	
		Petition of Florida Cities Water Company seeking recovery of environmental litigation costs in a limited proceeding for
Company: Florida Cities Water Company (Barefoo Florida Cities Water Company - Lee Com	t Bay Divisio unty Division	its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.
Official Filing Date: Last Day to Suspend: Expiration	on:	
Referred to: ADM AFA ("()" indicates OPR) AFA	APP CAF	CMU         EAG         GCL         LEG         RAR         RRR         (WAW)
Section 2 - OPR Completes and returns to RAR in	10 workdays.	Time Schedule
Program/Module A1(d) Staff Assignments	IT IS TENTATI	<u>S SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IVE AND SUBJECT TO REVISION.</u> CONTACT THE RECORDS SECTION: (850) 413-6770
	Current CASR	R revision level <u>Due Dates</u>
		0 Previous Current
Staff Counsel	2 3 4 5	
<u>OCRs</u> ( )	7 8 9 10 11	
( )	14. 15. 16. 17. 18.	
( )	20. 21. 22. 23.	
( )	25 26 27 28	
Recommended assignments for hearing and/or deciding this case:	30. 31.	
Full Commission Commission Panel Hearing Examiner Staff	34. 35.	
Date filed with RAR:	36. 37.	<u> </u>
Initials: OPR Staff Counsel		
Contion 2 Chairman Completes		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

	Comm	Hrg. Exam.	Staff				
ALL	JN	DS	CL	GR	JC	LAdiii.	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

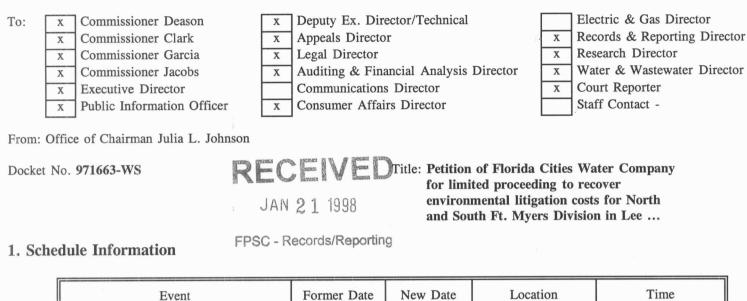
\* COMPLETED EVENTS

- Prehearing Officer

		Commi	issior	ners		AD	DOCUMENT NO.
	JN	DS	CL	GR	JC		DOCOMENT
ŀ	Approv	ved:					16351-99
[	Date:	_/	/				

Case Scheduling/Rescheduling Advice

01/20/1998



Event	Former Date	New Date	Location	Time
Service Hearing		07/07/1998	Barefoot Bay	10:00-20:00
Service Hearing		07/08/1998	Ft. Myers	10:00-21:00
Prehearing Conference		07/13/1998	Tallahassee,152	13:30-17:00
Hearing		08/12/1998	Tallahassee,148	09:30-18:00
Hearing		08/13/1998	Tallahassee,148	09:30-18:00
Hearing		08/14/1998	Tallahassee,148	09:30-18:00
5				
			<i>e</i>	

Remarks: Docket(s): 971663

There will be two sessions at customer meetings on 7/7&8/98: 10:00 a.m. and 6:00 p.m.

### 2. Hearing/Prehearing Assignment Information:

			Fe	ormer	Assig	gnme	nts	
		Co	ommis	ssione	ers		Hrg. Exam.	Staff
Hearing	ALL	JN	DS	CL	GR	JC		

Prehearing		Commissioners								
Officer	JN	DS	CL	GR	JC	ADM				

Remarks:

Document ID is 97166301.CCS

PSC/NAN 8 (01/98)

### New or Changed Assignments

	Co	Hrg. Exam.	Staff				
ALL	JN	DS	CL	GR	JC		
X							

Commissioners										
JN	N DS CL GR JC ADM									
				Х						

FORM KEY IS 012098095616

		Case Assignment and Scheduling Record	
Section 1 - Div	sion of Records and Reporting (	RAR) Completes	
	563-WS Date Docketed: <u>12</u> da Cities Water Company (Barefoo da Cities Water Company - Lee Co		sts for
Official Filing Last Day to Sus		on:	
Referred to: ("()" indicates	OPR) ADM AFA	APP         CAF         CMU         EAG         GCL         LEG         RAR         RRR         (WAW)	
Section 2 - OPR	Completes and returns to RAR in	10 workdays. <u>Time Schedule</u>	
Program/Module	Staff Assignments	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level	<u>Due Dates</u>
<u>OPR Staff</u>	M Willis, N Bethea, B Fletcher T Merchant, S Moniz, J Williams	0     Pres       1. Order Establishing Procedure     NOI       2. Testimony - Intervenor     NOI	NE 05/29/1998
<u>Staff Counsel</u>	R Gervasi, H Ottinot		NE 06/23/1998
OCRS (AFA)	D Vandiver	7. Testimony - Rebuttal NO 8. Service Hearing - Barefoot Bay NO	NE 06/30/1998 NE 07/03/1998 NE 07/07/1998
( )		10. Prehearing NO	NE 07/13/1998 NE 07/29/1998 NE 08/03/1998
( )		14. Hearing 8/12-14/98     NO       15. Transcripts Due     NO       16. Briefs Due     NO       17. Staff Recommendation     NO       18. Agenda - Regular     NO       19. Standard Order     NO	NE         08/28/1998           09/14/1998           NE         10/22/1998           NE         11/03/1998           NE         11/23/1998
( )		20. Close Docket or Revise CASR         NO           21.	NE01/04/1999
( )		25.	
and/or deciding	8	30.	
Full Commissi Hearing Exami		34	
Date filed with	RAR: 01/21/1998	36	
Initials: OPR Staf	f Counsel	38.         39.         40.	

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

	Comm	Hrg. Exam.	Staff				
ALL	JN	DS	CL	GR	JC	LAdir.	
Х							

Where panels are assigned the senior Commissioner is Panel Chairman;

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

\* COMPLETED EVENTS

- Prehearing Officer

	Commissioners									
JN										
				х						

fflm Approved:

Date: 01/21/1998

C

			Ca	se Ass	signment	and Sch	edulin	g Record	<u>d</u>				
<u>Section 1 - Divi</u>	ision of Records and	Report	ing (RA	R) Con	npletes								
Docket No. <u>9716</u>						procee	ding to	o recove	er envi	ronment	al liti	for limited gation costs f e County and	or
	da Cities Water Comp da Cities Water Comp										l County		
Official Filing Last Day to Susp	Date: <u>12/29/1997</u> pend: <u>02/27/1998</u>	Exp	iration	: _	s								
Referred to: ("()" indicates	OPR)	ADM	AFA X	APP	CAF	CMU	EAG	GCL	LEG X	RAR	RRR	(WAW) _X	
Section 2 - OPR	Completes and retur	ns to R	AR in 1	0 work	kdays.				Time	e Sched	lule		
Program/Module	A1(d)				ING: THIS S TENTATI					NNING	DOCUMEN	<u>T.</u>	
	Staff Assignme	ents		FOR L	JPDATES C ent CASR	ONTACT	THE RE	CORDS SE		(850)	413-677		Dates
	M Willis, N Bethea, B Fletcher, J Gilch M Golden, T Merchan	rist,				1	]					Previous	Current
	<u>S Rieger, J Starlin</u> J Williams	ng,		2.	<u>Testimon</u> Testimon	y - Sta	ff					05/29/1998	05/22/1998 06/12/1998
Staff Counsel	R Gervasi, H Ottino			4	Notice o Notice o	f Prehe	ce Hea	rings				SAME SAME SAME	06/23/1998 06/29/1998 06/30/1998
OCRs (AFA)	D Vandiver			0.	Preheari Testimon Service	y Keb	ullai					SAME	07/03/1998 07/07/1998
				8. 9.	Service Preheari	Hearing ng	- Ft.	Myers				SAME SAME	07/08/1998 07/13/1998
( )				11.	Notice o Preheari	ng Orde	r					SAME SAME	07/29/1998 08/03/1998
				13.	Discover Hearing Transcri	8/12-14	/98					SAME SAME SAME	08/05/1998 08/12/1998 08/28/1998
( )				15. 16.	Briefs D Staff Re	ue commend	lation					SAME SAME	09/14/1998 10/22/1998
				18.	Agenda - Standard	Order						SAME SAME	<u>11/03/1998</u> <u>11/23/1998</u>
( )				20.	Close Do							SAME	01/04/1999
			- intigal	22.	<u></u>	and the second		and a second					
				24.									
( )				27.									
				29.									
Recommended assi and/or deciding	gnments for hearing this case:			31.									
Full Commissio Hearing Examin	on <u>X</u> Commissio ner Staff	n Panel		33.									
Date filed with				36. 37.									
Initials: OPR Staff	Counsel			39.									

Section 3 - Chairman Completes

Assignments are as follows:

PSC-98-0277-PCO-WS

79/m

- Hearing Officer(s)

	Comm	ission	ners			Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC	EXail.	
Х							

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

	ADM				
JN	DS	CL	GR	JC	
				Х	

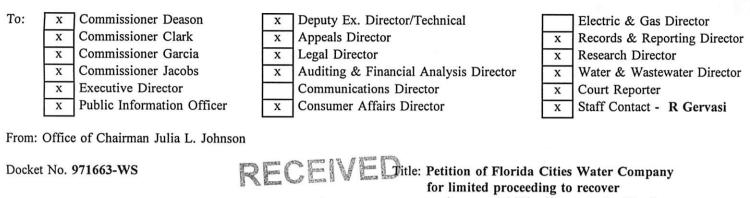
Approved:

Date: 02/16/1998

\* COMPLETED EVENTS

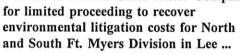
C

### Case Scheduling/Rescheduling Advice 04/01/1998



APR -1 1998

FPSC - Records/Reporting



### 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		07/13/1998	Tallahassee,152	09:30-11:00
Service Hearing	07/07/1998	07/14/1998	Barefoot Bay	18:00-21:00
Service Hearing	07/08/1998	07/15/1998	Barefoot Bay	10:30-22:00
Hearing		08/12/1998	Tallahassee, 148	09:30-18:00
Hearing		08/13/1998	Tallahassee,148	09:30-18:00
Hearing		08/14/1998	Tallahassee, 148	09:30-18:00

Remarks: Involves docket(s) 971663 -- Change in Prehearing time; change in hearing dates and times.

### 2. Hearing/Prehearing Assignment Information:

3		Former Assignments							
		Co	ommis	ssione	ers		Hrg. Exam.	Staff	
Hearing	ALL	JN	DS	CL	GR	JC			
	X								
							]		
Prehearing		Commissioners							
Officer		JN	DS	CL	GR	JC	ADM		

New	or	Changed	Assignments
-----	----	---------	-------------

	Co	Hrg. Exam.	Staff				
ALL	JN	DS	CL	GR	JC		
X							

Commissioners											
JN	DS	CL	GR	JC	ADM						
				Х							

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified <u>Comments</u>: Document ID is 97166302.CCS

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1

Section 1 - Division of Records and Reporting (RAR) CompletesDocket No. 971663-WSDate Docketed: 12/29/1997Title:Petition of Florida Cities Water Company (Barefoot Bay Divisio Florida Cities Water Company - Lee County DivisionPetition of Florida Cities Water Company for limited proceeding to recover environmental litigation costs for North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.
Company: Florida Cities Water Company (Barefoot Bay Divisio North and South Ft. Myers Division in Lee County and
Company: Florida Cities Water Company (Barefoot Bay Divisio North and South Ft. Myers Division in Lee County and
Official Filing Date: <u>12/29/1997</u> Last Day to Suspend: <u>02/27/1998</u> Expiration:
Referred to:         ADM         AFA         APP         CAF         CMU         EAG         GCL         LEG         RAR         RRR         (WAW)           ("()" indicates OPR)        X
Section 2 - OPR Completes and returns to RAR in 10 workdays. <u>Time Schedule</u>
Program/Module A1(d) IT IS TENTATIVE AND SUBJECT TO REVISION.
<u>Staff Assignments</u> <u>Staff Assignments</u> <u>Staff Assignments</u> <u>Staff Assignments</u> <u>Due Dates</u>
OPR Staff       M Willis, N Bethea, B Crouch, B Fletcher, J Gilchrist, M Golden, T Merchant, S Moniz, S Rieger, J Starling, J Williams       2       Previous Current         1. Testimony - Intervenor       05/29/1998 05/22/1998 06/19/1998 06/12/1998
Staff CounselR Gervasi, H Ottinot3.Notice of Service HearingsSAME06/23/199806/29/19984.Notice of PrehearingSAME06/29/1998
OCRs (AFA)         D Vandiver         SAME         O6/30/1998           6.         Testimony - Rebuttal         SAME         07/03/1998           7.         Prehearing         SAME         07/13/1998
8. Service Hearing - Barefoot Bay       07/07/1998       07/14/1998         9. Service Hearing - Ft. Myers       07/08/1998       07/15/1998         01. Notice of Hearing       SAME       08/05/1998         10. Notice of Hearing order       SAME       08/05/1998         11. Prehearing 0rder       SAME       08/05/1998         13. Hearing 8/12-14/98       SAME       08/05/1998         14. Transcripts Due       SAME       08/05/1998         15. Briefs Due       SAME       08/05/1998         16. Staff Recommendation       SAME       08/22/1998         17. Agenda - Regular       SAME       11/03/1998         10. Close Docket or Revise CASR       SAME       01/04/1999         20.       21.       22.       23.       24.         22.       23.       24.       23.       24.
( ) 26 27
and/or deciding this case: 32.
Full Commission X         Commission Panel         33.           Hearing Examiner         Staff         35.
Date filed with RAR: 02/16/1998 37.
Initials:         OPR         38.

Section 3 - Chairman Completes

#### Assignments are as follows:

- Hearing Officer(s)

	Comm	issio	ners			Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC	EXaiii.	
х							

Where panels are assigned the senior Commissioner is Panel Chairman;

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

	ADM				
JN	DS	CL	GR	JC	
				х	

100

Approved:

#### Date: 04/02/1998

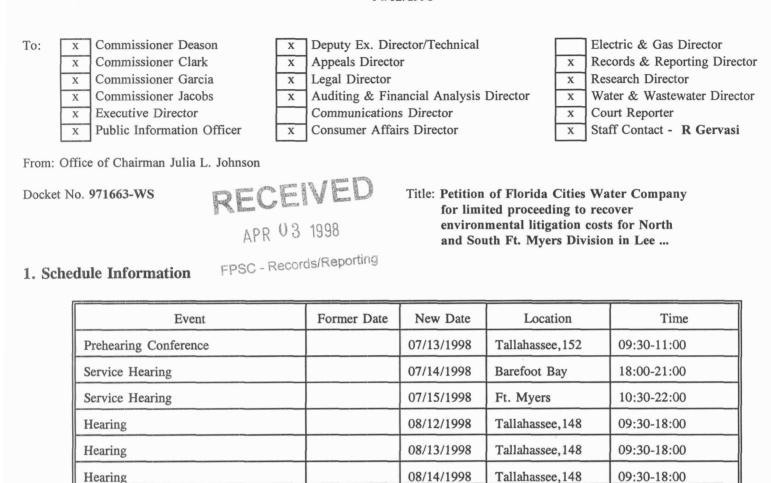
CSRA

PSC/RAR-15 (Rev. 1/98)

\* COMPLETED EVENTS

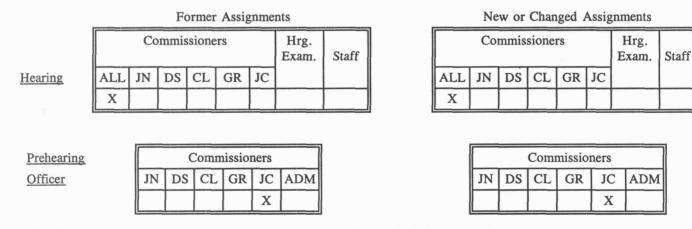
C

Case Scheduling/Rescheduling Advice



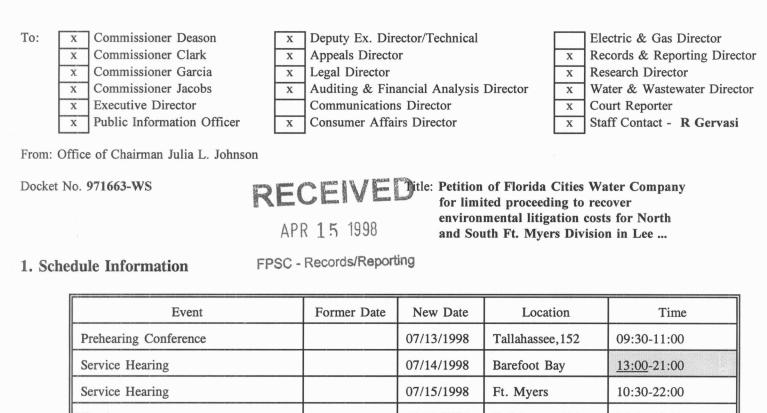
Remarks: Involves docket(s) 971663

### 2. Hearing/Prehearing Assignment Information:



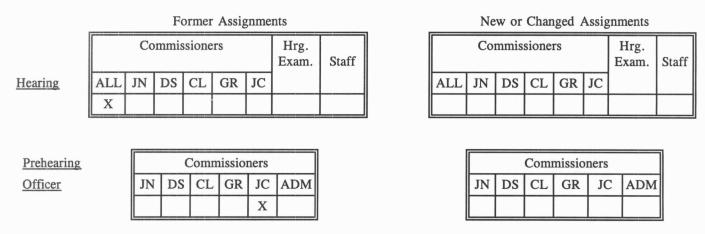
Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified <u>Comments</u>: Document ID is 97166303.CCS

### Case Scheduling/Rescheduling Advice 04/13/1998



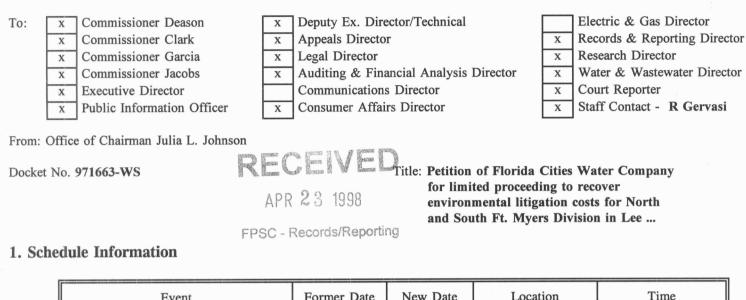
	Hearing		08/12/1998	Tallahassee, 148	09:30-18:00
ĺ	Hearing		08/13/1998	Tallahassee, 148	09:30-18:00
	Hearing		08/14/1998	Tallahassee, 148	09:30-18:00
Rema	arks: Involves docket(s) 971663 Chan	nge 7/14/98 Hea	aring Time		

### 2. Hearing/Prehearing Assignment Information:



Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified <u>Comments</u>: Document ID is 97166304.CCS

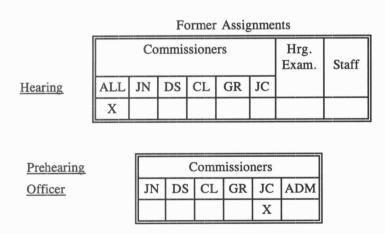
### Case Scheduling/Rescheduling Advice 04/23/1998



Event	Former Date	New Date	Location	Time
Prehearing Conference		07/13/1998	Tallahassee,152	09:30-11:00
Service Hearing		07/14/1998	Barefoot Bay	13:00-21:00
Service Hearing		07/15/1998	Ft. Myers	<u>*13:00</u> -22:00
Hearing		08/12/1998	Tallahassee, 148	09:30-18:00
Hearing		08/13/1998	Tallahassee, 148	09:30-18:00
Hearing		08/14/1998	Tallahassee, 148	09:30-18:00

Remarks: Involves docket(s) 971663 -- Time Change. Customer testimony scheduled for 1:30 p.m. (Barefoot Bay and Ft. Myers) and \*6:30 p.m.(Ft. Myers Only).

