BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF WORKSHOP

TO

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 990994-TP

DOCKET NO. 990994-TP - PROPOSED AMENDMENTS TO RULES 25-4.003, F.A.C., DEFINITIONS; 25-4.110, F.A.C., CUSTOMER BILLING FOR LOCAL EXCHANGE TELECOMMUNICATION COMPANIES; 25-4.113, F.A.C., REFUSAL OR DISCONTINUANCE OF SERVICE BY COMPANY; 25-4.490, F.A.C., CUSTOMER RELATIONS; RULES INCORPORATED; AND 25-24.845, F.A.C., CUSTOMER RELATIONS; RULES INCORPORATED.

ISSUED: February 2, 2000

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a workshop, in the above-referenced docket, to which all persons are invited, at the following time and place:

10:00 a.m., Friday, February 11, 2000 Room 152, Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida

PURPOSE

The purpose of this workshop is to discuss staff's proposed amendments to Commission Rules 25-4.003, F.A.C., Definitions; 25-4.110, F.A.C., Customer Billing for Local Exchange Telecommunication Companies; 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company; 25-4.490, F.A.C., Customer Relations; Rules Incorporated; and 25-24.845, F.A.C., Customer Relations; Rules Incorporated.

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The agenda for this workshop is as follows:

- 1. Opening Remarks by FPSC Staff
- 2. Discussion of Issues
- 3. Adjourn

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the workshop.

By DIRECTION of the Florida Public Service Commission, this <u>2nd</u> day of <u>February</u>, <u>2000</u>.

BLANCA S. BAYÓ, Director

Division of Records and Reporting

(SEAL)

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