1		BEFORE THE
2	FLORIDA	PUBLIC SERVICE COMMISSION
3		
4	In the Matter of	DOCKET NO. 990517-TL
5	Request for review	
6	proposed numbering relief for the 904	
7	code.	
8		
9	PROCEEDINGS:	DAYTONA BEACH SERVICE HEARING
10	BEFORE:	CHAIRMAN JOE GARCIA
11		COMMISSIONER J. TERRY DEASON COMMISSIONER E. LEON JACOBS, JR.
12	DATE:	January 27, 2000
13	TIME:	Commenced at 4:04 p.m. Concluded at 5:00 p.m.
14	PLACE:	Daytona Beach City
15	FLACE .	Commission Chambers
16		301 South Ridgewood Avenue Daytona Beach, Florida
17	REPORTED BY:	SHARON M. DUBBERLY, RPR Court Reporter, Notary Public
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1		<u>A P P E A R A N C E S</u>
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0		Attorney for Customers
9		
10	ALSO PRESENT:	Sandy Moses, Division of Records and Reporting, Public Service Commission
10		Jonathan Audu, Public Service Commission
11		Levent Ileri, Division of
12		Telecommunications, Public Service
12		Commission Robert Weiss, County of Volusia
13		Evelyn Lynn, State Representative
		Ann McFall, Commissioner with Volusia
14		County Council Christina Travis, Vice Mayor of City of
15		Daytona Beach
		Yvonne Scarlett Golden, Commissioner
16		City of Daytona Beach Dorothy Hukill, Mayor of Port Orange
17		James Hathaway, Commissioner
		New Smyrna Beach
18		Doug Horn, Commissioner Deltona
19		Robert Apgar, Volusia Council of Government (VCOG) Chairman
		James McCroskey, VCOG Deland
20		Mark Slack, Volusia County School Board
21		Lynn Fagan, Halifax Area Chamber of Commerce
<i>4</i> , 1		Lloyd Collins, Halifax Area Chamber of
22		Commerce
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1	ALSO	PRESENT:	(continued)
2			
3			Donna Concannon, Southeast Volusia Chamber of Commerce
4			Peggy Farmer, Ormond Beach Chamber of Commerce
5			Joseph Jaynes, District 4 Representative Volusia County Council
6 7			Mario Espin, Director of KMC Telecom David Haas, County Administrator
			Flagler County
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PROCEEDINGS 1 2 THE CHAIRMAN: Good afternoon. Counsel. will you please read the notice? 3 This issue came in LATA 2000. 4 MS. KEATING: The time and place had been set for a service 5 hearing in Docket 990517. The purpose is as set 6 forth in the notice. 7 THE CHAIRMAN: All right. As you came in, 8 9 you-all received a green sheet. Let me -because we've got this room for a rather limited 10 11 time, Mr. Foley from New Star usually gives a explanation of everyone in their maps in that 12 13 green handout that you have. My hope is is that 14 we won't need to do that explanation, and if you 15 have any questions on any one of those things, we 16 can explain it or call Mr. Foley to explain that 17 individually out there for you. Mr. Foley 18 represents New Star. It's a company that 19 administers area codes for the nation, formerly 20 Lockheed. 21 Does anybody want us to do a walk-through of

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22 those things? Let me just explain briefly. When 23 you read the word "overlay" over the 13 or 14 24 lines we've got up there, overlay means 10-digit 25 dialing. Geographic means seven-digit dialing.

When you have a combination, somebody is dialing 10, somebody is dialing 7, it's not one or the other -- it's one or the other for the people in that area.

5 That said, I mean, that's probably confused 6 some of you, but you can ask away when you get 7 here. I'm going to then swear in all those that 8 are going to speak today; that is, if you signed 9 up outside to speak, I'm going to ask you to 10 stand and we'll swear you in. And if I could 11 please ask those to rise.

Do you swear or affirm to tell the truth, the whole truth, and nothing but the truth?

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14 (Audience stands and replies, "I do.") THE CHAIRMAN: Great. And Mr. Beck who 15 represents Jack Shreve, the State's Public 16 Counsel, is your attorney here on this issue, 17 18 represents the People of the State of Florida. 19 So if you have some technical questions for 20 anyone, he's more than available. Likewise, we 21 have our staff here who will answer questions 22 about area codes or other questions that you may 23 have about the area of regulation that the PSC 24 has.

Let me introduce the commissioners here.

Present to my right is Commissioner Terry
 Deason. To my left is Commissioner Leon Jacobs,
 and, of course, yours truly, Joe Garcia.

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If we can -- if there's any question you have, please do not be worried about asking it. We'll be more than happy to answer it for you.

And I also want to commend Mr. Weiss who has 7 followed us across the state. We clearly know 8 9 that the interests that you have in this area 10 that is of great, I think, benefit to us. And I'm sure my colleagues likewise feel that way 11 because we understand what your needs are. 12 It 13 helps us as we work through implementing a 14 program that hopefully will suit your needs and 15 the needs of everyone in the 904 area. That, 16 said, Mr. Beck?

17 MR. BECK: Thank you, Chairman Garcia. My name is Charlie Beck with the Public Counsel's 18 19 Office. I'm going to call everybody who signed 20 up ahead of time and checked the box that said, 21 If you wanted to speak. After we're through with 22 that, everybody, there will be another 23 opportunity to address the Commission if you'd 24 like to.

When you come up, if you would, please state

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1 your name for the record, then you'd go ahead after that. 2 Our first witness is David Haas. 3 MR. HAAS: I guess the punishment for 4 signing in last is you get to go first. 5 I -- Hi, I'm David Haas. I'm the County 6 Administrator from Flagler County. 7 I have two questions. The first question 8 has to do with extended area dialing privileges 9 10 that residential customers of Flagler County currently enjoy. Are there any scenarios that 11 would change the extended area dialing privileges 12 13 that our residents enjoy if they have chosen that 14 option? 15 THE CHAIRMAN: No. No option affects cost 16 of calling at all. 17 MR. HAAS: Okay. The other question that I

18 had was -- is answered in the maps that are 19 provided in the handout. I do have a resolution 20 that was passed unanimously by the Board of County Commissioners of Flagler County requesting 21 22 that one single area code be assigned to Volusia 23 and Flagler County and that rather than having 24 10-digit dialing or an overlay, that would be the 25 number one preference of our commission.

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1	THE CHAIRMAN: That's fantastic.
2	MR. HAAS: I want to give you our resolution
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4	THE CHAIRMAN: Yeah, I'm going to put that
5	we won't put it in as an exhibit. We'll put
6	it in the reading file; we've had so many other
7	exhibits so we won't need to distinguish it, but,
8	yes, give it to us so we've got it for you. In
9	fact, if you have various copies, leave one there
10	and we'll pass out the rest up here, okay?
11	(Mr. Haas tendering.)
12	THE CHAIRMAN: And, in fact, you have
13	MR. HAAS: That's all the
14	THE CHAIRMAN: Well, no, we get to ask you
15	questions now.
16	MR. HAAS: Okay.
17	THE CHAIRMAN: I just wanted to ask you
18	we have two questions. Clearly, I just wanted to
19	elucidate it for the record. You clearly prefer
20	to be part of the Volusia concept? In other
21	words, you want to stay you feel your
22	community of interest is better linked to Volusia
23	than to the north?
24	MR. HAAS: Yes. That's correct.
25	THE CHAIRMAN: Okay. Let me ask you a
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question since you're a resident of that part of the state: Do you believe that St. Johns is more linked to the Duval/Flagler --

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MR. HAAS: I'm not a resident of Duval. 4 THE CHAIRMAN: -- part of the state? 5 You have a better idea than we who are not. And so 6 7 I'm just asking is -- do you think that the demarcation -- and I'll ask you to look in your 8 -- in the green sheet on Option 6, which I think 9 is probably the clearest one, where the division 10 11 is right along your border with St. Johns, and 12 that one basically takes the Duval area, the St. Johns, and Nassau and Clay County, puts them 13 14 as one, and then you become part of the southern, do you think that's a pretty fair assessment of 15 the communities of interests there? 16

MR. HAAS: I do. We have a contingent of residents who live in northern Flagler County --

19 THE CHAIRMAN: That was my next question. 20 MR. HAAS: -- who are served by the LATA 21 line to St. Johns County. It has been a concern 22 of a spattering of residents up there that they 23 can't make a local phone call to, say, the high school or to the county administration or even 24 25 the city hall in the City of Palm Coast. And one

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of our commissioners did request that you
 consider that those individuals should be allowed
 to call locally in Flagler County. But I do
 think that, yes, that is, St. Johns County --

5 THE CHAIRMAN: We will probably be giving 6 you a call. Mr. Ileri from our staff will call 7 you about your interest in having some change in 8 the LATA. Although we get a feeling it's not a 9 unanimous feeling in that area, so it may even be 10 difficult for everyone to take that position.

