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January 21, 2000

#### HAND DELIVERED

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 DO JAN 21 AM 9: 16

Re:

Proposed Amendment of Rule 25-6.049, F.A.C., - Measuring Customer Service

FPSC Docket No. 981104-EU

Dear Ms. Bayo:

Enclosed for filing in the above docket are the original and fifteen (15) copies of Tampa Electric Company's Post-Hearing Written Comment on Proposed Rule.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning same to this writer.

Thank you for your assistance in connection with this matter.

Sincerely,

JDB/pp

Enclosure

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All Parties of Record (w/enc.)

All I arties of Record (w/elic.)

DOCUMENT NUMBER-DATE

00920 JAN218

FPSC-RECORDS/REPORTING

# BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed Amendment) of Rule 25-6.049 F.A.C. -Measuring Customer Service.)

DOCKET NO. 981104-EU FILED: January 21, 2000

### TAMPA ELECTRIC COMPANY'S POST-HEARING WRITTEN COMMENT ON PROPOSED RULE

Tampa Electric Company supports the proposed amendment of Rule 25-6.049, Florida Administrative Code, as discussed during the hearing conducted in this docket on December 2, 1999.

Tampa Electric believes the proposed amendment is a clarification of the existing rule consistent with past practices and in keeping with the intent of the rule. Tampa Electric also believes that the proposed rule language does not constitute a retroactive rule within the contemplation of Section 120.54(1)(f), Florida Statutes.

DATED this 2154 day of January, 2000.

Respectfully Submitted,

JAMES D. BEASLEY

Ausley & McMullen

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Tallahassee, Florida 32302

(850) 224-9115

ATTORNEYS FOR TAMPA ELECTRIC COMPANY

DOCUMENT NUMBER-DATE

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#### **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true copy of the foregoing Post-Hearing Comments, filed on

behalf of Tampa Electric Company, has been furnished by hand delivery (\*) or U. S. Mail on this

**2** day of January 2000:

Ms. Mary Anne Helton\*
Staff Counsel
Division of Appeals
Florida Public Service Commission
Room 301C – Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Mr. Jon C. Moyle, Jr. Moyle, Flanigan, Katz, Kolins, Raymond & Sheehan, P.A. 210 S. Monroe Street Tallahassee, FL 32301

Mr. Kenneth Hoffman Rutledge, Ecenia, Underwood, Purnell & Hoffman, P.A. 215 S. Monroe Street, Suite 420 Tallahassee, FL 32301

Ms. Michelle Hershel Florida Electric Cooperative Association P. O. Box 590 Tallahassee, FL 32302

Ms. Susan D. Ritenour Gulf Power Company One Energy Place Pensacola, FL 32520-0780 Ms. Gail Kamaras Ms. Debra Swim Legal Environmental Assistance Foundation 1114 Thomasville Road – Suite E Tallahassee, FL 32303-6290

Mr. Bill Walker Florida Power & Light Company 215 South Monroe Street, Suite 810 Tallahassee, FL 32301-1859

Mr. James A. McGee Senior Counsel Florida Power Corporation Post Office Box 14042 St. Petersburg, FL 33733-4042

And See