## VOTE SHEET

JANUARY 18, 2000
RE: DOCKET NO. 991359-TI - Investigation and determination of appropriate method for refunding interest and overcharges on intrastate $0+c a l l s$ made from pay telephones and in a call aggregator context by QCC, Inc.

Issue 1: Should the Commission accept QCC, Inc.'s offer of refund and refund calculation of $\$ 479.55$, plus interest of $\$ 30.88$, for a total of $\$ 510.43$, for overcharging customers from pay telephones between February 1 and August 12, 1999?
Recommendation: Yes. The Commission should accept QCC's refund calculation of $\$ 479.55$, adding interest of $\$ 30.88$, for a total of $\$ 510.43$, and proposal to credit customer bills beginning March 1, 2000, and ending April 30, 2000, for overcharging customers from pay telephones and motels/hotels between February 1 and August 12, 1999. The refunds should be made through credits to customers' bills beginning March 1, 2000. At the end of the refund period, any amount not refunded, including interest, should be remitted to the Commission and forwarded to the Comptroller for

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES


REMARKS/DISSENTING COMMENTS:

$$
\begin{aligned}
& \text { DOCUMENT WMGR-DATE } \\
& 00724 \text { JA h } 198
\end{aligned}
$$

VOṪE• SHEET
UANUARY 18, 2000
DOCKET NO. 991359-TI - Investigation and determination of appropriate method for refunding interest and overcharges on intrastate $0+$ calls made from pay telephones and in a call aggregator context by QCC, Inc.
(Continued from previous page)
deposit in the General Revenue Fund, pursuant to Chapter 364.285(1), Florida Statutes. In addition, QCC should be required to file a report consistent with Rule 25-4.114, Florida Administrative Code, Refunds, with the Commission once all monies have been refunded.

## APPROVED

Issue 2: Should QCC, Inc. be required to show cause why it should not pay a fine for overbilling of calls in excess of the rate cap established in Rule 25-24.630, F.A.C., Rate and Billing Requirements?
Recommendation: No.

## APPROVED

Issue 3: Should this docket be closed?
Recommendation: No. If no person whose interests are substantially affected by the proposed action files a protest within the 21 -day protest period, this docket should remain open pending completion of the refund and receipt of the final report on the refund. After completion of the refund and receipt of the final refund report, this docket may be closed administratively.

## APPROVED