MR. HAAS: We did a survey of the residents who are affected, and the overwhelming majority of those residents wished that they'd be allowed to continue making local phone calls to St. Johns County. They did express that they wished also to make local phone calls to Flagler County as well; but, you know, we'd like --

18 THE CHAIRMAN: Maybe we all can get a copy19 of that so it'll give us a better idea.

20 MR. HAAS: Sure.

21 THE CHAIRMAN: Thank you. Commissioner --22 COMMISSIONER JACOBS: Do you have a feel for 23 the growth that's expected in that area? We 24 heard that there may be some significant growth 25 occurring in that area.

MR. HAAS: That's possible. I don't think 1 it would be extremely significant as far as other 2 areas of Flagler are concerned. There's going to 3 4 be some growth, but there can't be a whole lot; it's not that big of an area. 5 6 COMMISSIONER JACOBS: All right. Thank you. THE CHAIRMAN: Thank you very much. 7 Appreciate it. 8 Thank you. 9 MR. HAAS: Our next witness is Mario Espin. 10 MR. BECK: THE CHAIRMAN: They say it's a small world; 11 12 Mario went to my same high school. COMMISSIONER JACOBS: We didn't know that. 13 14 MR. ESPIN: I'm not sure how they let both 15 of us out in the same time --Good afternoon, Commissioners, thanks for 16 17 having us here. My name is Mario Espin. I'm the 18 director of KMC Telecom. We're one of the local 19 telephone companies that serve the area that 20 we're discussing here today. 21 I happen to be also a resident of Flagler 22 County, and I live in the northernmost portion of 23 the county, so, therefore, I'm on the last street 24 that allows the LATA to make local calls, so I 25 can appreciate my colleague and neighbor's

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concern there as well.

I wanted to state for the record our 2 3 position from the company perspective, and we certainly have looked at this as a public Δ utility, so the most important part is that we 5 understand that the operative word here is 6 "public." So, therefore, our interest is to 7 serve our customers, not self-indulgence. 8 Overlay for us, a telephone company, is the 9 easiest. We need to do nothing; all we do is 10 just lay a number down. But I'm not here to 11 12 serve my best interests. I'm here to serve my customers' best interests. 13

14 So we also did a small survey in the last 48 15 hours just from different customers calling them, 16 asking them what their opinion would be. It was 17 a clear consensus. I mean, it was 100 percent, 18 and we don't even have one vote against a 19 seven-digit dialing plan stay in as is. We all 20 recognize that we're going to take a hit on our 21 stationery. That's okay. Long-term, the worst 22 that could happen is that your fax number and 23 your telephone number will have two different 24 area codes to match as your businesses grow and 25 my customers' businesses grow. This is

definitely an imperative impact to their
 business. I don't think that is a prudent way of
 going about it.

We also looked at it from the technology 4 perspective. Our position was it is easier for 5 all operating systems that we have in place today 6 to implement the current seven-digit dialing 7 plan. Less digits are being transposed. 8 A11 said, time will be faster. The equipment works 9 less. So there's really no downside other than 10 changing stationeries. And I think we all 11 12 recognize that we're going in that direction.

13 Also, there are things that we want to, if 14 you will, argue on behalf of the seven-digit dialing plan, that in the future, in the near 15 future, I believe that Internet access lines do 16 not have to require using a telephone number so, 17 18 therefore, we don't cannibalize that area code as 19 rapidly as what we've seen in the past. There's 20 really no reason for a computer to consume an 21 entire phone number if you just want to access 22 the Internet. So there's a possibility -- I 23 don't know if you all are familiar with the term 24 "IP addresses." Using that, we can just use an irregular code as a circuit ID, if you will, that 25

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would allow freeing up some numbers. So we want 1 to argue on behalf that's it's easier for the 2 consumer, there's going to be less pain for 3 4 transitions. Customers are going to be happy in the ease of seven-digit dialing. That's what 5 we've all been brought up with. So the best 6 thing to do is just let's just keep on doing, 7 don't break what isn't broken. And let's just 8 continue going in that direction. Thank you. 9 Commissioners? 10 11 THE CHAIRMAN: Appreciate it. 12 MR. ESPIN: That was easy enough. 13 COMMISSIONER JACOBS: Mr. Espin? 14 MR. ESPIN: Oh, I'm sorry. COMMISSIONER JACOBS: You have service --15 16 coming (inaudible) --17 MR. ESPIN: Yes. We're building the network 18 going in that direction, yes, sir. 19 COMMISSIONER JACOBS: Okay. You wouldn't --20 will you be limited by the LATA boundaries that 21 -- and so that would you have the same issue with --22 23 MR. ESPIN: No, we would not. Our serving 24 area would be Volusia and Flagler. They're 25 really sister counties, so for us our serving

area would be satisfied by the current LATA as we
 know it today.

3 COMMISSIONER JACOBS: Okay. And you don't 4 face any legal restrictions, do you, that 5 BellSouth are facing?

MR. ESPIN: Well, we have the same -- yeah, 6 7 we have the same tariff applied, and so we have the same serving restrictions, yes. I mean, I 8 cannot originate a seven-digit dialing call from 9 10 Flagler to here and not have it be a toll call. So, yes, we do. Again, what's good for BellSouth 11 is good for us so it works both ways, all right? 12 13 COMMISSIONER JACOBS: Okay. 14 MR. ESPIN: Any other questions? 15 COMMISSIONER JACOBS: Thank you. 16 THE CHAIRMAN: Good seeing you. 17 MR. ESPIN: Likewise. 18 MR. BECK: Representative Lynn? 19 MS. LYNN: Thank you so much for having this 20 hearing here in our area. I very much appreciate it because so frequently those of us in 21 22 government have you meet some place off in a 23 distance and we can't get there and it's very 24 hard for input.

I have been very hesitant to put anything in

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writing to you because there are two things that
 concern my citizenzy, the people I represent.
 Number one, don't increase any rates. And the
 second thing is: Make my life simple.

And as I say, I have not put anything in 5 writing, but from everything I have heard, 6 everything I have read, I have yet to hear 7 anything that dissuades me from thinking that the 8 9 seven-digit dialing is the way to go. Allow us 10 that simplicity. Even with that, I don't know; I made a phone call this morning that I thought was 11 in my area, but I had to dial the area code that 12 13 _ _

14 Life gets very complicated, and I believe 15 that you as representatives of our government are 16 here to listen to the public. It's what we are 17 all supposed to be in; and if we listen and then 18 turn around and do something that is just what we 19 want and not what the public wants, I'm afraid 20 we're not being responsive and we're doing what 21 government over the years has been flagrantly 22 guilty of, ignoring the public.