### 2. Hearing/Prehearing Assignment Information:



Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		

New or Changed Assignments

Commissioners						
JN	DS	CL	GR	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified Comments: Document ID is 97166306.CCS

<u> </u>	ase Assignment and Scheduling Record
Section 1 - Division of Records and Reporting (R	AR) Completes
Docket No. <u>971663-WS</u> Date Docketed: <u>12/2</u> Company: Florida Cities Water Company (Barefoot Florida Cities Water Company - Lee Cou	
Official Filing Date: <u>12/29/1997</u> Last Day to Suspend: <u>02/27/1998</u> Expiratio	n:
Referred to: ADM AFA ("()" indicates OPR) <u>X</u>	APP         CAF         CMU         EAG         GCL         LEG         RAR         RRR         (WAW)
Section 2 - OPR Completes and returns to RAR in	10 workdays. <u>Time Schedule</u>
<u>Program/Module</u> A1(d) <u>Staff Assignments</u>	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level Due Dates
OPR Staff M Willis, N Bethea, B Crouch, B Fletcher, J Gilchrist, M Golden, T Merchant, S Moniz, S Rieger, J Starling,	3         Previous         Current           1. Testimony - Staff         06/19/1998 06/12/1998
J Williams Staff Counsel R Gervasi, T Vaccaro	2. Notice of Service Hearings       SAME       06/23/1998         3. Notice of Prehearing       SAME       06/29/1998         4. Prehearing Statements       SAME       06/30/1998         SAME       06/30/1998       SAME
OCRs (AFA) D Vandiver	SAME         07/03/1998           6. Service Hearing - Barefoot Bay         07/07/1998         07/14/1998           7. Service Hearing - Ft. Myers         07/08/1998         07/15/1998
( )	8. Prehearing         07/13/1998         07/20/1998           9. Notice of Hearing         SAME         07/29/1998           10. Prehearing Order         SAME         08/03/1998           11. Discovery Actions Complete         SAME         08/03/1998           12. Hearing 8/12-14/98         SAME         08/12/1998           13. Transcripts Due         SAME         08/28/1998           14. Briefs Due         SAME         09/14/1998
( )	15. Staff Recommendation         SAME         10/22/1998           16. Agenda - Regular         SAME         11/03/1998           17. Standard Order         SAME         11/23/1998           18. Close Docket or Revise CASR         SAME         01/04/1999           19.
( )	20.
( )	25.
Recommended assignments for hearing and/or deciding this case:	30.
Full Commission <u>X</u> Commission Panel Hearing Examiner Staff	34.
Date filed with RAR: 05/28/1998	37.
Initials: OPR	39.

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

	Comm	Hrg. Exam.	Staff				
ALL	JN	DS	CL	GR	JC	Exam.	
х							

Where panels are assigned the senior Commissioner is Panel Chairman;

the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

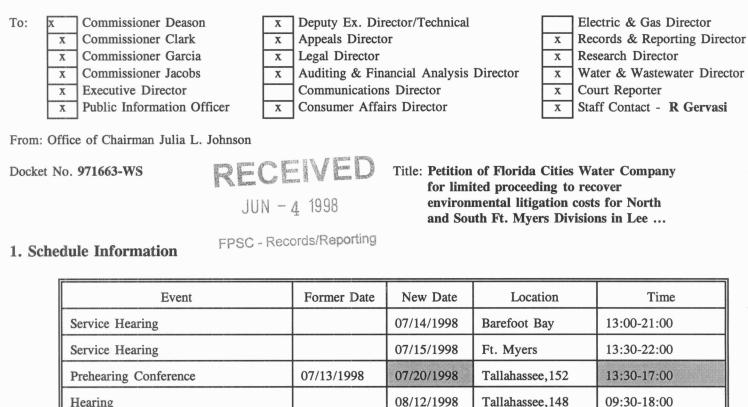
	ADM				
JN	DS	CL	GR	JC	
				х	

Approv	ed:	CSRA
Date:	05/28/1998	

\* COMPLETED EVENTS

Case Scheduling/Rescheduling Advice

05/28/1998



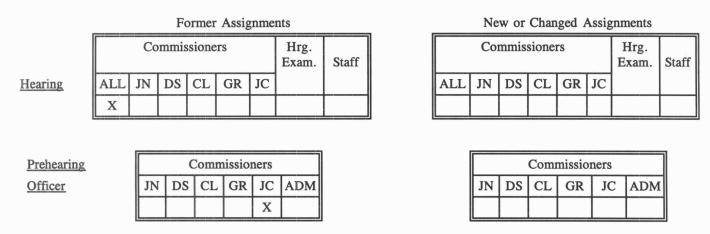
 Hearing
 08/12/1998
 Tallahassee,148
 09:30-18:00

 Hearing
 08/13/1998
 Tallahassee,148
 09:30-18:00

 Hearing
 08/14/1998
 Tallahassee,148
 09:30-18:00

Remarks: Involves docket(s) 971663 APPROVED BY CHAIRMAN 5/28/1998.

### 2. Hearing/Prehearing Assignment Information:



Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified <u>Comments</u>: Document ID is 97166308.CCS

		Case As	ssignment	and Schedu	ling Reco	<u>rd</u>	_			
Section 1 - Div	ision of Records and Report	i (RAR) Co	ompletes							
Docket No. 971	663-WS Date Docketed:	12/29/1997	7 Title:	Petition	of Florida	Cities	Water	Company	for limited	
	da Cities Water Company (Ba da Cities Water Company - L			North and	ng to recov I South Ft. Bay Divisi	Myers	Divisio	ns in L	gation costs f ee County and	or
Official Filing Last Day to Sus	Date: <u>12/29/1997</u> pend: <u>02/27/1998</u> Exp	piration:								
Referred to: ("()" indicates	OPR) ADM		CAF		.G GCL	LEG X	RAR	RRR	(WAW) _X_	
Section 2 - OPR	<u>Completes</u> and returns to R	AR in 10 wor	rkdays.			Tim	e Sched	lule		
<u>Program/Module</u>		ITI	IS TENTATI	SCHEDULE	JECT TO RE	VISION.				
	<u>Staff Assignments</u>	Cur		revision		SECTION:	(850)	415-077		Dates
<u>OPR Staff</u>	M Willis, N Bethea, B Crou B Fletcher, J Gilchrist, M Golden, T Merchant, S Mo S Rieger, J Starling,	<u>niz,</u> 1.	Testimon	4 y - Staff						06/19/1998
	J Williams	3	Notice o	of Service of Preheari	na				SAME SAME	06/23/1998 06/29/1998
Staff Counsel	R Gervasi, T Vaccaro	4. 5.	Preheari Testimon	ng Stateme y - Rebutt	nts al				06/30/1998	07/07/1998 07/10/1998
OCRs (AFA)	D Vandiver	6.	Service	Hearing - Hearing -	Barefoot E	Bay			07/07/1998	07/14/1998 07/15/1998
( )		8. 9. 10. 11. 12. 13.	Notice o Preheari Discover Hearing Transcri	ng f Hearing ng Order y Actions 8/12-14/98 pts Due	Complete				07/13/1998 SAME SAME SAME SAME SAME SAME	07/29/1998 08/03/1998 08/05/1998 08/12/1998 08/28/1998
( )		15. 16. 17. 18. 19.	Agenda - Standard Close Do	commendati Regular Order cket or Re	vise CASR				SAME SAME SAME SAME SAME SAME	09/14/1998 10/22/1998 11/03/1998 11/23/1998 01/04/1999
( )		20.	·							
( )		25. 26. 27. 28. 29.	·							
Recommended ass and/or deciding	gnments for hearing this case:	31.								
Full Commissic Hearing Examin	on <u>X</u> Commission Panel ner Staff	34. 35.								
Date filed with	RAR: 06/11/1998	37.								
Initials: OPR Staft	Counsel	39.								

Section 3 - Chairman Completes

Assignments are as follows:

### ws: **PSC-98-0807-PCO-WS**

- Hearing Officer(s)

	Comm	Hrg. Exam.	Staff				
ALL	JN	DS	CL	GR	JC	EXail.	
Х							

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

\* COMPLETED EVENTS

- Prehearing Officer

		ADM			
JN	DS	CL	GR	JC	
				х	

Approv	ed: falm	
Date:	06/11/1998	

C



### THE FLORIDA SENATE

Tallahassee, Fiorida 32399-1100

COMMITTEES: Community Affairs. Vice Chairman Health and Rehabilitative Services Health Care Ways and Means, Sub. C (Human Services)

SENATOR PATSY ANN KURTH 15th District

June 20, 1996

Susan F. Clark, Chairman Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

Dear Commissioner Clark:

I was amazed to learn of the recent recommendation by the Public Service Commission (PSC) staff to grant a water rate increase of 16.9% and sewer increase of 120.21% to the customers of Florida Cities Water Company (docket number 951258-WS).

The above referenced rate application has been the first opportunity I have had to observe first hand how applications for rate increases are handled. Frankly, it seems the process works better for the utility than for the customers.

Attached is a copy of a letter I sent to the commission prior to the interim rate hearing in January 1996. I have continuing concerns regarding those issues addressed. Additionally, I would question what incentives a utility has to operate in a more efficient manner when costs plus profit are passed on to the customer in the form of rate increases?

It also seems to me there is a vast difference between a private utility that is owned (or a subsidiary of a company) whose <u>main</u> business is to market real estate in the area served by the utility and a private utility whose <u>only</u> business is the efficient delivery of services. It is inherently <u>wrong</u> for utility rates to be kept artificially low or subsidized until such time a real estate project is completed, then request exorbitant increases. I wonder if Florida Cities Water Company would have requested those same increases if 1,000 lots remained to be sold?

I am also concerned that the cost of capital improvements, which increase capacity to serve future customers, are being passed to the present customers. The residents of Barefoot Bay are paying for capacity which may <u>never</u> be used.

It is also my understanding that utilities can choose the base year on which to justify the request for increases, it seems to me any request should be based on the average

☐ 2174 Harris Avenue, N.E., Suite 1-B, Palm Bay, Florida 32905 (407) 984-4951
 ☐ 258 Senate Office Building, Taliahassee, Florida 32399-110C (904) 487-5053

Another area of concern is the utility's habit of filing a rate increase as soon as the prior filing is completed. There should be limitations on the frequency of filing.

I also fail to understand the justification for the PSC to receive an automatic increase to their budget, based upon rate increases being granted.

I respectfully request that the commission deny the recommended increase. The PSC has a unique opportunity to decide in favor of the consumers and send a powerful message to private utilities that <u>they</u> must be held accountable for the business decisions they make.

Sincerely,

Patsy Kurth, Senator, District 15

cc: PSC Commissioners Jack Shreve Bill Dyer

Contact for this letter is: Joseph G. Phelan, Chairman 1103 Tequesta Drive Barefoot Bay, Florida 32976 (561) 664 5920

October 3, 1996

### CAC Legislative Goals-1997-TABLE OF CONTENTS

- I. Reversion of Florida Public Service Commission to Election rather than Appointment as a requirement for becoming Commissioners.
- II. Investigation of Florida Public Service Commission Staff operations.
- III. Revise relevant laws that now allow Land Developers to own and operate utilities serving their residential developments.
- IV. Private Bill to relieve FCWC-BB rate payers of financial liability for repayment to FCWC \$5.9M cost of AWWTP.
- V. New legislation that will (1) encourage and guide rate payers and their county governments to become owners of utilities that threaten exorbitant rate increases and (2) make such transfer automatic when the utility is a subsidiary of the Developer and that developer removes itself from an active role in the community development.
- VI. Revise relevant laws that now force rate payers to pay the utility's income taxes.

### **CAC Legislative Goals-1997**

- I. Reversion of Florida Public Service Commission to Election rather than Appointment as a requirement for becoming Commissioners.
  - A. Appointment of Commissioners is not working in the best interests of the people; how else to account for the exorbitant rate increase at Barefoot Bay? There is no incentive to Commissioners to represent the people; they owe their positions to the appointing authority.
  - B. The issue of high cost to individual candidates can be answered by separating Florida into districts with a candidate seeking election only in that district.
  - C. There would seem to be no additional cost to state coffers.

### II. Investigation of Florida Public Service Commission Staff operations.

### A. Denial to testify at Interim Rate Hearing



On 12/17/95 CAC made written request to FPSC to appear with expert witness at Interim rate hearing. On 12/27/95 FPSC attorney orally denied the request. CAC Chairman Joe Phelan requested documented denial- Immediately contacted Senator Kurth's office requesting assistance. Supporting documentation faxed to the Senator.

- 2. On 12/29/95 Kurth condicted each Commissioner requesting expert witness permission but denial was not lifted. Kurth also requested postponement of the holiday period hearing date. Florida Cities Water Company would not agree to delay.
- 3. On 1/2/96 Kurth faxed 3-page statement supporting CAC position in best interest of Barefoot Bay rate payers to each of five commissioners. She specifically requested denial of the interim rate increase.

### B. FPSC budget procedures

1. Require legislature-approved FPSC annual budgets proportional across the prior year's utility taxable income as derived from income tax reports.

### C. Recovery of rate case filing fees by utility

1. Limit recovery of rate case filing fees to 50% of initial expense, 25% of cost of subsequent hearings and no recovery for costs after 3 commission or staff-conducted hearings.

### D. Access to hearings by other state officials

- 1. While access by interested other officials is traditionally allowed as a matter of courtesy, in this case, the Commission Chairman denied Senator Kurth the opportunity to speak on behalf of her constituents.
- 2. The solution is open interim rate hearings to Florida state officials, Florida state public counsel, including state legislators accompanied by intervenors of their preference.

### E. Long Term Debt vs Capital Expense Financed

1. Relate long term debt, in utility cases, to the capital expense financed; relate all finance expense directly to the project of concern.

### F. Provide a savings to customers who conserve.

1. Disallow utilities from recovering their losses when customers conserve water, etc.

### G. Recovery by Utility of rate increase filing costs

1. Restrict utility's recovery of rate increase filing costs to 50%, thus forcing frugality on utility.

### H. Commission staff response to public input

- 1. Commission Staff did not consider evidence presented by 32 Barefoot Bay residents during April 1, 1996 Commission hearing at Barefoot Bay.
- 2. The Commissioners wanted to hear about:
- ■Quality of service to the consumer.
- Responsiveness of Management.
- History of Utilities Operations.
- Comments on the rate structure.

Testimony helpful to the Commission's final determination of a fair and reasonable level of water and wastewater rates.

### ... Public Input

1. Correct FPSC staff regulations which now restrict public input to all commissioners and to hearings before the Commissioners.

### J. Timeliness of Staff Work

1. As of September 14, 1996, the Commission has not issued the Final Order for this case. The case schedule called for the order to be issued July 15, 1996. In the meantime, FCWC-BB proceeds to charge increased rates without the final order. FCWC bills rate payers at new rates; example, 6000 gallons cost \$75.69.

### K. Who is in charge?

1.

