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DATE

JAN 04 2000

Alacrity Communications, Inc.

555 Charlie Smith Sr. Hwy Suite 8-350 St. Marys Georgia 31558 Phone: (912) 882-6253 Fax: (912) 882-3560

Date: December 20, 1999

To: Director, Division of Records & Reporting 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Docket No. 991471-TC Order No. PSC-99-2343-SC-TC

Subj: Order To Show Cause

TE827 D222

P. Frak

DEPOSIT

Dear Sir or Madam:

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In regards to certified letter dated December 3rd, 1999 in reference to the order to show cause. Please consider the following response.

Please be advised that I myself am the only person authorized and responsible for responding to the inquiries regarding the service violations from the Florida Public Service Commission. I've been out of the office since the last week of July and did not return until December due to a medical emergency which landed me in the hospital having emergency surgery and dealing with extreme and severe medical conditions which had also caused me to become physically unable to perform my responsible duties for Alacrity Communications for over the past 4 months due to circumstances beyond my control. However, I understand the importance of my obligation to respond to the inquiries from the FPSC and have responded in a timely manner in the past with Barbara Bailey up until July which was due to my unexpected illness.

I would like to take this opportunity to sincerely apologize for the delay in responding. I assure you that it will not happen again and also ask that after reviewing and evaluating the enclosed information that you will reconsider and also advise me on any additional information that you may need.

Enclosed you will find the following:

 Written request to cancel J & L certificate and reapply for new certificate under Alacrity Communications, Inc.
Application Form & For

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50.00 N/A Alacrity Communications, Inc. 555 Charlie Smith Sr. Hwy Suite 8-350 St. Marys Georgia 31558 Phone: (912) 882-6253 Fax: (912) 882-3560 MAILROOM **Date: December 20, 1999** P.Isler RAR To: Director, Division of Records & Reporting 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 Re: Docket No. 991471-TC Order No. PSC-99-2343-SC-TC DEPOSIT DATE Subj: Order To Show Cause TE827 JAN 04 2000 D222

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- 2) Application Form & Fee
- 3) Response to service evaluations.
- 4) FPSC correspondences

Again, I apologize for the delay. If you have any questions, please call me @ (912) 882-6253 or (912) 729-7880. Our office hours are Monday thru Friday 8:00am to 2:00pm.

Thank Xou. arter Sher v Carter Office Manager