23 So I would urge you to think in terms of the 24 people who speak here today. The majority I know 25 are in favor of seven-digit dialing, simplicity,

and that would help us a great deal. And I know you're going to be responsive. Thank you.

3 THE CHAIRMAN: Thank you for coming,
4 Representative.

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MR. BECK: Bob Weiss.

I just want to point out to 6 THE CHAIRMAN: you because this is your community and you have 7 8 done a fantastic job of keeping us informed and 9 following us around which is always good. And I 10 only wonder it must be tougher for 11 representatives in this area when you have 12 fantastic citizenry and I can appreciate it.

MR. WEISS: Thank you, Mr. Chairman. I appreciate that. I -- we listen when people give us tips on what to do here. We try to listen with honor. We do appreciate your graciousness in all the previous three meetings, and as you've said this morning, you're now on our home turf, and we welcome you to Volusia County.

We'll try not to be duplicative, and we'll try not to this morning -- this afternoon as well, we'll try to present new speakers. We'll flesh out either new ideas or new folks. You just heard Representative Lynn representing us which we're pleased with.

This morning we were able to show you some national representation from Congressman John Mica's office. We hope to provide some more state representation tomorrow, perhaps, in Deltona.

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Now, I'd like to move on down to the County 6 7 Council, and again, our purpose in all of this is I think hopefully we can prioritize this as to 8 9 make our requests clear that what we're asking for is a singular area code for all of Volusia 10 11 County. That's our top priority over anything 12 else. Our top priority would be a uniform area 13 code to include what's now in the 407 portion; De Bary, Deltona, Osteen, make us a unified 14 county, seven-digit dialing as Ms. Lynn said. 15

16 There's -- again, we're looking for a 17 win-win situation. We're not looking at putting 18 anyone else in a bad situation where they have to 19 dial -- start dialing 10 digits because of our 20 good fortune. We do, however, feel that it's within technology and within a way -- and that's 21 22 why we presented Alternative 14 to you -- that we 23 believe there are ways that everyone can stay 24 with seven-digit dialing and with the -- I mean, 25 in favor of geographics, but tremendously over

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any kind of an overlay.

So I'd like to introduce again Ms. Ann McFall who represents the County Council on this issue, but she's closing her eyes saying -- I believe she has some other members of the Council to introduce.

MS. MCFALL: Thank you, Bob. And I agree, Mr. Chairman, totally, Mr. Weiss has done a magnificent effort on Volusia County, and I would like to thank him. We have -- and I'm not going to reiterate the sad story I told you about --

THE CHAIRMAN: Can I ask you real quick, make sure she got your name just in case.

MS. MCFALL: Commissioner Ann McFall,
Volusia County District 5. And I'm not going to
reiterate my sad story of living in 407 and
calling all sorts of places.

18THE CHAIRMAN: We won't forget it, though.19MS. MCFALL: Okay, good.

I do want to introduce and take my time to introduce some very special people; the Chairman of Volusia County Council, Jim Ward, who also represents the Port Orange area; and Council member Joe Jaynes from the Ormond Beach area. And in addition to that, we have several city

commissioners; Commissioner Jim Hathaway from New 1 Smyrna Beach; from Daytona Beach, Commissioner 2 Christine Travis, and Commissioner Yvonne 3 Scarlett Golden. From Deltona we have 4 Commissioner Doug Horn. We have Mayor Dorothy 5 Hukill here from Port Orange who has worn several 6 hats this evening, and you'll probably meet her 7 later on. 8

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My question is and what's most important to me is: Please make it very clear to me that that pocket of 407 in Volusia County is going to be part of the 90- -- be part of the new area code.

13 THE CHAIRMAN: That's what we're going to 14 try to do. Clearly, that's one of the issues that'll be before us and we're starting to do. 15 16 That creates, just so you know, it creates in our 17 decision a pull towards a new area code, which I 18 think you guys are aware. Clearly, since you're 19 pulling us towards a new area code, I doubt at 20 least in my thinking that you will end up with 904, but I think you guys are all aware of that. 21 MS. MCFALL: Right. 22

THE CHAIRMAN: But, clearly, it's an issue
before us, and certainly if -- you could have a
coup right here; you've got so many people here.

But, clearly, it's something that'll be foremost in our thinking as we -- and I think I can speak for the other commissioners when I say that.

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MS. MCFALL: Thank you very much.

5 MR. WEISS: We've had some excellent 6 representation from our 16 cities. We've met 7 many city (inaudible) -- city representatives up 8 to this moment. We've had some new folks from 9 New Smyrna, and our largest city is Daytona Beach 10 and is represented today by Ms. Christine Travis, 11 our Vice Mayor.

MS. TRAVIS: Hi, I'm Christina Travis. I'm Vice Mayor of Daytona Beach and Zone 1 City Commissioner. Our Mayor, Baron Asher, is out of town, and he's unable to join us.

16 What I'd like to do is to read in the record 17 a letter that I sent you and hopefully you've 18 received but the public would not have it. It "Honorable Commissioners, the purpose of 19 says: 20 this letter is to formally express the total 21 support of the City of Daytona Beach for a single telephone area code for all of Volusia County. 22 23 Our county is a diverse yet unified county with a 24 distinct highly populated coastal plain, of which 25 Daytona Beach is the hub, and our inland, more

1 rural" --2 THE CHAIRMAN: Excuse me. 3 MS. TRAVIS: Pardon? I'm going to ask you to slow 4 THE CHAIRMAN: 5 down a little bit. MS. TRAVIS: I'm sorry. I'm trying to save 6 7 you myself. 8 "Our county is a diverse yet unified county 9 with a distinct highly populated coastal plain, 10 of which Daytona Beach is the hub, and our 11 inland, more rural, western neighbors, with whom 12 we have a very significant and continuing community of interest. 13 14 As you are aware, the county seat resides in 15 De Land in the western portion thereby mandating the constant flow of communications between east 16 17 Additionally, the growth in the and west. 18 southwestern portion to include the City of 19 Deltona has increased that community of interest." 20 21 Almost every area of life here in the county 22 requires frequent interaction across the county 23 to include governmental, business, support of our 24 many special events at the "World's Most Famous 25 Beach," schools, medical and other basic vital

services and activities which make the quality of life in this part of Florida what it is.

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We, along with the rest of Volusia County, ask your assistance in improving communications for us -- for us all by ensuring that all areas of the county are assigned the same single area code and permitted seven-digit dialing throughout the relief plan for area codes 904 is established.

We did have a staff recommendation that if it's available we would like to consider the number 500. I don't know if that came up before. We received the Alternate 14.

14THE CHAIRMAN: I think that that last 0 may15be a problem.

MS. TRAVIS: Okay. That was just something I said -- the Alternative 14, many of our people have seen that, and they are in favor of that one.

THE CHAIRMAN: Although I appreciate you thinking about that, and we'll ask you to get back to us. If you spot it on the New Star web page, all the available numbers are there. That's a good one. Unfortunately, I can't see where that can be used.

MS. TRAVIS: Okay. 1 Thank you. 2 THE CHAIRMAN: Thank you. That's a good 3 one, though. MR. WEISS: Commissioner Ms. Scarlett 4 5 Golden, can you come up here? MS. GOLDEN: Thank you, Mr. Weiss. Good 6 afternoon, ladies and gentlemen. My name is 7 8 Yvonne Scarlett Golden. I'm Zone 5 City Commissioner in Daytona Beach. 9 10 My appearance here, and as Representative Lynn say, I didn't have a -- I don't have a 11 prepared speech, but I come before you to appeal 12 13 to you to make all of our lives simple, that once we start talking about dialing 10-digit dialing 14 or once we start talking about making local calls 15 with overlay, we get everybody to become very 16 17 nervous. They're very confused. And goodness 18 knows, all of you all know, we don't need that 19 kind of addition, that kind of confusion among our constituents, among our citizens. 20 As you all know, Daytona Beach, we -- in 21 22 Daytona Beach, we have a lot of special events. 23 And with the increase in our population with the

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events, certainly we are concerned about a

increase and the participation in these special

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seven-digit dialing remaining seven digits.

