BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Revision of Rule 25-

22.032, F.A.C., Customer

Complaints.

DOCKET NO. 991651-PU

ORDER NO. PSC-00-0198-PCO-PU

ISSUED: January 26, 2000

ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS

On January 12, 2000, Christine M. Peirano, Attorney for BellSouth Telecommunications, Inc. (BellSouth), filed written request pursuant to Rule 28-106.106, Florida Administrative Code, for Nancy B. White, General Counsel, 150 West Flagler Street, Suite 1910, Miami, Florida 33130, to appear as Qualified Representative for BellSouth in Docket No. 991651-PU. Having reviewed the request, it appears that Nancy B. White has the necessary qualifications to responsibly represent BellSouth's interests in a manner which will not impair the fairness of the proceeding or the correctness of the action to be taken. Having met the requirements of Rule 28-106.106(4), Florida Administrative Code, Nancy B. White is authorized to appear as Qualified Representative on behalf of BellSouth in this docket.

Based on the foregoing, it is

ORDERED by Commissioner J. Terry Deason, as Prehearing Officer, that Nancy B. White, General Counsel, 150 West Flagler Street, Suite 1910, Miami, Florida, 33130, is authorized to appear as Qualified Representative on behalf of BellSouth Telecommunications, Inc., 150 West Flagler Street, Suite 1910, Miami, Florida 33130, in this docket.

By ORDER of Commissioner J. Terry Deason as Prehearing Officer, this <u>26th</u> day of <u>January</u>, <u>2000</u>.

J. TERRY DEASON

Commissioner and Prehearing Officer

(SEAL)

MB/ALC

DOCUMENT NUMBER-DATE

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

Any party adversely affected by this order, preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.0376, Florida Administrative Code, if issued by a Prehearing Officer; reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.