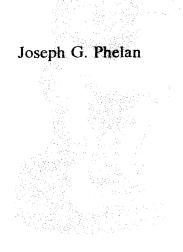
- On June 30, 1996, Chairman Joseph G. Phelan requested Governor Lawton Chiles to assign a State Inspector General for the purpose of a "thorough investigation of the Public Service Commission". The reply from a staff attorney, not received until ,declared that the Governor had no power to investigate the Florida Public Service Commission.
- 2. Whichever Government entity having such power should take the action.
- 111. Revise relevant laws that now allow Land Developers to own and operate utilities serving their residential developments. Senator Kurth originated this issue. The CAC supports it.
  - A. It appears common practice for developers owning co-located utilities to keep rates artificially low during the lot sales period but to increase rates drastically as the sell-out period approaches.
  - B. This leaves large numbers of property owners in the position of having bought their "last" home and suddenly being unable to pay their utility bills.
  - C. Greed being greed, the solution would appear to be to forbid the practice of developer-owned utilities.

# IV. Private Bill to relieve FCWC-BB rate payers of financial liability for repayment to FCWC \$5.9M cost of AWWTP.

- A. It can be proved that there is **negative correlation** between pollution measurements of the Indian Lagoon and Barefoot Bay as a source of pollution. Pollution measurements are made at regular intervals at a series of locations along the lagoon's length.
- B. Procedures for enacting the requested legislation are unknown but the need is clear cut. There has to be some relief to the people of Barefoot Bay from this horrendous burden of water and sewer rates.
- C. Choices would seem to be, let the water and sewer company eat it or have the state cover the cost since the blame can probably be placed on an overzealous Department of Environmental Protection.

### V. Jtility buyout by County or Municip... Authorities

- A. New legislation is needed that will-
  - 1. Encourage and guide rate payers and their county governments to become owners of utilities that threaten exorbitant rate increases.
  - 2. Make such transfer automatic when the utility is a subsidiary of the Developer and that developer removes itself from an active role in the community development.
  - 3. Note, this is complementary to IV above.
- VI. Revise relevant laws that now force rate payers to pay the utility's income taxes.



### STATE OF FLORIDA

Commissioners: JULIA L. JOHNSON, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK DIANE K. KIESLING JOE GARCIA



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

# Public Service Commission

December 30, 1997

Mr. B. Kenneth Gatlin Florida Cities Water Company Gatlin, Schiefelbein & Cowdery, P.A. 3301 Thomasville Road, Suite 300 Tallahassee, Florida 32312

Re: Docket No. 971663-WS

Dear Mr. Gatlin:

This will acknowledge receipt of a petition of Florida Cities Water Company, seeking recovery of environmental litigation costs in a limited proceeding for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County, which was filed in this office on December 29, 1997 and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6078 or FAX (850) 413-6079.

Division of Records and Reporting Florida Public Service Commission

RECEIVED

MAK 0 4 1998

FPSC - Records/Reporting

March 2, 1998

Blanca Bayo Division of Records and Reporting Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Dear Ms. Bayo,

I respectfully request to be put on the mailing list of docket no. 971663-WS as an interested party.I would also like at this time to request the Public Service Commissions rules, policy and procedure on used and useful calculations for a water and wastewater utility.

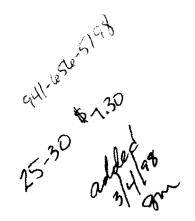
The staff recommendation for docket #950387-SU is due either at the March or April agenda conference. I am already on this mailing list but would like to go on record at this time to state that the customers of this utility would like another hearing on this docket and that it be held in our service area.

Thank you in advance for your attention to these matters. I hope to hear from the Division of Records and Reporting as soon as possible.

Respectfully,

hery Walla

Cheryl Walla 1750 Dockway Drive N. Ft. Myers, Florida 33903



Printed by CAF Internet 1. mail 3/26/98 8:37am

-----From: EXAMINER @ SMTP (examiner@cyberstreet.com) To: CAF Internet E-mail Subject: Docket request Return-Path: <examiner@cyberstreet.com> Received: from mail.cyberstreet.com (204.117.207.7) by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128) for <CONTACT@PSC.STATE.FL.US>; Wed, 25 Mar 1998 12:32:42 -0500 Received: from cyberstreet.com ([204.117.207.73]) by mail.cyberstreet.com (post.office MTA v2.0 0813 ID# 114-12414) with SMTP id AAA138 for <CONTACT@PSC.STATE.FL.US>; Wed, 25 Mar 1998 12:30:17 -0500 Message-ID: <35193E4C.4743@cyberstreet.com> RECEIVED Date: Wed, 25 Mar 1998 12:26:36 -0500 From: examiner@cyberstreet.com (Examiner) MAR 3 V 1998 Reply-To: examiner@cyberstreet.com Organization: Lee County Examiner FPSC - Records/Reporting X-Mailer: Mozilla 3.03Gold (Win95; I) MIME-Version: 1.0 TO: CONTACT@PSC.STATE.FL.US Subject: Docket request Content-Type: text/plain; charset=us-ascii Content-Transfer-Encoding: 7bit The Lee County Examiner would like to be added to the "Parties of Record" for the following two cases: #950387 and #971663. I hope this fulfills any legal requirement that the PSC needs for us to be added to the list. Lee County Examiner 72 Pondella Road Suite 108 N. Ft. Myers, FL 33903 email:examiner@cyberstreet.com 941-656-5569 voice 941-656-5595 fax Thank you, Charles H. Liedtke Publisher 

### STATE OF FLORIDA

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



Division of Records & Reporting Blanca S. Ba¥ó Director (850) 413-6770

# Public Service Commission

April 20, 1998

Mr. Bill Sansbury Suite No. 2 931 Barefoot Boulevard Barefoot Bay, FL 32976

Dear Mr. Sansbury:

RE: Docket No. 971663-WS - Petition of Florida Cities Water Company for limited proceeding to recover environmental litigation costs for North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Mr. Sansbury:

This will confirm our reservation of the Barefoot Bay Community Center, July 14, 1998, for the purpose of holding a Commission hearing in the above-referenced docket. The hearing is scheduled to begin at 1:00 p.m., however, staff will need access to the community center by 12:00 noon. Please arrange the room in accordance with the enclosed diagram by 11:00 a.m. There will be approximately 400 people in attendance.

As previously discussed, there will be no charge for the use of this room. A copy of an insurance certificate and hearing room diagram are enclosed.

I appreciate the opportunity to use this facility for our hearing. Please call me if you have questions regarding this matter.

Sincerely,

BSB/sps

Enclosures

Internet E-mail: contact@psc.state.fl.us



### FLORIDA CASUALTY INSURANCE **RISK MANAGEMENT TRUST FUND**

Policy Number:

General Liability Certificate of Coverage

×.,

Name Insured:

PUBLIC SERVICE COMMISSION

GL-97-2700

General Liability Coverage provided pursuant to Chapter 284, Part II, Section 768.28, Florida Statutes, and any rules promulgated thereunder.

Coverage Limits:

General Liability:

\$100.000.00 each person

<u>\$200.000.00</u> each occurrence

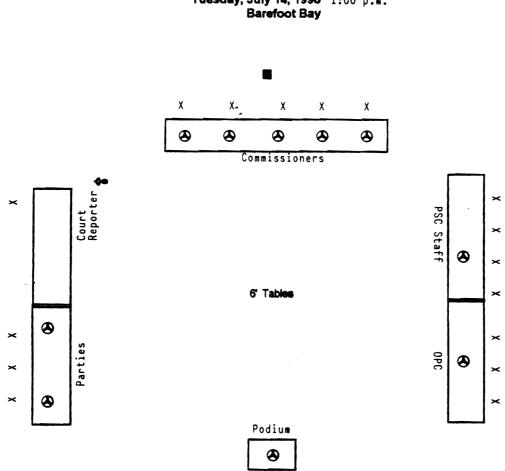
inception Date:	07/0 <b>1/97</b>

Expiration Date:

07/01/98

TREASURER AND INSURANCE COMMISSIONER

D14-863 10/91



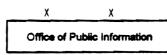
#### Florida Public Service Commission Hearing Room Configuration for Docket No. 971663-WS - Florida Cities Water Company

Tuesday, July 14, 1998 1:00 p.m.

Theater-style Seating for Audience of 400

XXXXXXXXXX	XXXXXXXXXX
XXXXXXXXXX	XXXXXXXXXXX
XXXXXXXXXX	XXXXXXXXXXX
XXXXXXXXXX	XXXXXXXXXXX

6' Table at Entrance of Room



LEGEND: X Chairs Microphones - Location where court reporter's cassette recorder will be plugged into audio system. Wastebaskets

### STATE OF FLORIDA

Commissioners: JULIA L. JOHNSON, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JOE GARCIA E. LEON JACOBS, JR.



**DIVISION OF RECORDS & REPORTING** BLANCA S. BAYÓ DIRECTOR (850) 413-6770

# Public Service Commission

April 20, 1998

Mr. Dave Funderbunk Sound Vision. Inc. 6669 Rivo Alto Street Orlando, FL 32809

> RE: Docket No. 971663-WS - Petition of Florida Cities Water Company for limited proceeding to recover environmental litigation costs for North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Mr. Funderbunk:

This will confirm the rental of audio equipment for a Commission hearing to be held on Tuesday, July 14, 1998, beginning at 1:00 p.m. The location for this hearing is the Barefoot Bay Community Center, Building A, 625 Barefoot Boulevard, Barefoot Bay, Florida. As discussed, the fee for providing this equipment will be \$325.00. Payment will be made after services are rendered and upon receipt of an invoice.

The enclosed diagram demonstrates the number of microphones and the location for each. Our court reporters' cassette recorder should be plugged into the audio system and the microphones arranged in accordance with the diagram by 12:00 noon.

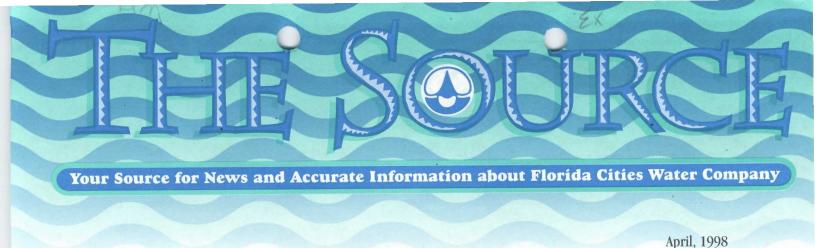
I look forward to working with you and your staff. Please call me if you have questions regarding this matter.

Sincerely,

a S. Bayó

**BSB/ss** 

Enclosure



### Florida Cities Water Company Files a Request to Recover Environmental Litigation Costs for its Barefoot Bay and North and South Fort Myers Divisions

### PSC Docket No. 971663-WS

Florida Cities Water Company (FCWC) has applied to the Florida Public Service Commission (PSC) for approval of a rate increase applicable to customers in Lee and Brevard Counties.

The purpose of this request is to seek approval to recover a portion of FCWC's legal expenses incurred by FCWC in its successful defense of a legal action brought by the United States. The legal action alleged violations of the Clean Water Act (CWA). From 1992 through 1997, FCWC was the subject of an enforcement action initiated by the United States Environmental Protection Agency (EPA) and prosecuted by the United States Department of Justice (DOJ). This enforcement action addressed a number of alleged violations of the CWA at three FCWC wastewater treatment facilities, Waterway Estates in Lee County, Barefoot Bay in Brevard County and Carrollwood in Hillsborough County.

At the height of the litigation, the DOJ claimed civil penalties in the amount of \$104,325,000. As a result of FCWC's defense, the final penalty assessed by the United States District Court was \$309,710. In addition to this reduced penalty, the Court found that FCWC had acted in good faith in its dealings with state and federal regulators, and that none of FCWC's actions caused environmental harm to the waters of the State of Florida.

FCWC does not seek to recover the amount of the civil penalties assessed by the court. However, FCWC incurred \$3,826,210.00 in legal defense. The Company is seeking to recover, through a monthly customer rate increase, a portion of the legal expenses totaling \$2,265,833, plus rate case expense, from FCWC water and wastewater customers regulated by the PSC in Lee and Brevard Counties. FCWC proposes that it be allowed to collect the rate increase for a period of ten years or until the expenses have been fully recovered, whichever occurs first.

The proposed rate increase, to be collected from each water and each wastewater customer, is based on meter size as follows:

	Monthly Rate Increase for each Service
Meter Size	(Water and Wastewater)
(In Inches)	By Meter Size
5/8"	\$0.42
1"	1.05
1.5"	2.10
2"	3.36
3"	6.72
4"	10.50
6"	21.00
8"	42.00

For example, a typical residential customer who receives both water and wastewater service would pay \$.42 for water and \$.42 for wastewater or a total of \$.84 monthly.



This Petition has been filed as a Petition for Limited Proceeding pursuant to Section 367.0822, Florida Statutes. Copies of the Petition and Synopsis are available for review at FCWC's offices between the hours of 8:00 AM and 5:00 PM, Monday through Friday at the following locations.

Florida Cities Water Company Barefoot Bay Division 931 Barefoot Bay Boulevard, Suite 2 Barefoot Bay, Florida 32976

### **Case Schedule**

Florida Cities Water Company Fort Myers Division 7401 College Parkway Fort Myers, Florida 33907

The following dates have been established to govern the key activities of this case: (Please note that these dates are tentative and subject to revision.)

- 1. Intervenors' direct testimony and exhibits
- 2. Staff's direct testimony and exhibits, if any
- 3. Prehearing Statements
- 4. Rebuttal testimony and exhibits
- 5. Service Hearing Barefoot Bay
- 6. Service Hearing Fort Myers
- 7. Prehearing Conference
- 8. Hearing
- 9. Briefs
- 10. Agenda

May 22, 1998 June 12, 1998 June 30, 1998 July 3, 1998 July 7, 1998 July 8, 1998 July 13, 1998 August 12-14, 1998 September 14, 1998 November 3, 1998

Written comments concerning the utility's service or the proposed surcharge should be addressed to the Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, and should reference Docket No. 971663-WS. A copy of the written comments should be mailed to FCWC's attorney, B. Kenneth Gatlin at 3301 Thomasville Road, Suite 30, Tallahassee, Florida 32312. Complaints regarding service may be made to the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

### M E M O R A N D U M

May 21, 1998

TO: Legal Services (Gervasi)

FROM: Blanca S. Bayó, Director Division of Records and Reporting

RE: Docket No. 971663-WS - Petition of Florida Cities Water Company for limited proceeding to recover environmental litigation costs for North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Please be advised that the following location has been reserved for a Commission

service hearing to be held on Wednesday, July 15, 1998 in Ft. Myers at 1:30 p.m.

and 6:30 p.m.

Sheraton Harbor Place

Aqua Dome

2500 Edward Drive

Ft. Myers, Florida

The contact person is Ms. Bethany Loescher at 941-479-4125.

This is for your information, please review the Notice of Commission Hearing for more details.

### BSB/cp

cc: Chairman Johnson Commissioner Deason Commissioner Clark Commissioner Garcia Commissioner Jacobs Court Reporters Water and Wastewater (Willis) Consumer Affairs (DeMello) Office of Public Information (Cunningham)

7-15-98

# DIRECTIONS TO SHERATON HARBOR PLACE AQUA DOME

2500 Edward Drive Ft. Myers, Florida

**From Ft. Myers Airport** - Exit the airport and follow signs to I-75 north. Take Exit 22 and proceed west on Colonial Blvd. Turn north onto Fowler Street and west onto Dr. Martin Luther King Blvd., north onto Lee Street and right onto Edward Drive.

### <u>OR</u>

A ....

Follow signs from Ft. Myers airport to I-75 North. Take Exit 25 and proceed west onto Palm Beach Blvd. (SR 80). Go approximately 5-6 miles and you will arrive at the rear of the hotel.

## MEMORANDUM

June 11, 1998

TO: Legal Services (Gervasi)

FROM: Blanca S. Bayó, Director Division of Records and Reporting

RE: Docket No. 971663-WS - Petition of Florida Cities Water Company for limited proceeding to recover environmental litigation costs for North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

### \* PLEASE NOTE THE CHANGE IN NAME OF THE HOTEL.

Please be advised that the following location has been reserved for a Commission

service hearing to be held on <u>Wednesday</u>, July 15, 1998 in <u>Ft. Myers</u> at 1:30 p.m.

<u>and 6:30 p.m.</u>

\* Amtel Marina Hotel & Suite

Aqua Dome

2500 Edward Drive

<u>Ft. Myers, Florida</u>

The contact person is Ms. Maureen Killeen at 941-479-4125.

This is for your information, please review the Notice of Commission Hearing for more details.

BSB/cp

cc: Chairman Johnson Commissioner Deason Commissioner Clark Commissioner Garcia Commissioner Jacobs Court Reporters Water and Wastewater (Willis) Consumer Affairs (DeMello) Office of Public Information (Cunningham)

# DIRECTIONS TO AMTEL MARINA HOTEL & SUITE AQUA DOME

2500 Edward Drive Ft. Myers, Florida

**From Ft. Myers Airport** - Exit the airport and follow signs to I-75 north. Take Exit 22 and proceed west on Colonial Blvd. Turn north onto Fowler Street and west onto Dr. Martin Luther King Blvd., north onto Lee Street and right onto Edward Drive.

### <u>OR</u>

Follow signs from Ft. Myers airport to I-75 North. Take Exit 25 and proceed west onto Palm Beach Blvd. (SR 80). Go approximately 5-6 miles and you will arrive at the rear of the hotel.