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I, too, would like to support the Alternative 14 that Mr. Weiss gave to me this afternoon. To me it looks simple. And I would like to ask you a question: What's the possibility of you ensuring us that this will be our number one -- your number one priority?

8 THE CHAIRMAN: Commissioner, I have to tell 9 you we're not allowed to tell you what we're 10 going to decide before we decide it, so those are 11 the rules of the game unfortunately, so. But just be aware that you and your constituents as 12 13 well as your fellow members of your government 14 have made very clear what their desires are, and 15 they've made them clear in Lake City where they 16 have very little business there except us and 17 that that was appreciated. And, clearly, it's 18 something we're very aware of. I think Staff is 19 very sensitive to it and has been from the onset 20 of this. So I can just tell you that we're all 21 sensitive as to it.

22 MR. DEASON: And let me say this: We're 23 developing an evidentiary record, and there will 24 be further hearings, and we have to wait and 25 reserve our decision until all the evidence is

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1 in. I'm sure you can appreciate that. Yes. Yes, and I thoroughly 2 MS. GOLDEN: understand it. But with your support and your 3 understanding that we here in Volusia/Flagler 4 counties, I believe we have come together very 5 cohesively that to say to you that we certainly 6 would like to remain with the seven-digit 7 dialing. Thank you so much. 8 9 COMMISSIONER JACOBS: And a very strong record that supports that, I might add. 10 11 MS. GOLDEN: Thank you. The City of Port Orange is more 12 MR. WEISS: 13 represented throughout our areas, but this 14 afternoon we have Mayor Dorothy Hukill. Good afternoon, Mr. Chairman, 15 MS. HUKILL: 16 Commissioners. I know you've heard from several representatives of my city, so I'll be brief. 17 18 THE CHAIRMAN: State your name and --

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MS. HUKILL: Dorothy Hukill, and I beg your indulgence. My name is Dorothy L. Hukill, and I represent the City of Port Orange as Mayor. And I'm here today to present testimony on behalf of the City to the Commission concerning the proposed numbering plan for the 904 area code. Port Orange is a city of 47,000 people

located in Volusia County. And we here in
 Volusia County have for many years had to contend
 with multiple area codes. I'm slowing down; I'm
 sorry.

5 One third of our citizens have one area 6 code, and the remaining two thirds have a 7 separate area code. That is about to be 8 compounded even with the overlaying of a third 9 area code in our county.

10With the need to divide the 904 area code,11you have the opportunity to unite our county.12Multiple area codes are an inconvenience.13They're a deterrent to good business practices,14and this division can be rectified, and I would15dare say "rectified" easily, as the Chairman16smiles and says, "sure."

We understand that Volusia County does not have enough telephone subscribers to justify one exclusive area code, and we fully realize that we probably will have to share with surrounding counties. And that is a good plan for us. And sharing with that -- with other counties would be acceptable.

24We only hope that you would review the25projected need in the future for telephone

numbers and divide the area code so that we are
not faced with this situation in the very
short-term future as changing area codes is
expensive for telecommunication companies,
expensive for businesses, expensive for
residents, expensive for government. It's poor
for everyone.

Finally, we impress that you establish an implementation schedule that would allow ample time for consumers to make the adjustment to a changing area code.

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12 I'd also like to say that I am president of 13 the Volusia League of Cities which comprise of 14 the 16 cities in this county, and I sit on the 15 executive committee of VCOG where we have our 16 chairman from VCOG here this afternoon who will 17 address you.

Bottom line, ladies and gentlemen, is that we want one area code. We accept a new area code, but we need one area code. If you have any questions, I'll be willing to answer them. Otherwise, I thank you so much for your time and your attention.

24THE CHAIRMAN: Mayor, thank you for being25here. Just so that you're aware, August 3rd of

1999 will be when the staff recommendation will
 be filed. I'm sorry, 2000. That begs the
 question about us making a decision before we
 make one. So 2000 --

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MS. HUKILL: Change that record.

THE CHAIRMAN: Yes. Yes. And the 6 Commission will vote on it on Tuesday, August 7 8 15th of 2000. So you can probably find that rec in the -- on our Internet site on our web site. 9 And likewise, we are -- they telecast and we have 10 11 live feed, so if you're interested in listening But that's when we will be making our 12 to that. 13 decision, which gives us, if you would have seen 14 Mr. Foley's presentation, gives us a great deal 15 of time before we implement it so that we can do 16 a comprehensive dialing period and then 17 mandatory.

MS. HUKILL: Mr. Chairman -- (inaudible) -but the next location you'll see Port Orange at that. We're very committed to it.

THE CHAIRMAN: Okay. Looking forward to
it. Thank you.
MS. HUKILL: We're building up for it.
MR. WEISS: New Smyrna Beach has also been

represented in all of our meetings, and this

afternoon we have Commissioner Jim Hathaway.

Mr. Chairman and 2 MR. HATHAWAY: Commissioners, my name is Jim Hathaway. I'm the 3 Zone 3 City Commissioner from the City of New Δ 5 Smyrna Beach. New Smyrna Beach is proud to be a part of this hearing today. We've sent 6 7 representatives yesterday to the meeting. We've sent representatives this morning to the 8 9 meeting. We will have representatives at 10 tomorrow's meeting in fact.

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11 But we will echo what our sister cities and our county and as well as our local league, as 12 13 well our Volusia VCOG individuals have mentioned 14 already: New Smyrna Beach is obviously in favor 15 of the seven-digit dialing. But if this were a 16 perfect world, and we all know it's not, but if 17 it were, I'd go back to the simplified five-digit 18 dialing, but I know we can't do that.

19THE CHAIRMAN: You have some support in Lake20City. They were very much for that.

21 MR. HATHAWAY: Well, if we could go back to 22 the good old days. I know we don't want to go 23 back to some of those good old days, but reality 24 speaks; we know we have to go forward. We know 25 we're growing steady; we know we're a growing

county.

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And we would like to echo all sentiments 2 that have already been expressed. We're in 3 complete agreement with a simplified plan with 4 keeping the same dialing code for the same 5 county. If you want to include those other 6 counties, we like Alternate 6; we like 7 8 Alternate 5. And we understand Alternate 14 is 9 being proferred; we can go along with that. And I thank you for allowing us to have this time to 10 11 speak to you. Thank you.

12 THE CHAIRMAN: Thank you. Yes, sir, you'll 13 get an opportunity to thank Commissioner Deason. 14 He voted with me on the two power plant projects, 15 and you'll also get a chance to work with 16 Commissioner Jacobs who didn't.

MR. HATHAWAY: We'll be more than happy to
sit down and discuss it with you at another
time. Thank you.

COMMISSIONER JACOBS: I'm sure.

21 MR. WEISS: One of the areas that's growing 22 the fastest in our county and one of the --23 that's in the -- one of our areas that's giving 24 us the most difficulties is Deltona. And today 25 we have Commissioner Doug Horn from Deltona.

1 MR. HORN: My name is Doug Horn. I'm 2 Commissioner District 6 in Deltona. In my paying job, I'm a service manager for ICON Office 3 Solutions and responsible for our statewide 4 dispatch operation. We slam the paging companies 5 4,000 times a day with pages. We're slamming 6 faxes with about 2,000 overnight for billing 7 8 purposes. And every morning we're in there 9 changing, well last night I wasn't supposed to 10 dial 10 digits, but tonight I am. And this has been going on ever since that drop-dead date that 11 turned out not to be a drop-dead date in the 407 12 13 overlay.

I am fortunate that I live in the 407 area code where I can call anywhere in Deltona and not have to worry about it, but not everybody is so fortunate. Some of them are on this magical Sanford exchange that is nowhere near Sanford, and to call their friends a block away, they have to make a long distance call.

Now, when my personal telecommunications
bill gets under \$300 a month, I'm real happy.
But there's a lot of casual telephone users, a
lot of people who have a problem when they have
to make a long distance call, and we need to look

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into that on a county-wide basis.

I've been involved with the schools for a long time, and the most common complaint I've heard about some of the schools in Deltona is, I can't call my teacher without it being a long distance call. In some cases, they are three miles down the road from a school, and that pretty much stinks.

9 We need to come up with a common plan so 10 that everybody in Volusia County dials the same 11 way. The plan you are on now is so confusing. 12 Even the computers at the phone companies don't 13 understand it.

Prime example, last night I tried to call a 14 constituent. Supposed to be a 10-digit number, 15 dialed it, got this nasty recording that said, 16 Oh, you only need to dial seven digits. So, 17 okay, fine. Hung up. Dialed seven digits. Got 18 a nasty recording that said, No, you now have to 19 20 dial 10 digits. It changed just that fast. And 21 this happens all the time.

And I make hundreds of phone calls a day between what I do at work and what I do for the City, and if I have that kind of problem and I'm kind of a communications specialist in my job but

1 I'm having that kind of a problem, the average 2 user out there is going through the same thing. 3 And we need to have one method of dialing that is consistent throughout the county. And that's not 4 5 what we have now. And you can take any area code you want and whether you go ten-digit or 6 seven-digit, we prefer seven-digit, but make it 7 the same everywhere we are. 8

This overlay thing stinks, splitting the 9 10 And going multiple area codes, that county. stinks. And people within the same community 11 12 having to make long distance calls to talk to each other is very confusing. People in Daytona 13 14 can call De Land businesses for free, but De 15 Land's businesses have to pay a quarter to call 16 I mean, it is not fair the way them back. 17 business has to operate in this county. People 18 -- technicians working in Orange City have to 19 make a long distance call to call De Bary. They 20 can pick up their cell phone, and it's a cheaper 21 call.

Somebody needs to look at this, but we need to get everybody playing the same game so that the average person can pick up the phone and not need a Bible to figure out how to make the phone

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call. Thank you.

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2 THE CHAIRMAN: Commissioner, as you are 3 aware, that that part of the state has several difficulties. One is that when those territories 4 5 were charted out, we had four competing companies in that area which abutted each other in empty 6 fields which are now cities. So clearly those 7 8 territories are very difficult to change in the 9 way that it's set up.

10 But I can offer you this, and I'm sure Mario who's sitting right in front of you will probably 11 verify this, within the near future you're going 12 to find that most of the telecommunications 13 companies are going to be held to the same 14 standards as they're held today because we're 15 16 still working under judgments and orders that complemented this as a monopoly business. And as 17 we move to its competition, you'll find that 18 19 where a competitor has thrown a loop, he no longer has to -- (inaudible). The Bell Company 20 21 or competitor, a local exchange company --22 dialing patterns and they will probably try to 23 serve you very directly and locally.

In fact, you'll notice that the long
distance factor, if there's one thing we can say

1 that works about competition is that every day 2 your long distance bill gets smaller. I know it 3 isn't in this part of the state. It's a problem 4 because we were delineated, but that will soon I 5 hope will be a nonfactor in many cases in terms 6 of dialing pattern. But thank you. We 7 appreciate your words.

8 In Volusia County as we've said MR. WEISS: 9 this morning we had an organization called the Volusia Council of Government which all the 10 cities -- 16 members in the county are members. 11 12 This morning we've heard from the executive 13 director. This afternoon we have the chairman of the VCOG organization, Bob Apgar who's also a 14 15 representative of the City of De Land.

MR. APGAR: Commissioners, my name is Bob Apgar. I'm a resident of the City of De Land, member of the De Land City Commission. I also serve as the chairman of Volusia Council of Government which as you've heard before is an organization of all the cities in Volusia County and the county.

We come together to discuss common problems and issues. And obviously this has been a common problem and issue of much discussion. As our

executive director advised you this morning, I mean, he gave you a lot of the reasons behind it and presented a resolution that was adopted, of course, by the City of De Land, and individual cities also adopted resolutions along the way.

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Well, I've lived in Volusia County for a 6 7 long time, and quite frankly, this has had a very unifying purpose for the county. It's one of 8 9 those good times that we've all come together, 10 pulled together on an issue. And I certainly 11 would urge you to help this unification of the 12 public bodies behind one idea, one concept to come to its final fruition and granting those who 13 request of having Volusia County as included in 14 15 one area code.

16 I believe from earlier testimony you asked 17 something from the City of De Land or Jim 18 McCroskey, our economic development director was 19 to present some evidence, and he's here. And if 20 I may, I'd like to ask him to come up at this 21 point, present that evidence in the record and 22 answer any questions you may have about that. 23 Thank you very much for your time, and we welcome 24 you to Volusia County.

THE CHAIRMAN: Thank you, Commissioner.

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1 MR. MCCROSKEY: We're seeing some -- Jim 2 McCroskey. Counsel asked for the regional office 3 of the Highway Patrol. We said if we split off 4 Deltona, that it would split that regional 5 office. Drawings, maps of the Florida Department 6 of Highways and the East Florida Regional Planning, there's copies for all of you 7 8 (indicating).

9 THE CHAIRMAN: You know what you can do is 10 give it to her and then Mr. Ileri will take it. 11 MR. MCCROSKEY: Thank you (tendering).

12MR. ILERI: Thank you very much. Appreciate13that.

14MR. WEISS: One of the elements of Volusia15County that we promised would be present before16you is here this afternoon, the school district17of Volusia County. The school district18representative is --

19MR. SLACK: Mark Slack. I'd like to20publicly first apologize for not being with you21this morning. We had planned on being here, but22we had a little problem come up, but you will23have one of our school board members with you24tomorrow in the Deltona area. They asked me if I25could come and represent them. We, as the other

cities and county government and other officials
that have spoken, have a number one priority of
one area code for this area. It would be our
preference, that it would be 904, but we
understand that may not be possible.

We, as a second priority, support 6 7 seven-digit dialing. And, of course, we're very, 8 very interested in -- I spoke with Doug Horn 9 yesterday. We service the entire district. We 10 are probably I think still the largest employer. 11 It's very difficult in the Deltona area. We try 12 to provide free call service to all of our 13 schools as well as our county office which means that we have an enormous number of lines running 14 all over the district. 15

For our data service which is part of what we have to deal with, we have to go to Orlando to get back into that Deltona area. So we're in that frame relay circuit, both in the Deltona crowd and in the Orlando crowd.

The problem with that particular LATA over in that area has created an enormous financial burden on us as well as a logistical problem. So we would implore you and we certainly support what you've already heard from the cities and

from the county government, we just love to have some relief there. We have enough problems with our -- just trying to support those 60,000 plus students that we don't want to have to go through another hassle in reeducating those children and our -- their parents on how to get a hold of us. So I would appreciate your consideration.

Thank you very much.

9 MR. WEISS: We had considerable 10 participation from our business community 11 throughout this process, both from the Halifax 12 area and De Land Chamber of Commerce. I'd like 13 to introduce two people that would like to speak 14 from the Daytona Beach/Halifax Chamber of 15 Commerce this afternoon. First, Lynn Fagan.

THE CHAIRMAN:

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MS. FAGAN: Good afternoon. My name is Lynn
Fagan. I'm representing the Daytona
Beach/Halifax Area Chamber of Commerce as well as
the Motel/Hotel Association of Volusia County.

We're in support of everything you've heard today; seven-digit dialing, and a single area code. As you might know, the Volusia County area has a large tourist contingency. Having to dial lo digits to call a restaurant across the street might be somewhat of a problem, more than

somewhat. So we're very much in support of
 seven-digit dialing and hope that you will see
 your way to give us our way. Thank you.