From: Carol Purvis To: Sandy Simmons Subject: fwd: security Have you gotten security for the Barefoot Bay hearing? \$18.00 per hour minute for Ft. Myers is that for each hearing or for both? Fwd=by:=Sandy=Simmons=6/16/98==7:49am== Fwd to: Carol Purvis I keep trying to get in touch with the ONE person at the Brevard County S.O. who schedules detail, but so far have not had any luck. I'll try again this morning. Ft. Myers rate is \$18.00 per hour with a three hour minimum -- each session. The Police Department will invoice us after the event and they will pay the officer. Fwd=by:=Carol=Purvis==6/16/98==8:53am== Fwd to: Sandy Simmons thanks Fwd=by:=Sandy=Simmons=6/16/98==4:07pm== Fwd to: Carol Purvis Security for Barefoot Bay: Brevard County Sheriff's Office South Precinct 2725 Judge Fran Jamieson Way Melbourne, FL 32940 \$20.00/hour --- four hr. minimum Requested officer to arrive by 12:30 p.m. and the hearing CANNOT last past 5:00 p.m. Payment will be made to officer. Lt. Fielding will call me back with the officer's name and social security number asap. \_\_\_\_\_

Junas

### **STATE OF FLORIDA**

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

# Public Service Commission

June 22, 1998

Lt. Jimmy Fielding Brevard County Sheriff's Office South Precinct 2725 Judge Fran Jamieson Way Melbourne, Florida 32940

> RE: Docket No. 971663-WS - Petition of Florida Cities Water Company for limited proceeding to recover environmental litigation costs for North and South Ft. Myers Divisions in Lee County and Barefoot Bay Division in Brevard County.

Dear Lt. Fielding:

This will confirm our request for an off-duty uniformed police officer scheduled to attend the Commission's July 14, 1998 service hearing in Barefoot Bay at the Barefoot Bay Community Center, Building A, 625 Barefoot Boulevard. The officer should be on duty by 12:30 p.m. Payment will follow once the hearings are held and an invoice received. A copy of our invoice is provided for your convenience.

Thank you for your assistance. Please call me if you have questions regarding this matter.

Sincerely,

Kay Higo for

Blanca S. Bayó

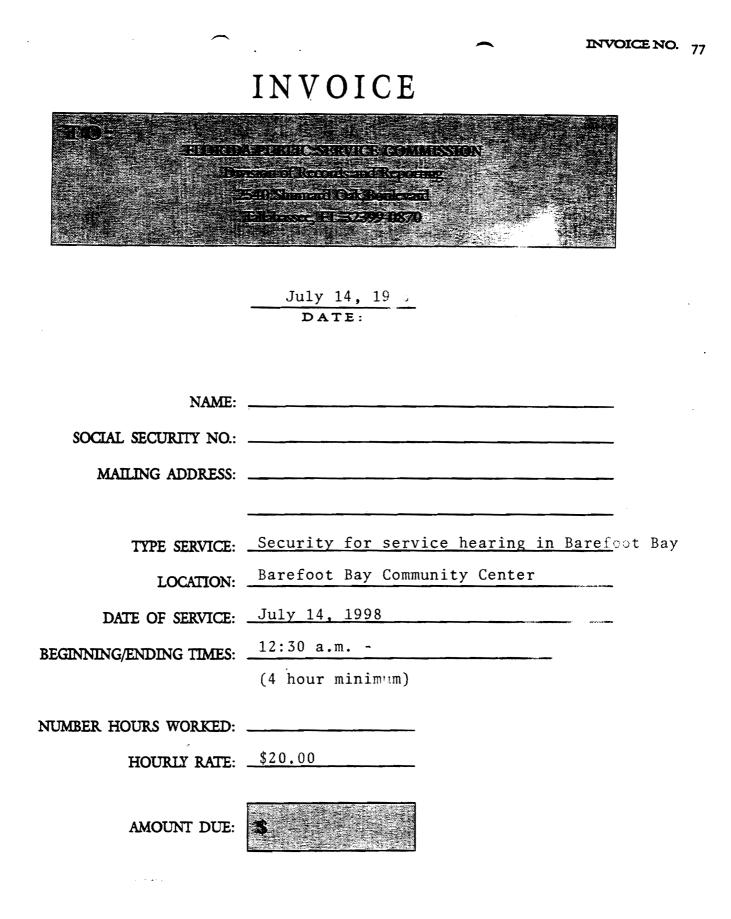
BSB/cp

Enclosure

Internet E-mail: contact@psc.state.fl.us

P.O. Box 422 Okis, Ma 01253 To whom it may concern -We all summer at the same park in Okis thus are unable to attend this meeting. We ask that you register our opposition to the increase. Sarah Di Giacomo

P.O. Box 422 Otra Ma 01253 To whom it may concern -We all summer at the same park in Okis thus are unable to attend this meeting. We ask that you register I our opposition to the increase. Sarah Di Giacomo



Florida Cities Water Company DOCKET NO. 971663-WS Name Robert A. Jackeon Address 1035 E Bare foot Cry Barc Sout Ban FL If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this docket. and the second states and the second s CUSTOMER COMMENTS er thereacy JUST 115 d 4 mother P Don nood No hour Peg for mbem RWEN WO PUD MUDE crimat For erun B sha fast Fold and tape - see back for address

and the second secon

#### **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Petition of FLORIDA	)
CITIES WATER COMPANY, seeking	)
recovery of environmental	)
litigation costs in a Limited	)
Proceeding for its NORTH and	)
SOUTH FT. MYERS DIVISIONS in	)
Lee County and BAREFOOT BAY	)
DIVISION in Brevard County,	)
Florida	)

Docket No. 971663-WS

#### FLORIDA CITIES WATER COMPANY

# BAREFOOT BAY DIVISION CUSTOMER SERVICE HEARING

1:00 p.m., Tuesday, July 14, 1998

Barefoot Bay Community Center

Building A

625 Barefoot Bay Boulevard

Barefoot Bay, Florida

Testimony of Clinton W. Dyer 1833 Thesy Drive

Viera, Florida 32940

Telephone Number 407-242-8805

Note: Property Owner, and Customer of Florida Cities Water Company, Barefoot Bay Division: 531 South Dolphin Circle, Barefoot Bay, Florida 32976

2

Thank you for this opportunity to present for your consideration, the best reason customers should not pay Florida Cities Water Company's (FCWC) litigation expense, is because, customers were not found guilty of anything, and Florida Cities Water Company was.

We are here today because Florida Cities Water Company approaches this issue like it is a legal certainty, and states; "The purpose of this request is to seek approval to recover a portion of FCWC's legal expenses incurred by FCWC in its successful defense of a legal action brought by the United States. The legal action alleged violations of the Clean Water Act (CWA). From 1992 through 1997, FCWC was the subject of an enforcement action initiated by the United States Environmental Protection Agency (EPA) and prosecuted by the United States Department of Justice (DOJ)."

While the statement sounds good, it is not good and sound. FCWC would like you to believe that the outcome can be separated from the cause. But, it is the cause that created the litigation, and the outcome, only reflects the degree of severity, deemed appropriate by the courts. The events, are linked, and do nothing to exonerate FCWC's management's culpability.

Northeastern University has focused on values, teaching college graduates to "think like lawyers," and instruct students on what it means to "act like lawyers, too." But not everyone is optimistic about being able to teach ethics to law students. Students "are already cynical about the law before they ever get here," notes Charles Nesson, a professor at Harvard University. To them, "Law is what you can get away with."<sup>1</sup>

Hopefully, this is not the case. But, I have difficulty with issues like this, because it seems to be based on the possibilities of success, and not on what's right.

What FCWC failed to mention is, their mismanagement created the conditions, that provided sufficient evidence, for the United States Environmental Protection Agency (EPA) to seek remedies, and the United States Justice Department to prosecute the case. FCWC's defense was created upon finding,

<sup>&</sup>lt;sup>1</sup> U. S. News & World Report, March 2, 1998 "Redefining the American lawyer - Ethics, values, and personal fulfillment, by Linda Kulman (Exhibit 1)

developing, and providing the correct information, which had confounded them for five years. This is what ultimately lessened the penalties, for which they now seek to recover expenses.

Accounting principles apply to all businesses, and provide that anticipated judgments against a company is recorded by a debit to a nominal account reporting such a charge or to Retained Earnings, and a credit to the liability account.

A private company can determine, whether or not, to recover these costs, by increasing their prices, or absorb the loss, because the "Market," won't support the increase. <u>Therefore, even private</u> <u>companies may not recover litigation costs, and may not guarantee profits to the owners.</u>

<sup>2</sup>Public utilities differ from other businesses. Their services are necessary to the welfare of the entire community. Because public utilities are generally monopolies, they must be closely regulated to ensure that good services, and fair rates are maintained.

Statute 25-30.433, p.386-21 Rate Case Proceedings: In a rate case proceeding, the following provisions apply, unless the applicant or any intervenor demonstrates that these rules result in an unreasonable burden. In these instances, fully supported alternatives will be considered by the Commission.

We suggest the alternative to be considered is, "What Florida Cities Water Company doesn't explain." Why were FCWC's controls, and records so inadequate, their response to government inquiries so incompetent over the subject five years (1992-1997), as to cause the United States Government to seek to punish FCWC because of their failure to adequately address the issues? Good and prudent management would have prevented the litigation.

None of this would have happened had Florida Cities Water Company did their job right, and if they did their job right, they would not have had this expense.

<sup>&</sup>lt;sup>2</sup> Excerpted from Compton's Interactive Encyclopedia (Exhibit 2)

May I remind you, Senator Patsy Ann Kurth's letter of June 20, 1996, in reference to Docket Number 951258-WS, stated, "The PSC has a unique opportunity to decide in favor of the consumers and send a powerful message to private utilities that <u>they</u> must be held accountable for the business decisions they make."<sup>3</sup> Her statement, is as true today, as when she made it, and I ask the Commissioners, to heed her counsel.

I would like to express my concern that the Commission, even with the best of intentions, contributes to the increase costs to the customers. With your permission, I will begin with an appropriate quote, by Arthur M. Schlesinger, Jr.<sup>4</sup>

Mr. Schlesinger, commenting on Philip K. Howard's book, "The Death Of Common Sense," remarks, "Americans are bursting with frustration at government. Thick rule books dictate results that almost never makes sense."

Mr. Howard in his book, commenting on an issue, "That is part of the legal ethos.<sup>5</sup> The words of law will tell us exactly what to do. Judgment is foreclosed not simply by the language of the words. It is also foreclosed by the belief that judgment has no place in the application of law.<sup>36</sup>

Historically, utility customers lose, at Public Service Commission Hearings, because the customers bring common sense to the issue, while lawyers, and lawyer's aids, scrutinize every word for its legalistic relevance, to shut out use of judgment.

This issue, should have been returned by the Public Service Commission as a frivolous abuse of the legal process. Companies, or individuals harassed, or illegally abused by government agency action, should seek restitution in the Appeals Court. Seeking restitution from customers, implies its easier to abuse the innocent, than it is to punish the guilty.

<sup>&</sup>lt;sup>3</sup> (Exhibit 3)

<sup>&</sup>lt;sup>4</sup> Excerpted from Compton's Interactive Enclylopedia (Exhibit 4)

<sup>&</sup>lt;sup>5</sup> the characteristic attitudes, habits, beliefs, etc. of an individual or group (Webster's NewWorld Dictionary)

<sup>&</sup>lt;sup>6</sup> Page 18, "The Death Of Common Sense," Philip K. Howard, Random House, Inc. Printed January 1995

We are here because the Public Service Commission is bogged down in ritual, when common sense could have, and should have ended this issue immediately, saving us all a lot of money.

I leave you with this final thought;

#### **Guaranteed Profit Is Not Justified**

The Florida Public Service Commission was not established to guarantee profits to monopolies. They, could have done that, without the PSC.

Date July 14, 1998

Clinton W. Dyer, 1833 Thesy Drive Viera, Florida 32940 Customer of Florida Cities Water Company, and Property Owner: 531 S. Dolphin Cir. Barefoot Bay

	,	HEARING	ATTENDANCE I	PRECORD	Sibly 180-200
		Florida Cities Wa	ter Company procession	DATE: July 14, 19	٨
	HEARING REPORTING	or part Correna	11ty Center	ATTENDING CAF STAFF: _	Thema Crump
	NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIP	PHONE
	Capita & Higgin		1169 W Barefast Cr.	Barefort Bay FL.	561-664 -55-02
(	J. Culginstei		1169 W Barefort Cr. 513 CITICOL BEBAY		664-3250
	B. Duderski		5113 Citron An	Barefort Bay 12	644 3258
`	Phyllo Il		713 É, WREN CIR	u u	4 8029
	Tool ansie		1231 S. Waterway	BarafarBa	664-1110
	Howard		~		722-5353
	Jab Jurt		2174 Harrian	Tah Bay	984-4951
	Milton talaum		911 Dogwood Dr.	/	distanta G
(	Sen Soule		\$160 N WATERWAY	BAREFOOT BAY FL3	2976
	Chris Riesenbeck		,	Barehot Bry	
	Tom Miles		1036 Paurefort Bi		
	Grasthe Snifes		636 Burefood Blvd	Barepot Bay	664-8740
	Barhan Elector		409 N Markin Cu	BFB	664-9645
	Louis J. ELFANTE		617 AMARYILIS DR	BFB	664-8368
	Foss RANDOLPH		104 CREEK CT	BIB	664 9856

UTILITY NAME & DOCKET NO; Florida Citics Water Company DI	N-971663-WS DATE: July 14, 1998
HEARING LOCATION: Baretost Bay Community Center	ATTENDING CAF STAFF: Thetma Chung

	NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIP	PHONE
	EUGENIA ZOKOSKY		1108 NAVA JA Dr.	BAREFUTRAY 33976	669-2836
	MARIANNE HARNER		1039 RoyAL PALM	B.B. 32976	664-1317
Ĵ	oris Charron		7215 Waterway Dr.	BB 32976	664-3021
HE.	URIETTA BAUMANN		705 N. BOUMAINVILLEA	B.B. 32976	664-2779
U	"ILLIAM BAUMANN		<i>زد</i> (ر	<u>,</u> , ,, ,,	., 11
	EPNA M. FOX		908 FRANGI PANI DR.	B. Bay 329.76	664-8944
(	LEM RIESENBECK		808 SAPODILLA DR	B. BAY 32976	664-5945
*	Porothy M. Sea		401 N. Seagull Circle	Barefoot Bay FL	32976
(	Marie Eigelkardt		1010 E. Sabel Palmhane	Baufoot Bay FL	664-0535
	Flo Canham		825 So Waternay Nr	-Bafilley	664-1714
	TACOB HAINS		807 So. SEAGULL	BAREFOOTBAY FL-32976	664 -1361
مى	Tom FEPF		500 S. Egnet Cu	Barefoot Boy El	664 9518
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	utility name & docket no. hearing location:Buelo	<u>HovidaCitiesWater (</u> Bay Community (e	ompany DN-971663-WS aler	DATE: JULY ATTENDING CAF STAFF:	14, 1993 Thelma Crumy
	NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIF	PHONE
_	AJGLASHUUSER		1350 North Perivie KLE 1216 Chyria DV	BFB 32976	561 664-0666
(	HJGLASHUUSER MYYMYE Warren Auer		1216 Chyrewa DV	BFB 32976	664-0666 561 664-6491
	MARY Belanger		1207 MARIGOLD DV	BFB 37976	561 - 2899
	Joseph R. Sigouin		333 Macadamia DR.	BFB. 32976	
	Polet J. Smith		gu sie. LAUREL EIR	BFB 32976	664 8543
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Barefort Bay - July 14, 1998 Apr. 1. 1994 Rep. Howard EF P.O. Dox 33198 (Ind IC 3290) - 125-5355 - Chip Keesenbeck 664.2945 EOT Aspenika Bob Greek schat 853 604 amayllo 664 5746 Ben Graham -(407)242-8805 531 SDalphin 406 X. Salplin Cy 664-5412 Walter 7 Clyne Berkion Erow 605 - NO SEA GOLL . 664-0452 132/N Oleunder Lin 664-1353 Dich Lee 410 Leampiat De 664-6271 110 Sw Haw Thomas John Cahill 664-2051 Don tenndowski Sabri MAKINGE 6648157 664 - 8944 Edna M. For 908 Frangi Vani Dr. 1133W. Bgrefpot norma Began 664 0261 Richard Liggins 664 5502 1169 W. Barefool C. for Goldring 1219 S. Watchway 664.022: mot Lama -664-5737 909 fed Sod HARD HUGOENARD 608 W. Dapking CR 664.2523 806 S. G. LAURELER ROBERT J. SMITH 664 8583

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Heaver time Will give this to the commissioner

FCWC Hearing 7/14/98 Barefoot Bay Homeowners Proposed Testimony

1. FCWC was found guilty of violating over 2300 Clean Water Act requirements and was fined over \$300,000.00 in 1996. The costs and fees for Attorneys of FCWC exceeded \$3,000,000.00. Recovery of any expenses incurred in the legal Defense should not be forced on the customers but should be borne by the stockholders. These expenses were not associated in any way with supplying water and wastewater services to the customers of FCWC, but were incurred by defending the interest of the stockholders of FCWC.

FCWC of their own doing chose not to challenge the denial of the NPDES (National-Pollutant Discharge System) permit and continued illegally discharging effluent wastewater. The management of FCWC should be held entirely accountable for their actions. They got caught.

Customers should not be made to pay penalties that incurred from FCWC lack of compliance.

2. This is clearly a case of recovering expenses or losses from prior periods (1991-1997). As the commission has consistently ruled against retroactive ratemaking in the past, we ask that you again deny this request.

3. Fines and penalties should not be recovered from the customers, nor should expenses associated with fines or penalties be allowed. The customers have no control of management of the FCWC facilities, nor should they be responsible for management's failure to comply and the results of such failure. This should clearly fall on the shoulders of the stockholders.

4. If FCWC and Avatar had taken the County up on their offer to purchase their facility we would all be better off.

5. A well-run company would have heeded the warnings of violations and addressed them, thereby avoiding bringing the wrath of the Federal Government down upon them for their violations. They chose to ignore all warnings and the EPA caught them. Now let their stockholders take the loss for poor management — not the customers.