THE CHAIRMAN: That reminds me, Staff should 4 5 also look at implementation plan to make sure that when and if we decide to change area codes 6 7 in the Daytona area, to make sure it doesn't fall in the middle of their tourist season which is 8 9 something we try to avoid when we did it in Orlando. And, hopefully, we can avoid the 10 11 confusion during that time of year.

12MR. WEISS: Also from the Halifax Area13Chamber of Commerce, Lloyd Collins.

14 MR. COLLINS: Chairman Garcia, 15 Commissioners, and Staff, my name is Lloyd 16 Collins, and I'm senior vice president of the 17 SunTrust Bank. However, today, I am representing 18 the area, Daytona Beach Chamber of Commerce and 19 also a resident of Daytona Beach.

We at the Chamber of Commerce operate a local government committee, and we meet weekly, monthly to address all of the concerns of the area.

24 We certainly would like to support the 25 creation of the single area code that would

encompass all of Volusia County and if we have to
look for a contiguous county, Flagler, that would
be fine. Maintaining current telephone numbers,
we would like to unite with our neighboring
counties in support of a single area code and
maintain the seven-digit dialing.

I might say in support of Commissioner 7 Travis, I'm going to call Mr. Bill France right 8 9 after the meeting and see if he would consider 10 changing the name of the race to the Daytona 11 That might be appropriate. I presume 501. 12 that's why Commissioner Travis was saying that we 13 like the 500, that that would be a good number. But we'll certainly work within the parameters 14 that are given to us. 15

THE CHAIRMAN: 499 might be --

MR. COLLINS: Well, they've been known to run out of gas down the last lap, yes, that's true. So we hope that the Commission does not run out of gas and that you'll cross the finish line and support what we hope to be a unanimous decision for this county.

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23THE CHAIRMAN: Great. Thank you very much.24MR. WEISS: From the Southeast Chamber of25Commerce, Donna Concannon.

1 MS. CONCANNON: Thank you very much for 2 having me here today. My name is Donna 3 Concannon, and I'm a native of New Smyrna Beach representing the Southeast Volusia County Chamber 4 5 which does consist of approximately 700 members and 4- to 6,000 employees. 6

As you've so eloquently have heard this afternoon from so many people, Volusia County has inconveniently been split for telephone calling purposes since approximately 1984. 10

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On behalf of the Chamber of the Southeast 11 12 Volusia, we ask that you would please give all of Volusia and since we recognize that we are not 13 large enough to have our own area code and 14 Flagler County the same area code along with the 15 seven-digit calling. We really appreciate all of 16 17 you helping in that. Thank you.

THE CHAIRMAN: Thank you.

MR. WEISS: The executive director of the 19 20 Ormond Beach Chamber of Commerce, Peggy Farmer.

21 MS. FARMER: Good afternoon. Thank you for 22 coming. My name is Peggy Farmer. I'm the 23 executive director of Ormond Beach Chamber of 24 Commerce.

Our board of directors has gone on record in

support of the position of VCOG and the County
Council in favor of one area code for Volusia
County. I think we're at a real positive
crossroads here. We have an opportunity to do
something very unifying and good for our total
business community in Volusia County where we can
all work together much easier.

8 Plus the size of Volusia County, you all 9 have the opportunity now to maybe not have to 10 come back and have another hearing in our 11 lifetime if we do this right. It's a nice-sized 12 county, and we want to --

13THE CHAIRMAN: Don't mess with us because we14like this part of the state.

15 MS. FARMER: I think that the particular 16 position is this is really a chance to once and for all unify Volusia County, and I think that's 17 18 a very positive opportunity here for us to come 19 and talk to you about it. Reading some of the 20 literature, I know I spoke to Mr. Garcia about 21 this just recently at the Duke Power presentation 22 you gave.

But I'd be really curious if there's
something we can do with a bigger picture since
all of you are here. I read about you having

these hearings all over the state; south,
Jacksonville, Tallahassee, and it's such an
emotional issue. We're just wondering if the
bigger picture is to get with our Florida
delegation and maybe go up to the numbering, what
is it, the North American numbering.

7 THE CHAIRMAN: Let me tell you what we've 8 done about -- let me first talk about the bigger 9 picture because Commissioner Deason is too modest 10 to say it. Commissioner Deason foresaw this a 11 few years back when we did the 904 change, but he 12 didn't get three votes, though, to try to fix the 13 broader issue of knowing we would end up here.

14That being the case as you have seen, and15there is a map that we've got 13 area codes,16clearly this is a new one that we have, and it is17a national problem. The FCC has an open docket.18I'm trying to resolve some of these numbering19issues.

And as you're aware, it's not even -- the central issue is not of the phones, faxes, and beepers. It's simply the way numbers are allocated as being efficient. Because of that, we're trying to use some of the limited criteria; when we appeal to the Federal government for some

help, they give us some limited powers to try to 1 2 address those problems which we're going to try 3 to do in this docket as well as the others that are open on this to try to help them. 4

5 But, clearly, it's something we're working We have filed comments. It is something of 6 on. concern to the Federal government and to our 7 representatives. 8

9 In fact, Representative Mica was -- his staffer was at a discussion that the National 10 11 Association of Regulatory Commissioners had in 12 D.C., in which I explained the big problem we're 13 having with area codes. So, clearly, it's 14 something they're aware of, and the Florida 15 delegation has been very helpful.

16 And if we can help on the MS. FARMER: 17 local, then let us know, okay?

> THE CHAIRMAN: Thank you very much.

19 MR. WEISS: Is Mr. Eddings from the Port 20 Orange/South Daytona Chamber of Commerce here? 21

(No response.)

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22 Perhaps not. I believe that's MR. WEISS: 23 all the scheduled speakers. You're probably glad 24 to hear that. Again, we're glad to have you 25 here. We appreciate it. You have been very

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P.O. BOX 265009 - DAYTONA BEACH, FL 32126-5009 gracious to us, and we're looking forward to, again, tomorrow in Deltona.

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THE CHAIRMAN: We're meeting in a stadium tomorrow. Next speaker?

MR. BECK: Are there any other persons who would like to speak?

7 MR. JAYNES: Thank you, Bob. Joseph Jaynes, District 4 representative. I represent the 8 northeast part of Volusia County. That covers 9 10 Ormond-by-the-Sea which is unincorporated area, Ormond Beach, Holly Hill, and the largest land 11 area portion of Daytona Beach, approximately 12 13 50,000 people. I appreciate your coming down and 14 having this hearing here for us today.

15 THE CHAIRMAN: Sir, did you -- did I swear 16 you in?

MR. JAYNES: No.

18 THE CHAIRMAN: Let me swear you in real 19 quick. It's not that you look less trustworthy; 20 it's that we swore in everybody else.

Is there anybody that spoke that hasn't sworn in? If you want to speak, then -- well, let's go ahead and do the representative just so we have it on the record here. But you can stay there; you don't need to move.

1 Do you swear or affirm to tell the truth, 2 the whole truth, and nothing but the truth? 3 MR. JAYNES: Yes, sir. Δ THE CHAIRMAN: Great. Thank you. 5 MR. JAYNES: One of the things that -- and, of course, obviously you can tell from our 6 contention and the good job that Bob does in the 7 stacking room that we're very much in favor of 8 9 the seven-digit dialing, and, of course, consolidation down to one area code for this 10 11 area. 12 I picked up on one thing that you-all began

with, and that was kind of this hint of, look at 13 14 Volusia County and you're asking questions about 15 Flagler County. Volusia County has in place a 16 solid waste agreement with Flagler County. All 17 of the solid waste generated within Flagler County comes to the Volusia County landfill. 18 And I'm simply going to give you a couple of examples 19 20 here of the ties between Flagler County and 21 Volusia County.