6. FCWC has a history of being untruthful in hearings before the PSC and to the customers in Barefoot Bay. If you will check past testimony from the last hearing held in this same building, they swore under oath that they could not reduce the rate of increase they were asking for then because there was no room for expansion. We had asked them to consider hooking up to a new development to our north. Since that time, they have expanded service to all businesses eastward to US 1 with the exception of the Cumberland Farms store, which include several medical facilities, our Fire Department, Library, Churches, Winn Dixie, etc. They now have graciously agreed to accommodate the developer to the North when their final permits are granted, but have said these expansions will not in any benefit their present customers with a reduction of any kind, even though these concerns have paid or will pay for the infrastructure involved with the hook-ups. How many untruths can the PSC and the customers be asked to overlook.

7. If the PSC allows this type of increase for fines and or penalties and expenses associated with them to be approved, you will be setting a precedent for all future utilities to ignore the law and let the good old customer pay for everything if they get caught.

NOTE: EACH OF US SHOULD THANK THE COMMISSION FOR LISTENING TO US AND TO PLEASE-DENY THIS RATE INCREASE.

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Eleanor M. Moody 1908, Gladiolus Dr. Basefort Beng, Fl. 33976 Gudon B. Mroody 1690 E. GLAPIOLOS

July 14, 1998

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: Florida Cities Water Company Proposed Increase

Gentlemen:

Thank you for promptly responding to my letter of June 25 advising that I had not received an April notice from Florida Cities Water Company of their request for a rate increase. Bonnie Lynn Raad of FCWC responded by letter stating that they had enclosed the notice as an insert with their April billing. She mentions the word notice four times in her letter, yet the April "Notice" makes no mention of the fact that it was a notice.

The reality is that the so-called FCWC notice has the appearance of a newsletter and the title refers only to an FCWC request to recover environmental litigation costs. One needs to read the small print to understand that it is a proposed rate increase to be collected over a ten-year period.

Consumers are overwhelmed with advertising and newsletter enclosures. The Commission cannot expect consumers to read billing enclosures unless they are clearly titled "Notice of Pending Rate Increase." In that regard, all hearings related to Petitioners request before the Commission should be postponed until FCWC properly notices its customers of the proposed rate increase.

The Petitioner, in its December 29, 1997 filing, states that it successfully defended a legal action brought by the United States relating to alleged violations of the Clean Water Act, when, in fact, nothing could be farther from the truth. The court assessed civil penalties directly related to that action. The victory FCWC refers to is the reduction of fines and not a finding that it operated with clean hands.

It is inconsistent and unconscionable for the Commission to find that fines associated with violations of DEP and EPA should be borne by the shareholders of the utility while allowing the utility to recover legal costs directly related to the defense of said fines. FCWC would like the Commission to find that FCWC customers should bear the cost of defending its shareholder because it acted in good faith. Is this the same good faith that disguised the April notice to look like a newsletter?

Nothing in the Petition indicates that the charges against FCWC were unfounded or with malice. Common sense dictates that FCWC shareholders are ultimately responsible for the legal operation of their facilities. Therefore, they should bear all costs associated with the defense of Clean Water Act violations brought against the facilities that they operate.

Sincerely,

Gerald Kuhn

Enclosure

12461 Popash Court, North Fort Myers, Florida 33903 - (941) 656-4081 - Fax: (941) 656-1455 - E-mail: JerKuhn@aol.com

RE: Docket No. 971663-WS

Petition of Florida Cities Water Company, seeking recovery of environmental litigation costs in Barefoot Bay Division in Brevard County, Florida.

We the undersigned protest any granting of a rate increase in this matter. We feel the stockholders of Florida Cities Water Company should bear the expense of any legal actions. We feel the Water Company has been granted excessive rates in that every home in Barefoot Bay pays \$30.50 per month even when they do not use one drop of water or send one drop to the sewer facility.

NAME

BAREFOOT BAY STREET ADDRESS

PIGIAcomo 1205 CROPON De. m 130 8 827 1st 1351 ERIWAWKLE R 505 S. DOLPHIN CIR 16, 50 5 lus

RE: Docket No. 971663-WS

NAME

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BAREFOOT BAY STREET ADDRESS

RIGIAcomo 1205 CROTON De. 1321 8 82 135 ERIWANKLE 505 S. DOLPHIN CIR <u>]11</u>, 50 502

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1:30 pm

UTILITY NAME & DOCKET NO .: Florida Cities Water Co. DN -971663-WS	DATE: July 15, 1998
HEARING LOCATION: Sheraton Harbor Place - Ft. Myers, FL	ATTENDING CAF STAFF: The ma Cromp

	NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIP	PHONE
	Lucille EBie		5965 SONNETCTNFT MYPS	R.PT MYERS	997-7674
(	BETTY Nelson		5948 SONNETNET MYCR	NITMYCRS	997-1250
	RYTTERBERG		7119 LAKERIDGE OT.	FT-MYER	481-1727
	A Coller		9131 Palm Is Circle	N.FT.Myer	997.2386
	A. KOSHILO		4220 GLASGOUS ET	N.FT MYERS	656 5280
	Resemplyton		ulles Jarmasthit	NEM	987-1492
	AB WEDDLE		4720 PERTH CT	N.F.M	997-8958
	BillLONG		4195 YARMOUTH CT	N.F.M	995-8250
	Mark Sittig		14985 Rivers Edge 17.#135	FX. 14 your 33908	482-2817
	Consco Kuhn		12461 Popash Ct	N FT KIPOLI F 3 3805	656 4081
	PorRieuni		Nour Press	FM	335.0225
	Gene Pettindl		4300 CLASGOW OT	NORTH FT. MYRR	997-9116
	Mike Cermin		6641 Brilen Aroson	SIGM	936 0247
	Hough Wagin	Lee County Vtil	1500 monroe St	Ft Myny FL	479-810
	mike Beretato	EL RIG CONDU	4840 GOLIFCLUSS	N. FTAYERS	997 0922

1:30 pm

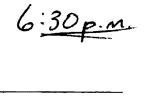
UTILITY NAME & DOCKET NO.: Florida Cities WalerCo. DN-971663-WS DATE: July 15,1998 HEARING LOCATION: Sheraton Harbor Place - Ft. Myers, FL ATTENDING CAF STAFF: Thelma Crump

	NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIP	PHONE
Ĭ	red Borlowson		9375 Palm tol cr	Fort Thyus	995-1772
Ć	Colyer		9431 PalmIs Circle	For T Myers	9112346
	Mile Munphy	Florida Cities		SPANASUTA	2530BB
(/	Loglig Lightle	Lor Ay Examina	22 Pardelle Rd Atta	NFM. FC 3390	666-5569
	Dielic and	1	4840 Goef Clat Ct #	7. A. Thylo 3390	995 4509
,	Louis Spins		4285 GLASGOULCT:	N. FT. NYERS 338	656-4165
7	Linlahomsen		1003 Aprel lane	NFM 33903	9971458
	Wellia Im		1003 APRIC LN	NFM 33903	9971458
(	Jon Mays		4020 SW GTH RACE	CAPECORAL 33914	549-1458
	Edap Brathose		13041 Cothally,	Fc Myre, 33908	

1:30pm

DATE: July 15, 1998 ATTENDING CAF STAFF: <u>Thelma Crump</u> UTILITY NAME & DOCKET NO .: Florida Cities Water Co. HEARING LOCATION: Sheraton Harbor Place - F7. Myers, FL

	NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIP	PHONE
•	Michael Acosta	Fewe	48-37 Swift ha Ste 100	Sanesota flation	925-30gt
(	Harmy Gram	Rell	4443 n. Pacific Circle	MT-2, 3,3903	995 2471
	TON NONL	Jeby .	26550 Bur & da Boy Hay	Made 34110	514-1413
5	John Roon	isto Do	4840 GOLF CLUB CY.	NFT MYERS	656-3620
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UTILITY NAME & DOCKET NO. Horida Citics Water Co - DN 971663 DATE: 7/15/98 ATTENDING CAF STAFF: Thelma Crump HEARING LOCATION: Sheraton Harbor - Ft. Myers, FL

	NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIP	PHONE
	JERILYN VICTOR		1740 DOCKWAY	NEM	9971969
(	Cherry Walla		1750 Dockway	NEM	
L	Saine Ogiburary		1752 Inlit de.	N. J. M	656-2952
9	Im & Dielies +		440 4 N. ATLANTIC COP	N.FM	995-8075
	1B Noah		4200 Glasgow Ct	N FMYERS	995-1357
	Dadellin oak		4aco glasgan Cf	W. FT. Meyers	995-1357
$\langle$	Jan Dewmand		5917 Littleson Ct 65	N FI Meero	
Q	James Newsman		5917 Lestor Cf "105		995254X
( '	Susie Burker			Ĵ	368-6949
	Bonnie Laver				
(	I transactionally	Love Fty Examine	72 Pordellard	NF In 33103	656.5369
	for he		4020 SW GTH PL	CAPE 33914	·
	Merian Punon	r	13691 Willow Brilge Dr. NFMYERD	33903	997-8511
	Phyllis BRODSKY		13801 Willow BR DR.	N. FI Myops 3393	997-7214
6	al E. Ruttedas	2	PO Box 2903	2+ myer 33902	997-0753
	o de la companya de l			ľ	

6.00p.m.

# HEARING ATTENDANCE RECORD

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UTILITY NAME & DOCKET NO. FLORIDA Cities Water Co. HEARING LOCATION: Sheraton Harbor - FL. Myers, FZ			date: 7/15/98 attending caf staff: 1	helma Crump
NAME	<b>BUSINESS NAME</b>	ADDRESS	CITY, STATE, ZIP	PHONE
Bouren Reee Alice	2	4802 ARNULD PAlmer		656-5an3

	Douen The ee Hikk	•	TYOU ARNULD MIMEN		636-3003
(	FRANK JOHDAN		· · · · · · · · · · · · · · · · · · ·		
	WARGE		16:18 St. WAIR/e-	No. FT. Mers.	897-1961
/	Ed Commune		1073 WINSome Rd	No FT Myens	656-1127
	whent Maili		16771 Say Carlos Bd	v. Ft Myens	454-10666
	DANN CONDED		951 TROPICAL PARM QUE	NFhi	680-5145
	Brancy Jones	FCWC	7401 COLLELE FKWY	F- MYER 3	93600247
(					
	- <u> </u>				

#### REMARKS BY RICHARD G. HIGGINS AT FLORIDA PUBLIC SERVICE COMMISSION HEARING AT BAREFOOT BAY FLORIDA JULY 14, 1998

 $h e \leftarrow e$ Thank you, ladies and gentlemen, for coming all the way from Tallahassee.  $A \leftarrow A$ I am under no illusion that anything I say today will dissuade you from granting the

water company's request.

The company has the **gall** to ask **you** to force **us** rate payers to pay their legal expenses. These lawyer costs were brought on by mistakes made by company management. They should be a business expense to the company.

They violated the Clean Water Act of this country. They got caught. They copped a plea. THEY SHOULD PAY. The money should come from what would have been profits passed on to the investors. The money should not come from the rate payers who are entirely innocent of any wrong doing.

According to the company's current calculation, the amount to be recovered will be apportioned to \$ .84 per month for ten years. That sounds affordable, although it is a back breaker to some of our residents. It is just as affordable if taken from the company investor's descent share of the profits at \$ .84 per month for 10 years.

Two years and four months ago I stood in this same place on April Fool's day (I was the fool) when the matter was <u>not</u> \$ .84 per month for 10 years but it was forever to double the rates in order to pay for a \$5.9M Advanced Waste Water Treatment Plant that was not necessary. Even after that plant is paid for, the rate advance is scheduled to continue. Why? We don't know!  $Agril^{Fool's D 2 }$ 

On that day, your peers granted a horrendous increase and I have been paying \$60 a month for water and sewer ever since. When I bought my property, the typical rate for water and sewer together was \$8 as advertised by the developer. That developer is the parent of Florida Cities Water Company.

A company vice president swore that the plant was 100% meed and 100% useful at that time. In short, it was operating at capacity and physically could not take on more customers to share the load. <u>He lied</u>.

Now the company is servicing commercial businesses down by U.S. #1and has an agreement to service 500 units to be built to the north of Barefoot Bay.

What were we citizens to do? Certainly the PSC Commissioners were of no help, staff was of no help, apparently the law is of no help, at least as interpreted by the commission staff.

A group of us decided lawyers were a waste of time; we had to ask the legislature for help. We asked our state senator, Patsy Ann Kurth, to introduce our legislation list of  $\underline{six}$  items. Due to opposition, she was unable to accomplish any of our objectives.

## WE WILL TRY AGAIN. YOU CAN BE SURE OF THAT. PERHAPS THIS TIME WE WILL TRY ON THE OTHER SIDE OF THE POLITICAL FENCE IN THE LEGISLATURE.

 $F_{\text{entropy}} \stackrel{\text{for } e}{\longrightarrow} e_{\text{tropy}} \stackrel{\text{for } e}{\longrightarrow} e_{\text{trop}} \stackrel{\text{fo } e}{\longrightarrow} e_{\text{tropy}} \stackrel$ 

- 1. Reversion of Florida Public Service Commission to Election rather than Appointment as a requirement for becoming Commissioners.
- 2. Investigation of Florida Public Service Commission Staff operations.
- Revise relevant laws that now allow Land Developers to own and operate utilities serving their residential developments.
- Private Bill to relieve FCWC-BB rate payers of financial liability for repayment to FCWC \$5.9M cost of AWWTP and legal costs as contained in this hearing.
- 5. New legislation that will (1) encourage and guide rate payers and their county governments to become owners of utilities that threaten exorbitant rate increases and
  (2) make such transfer automatic when the utility is a subsidiary of the Developer and

that developer removes itself from an active role in the community development.

6. Revise relevant laws that now force rate payers to pay the utility's income taxes. <u>Those are the legislative actions</u> we will again pursue. I attach detailed justifications,

Ladies and Gentlemen, thank you for patiently listening to what this citizen has to say. Come again.

Richard & Higgins

Richard G. Higgins

1169 West Barefoot Circle Barefoot Bay Florida 32976 (561) 664 5502 r\_phiggins1@juno.com

1	Tube 17, 1008		
1 2	July 17, 1998		
3	Mr. Clinton W. Dyer		
4	1833 Thesy Drive	98-0655	JUL 28
5	Viera, FL 32940	10-00JJ	JUL ZO
6	Property Owner, and customer of Florida Cities Water Company		**
7	531 S. Dolphin Cir. Barefoot Bay, FL 32976		
8	551 5. Dolphin Ch. Dateloor Day, 1 L 52976		
9	Tel. (407) 242-8805		
10	101. (407) 242-0005		
1	RE: Docket Number 971663-WS		
2	KE. DARM Railler 971003-WS		
3	Susan F. Clark, Commissioner		
14	Florida Public Service Commission		
5	2540 Shumard Oak Boulevard		
6	Tailahassee, FL 32399-0852		
7	1 analisson, 1 12 52577-0052		
18	Dear Commissioner Clark:		
9	Dour Commissioner Clark.		
20	At the Barefoot Bay Division Customer Service Hearing, July 14, 19	98 I offered to furni	sh you with
21	documented evidence of the PSC Staff's propensity to arbitrarily app		
2	service, or fair rates.	i j intes, that norther	custite good
23			
24	I asked STAFF, is there a rule that establishes the base rate? Ma	rshall Willis replied	Nol
.5	But, his explanation, to me, is the problem.		y 2 10 .
26	Staff does not understand, that when sales decline,	profits decline. Gas	Station Owners
27	who fail to sell sufficient gas to make a profit, would be en		
.8	using Staff's philosophy, by getting some money from custo		
.9	gas. Why not, Staff reasons, after all they did make an inves		J
30		,	
31	I then asked the Commissioners if they would accept arbitrary fi	gures?	
32	I perceived, that you would not. However, confusion arose l		and Rate Base,
3	and the issue became obscure. I offer the following to clarif	fy the issue, as promi	sed
4			
5	STAFF's response; ORDER NO. PSC-96-1147-FOF-WS, DOCK		
6	PAGE 47 Revenue Allocation	We find that there	
7	reuse to the water customers of Barefoot Bay and these bene		
8	rates. Witness Chase testified that the level of the water rate		
9	revenue increase, the average usage of the customer and the		
0	to achieve water conservation should be considered when de		
1	the reuse costs to allocate to its customers. We agree. We no	-	
2	an investigation into the appropriate criteria for an allocatio		-
	believe that a docket for such an investigation needs to be es		
	informal investigation as to the method of allocation may be	e warranted. Until w	e are able to
4			
4 5	establish firm criteria, we find that it more appropriate	for this issue to be h	andled on a
13 14 15 16 17		for this issue to be h	andled on a

. •\*

, •

48	My observation is, Staff has no basis in law to defy established principles and practices of						
49	accounting.						
50	For example: <sup>1</sup> Intermediate Accounting; The Matching Process						
51	One of the most important duties of the accountant is to act as historian. It is his						
52	function to record, classify, and summarize business activities so that the data can be used in						
53	evaluating the past as well as planning the future.						
54	Both costs and revenues are expressed in the matching process in terms of the						
55	homogeneous qualitative element common to both - a money price. The price for the business						
56	effort, or cost, is found in the amount paid for the goods and services at the time these were						
57	originally acquired. The price that is assigned to the business accomplishment, or revenue, is the						
58	bargained amount arrived at between buyer and seller. These costs may be marshaled into						
59	different combinations where the business unit unites different acquisitions in the development of						
60	its services or products. Ultimately such costs, individually or as regrouped, are assigned to the						
61	revenue that they have produced.						
62	The use of historical cost in the matching process is commonly referred to as application of						
63 <sup>°</sup>	the cost principle.						
64	the cost principle.						
65	Kindly note, accounting principles do not mention, "the need to send a stronger price signal to achieve						
66	water conservation." What legal principle does the PSC Staff apply to impose its will upon the						
67	people? And, accounting principles do not state, " we find that it more appropriate for this issue to be						
68	handled on a case by case basis." And, what legal principle permits the PSC Staff to experiment at						
69	the customers expense?						
70	the customers expense.						
	STARE is the much last						
71	STAFF is the problem.						
72							
73	Kindly refer to - ORDER NO. PSC-96-1147-FOF-WS - DOCKET NO. 951258-WS						
74	PAGE 48, and 49 <u>RATES AND RATE STRUCTURE</u>						
75	Provenue Allesation Petroten Pres Facility and Callenane Charmer						
76	Revenue Allocation Between Base Facility and Gallonage Charges						
77 79	(Second Paragraph)						
78 70	We have traditionally allocated fixed costs to the base facility charge and variable costs to the						
79 80	gallonage charge. We find this method most appropriate in determining the proper rate structure.						
80	Furthermore, when establishing the rate structure, we must also consider the effects on conservation and						
81	the previous allocation from prior rate cases to assure continuity in rates.						
82	Further, Melinda G. Pace's letter 1/18/96 to Mr. & Mrs. John Bickel, stated that, "There is no						
83	profit built into the base facility charge. All profit is built into the gallonage charge."						
84							
85	Now, there are two sets of rules, one on fixed and gallonage charges, and one with exceptions to						
86	those charges. We also have a contradiction to those statements.						
87	Kindly refer to: FCWC Rate Filing - Docket No. 951258-WS						
88	Common Equity is included in the 'Adjusted Capital Structure' (Page 126, Col.7) which is shown on Page						
89	10, and 12 - \$1,148,521 (Water.) and \$7,519,843 (Sewer.) which \$2,654,417 is Common Equity. 8.75%						
90	Return on equity is \$232,261, and is in the rate base for water and sewer, Pages 51, and 75. The METER						
91	CHARGES VS USAGE CHARGES line chart, <sup>2</sup> and the FIXED (BASE) RATE VS GALLONAGE						
92	(VOLUME) bar chart, <sup>3</sup> enclosed, substantiate that both Melinda Pace's letter, and the statement made by						
93	STAFF is untrue. One wonders if they know how serious this problem is? How difficult it is for an						
94	ordinary citizen to uncover the fact that the information given by STAFF, is not true.						

<sup>1</sup> Intermediate Accounting, KARRENBROCK AND SIMON, THIRD EDITION - SOUTH-WESTERN PUBLISHING COMPANY.....Chapter 1, Pages 6 & 7. <sup>2</sup> Attached: METER CHARGES VS USAGE CHARGES - LINE CHART <sup>3</sup> Attached: FIXED (BASE) RATE VS GALLONAGE (VOLUME) - BAR CHART

.....

#### STAFF is the problem. 95

#### 96 (Third paragraph)

- 97 When the shift in revenue allocation goes more towards the base facility charge, which promotes revenue 98 stability for the utility, we become concerned that it will promote usage......Based on this 99 adjustment and the effects it could have on conservation, we find it appropriate to allocate 58 100 percent of the revenue to the base facility charge and 42 percent to the gallonage charge for 101 water. This will essentially maintain the current revenue allocation for water. For wastewater, 102 we find that allocation of 62 percent of the revenue to the base facility charge and 38 percent to the gallonage charge is appropriate. 103
- Staff said, " Although the Commission has no rules on allocating revenue requirement to the base facility 104 charge or gallonage charge....<sup>4</sup> 105
- 106 107

Staff would have you believe, that there are no guiding accounting practices and principles, 108 so they have developed one. With the multitude of Public Service Commissions throughout the 109 -Country, what have they learned about fixed rates?

We hope the Commissioners will exact a definitive rule that addresses only the application 110 111 of matching costs.

112

#### 113 STAFF is the problem.

114

115 The PSC Staff, ought to make certain, that the facts and figures presented to the PSC by the Utility 116 Company, is a factual representation of the costs incurred, and that they are reported in accordance with generally accepted practices and principles of accounting, and that the service meets the need of the 117

118 customers, and analysis of the figures, and activities reflect good service at a fair rate. 119

120 But, STAFF marches to a different drummer. Conservation can be found in Utility Company programs, 121 that reduce water losses, and water intrusion. Customer conservation programs are either voluntary, or 122 forced. Some customer conservation programs are directed at equipment, that limit water consumption, 123 i.e. water restricting devices, and low water consumption toilets (recently discovered to create more 124 problems than they solve.) However. PSC STAFF's philosophy is to force conservation by raising the price. The market price controls access, and that's legal. But, regulated monopolies apply only the real 125 126 costs, to establish a fair return. Everything else, is a figment of STAFF's imagination.

First and foremost forced conservation, is rationing, and must be applied equally to all. 127 Higher costs, punish the poor, and doesn't restrain the wealthy. That violates Amendment XIV, of 128 129 the Constitution, "nor deny to any person within its jurisdiction the equal protection of the laws."

130 Second, if water conservation is a serious threat to the welfare of the people, appropriate 131 legislative action must address the issue on purely scientific revelations, and the means to make life's 132 necessities accessible to the people, even if some costs, must come from the general funds.

Third, STAFF must relegate conservation to what the company can do to reduce losses, and 133 134 inflow. Staff, could provide helpful conservation information to customers, on a periodic basis, 135 including statistical data on availability, purity, problems, projects, and funding of water supplies.

136

137 We suggest that the Florida Public Service Commissioners request STAFF to concentrate on accounting 138 practices and principles, and good service at a fair price. I respect all the people involved, and the 139 conflicting ideas, should facilitate better solutions. We cannot progress, without Staff's change in philosophy.

. ...

- 140
- 141
- 142

<sup>4</sup> Staff's June 13, 1996 Memorandum, Page 87

Government agency action can be abusive, and arrogant. The testimony (Docket No. 951258-WS. 143 FCWC Barefoot Bay Division - Hearing 4-1 & 2, 1996.) of Witness Blizzard, "DEP said, "We 144 145 don't, those are your problems, deal with it. We expect to see construction under the schedule 146 in the Amended Consent Order regardless of the risks and the potential huge downside financially.5 147 148 We cannot emphasize too strongly such responses are intolerable, and reflect the attitude of the 149 agency. Florida Cities Water Company too, can be perplexed by the arrogance of government 150 agencies, and the agencies agenda. Staff, did nothing to reprimand the person, and the Agency 151 152 for their disdain of Florida Cities Water Company's management, and the customers who 153 ultimately pay the costs. 154 155 I hope the Commissioners take a more solemn evaluation of all testimony, recognizing Staff, has no greater wisdom, and provides no better enlightenment, than other interested parties. Please work with our 156 157 . legislators, as Senator Patsy Kurth requested, so as to promote, more economical rules, and regulations. Hopefully, that may include giving private utility customers, the same tax relief enjoyed by public utility 158 159 customers, or some financial help in providing communities an economical way of taking over private 160 water and wastewater services. 161 God Bless those in government service who directly affect peoples lives, and God Bless those on the 162 163 receiving end. I do not know who needs it more. 164 165 Very truly yours, 166 167 Clinton W. Dver 168 169 🗸 CC: Julia L. Johnson, Commissioner, Florida Public Service Commission, 2540 Shumard Oak Blvd Talahassee, FL 32399-0852 170 171 172 J. Terry Deason, Commissioner, Florida Public Service Commission, 2340 Shumard Oak Blvd 173 Talahassee, FL 32399-0852 174 Joe Garcia, Commissioner, Florida Public Service Commission, 2540 Shumard Oak Blvd Talahassee, 175 176 FL 32399-0852 177 178 E. Leon Jacobs, Jr. Commissioner, Florida Public Service Commission, 2540 Shumard Oak Blvd 179 Talahassee, FL 32399-0852 180 181 Marshall Willis, Division Water and Wastewater, Florida Public Service Commission, 2540 Shumard 182 Oak Blvd Talahassee, FL 32399-0850 183 184 Tim Vaccaro, Esq. - Division of Legal Services, Public Service Commission, 2540 Shumard Oak 185 Blvd. Tallahassee, FL 32399-0850 186 Harold Mclean, Assistant Public Counsel, C/O The Florida Legislature, 111 West Madison Street, 187 188 Room812, Tallahassee, FL 32399-1400 189 Kenneth Gatlin, Esq. Gatlin, Woods and Carlson, 1709-D Mahan Drive, Tallahassee, FL 32308 190 191

<sup>5</sup> Attached: Docket No. 951258-WS Barefoot Bay Div. Hearing, April 1 & 2, 1996, Page 356, 357

192	Chris Riesenbeck, President, Barefoot Bay Homeowners Association, 808 Sapodilla, Barefoot Bay, FL
193	32976
1 <b>94</b>	
195	Benjamin Krom, President, Barefoot Bay Recreation District, 1324 N. Oleander, Barefoot Bay, FL
196	32976
197	
1 <b>98</b>	Rany O'Brien, Commissioner District 2, Brevard County Board of Commissioners
199	, Merritt Island Service Complex, 2575 N. Courtenay Pkwy, Merritt Island, FL 32953
200	
201	Nancy Higgs, Commissioner District 3, Brevard County Board of Commissioners, 1311 E. New
202	Haven Ave. Melbourne, FL 32901
203	
204	Mark Cook, Commissioner District 4, Brevard County Board of Commissioners, 2725 St. John's St.,
205	Bldg. C, Melbourne, FL 32940
206	
207	Helen Volz, Commissioner District 5, Brevard County Board of Commissioners, 1515 Sarno Road,
208	Building B, Melbourne, FL 32935
209	
210	Truman Scarborough, Jr. Commissioner District 1, Brevard County Board of Commissioners, 400
211	South Street, Titusville, FL 32780
212	
213	Blanca S. Bayo, Director, FPSC, Division of Records and Reporting, Florida Public Service
214	Commission, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850
215	,
216	Senator Patsy Ann Kurth, Florida State Senator, District 15, 2174 Harris Ave. NE - Suite 1-B,
217	Palm Bay, FL 32905

. •

Palm Bay, FL 32905

JEN L. OR BARBARA G. WILLIAMS 66-85/531 36 MANEY BRANCH RD. 0943064608 WEAVERVILLE, NC 28787 DATE 6/29/98	3635         IR         AMOUNT NOW           98         30.	
PAY TO THE FLORIda CITIES Water CO \$ 30 Thirty \$ 50/100 2000	AMOUNT ENCL -2-6 through the mail. Make check payak S. funds to FCWC / PUI.	
Vest Jefferson, NC 28694 <u>WEMO 2-2-09-0401-2-6</u> I: 3635	IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	

002209040126 000003050

PLEASE TEAR HERE AND RETURN TOP PORTION OF BILL WITH YOUR PAYMENT.							
ACCOUNT NUMBER		SERVICE ADDRESS		5	STATEME	NT DATE	DUE DATE
2-2-09-0401-2	2-6	600 WEDELIA DRIVE		06/1	7/1998	07/08/1998	
		SUM	SUMMARY OF PREVIOUS CHARGES				
DATE LAST PAYMENT RECEIVED		AMOUNT THANK YOU FOR		accou	e may be discontin nts with Past Due I	Balances.	PAST DUE BALANCE
06/04/1998			51.69	See explanation of charges of back of bill.			
METER NUMBER	CLASS	FROM	EUSED TO	# OF DAYS	METER READING IN CURRENT	1000 GALLONS PREVIOUS	USAGE IN 1000 GALLONS
RG01 39590086	R	05/13/1998	06/11/1998	29	84	84	0
USAGE HISTORY IN 1000 GALLONS ONE YEAR AGO	WATER BASE FACILITY CHARGE 9.78 SEWER BASE FACILITY CHARGE 20.72					20.72	
LAST MONTH 3 LAST YEAR AVERAGE 1	Water rates are on size - They are Water rates are on size - They are Two High Now - This is Setting						
FOR CUSTOMER SERVICE, CALL 561-664-5916	Water rates are on side - This is Setting I We High Now - This is Setting To be an every day Thing - To be an every day Thing - Us it because you have a Capting Les it because you have a Capting Clintel - T. NE Water with You have To PAY? PAY THIS AMOUNT> 30.50						



#### Florida Cities Water Company

On December 29, 1997, Florida Cities Water Company (FCWC) filed with the Florida Public Service Commission (PSC or Commission), an application seeking recovery of environmental litigation costs from its water and wastewater customers in North and South Ft. Myers (Lee County) and Barefoot Bay (Brevard County). FCWC is a water and wastewater utility operating under the Commission's jurisdiction in Lee and Brevard counties serving approximately 36,742 customers. FCWC also has water and wastewater divisions in Collier, Sarasota and Hillsborough Counties, which are not subject to this Commission's jurisdiction.

In its petition, FCWC is seeking approval from the PSC to recover a portion of expenses incurred in its defense of legal action brought against the company by the United States Environmental Protection Agency and prosecuted by the United States Department of Justice. It must be noted that it is the utility's burden to prove that the legal expenses incurred were prudent and sufficiently-documented. This legal action addressed a number of alleged violations of the Clean Water Act at three FCWC wastewater treatment facilities.

FCWC incurred legal expenses in the amount of \$3,826,210 and is seeking to recover \$3,589,368 from all of its customers in Florida. Of the \$3,589,368, FCWC is seeking to recover \$2,265,833, plus rate case expense, from its customers in Lee and Brevard counties. FCWC proposes that it should be allowed to collect its proposed rate increase for a period of ten years, or until the expenses have been fully recovered, whichever comes first.

The PSC is conducting two customer service hearings. The hearings will allow customers to provide testimony to the Commission, which will become part of the official record for this case and will assist Commissioners in reaching their decisions.

The Commission will also conduct a technical hearing in Tallahassee to hear testimony and evidence from various expert witnesses sponsored by the parties to this proceeding, including the Office of Public Counsel, which has intervened on behalf of the citizens. The technical hearing is scheduled for August 12-14, 1998. The Commission's technical hearing will also be open to the public.

PSC staff is scheduled to make a recommendation to the Commission on October 22, 1998 and the Commission vote on this matter is scheduled for November 3, 1998.

#### **Customer Hearing**

DOCKET NO. 971663-WS Petition of Florida Cities Water Company for limited proceeding.

Tuesday, July 14, 1998 - 1:00 p.m. Barefoot Bay Community Center - Bldg. A 625 Barefoot Boulevard Barefoot Bay, Florida

Wednesday, July 15, 1998 1:30 p.m. and 6:30 p.m. Sheraton Harbor Place - Aqua Dome 2500 Edwards Drive Ft. Myers, Florida

#### PSC Staff and Reference Numbers

For technical questions, contact:Division of Water and WastewaterMarshall Willis(850) 413-6914Bart Fletcher(850) 413-7071

For legal questions, contact: Division of Legal Services Rosanne Gervasi (850) 413-6224 Tim Vaccaro (850) 413-6181

For general information, contact: Robby Cunningham (850) 413-6129 Theima V. Crump (850) 413-7087 or call toil-free 1-800-342-3552 1-800-511-0809 to FAX Internet: contact@psc.state.fl.us Home Page: http://www.scri.net/psc



# Florida Cities Water Company DOCKET NO. 971663-WS Name Address

١,

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this docket.

	CUSTOMER	COMMENTS	
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Fold and tape - see back for address

(23)7/22/98 #971663-ws FLorida public Service Commission 2540 Shumard QAK Boulevard ROOM 148 - Betty laskey conference Cente Tall Apassel Florida 32399-0850 Vean Siril don't understand why Bare Jost BAY - FLorida CITIES Water CD 15 ASKING Jac another encrease en water il dai't undustand why They Call such a meeting at This Terms of year because aver half of residents Sanu I Jul water rater are Too high Now + Vil have asked sured termine about heir Charged for Water when ACK Water in Cut 877 - you pay regulless AFA APP CAF hinking of Setting Diet -<del>CMU</del> + going some where belse - There are many CTR AG henry il don't aque with -EG SINCEred of <u> JUL ; •</u> Ben And Barbara Williams 36 Maney Branch Rd. Weaverville, NC 28787-9751 Den Williams



# Public Service Commission

State of Florida

#### -M-E-M-O-R-A-N-D-U-M-

DATE: July 22, 1998
TO: Blanca Bayó, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NO. 971663-WS, PREHEARING HELD 7-20-98

RE: PETITION OF FLORIDA CITIES WATER COMPANY FOR LIMITED PROCEEDING TO RECOVER ENVIRONMENTAL LITIGATION COSTS FOR NORTH AND SOUTH FORT MYERS DIVISIONS INLEE COUNTYAND BAREFOOT BAY DIVISION IN BREVARD COUNTY

DOCUMENT NO. 07681, 7-22-98

The transcript for the above transcribed hearing has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, AFAD, WAW, SOLD

Acknowledged by:

mar

JK/pc

PSC/RAR 28 (Rev7/94)

State of Florida 🛩



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

**DATE:** July 28, 1998

TO: Blanca Bayo, Director, Records and Reporting

FROM: Joy Kelly, Chief, Bureau of Reporting

RE: DOCKET NO. 971663-WS, PREHEARING HELD 7-20-98

Attached for filing in the docket file of the captioned case are Exhibits 1 through 2, representing the exhibits marked and received into evidence during the prehearing conference held 7-20-98.