Also, I guess from Daytona Beach Community College northward, there is an extension campus in Palm Coast of Daytona Beach Community College, so there's a strong tie there on the educational

part of this. We've got a tie on the solid waste part.

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3 Federally approved foreign trade zone that serves Daytona Beach International Airport 4 5 extends out to New Smyrna Beach, and De Land also has a portion of it in Flagler County. 6 And 7 that's something that we worked on in conjunction 8 so there's now an economic development tie there between Flagler County and Volusia County as 9 10 well.

11And, of course, I think Bob or someone else12presented you with a map which ties Flagler and13Volusia County into the East Central Florida14Regional Planning Council, not northward into15St. Johns County and so on.

16 So I just wanted to emphasize those points 17 that our ties with Flagler County are very 18 strong, and there's a lot of coordination and 19 cooperation that goes on between the Flagler 20 County Commission and the Volusia County 21 Council.

And I simply would want to clarify those points and thank you for coming down here. I'll just let you know I'm just another voice coming out of the wilderness. We'd like one area code

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for this area. Thank you.

THE CHAIRMAN: All right. I think that concludes all the people who signed up. Is there anyone else who wishes to say anything? Go right ahead, and you'll have to come up to the mike.

6 MR. ESPIN: I just needed to add my two 7 cents worth of the marketing side and that of 8 technology, too.

9 THE CHAIRMAN: Hold on.

10 (Off the record.)

11 THE COURT REPORTER: And what was your name 12 again?

MR. ESPIN: Mario Espin.

THE COURT REPORTER: Espin, okay.

MR. ESPIN: A suggestion for area codes for all of you to be able to take back with you, I think 500 is available. I don't think the 0 is an issue. I've been in the business for 30 years, and I certainly would technically argue that we can use --

THE CHAIRMAN: New Star has put -- it puts you in a great position of your knowledge. And you want to speak with Mr. Foley from New Star again because I think it may have been given or it may be taken for some reason, but he's the one

1 2 you'll have to talk to, and clearly you'll join in that conversation.

3 MR. ESPIN: I'll certainly volunteer any input that I can. Chris can support this, though 4 she's not here any longer, but Commissioner 5 Travis would have supported this. I didn't speak 6 7 with Bill France, but the second choice he would have had would have been USA, and that's 872. So 8 you guys might give -- and I know that's 9 10 available, so you might give that consideration, And I think it's area code -- it's not 11 USA. Daytona 500; it's called Daytona USA. 12

13 THE CHAIRMAN: Okay. Thank you very much.
14 We appreciate it.

MR. ESPIN: Just thought I'd -- thank you.
THE CHAIRMAN: Again, thank you very much.
MR. DEASON: I have just one comment -THE CHAIRMAN: Sure.

MR. DEASON: I just want to take at this point a moment and indicate that I've been attending a lot of these type hearings on various issues throughout the state for a number of years, and it's almost unprecedented that we have such a unified position team taken by such a diverse group of individuals, including

government, business, and education on such a complex issue.

And it's refreshing to -- we received your message loud and clear, and you're to be congratulated for taking the time and effort to present your message, and I'm sure we'll hear it again tomorrow in Deltona, too.

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8 MR. JACOBS: I would echo those comments. Having spent part of my life here, it is even 9 more impressive to me to see the way you've lined 10 up behind this issue, particularly on an issue 11 that too often is evasive (phonetic). So I want 12 to again congratulate you as well. And I'm just 13 sad to see Mayor Asher is not here. 14He would 15 have been the icing on the cake.

16 THE CHAIRMAN: Let me just remind you, I'm 17 sure that you all know but just in case, 18 tomorrow's meeting is at 10:00 a.m. at -- it's 19 the Daytona -- Deltona hearing. It is at 1120 20 Elkcam Boulevard. It's at the Deltona Hills Golf 21 and Country Club. Thank you very much.

As you know, Representative Lynn's -- one of her jobs is to keep the commission straight because we are a legislative agency. She does a good job of that; and, clearly, we appreciate

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2	STATE OF FLORIDA)
3	COUNTY OF VOLUSIA)
4	I, Sharon M. Dubberly, Court Reporter, RPR,
5	certify that I was authorized to and did
6	stenographically report the foregoing proceedings and
7	that the transcript is a true and complete record of
8	my stenographic notes.
9	DATED this $10m$ day of February, 2000.
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11	Sharp M. Dublerly
12	SHARON M. DUBBERLY, COURT REPORTER
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	- 6-	again [12] 15:11	14:24 15:1 15:20	1:14 1:16 2:15
1	- 6 [3] 9:9 31:7	18:7 18:16 19:2	16:12 16:12 17:11	2:16 2:18 3:4
1 [1] 21:13	32:2	46:24 47:2 50:12	18:10 18:12 19:23 19:24 20:12 20:17	19:24 20:2 20:2 21:9 21:13 21:21
10 [5] 5:2 18:19	6,000 [1] 43:6	50:24 51:16 52:7	20:19 21:22 22:21	21:9 21:13 21:21 21:25 22:10 22:25
32:10 33:20 40:24	60,000 ^[1] 40:3	52:13 53:1	23:6 23:8 26:24	24:9 24:21 24:22
10-digit [4] 4:24		against [1] 12:18	27:3 27:5 27:7	29:24 30:5 30:5
7:24 24:14 33:15	-7-	agency [1] 52:24	27:9 27:10 27:12 27:19 28:1 28:3	30:14 41:18 41:19
100 [1] 12:17	7 [1] 5:2	agree [1] 19:7	28:11 28:19 28:19	43:3 43:20 43:23 47:11 47:12 48:22
10:00 [1] 52:18	700 [1] 43:5	agreement [2] 31:4 48:16	28:20 32:14 34:5	48:24 49:4 49:5
111 [1] 2:7	700[1] 43.5	1.7 (D) 1.1 (D	34:10 35:6 37:15	Beach/Halifax [2]
1120 [1] 52:19	-8-	ahead [4] 6:20 7:1 47:23 50:5	38:24 39:3 39:3 39:11 39:18 39:22	40:14 40:18
13 [2] 4:23 45:15	2 **	Airport [1] 49:4	39:11 39:18 39:22 40:12 40:18 40:21	Beck [9] 2:6 5:15
14 [6] 4:23 18:22	812 [1] 2:7	allocated [1] 45:23	40:22 41:6 41:7	6:16 6:17 6:18
23:13 23:17 25:3 31:8	872 [1] 51:8	allow [3] 14:1	41:12 41:18 41:23	11:10 15:18 17:5
15th [1] 29:8		16:9 28:9	41:25 42:5 43:14	47:5
16 [3] 21:6 28:14	-9-	allowed [3] 10:2	43:15 44:2 45:15 46:13 47:10 47:12	become [2] 9:14 24:16
10 [3] 21:6 28:14 36:11	90 ^[1] 20:12	10:13 25:9	48:10 48:11 49:25	beepers [1] 45:22
1984 [1] 43:10	904 [8] 1:6 6:15	allowing [1] 31:10	50:1 50:15 51:11	beg [1] 26:19
1999 [1] 29:1	20:21 23:8 26:24	allows [1] 11:24	areas [5] 11:3 23:5	
1999[1]29.1	27:10 39:4 45:11	almost [2] 22:21	26:13 31:21 31:23	
-2-	- 990517 [1] 4:6	51:23	argue [3] 13:14	begs [1] 29:2
-	- 990517-TL [1] 1:4	along [5] 9:11	14:2 50:19	behalf [4] 13:14 14:2 26:22 43:11
2,000 [1] 32:7		23:3 31:9 37:5	Asher [2] 21:14	behind [3] 37:2
2000 [6] 1:12 4:4	-A-	43:15	52:14	37:12 52:11
29:2 29:4 29:8 54:9	a.m [1] 52:18	Alternate [4] 23:13	assessment [1] 9:15	Bell [1] 35:20
2540 [1] 2:3	able [2] 18:1 50:16	31:7 31:8 31:8	assigned [2] 7:22	BellSouth [2] 15:5
27 [1] 1:12	abutted [1] 35:6	Alternative [3] 18:22 23:17 25:3	23:6	15:11
27 [1] 1.12	accept [1] 28:19	always [1] 17:9	assistance [1] 23:4	benefit [1] 6:10
-3-	acceptable [1] 27:23	American [1] 45:6	Association [2] 40:19 46:11	best [3] 12:12 12:13
	access [2] 13:16	among [2] 24:19	attending [1] 51:21	14:6
3 [1] 30:4	13:21	24:20	attention [1] 28:23	Beth [1] 2:3
30 [1] 50:18	activities [1] 23:1	ample [1] 28:9	attorney [3] 2:4	better [3] 8:22
301 [1] 1:15	add [2] 26:10 50:6	Ann [3] 2:14 19:2	2:8 5:17	9:6 10:19
32399-0863 [1]	addition [2] 19:25	19:14	Audience [1] 5:14	between [5] 22:16
2:4 32399-1400 [1]	24:19	answer [4] 5:21	Audu [1] 2:11	33:23 48:20 49:9
2:8	Additionally [1]	6:6 28:21 37:22	August [2] 28:25	49:19 Bible [1] 34:25
3rd [1] 28:25	22:17	answered [1] 7:18	29:7	
5.u[1] 20.23	address [4] 6:23	Apgar [4] 2:19	authorized [1] 54:5	big [2] 11:5 46:12
-4-	- 28:17 41:22 46:2	36:14 36:16 36:17	available [5] 5:20	bigger [3] 44:24 45:4 45:8
	_ addresses [1] 13:24	apologize [1] 38:20	23:11 23:23 50:17	bill [4] 32:22 36:2
4 [3] 3:5 43:6 47:8	adjourned [1] 53:2	appeal [2] 24:12	51:10	42:8 51:7
4,000 [1] 32:6	adjustment [1] 28:10	45:25	Avenue [1] 1:15	billing [1] 32:7
407 [5] 18:13 19:16	administers [1] 4:19	appearance [1] 24:10	average [2] 34:1	bit [1] 22:5
20:11 32:12 32:14	administration [1] 9:24	applied [1] 15:7	34:24 AL 0	block [1] 32:19
47,000 ^[1] 26:25	Administrator [2]	appreciate [17] 11:8 11:25 14:11 15:20	avoid [2] 41:9 41:10	board [4] 2:20
48 [1] 12:14	3:6 7:7	17:12 17:14 17:16		7:20 38:23 43:25
	adopted [2] 37:3	23:20 26:1 36:7	aware [9] 20:18 20:21 22:14 25:12	Bob [7] 17:5 19:7
499 [1] 42.16	37:5	38:12 40:7 43:16	25:18 28:25 35:3	36:14 36:16 47:7
		46:25 47:13 51:14		48:7 49:11
499 ^[1] 42:16 4:04 ^[1] 1:13	advised m 37:1		45:20 46:14	
4:04 [1] 1:13	advised [1] 37:1 affected [1] 10:12	52:25	away [2] 5:6 32:19	bodies [1] 37:12
	advised [1] 37:1 affected [1] 10:12 affects [1] 7:15			