Acknowledged by:

JK:pc



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: July 28, 1998 TO: Blanca Bayó, Director, Records and Reporting FROM: Joy Kelly, Chief, Bureau of Reporting DOCKET NO. 971663-WS, SERVICE HEARING HELD 7-14-98 IN RE: BAREFOOT BAY, FLORIDA

RE: PETITION OF FLORIDA CITIES WATER COMPANY FOR LIMITED PROCEEDING TO RECOVER ENVIRONMENTAL LITIGATION COSTS FOR NORTH AND SOUTH FT. MYERS DIVISIONS IN LEE COUNTY AND BAREFOOT BAY DIVISION IN BREVARD COUNTY

DOCUMENT NO. 07859, 7-27-98

The transcript for the above transcribed hearing has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

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Acknowledged by:

JK/pc

PSC/RAR 28 (Rev7/94)



# Public Service Commission

State of Florida

## -M-E-M-O-R-A-N-D-U-M-

DATE: July 30, 1998
TO: Blanca Bayó, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NO. 971663-WS, FORT MYERS SERVICES HEARING HELD 7-15-98

RE: PETITION OF FLORIDA CITIES WATER COMPANY FOR LIMITED PROCEEDING TO RECOVER ENVIRONMENTAL LITIGATION COSTS FOR NORTH AND SOUTH FT. MYERS DIVISIONS IN LEE COUNTY AND BAREFOOT BAY DIVISION IN BREVARD COUNTY

DOCUMENT NO. 07965, 7-28-98

The transcript for the above transcribed hearing has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, AFAD, WAW, SOLD

Acknowledged by:

mas

JK/pc

PSC/RAR 28 (Rev7/94)

FLORIDA PUBLIC SERVICE COMM. TALLAHASSEES FL. B2399-0850 AUG 1 - 1998 Financial Service Commission Division of Water and Wastewater

DOCKET NO. 971663-WS

DEAR SIR OR MADAM,

I AM WRITING THIS LETTER IN REGARDS TO FLORIDA CITIES WATER CO. OF BAREFOOT BAY FL. REQUESTING YET ANOTHER INCREASE IN OUR WATER AND WASTEWATER RATES.

AS YOU KNOW YOU HAVE ALLOWED THEM TO INCREASE SIGNIFICANTLY THERE RATES OVER THE LAST 5 YEARS SO WE ARE PAYING AMONG THE HIGHEST RATES IN FL.

MOST OF THE PEOPLE LIVING IN BAREFOOT BAY ARE RETIRED AND LIVING ON FIXED INCOMES AND THESE OUTRAGEOUS WATER & SEWAGE RA AREA REAL HARDSHIP ON THEM.

I CANNOT UNDERSTAND HOW YOU, IN GOOD CONSCIOUS CAN ALLOW <u>FLORIDA CITIES WATER CO</u>, TO BLATANTLY RAPE OUR COMMUNITY WITH INDREASE AFTER INCREASE AND WE HAVE NO WHERE TO TURN FOR HELP OTHER THAN YOU.

I ASK YOU TO TAKE A HARD LOOK AT THE FAIRNESS AND JUSTIFICATION OF OUR RATES, TO HOLD THE LINE AND CONSIDER A ROLL BACK TO RATES WHICH ARE FAIR AND REASONABLE.

ALSO IT IS UNREASONABLE FOR PEOPLE WHO ARE NOT HOME ALL SUMMES TO BE PAYING WASTE-WATER CHARGES WHEN NOTHING IS GOING DOWN THE DRAW FOR THEM TO PROCESS. THANK YOU'S

RICHARD & SANDRA ROSSLEY 1055 SEBASTIAN RO BAZEPOOT BAY, FL. 82976 R.H. KOSSLEY P.O. BOX 972 MILTON, N.H. 03851



FLORIDA PUBLIC SERVICE COMM. 2540 SHUMARD OAK BOULEVARD ROOM 148, BETTY EASLEY CONF. CTR. TALLAHASSEE, FLORIDA 32399-0850

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MANSBAU

From: VLTP @ SMTP {VLTP@aol.com} To: CAF Internet E-mail Subject: fwd: FCSC, Inc \_\_\_\_\_ -----Return-Path: <VLTP@aol.com> Received: from imo16.mx.aol.com (198.81.17.6) by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128) for <contact@psc.state.fl.us>; Sun, 2 Aug 1998 11:40:23 -0400 Received: from VLTP@aol.com by imo16.mx.aol.com (IMOv14\_b1.1) id NWGWa27698 for <contact@psc.state.fl.us>; Sun, 2 Aug 1998 11:41:09 -0400 (EDT) From: <VLTP@aol.com> Message-ID: <779228f4.35c48896@aol.com> Date: Sun, 2 Aug 1998 11:41:09 EDT To: contact@psc.state.fl.us Mime-Version: 1.0 Subject: FCSC.Inc Content-type: text/plain; charset=US-ASCII Content-transfer-encoding: 7bit X-Mailer: AOL 4.0 for Windows 95 sub 120 Please add our names to the docket # 971663-ws to be heard Aug 12-14 in Tallahassee as being in full accord with the brief presented by Cheryl Walla of North Fort Myers on the matter. Velma L. Parmerton 1038 Kindly Road N. Ft. Myers, F1 33903 Mr & Mrs. Donald Anderson 1988 Longfellow Drive N. Ft. Myers, F1 33903 Fwd to: Jennifer Erdman-Bridges, Pamela Johnson ..... Fwd to: Bill Lowe CC: Leroy Rasberry, Pamela Johnson, Randy Roland ..... The above is being forwarded to your division for further handling and review. Thank you.

MARSHALL

RECEIVED 3 79 Palm Island Circle

All 6 3 - 1998 N. Fort Myers, Fl. 33903-Florida Public Service Commission Division of Water and Wastewater 52.51

JULY 31, 1998

Gentlemen :

Re: Docket # 971663-W5

I wish to express my unqualified objection to the possibility of Florida Citres Water Co. Qaining approval far the recovery of any part of environmental litigation costs in rates for its N. Fort Myers Division. When the company becomes involved in litigation problems dealing with the environment, those expenses should be barne by the owners or stockholders, not the consumers, who have no say in the actions of either the company or from whom we must purchase the services,

Jours very truly, Leage B. McClellan Je

MANSHAU

Printed by Bill Lowe 8/03/98 10:05am

From: VLTP @ SMTP {VLTP@aol.com} To: CAF Internet E-mail Subject: fwd: FCSC.Inc Return-Path: <VLTP@aol.com> Received: from imo16.mx.aol.com (198.81.17.6) by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128) for <contact@psc.state.fl.us>; Sun, 2 Aug 1998 11:40:23 -0400 Received: from VLTP@aol.com by imol6.mx.aol.com (IMOv14\_b1.1) id NWGWa27698 for <contact@psc.state.fl.us>; Sun. 2 Aug 1998 11:41:09 -0400 (EDT) From: <VLTP@aol.com> Message-ID: <779228f4.35c48896@aol.com> Date: Sun, 2 Aug 1998 11:41:09 EDT To: contact@psc.state.fl.us Mime-Version: 1.0 Subject: FCSC, Inc Content-type: text/plain; charset=US-ASCII Content-transfer-encoding: 7bit X-Mailer: AOL 4.0 for Windows 95 sub 120 Please add our names to the docket # 971663-ws to be heard Aug 12-14 in Tallahassee as being in full accord with the brief presented by Cheryl Walla of North Fort Myers on the matter. Velma L. Parmerton 1038 Kindly Road N. Ft. Myers, Fl 33903 Mr & Mrs. Donald Anderson 1988 Longfellow Drive N. Ft. Myers, F1 33903 Fwd to: Jennifer Erdman-Bridges. Pamela Johnson Fwd to: Bill Lowe CC: Leroy Rasberry, Pamela Johnson, Randy Roland ..... The above is being forwarded to your division for further handling and review. Thank you. 

/----

Please mail and/or fax the hearing notice in this docket on Monday to all usual recipients of hearing notices (including names on docket mailing list EXCEPT Gatlin law firm and OPC--they received copies on 7/30).

As for the addendum notice, Gatlin law firm and OPC received copies of it on 7/31. I am taking copies to be mailed to remaining names on the docket mailing list to the Post Office on 8/1.\* Kay

\*Carol - by copy of this e-mail, I request reimbursement of \$1.28 from petty cash. I used my personal stamps to mail copies of the agenda notice to Cheryl Walla, the Lee County Examiner, Florida Water Services, and Florida Cities Water Company.

Page: 1

Printed by Kay Flynn 8403/98 9:18am

\_\_\_\_\_\_ From: VLTP @ SMTP {VLTP@aol.com} To: CAF Internet E-mail Subject: fwd: FCSC, Inc \*-----\_\_\_\_\_ Return-Path: <VLTP@aol.com> Received: from imo16.mx.aol.com (198.81.17.6) by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128) for <contact@psc.state.fl.us>; Sun, 2 Aug 1998 11:40:23 -0400 Received: from VLTP@aol.com by imol6.mx.aol.com (IMOv14\_b1.1) id NWGWa27698 for <contact@psc.state.fl.us>; Sun, 2 Aug 1998 11:41:09 -0400 (EDT) age-ID: <779228f4.35c48896@aol.com> : Sun, 2 Aug 1998 11:41:09 EDT contact@psc.state.fl.us -Version: 1.0 ect: FCSC,Inc RECEIVED-FPSC by imol6.mx.aol.com (IMOv14 b1.1) id NWGWa27698 JUL 34 AM 9: 2 From: <VLTP@aol.com> Message-ID: <779228f4.35c48896@aol.com> Date: Sun, 2 Aug 1998 11:41:09 EDT To: contact@psc.state.fl.us Mime-Version: 1.0 Subject: FCSC, Inc Content-type: text/plain; charset=US-ASCII Content-transfer-encoding: 7bit X-Mailer: AOL 4.0 for Windows 95 sub 120 Please add our names to the docket # 971663-ws to be heard Aug 12-14 in Tallahassee as being in full accord with the brief presented by Cheryl Walla of North Fort Myers on the matter. Velma L. Parmerton 1038 Kindly Road N. Ft. Myers, Fl 33903 Mr & Mrs. Donald Anderson 1988 Longfellow Drive N. Ft. Myers, Fl 33903 Fwd to: Jennifer Erdman-Bridges, Pamela Johnson Fwd=by:=Jennifer=Erdm=8/03/98==8:40am========== Fwd to: Bill Lowe CC: Leroy Rasberry, Pamela Johnson, Randy Roland The above is being forwarded to your division for further handling and review. Thank you. Fwd to: Eyvonne Estelle CC: Kay Flynn Eyvonne, please record as sent to Water & Wastewater, Thanks. Kay, should we copy you on something like this?

OR-08-51524

DIVISION OF CONSUMER SERVICES 98 AUG - 3 PM 12: 27

COMMISSIONER, PUBLIC SERVICE MAYO BUILDING TALLAHASSEE FL. 32399-0800

JULY 29, 1998

DEAR COMMISSIONER,

NOT KNOWING, WHO EXACTLY TO ADDRESS THIS LETTER, I ASK FOR YOUR ASSISTANCE.

PLEASE FIND THE ENCLOSED HEARING NOTICE FROM "FLORIDA CITIES WATER COMPANY" I HAVE TWO QUESTIONS THAT SHOULD BE ASKED AT THIS HEARING:

- 1. WHY DOBS THIS COMPANY ALWAYS SCHEDULE PUBLIC HIEARINGS IN THIE SUMMER WHEN ABOUT SO TOF THEIR CUSTOMER ARE NOT IN TOWN?
- 2. WHY ARE THE COSTOMIERS GOING TO BIE PENALIZED FOR THEIR LITIGATION COSTS (WIN ON LOSE I DONT BELIEVE THE CUSTOMERS WERE A PARTY IN THIS CASE. THE SHARE HOLDERS OR OWNERS AND/OR THE STATE SHOULD PAY THE COSTS. THEY (THE COMPANY) ARE SOCIEING US BADENOUCH NOW. (ALLER)

-PLEASE CONSIDER THE CUSTOMENS IN THIS CASE WHO ARE TRAPPED NO MATTER WHAT HAPPENS.

THANK YOU + BEST REGARDS, DONALD M. NUTE 604 So. SEA GULL CR. BAREFOOT BAY FL. 32976-7365

Commissioners: JULIA L. JOHNSON, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JOE GARCIA E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYO DIRECTOR (850) 413-6770

# Public Service Commission

August 3, 1998

TO: PARTIES OF RECORD

#### DOCKET NO. 971663-WS, PETITION OF FLORIDA CITIES Re: WATER COMPANY, FORT MYERS SERVICE HEARING HELD 7-15-98

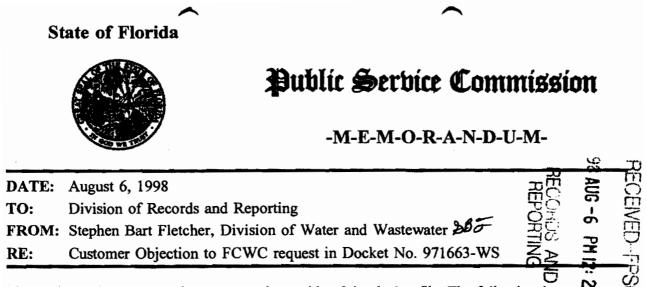
Because of computer problems involving the FPSC system, an unproofed version of the transcript was furnished you on July 29, 1998. We have corrected the transcript and are furnishing you with a corrected copy. Please discard the transcript you now have and substitute this transcript.

Please accept our apology for any inconvenience this may have caused you or members of your staff.

Sincerel

Joy Kelly, CSR, RPR Chief, Bureau of Reporting

JK:pc Attachment



Please place this memo on the correspondence side of the docket file. The following is an account of Ms. Doris Christensen's concerns, regarding FCWC's request to recover environmental litigation costs in Docket No. 971663-WS.

I returned Ms. Christensen's call on July 28, 1998. I stated two options for which she could address her concerns: 1) she could write a letter to the Commission or 2) I could take down her concerns and draft a memo. In either case, I assured her these concerns would be placed on the correspondence side of the docket file which would be available for review by all parties in this docket. She decline to write a letter.

The basis of her objection was the following: 1) she is on a fixed income; 2) she has a lot of medical bills; and 3) with the rising cost of her monthly telephone, gas, and food expenses, the approval of FCWC's proposed surcharge would affect her ability to pay all of the aforesaid expenses.

I asked if she had any quality of service problems. She stated "the water is fine", but indicated that she did install some type of a filter to her kitchen faucet. She stated her reason for installing the filter was because she did not trust FCWC, but she did not state her basis for this distrust. Lastly, I asked if the reason for the installation of the filter was due to taste, odor, smell or coloration of her water and she stated "no".

MARCHALC

16900 S. TAMIAMI TRAIL FT. MYERS, FL. 33908 941-267-3030 FAX 941-267-3530

# \* \* \* \* \* \* **AMERICA** \* \* \* \* \* \* \* OUTDOORS

RECEIVED

August 5, 1998

AUG 6 1998 Florida Public Service Commission Division of Water and Wastewator

Florida Public Service Commission 2540 Shumard Oak Boulevard Room 148, Betty Easley Conference Center Tallahassee, Florida 32399-0850

Dear Commissioners:

RE: Florida Cities Water Company request for rate increase

This correspondence is to discourage the Public Service Commission from approving a rate increase in water/wastewater in Lee County to Florida Cities Water Company.

We at America Outdoors have spent substantial funds of our association in recent years for improving our own water and sewer system totaling nearly 1/3 of a million dollars in special assessments to unit owners; Florida Cities Water did not contribute in that cost.

We are already receiving a rate increase from Gulf Environmental Services of Lee County that recently purchased Gulf Utility Company for wastewater.

Our association is an over 55 condominium park, with most of the 281 unit owner residents being on fixed incomes. We feel it would be an additional burden upon the association and unit owners to pay for expanding new developments and so-called recovery costs by Florida Cities Water Company from other areas of Lee County.

Sincerely uglas Spotherf

Douglas Spathelf Community Association Manager

c: Board of Directors

Commissioners: JULIA L. JOHNSON, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JOE GARCIA E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES NOREEN S. DAVIS DIRECTOR (850) 413-6199

# Public Service Commission

August 10, 1998

ECEIVED-FPSC AUG IO PM 4: 4

B. Kenneth Gatlin, Esquire
Gatlin, Schiefelbein & Cowdery, P.A.
3301 Thomasville Rd., Suite 300
Tallahassee, Florida 32312

Re: Docket No. 971663-WS - Petition of Florida Cities Water Company for limited proceeding to recover environmental litigation costs for North and South Ft. Myers Divisions in Lee County and Barefoot Bay Division in Brevard County.

Dear Mr. Gatlin:

Thank you for timely providing the July 28, 1998 report to the Commission related to the Barefoot Bay Golf Course. Staff has reviewed your response and requests that you also provide, as soon as possible, a copy of the Barefoot Bay DEP Monthly Operating report for the period of April 1998, through July 1998. It is staff's understanding that this report will indicate the total amount of effluent discharged to the various disposal sites available at Barefoot Bay. Thank you for your cooperation.

Sincerely

Tim Vaccaro Senior Attorney

TV/dr

cc: Division of Legal Services (Gervasi) Division of Water and Wastewater (Willis, Bethea, Crouch, Fletcher, Gilchrist, Golden, Merchant, Moniz, Rieger, Starling, Williams) Office of Public Counsel (McLean)

I:\GATLIN1.LTR

Internet E-mail: contact@psc.state.fl.us

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



DIVISION OF WATER & WASTEWATER CHARLES H. HILL DIRECTOR (850) 413-6900

ECENED-FPSC

AM II :

# Public Service Commission

August 10, 1998

Mr. George B. McClellan, Jr. 9379 Palm Island Circle Fort Myers, FL 33903

Re: Docket No. 971663-WS - Petition of Florida Cities Water Company (FCWC) for a limited proceeding to recover environmental litigation costs for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Mr. McClellan:

Thank you for your letter concerning FCWC's request to recover litigation costs. The Commission held customer service hearings on July 14 and 15, 1998 in Barefoot Bay and Ft. Myers, respectfully. Customers from both areas provided testimony to the Commission, which became part of the official record for this case. The Commission will benefit from the testimony and evidence offered by the customers at these service hearings.

The Commission will hold a technical hearing in Tallahassee for the purpose of hearing testimony and evidence from various expert witnesses sponsored by the parties to this proceeding, including the Office of Public Counsel which has intervened on behalf of the citizens. This hearing is scheduled for August 12 through 14, 1998. The technical hearing will also be open to the public. After the hearing, the Commission is scheduled to render its decision at the November 3, 1998 agenda conference in Tallahassee.

Lastly, your letter has been placed on the correspondence side of the docket file, where it will be available for review. Thank you again for communicating your concerns with us.

Sincerely.

Bill Lowe Assistant Director

BL:sbf

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



DIVISION OF WATER & WASTEWATER CHARLES H. HILL DIRECTOR (850) 413-6900

# Public Service Commission

August 10, 1998

ECEIVED-FPSC

Mr. and Mrs. Donald Anderson 1988 Longfellow Drive North Fort Myers, FL 33903

> Re: Docket No. 971663-WS - Petition of Florida Cities Water Company (FCWC) for a limited proceeding to recover environmental litigation costs for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Mr. and Mrs. Anderson:

Thank you for your e-mail concerning FCWC's request to recover litigation costs. The Commission held customer service hearings on July 14 and 15, 1998 in Barefoot Bay and Ft. Myers, respectfully. Customers from both areas provided testimony to the Commission, which became part of the official record for this case. The Commission will benefit from the testimony and evidence offered by the customers at these service hearings.

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Lastly, your e-mail has been placed on the correspondence side of the docket file, where it will be available for review. Thank you again for communicating your concerns with us.

Sincerely,

Bill Lowe

Assistant Director

BL:sbf

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



DIVISION OF WATER & WASTEWATER CHARLES H. HILL DIRECTOR (850) 413-6900 DIRECTOR (850) 410 (850)

RECEIVED-FPSO

Public Service Commission

August 10, 1998

Mr. George W. McElfish 13610 Pintail Drive Fort Myers, FL 33908-5807

> Re: Docket No. 971663-WS - Petition of Florida Cities Water Company (FCWC) for a limited proceeding to recover environmental litigation costs for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Mr. McElfish:

Thank you for your letter concerning FCWC's request to recover litigation costs. The Commission held customer service hearings on July 14 and 15, 1998 in Barefoot Bay and Ft. Myers, respectfully. Customers from both areas provided testimony to the Commission, which became part of the official record for this case. The Commission will benefit from the testimony and evidence offered by the customers at these service hearings.

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Sincerely,

Bill Lowe Assistant Director

BL:sbf

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



DIVISION OF WATER & WASTEWATER CHARLES H. HILL DIRECTOR (850) 413-6900

RECEIVED-FPSC

AUG

12 AM 11: 3

# Public Service Commission

August 10, 1998

Ms. Velma L. Parmerton 1038 Kindly Road North Fort Myers, FL 33903

> Re: Docket No. 971663-WS - Petition of Florida Cities Water Company (FCWC) for a limited proceeding to recover environmental litigation costs for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Ms. Parmerton:

Thank you for your e-mail concerning FCWC's request to recover litigation costs. The Commission held customer service hearings on July 14 and 15, 1998 in Barefoot Bay and Ft. Myers, respectfully. Customers from both areas provided testimony to the Commission, which became part of the official record for this case. The Commission will benefit from the testimony and evidence offered by the customers at these service hearings.

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Lastly, your e-mail has been placed on the correspondence side of the docket file, where it will be available for review. Thank you again for communicating your concerns with us.

Sincerely,

Bill Lowe Assistant Director

BL:sbf

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



DIVISION OF WATER & WASTEWATER CHARLES H. HILL DIRECTOR (850) 413-6900

# Public Service Commission

August 10, 1998

Mr. Douglas Spathelf 16900 S. Tamiami Trail Fort Myers, FL 33908

RECEIVED-TPSC AUG 12 AM 11:

Re: Docket No. 971663-WS - Petition of Florida Cities Water Company (FCWC) for a limited proceeding to recover environmental litigation costs for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Mr. Spathelf:

Thank you for your letter concerning FCWC's request to recover litigation costs. The Commission held customer service hearings on July 14 and 15, 1998 in Barefoot Bay and Ft. Myers, respectfully. Customers from both areas provided testimony to the Commission, which became part of the official record for this case. The Commission will benefit from the testimony and evidence offered by the customers at these service hearings.

The Commission will hold a technical hearing in Tallahassee for the purpose of hearing testimony and evidence from various expert witnesses sponsored by the parties to this proceeding, including the Office of Public Counsel which has intervened on behalf of the citizens. This hearing is scheduled for August 12 through 14, 1998. The technical hearing will also be open to the public. After the hearing, the Commission is scheduled to render its decision at the November 3, 1998 agenda conference in Tallahassee.

Lastly, your letter has been placed on the correspondence side of the docket file, where it will be available for review. Thank you again for communicating your concerns with us.

Sincerely,

ll Lowe

Assistant Director

BL:sbf

Commissioners: Julia L. Johnson, Chairman J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.



DIVISION OF WATER & WASTEWATER CHARLES H. HILL DIRECTOR (850) 413-6900

PECEIVED-FPSC

# Public Service Commission

August 13, 1998

Mr. and Mrs. Richard Rossley 1055 Sebastian Road Barefoot Bay, FL 32976

> Re: Docket No. 971663-WS - Petition of Florida Cities Water Company (FCWC) for a limited proceeding to recover environmental litigation costs for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

Dear Mr. and Mrs. Rossley:

Thank you for your letter concerning FCWC's request to recover litigation costs. The Commission held customer service hearings on July 14 and 15, 1998 in Barefoot Bay and Ft. Myers, respectfully. Customers from both areas provided testimony to the Commission, which became part of the official record for this case. The Commission will benefit from the testimony and evidence offered by the customers at these service hearings.

The Commission will hold a technical hearing in Tallahassee for the purpose of hearing testimony and evidence from various expert witnesses sponsored by the parties to this proceeding, including the Office of Public Counsel which has intervened on behalf of the citizens. This hearing is scheduled for August 12 through 14, 1998. The technical hearing will also be open to the public. After the hearing, the Commission is scheduled to render its decision at the November 3, 1998 agenda conference in Tallahassee.

Another one of your concerns was the assessment of sewer charges to FCWC customers that do not reside in their Florida home during the summer. In response to your concern, FCWC's rates for its water and wastewater service are two fold, in that, it has a base facility charge and a gallonage charge. The base facility charge recognizes that a portion of the total expenses required to provide water and wastewater service are incurred whether or not the customer actually uses the service and regardless of how much is consumed. The gallonage charge is established to recover the variable costs associated with providing water and wastewater service which is applied to water consumption.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850 An Affirmative Action/Equal Opportunity Employer Internet E-mail CONTACT@PSC.STATE.FL.US Mr. and Mrs. Rossley Page 2 August 13, 1998

In addition, the Commission has approved a residential wastewater gallonage cap for FCWC. The implementation of a residential wastewater gallonage cap serves two purposes. One is to recognize that all water used by residential customers is not returned to the wastewater collection system. This is why a cap is not imposed on general service customers, since most of their water is returned to the wastewater facility. But more importantly, the residential wastewater gallonage cap affects rate design because it creates the maximum amount a customer will pay on his bill. In other words, the wastewater cap prevents a residential wastewater customer from being charged above 6,000 gallons of water used and recognizes excess wastewater not returned to the wastewater facility.

In determining the appropriate wastewater gallonage charge, the Commission has approved a common procedure that recognizes that 80% of the residential water and 96% of general service water is collected and treated by the wastewater plant. The purpose of the 20% differential in the gallonage charge between general service and residential customers recognizes that approximately 20% of the water used by residential customers is used for purposes such as irrigation and not collected by the wastewater system.

Lastly, your letter has been placed on the correspondence side of the docket file, where it will be available for review. Thank you again for communicating your concerns with us.

Sincerely,

bill lowe Assistant Director

BL:sbf



# Public Service Commission

State of Florida

## -M-E-M-O-R-A-N-D-U-M-

DATE: August 18, 1998
TO: Blanca Bayó, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NO. 971663-WS, HEARING HELD 8-12-98

RE: PETITION OF FLORIDA CITIES WATER COMPANY FOR LIMITED PROCEEDING TO RECOVER ENVIRONMENTAL LITIGATION COSTS FOR NORTH AND SOUTH FT. MYERS DIVISIONS IN LEE COUNTY AND BAREFOOT BAY DIVISION IN BREVARD COUNTY

DOCUMENT NO. VOLUME 1, 08700, 8-17-98; VOLUME 2, 08701, 8-1798; VOLUME 3, 08495, 8-11-98; VOLUME 4, 08496, 8-11-98

The transcript for the above transcribed hearing has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, AFAD, WAW

Acknowledged by:

mar

JK/pc

PSC/RAR 28 (Rev7/94)



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

**DATE:** August 24, 1998

TO: Blanca Bayo, Director, Records and Reporting

FROM: Joy Kelly, Chief, Bureau of Reporting

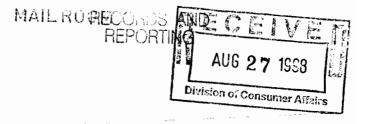
RE: DOCKET NO. <u>980281-TP</u>, HEARING HELD 8-5-98 97/663-645

Attached for filing in the docket file of the captioned case are Exhibits 1 through 22, representing all exhibits marked and received into evidence during the hearing.

Acknowledged by;

JK:pc

## 98 AUG 27 SANSEP F& AMII: 27



Florida Public Service Commission Bureau of Consumer Information and Conservation Education Attn: Bianca Bayo 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

#### JWNE

971663-WS

RE: Avatar's Petition to Recover Litigation Costs with an Increase in Water Rates

This letter is in response to an article recently published that a hearing will be held IN TALLAHASSEE in July regarding the above referenced agenda if there is not enough response from locals.

I/We hereby request that the hearing be held IN LEE COUNTY so that we can have a voice in this matter.

Ken E. Schroeder for E. Schroch Printed Name Signed Name

Cindy KSch Printed Name Signed Name proced ml ACK \_\_\_\_\_

CAF \_\_\_\_\_

CMU \_\_\_\_\_

AFA \_\_\_\_\_ APP

- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG
- LIN \_\_\_\_\_
- OPC
- RCH \_\_\_\_\_
- SEC \_\_\_\_\_
- WAS \_\_\_\_
- OTH \_\_\_\_

#### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition of FLORIDA ) CITIES WATER COMPANY, seeking ) recovery of environmental ) litigation costs in a Limited ) Proceeding for its NORTH and ) SOUTH FT. MYERS DIVISIONS in ) Lee County and BAREFOOT BAY ) DIVISION in Brevard County, ) Florida

Docket No. 971663-WS

#### NOTICE OF HEARING

NOTICE IS HEREBY GIVEN that the Florida Public Service Commission will hold a hearing regarding the petition of Florida Cities Water Company, (Petitioner) seeking approval of recovery of environmental litigation costs in rates for its North and South Ft. Myers Divisions in Lee County and Barefoot Bay Division in Brevard County, Florida, at the following time and place:

> 9:30 a.m., Tuesday, August 12, 1998 Florida Public Service Commission 2540 Shumard Oak Boulevard Room 148, Betty Easley Conference Center Tallahassee, Florida 32399-0850

Thursday and Friday, August 13 and 14, 1998, have also been reserved for continuation of the hearing. The starting time of the next day's session will be announced at the conclusion of the prior day. The hearing may be adjourned early if all testimony is concluded.

#### PURPOSE AND PROCEDURE

The purpose of this hearing is to consider the Petition of Florida Cities Water Company for incleased water and wastewater rates, and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement.

At hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues identified by the parties in the prehearing order. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing, because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least five calendar days prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

#### JURISDICTION

The Florida Public Commission is vested with jurisdiction over the subject matter by the provisions of Chapter 367, Florida Statutes. This hearing will be governed by said Chapter as well as Chapter 120, Florida Statutes and Chapters 25-9, 25-22 and 25-30, Florida Administrative Code.

#### APPLICABLE STATUTES AND RULES

Sections 367.081, 367.0816, 367.101, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22 and 25-30, Florida Administrative Code.

FLORIDA CITIES WATER COMPANY North & South Ft. Myers Divisions Barefoot Bay Division 7401 College Parkway Fort Myers, Florida 33907 Tel: 941/936-0247

931 Barefoot Blvd., Suite 2 Barefoot Bay, Florida 32976 Tel: 561/664-5916



FIRST CLASS PRESORTED

DONALD NUTE 604 S SEAGULL CIR BAREFOOT BAY FL

32976-7365



Florida Department of Agriculture & Consumer Services BOB CRAWFORD. Commissioner The Capitol • Tallahassee, Florida

August 27, 1998

RECEIVED-

98 SEP - 1 P

RECCLES Division of Consumer Services Second Floor, Mayo Building Tallahassee, Florida 32399-0800 1-800-HELP-FLA

In Reply Refer To:

98-08-21524 / RJC

PUBLIC SERVICE COMMISSION 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FL 32399-0850

Consumer: MR. DONALD NUTE

Business: FLORIDA CITIES WATER COMPANY

The Division of Consumer Services has received a complaint on a subject which appears to fall within your jurisdiction. A copy is enclosed to assist you in working with the parties involved. The complainant is being advised that future correspondence should be addressed to you.

As you may be aware, Section 570.544(6), Florida Statutes, requires you to acknowledge receipt of this complaint and report to this office on the disposition of the matter within 30 days. If this complaint is not resolved within 30 days, the statute requires you to keep me informed of the progress of this matter at least every 30 days until final disposition.

I would appreciate your cooperation in this matter. If you have any questions regarding this file, please contact me.

Sincerely.

**BOB CRAWFORD** COMMISSIONER OF AGRICULTURE

RUTHANNE J. CHRISTIE Senior Consumer Complaint Analyst 850-922-2760/1-800-435-7352 (Florida Only)

Enclosure cc: MR. DONALD NUTE 604 SOUTH SEAGULL CIRCLE BAREFOOT BAY, FL 32976-7365

SEP -1988 01 Edition of Consumer ACC

Commissioners: JULIA L. JOHNSON, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JOE GARCIA E. LEON JACOBS, JR.



**DIVISION OF RECORDS & REPORTING** BLANCA S. BAYÓ DIRECTOR (850) 413-6770

# Public Service Commission

December 23, 1998

Jon S. Wheeler, Clerk First District Court of Florida District Court of Appeals Building Tallahassee, Florida 32301

> Re: Docket No. 971663-WS - Florida Cities Water Company vs. Florida Public Service Commission

Dear Mr. Wheeler:

Enclosed is a certified copy of a Notice of Aministrative Appeal, filed in this office on December 23, 1998, on behalf of Florida Cities Water Company.

The index is due to be served on the parties to this proceeding on or before February 11, 1999.

Sincerely,

Kay Jeyn

Kay Flynn, Chief Bureau of Records

B. Kenneth Gatlin cc: David Smith Other Parties of Record

PSC Website: www2.scri.net/psc

Internet E-mail: contact@psc.state.fl.us

Commissioners: JOE GARCIA, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JULIA L. JOHNSON E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

# Public Service Commission

February 15, 1999

B. Kenneth GatlinRuden Law Firm215 South Monroe Street, Suite 815Tallahassee, Florida 32301

Re: 1st DCA Case No. 98-04773 - Florida Cities Water Company vs. Florida Public Service Commission (Docket No. 971663-WS)

Dear Mr. Gatlin:

Enclosed is the index to the above-referenced docket on appeal. Please look the index over and let me know if you have any questions or concerns regarding the contents of the record.

The record will be filed shortly in the First District Court of Appeal. An invoice reflecting charges for preparation of the record will be mailed to you at that time.

Sincerely,

Kayter

Kay Flynn, Chief Bureau of Records

Enclosure

cc: Richard Bellak, Division of Appeals Harold McLean, Office of Public Counsel

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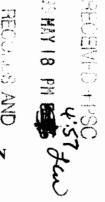
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Commissioners: JOE GARCIA, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JULIA L. JOHNSON E. LEON JACOBS, JR.



Division of Records & Reporting Blanca S. Bayó Director (850) 413-6770

Public Service Commission



**RECEIVED OF THE FLORIDA PUBLIC SERVICE COMMISSION** 

## TRANSCRIPT OF RECORD IN THE MATTER OF:

## FLORIDA CITIES WATER COMPANY vs. FLORIDA PUBLIC SERVICE COMMISSION

CASE NO. 98-04773

DOCKET NO. 971663-WS

**2 BOXES** 

P. Loynes DATE 5-18-99 SIGNED

Internet E-mail: contact@psc.state.fl.us

Commissioners: JOE GARCIA, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JULIA L. JOHNSON E. LEON JACOBS, JR.



Division of Records & Reporting Blanca S. Bayò Director (850) 413-6770

# Public Service Commission

May 18, 1999

Mr. B. Kenneth Gatlin Ruden Law Firm 215 South Monroe Street Suite 815 Tallahassee, Florida 32301

> Re: 1st DCA Case No. 98-04773 - Florida Cities Water Company vs. Florida Public Service Commission (Docket No. 971663-WS)

Dear Mr. Gatlin:

The record in the above-referenced docket on appeal has been filed in the First District Court of Appeal. I am enclosing an invoice that reflects charges for preparation of the record. Please forward payment of the amount indicated to the Florida Public Service Commission at your earliest convenience.

Feel free to call if you have any questions concerning this matter.

Sincerely,

Kay Hegn

Kay Flynn, Chief Bureau of Records

Enclosure cc: David Smith

Internet E-mail: contact@psc.state.fl.us