NARUP, VOUVAKIS & ASSOCIATES

CondenseItTM

Boulevard - counties AREA CODE

											AREA	CODE
		2:3					45:16				confused [2]	5:5
						46:13	51:1				0.000 5	
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	boundaries [1]	14:20			100 MOL 200						confusing [2]	33:11
	 box [1] 6:20				closing	[1]	19:4				34:13	
		14:8			Club [1]	52:21						24:19
		1			Coast	21	9:25	201 BP622310			41:11	
		4.22									congratulate []	յ
					coastal	[2]	21:24					
			40:12 40:14								congratulated	[1]
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								46:11				[1]
	building [2]	14:17						commi	itted [1]	29:20		
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $			Chambers [1]	1:15				commi	ittee [2]	28:15		
				31:15				41:21			consensus [1]	12:17
$\begin{array}{c c c c c c c c c c c c c c c c c c c $			20-4 - Children 22.2 +					comme)n [4]		consider [3]	10:2
			change [6]					33:9	36:23	36:24	23:11 42:9	
								comm	unicatio	DNS [3]	considerable [1]
$\begin{array}{c c c c c c c c c c c c c c c c c c c $			50101204300 States States			37:15		22:16	23:4	33:25	40:9	
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$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$			Decorption and a second s								consistent [1]	34:4
										44:6		[1]
$\begin{array}{c} \mbox{calls} [c] 10.14 & 10.16 \\ (1124 & 24:15 & 33:22 \\ 34:12 \\ (233$		4:1								11.10	48:10	01 A.*
											constant [1]	22:16
$ \begin{array}{c} 11:24 & 24:15 & 33:22 \\ 34:12 \\ campus r_{11} & 48:23 \\ campus r_{11} & 48:23 \\ campus r_{11} & 13:18 \\ cannot r_{11} & 15:18 \\ casual r_{11} & 13:18 \\ casual r_{11} & 32:18 \\ 35:5 \\ casual r_{11} & 32:26 \\ casual r_{12} & 32:17 \\ casual r_{12} & 32:18 \\ casual r_{12} & 32:18 \\ casual r_{11} & 32:27 \\ casual r_{12} & 32:18 \\ casual r_{11} & 32:27 \\ casual r_{12} & 32:18 \\ casual r_{12} & 32:18 \\ 20:26 \\ casual r_{11} & 32:27 \\ casual r_{12} & 32:18 \\ 20:26 \\ casual r_{11} & 32:27 \\ casual r_{12} & 32:18 \\ 20:26 \\ casual r_{12} & 32:18 \\ 20:26 \\ casual r_{11} & 32:27 \\ casual r_{12} & 32:18 \\ 20:26 \\ casual r_{11} & 32:27 \\ casual r_{12} & 32:18 \\ 20:27 \\ casual r_{12} & 32:18 \\ 20:27 \\ casual r_{12} & 32:18 \\ 20:27 \\ casual r_{11} & 32:27 \\ casual r_{12} & 32:18 \\ 20:27 \\ casual r_{12} & 32:28 \\ casual r_{11} & 32:28 \\ casual r_{12} & 32:28 \\ casual r_{12} & 32:28 \\ casual r_{11} &$	calls [6] 10:14				cohesiv	ely [1]	26:6	35.5		55.12	constituent [1]	33:15
		33:22		6:20					100000	4.18	constituents [2	.j
		10.00	children [1]	40:5				12:3			24:20 25:12	-
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$			choice [1]	51:7							consume [1]	13:20
	the state of the second s		chosen [1]	7:13	48:24	- [-]		compe	ting [1]	35:5	consumer [1]	14:3
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$				51:4	Collins	5 [5]	2:22	compe	tition [2	135:18	consumers [1]	28:10
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$\begin{array}{c c c c c c c c c c c c c c c c c c c $											155	8.9
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$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$											CODV [1] 10:18	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $												8:24
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$												0.21
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$)t [2]	8:20		2.14
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$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$					Commi		F [42]					
$\begin{array}{ c c c c c c c c c c c c c c c c c c c$				18.0	1:10	1:11	2:14		neu [2]	11:3		
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$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	29:18 29:21	30:2							ued [2]	1:13		
						20:1	20:2		decres	50.2		27:22
	36:13 36:19	37:25						conciu	ues [1]	50.5	51.7 42:5	

NARUP, VOUVAKIS & ASSOCIATES

$\textbf{CondenseIt}^{^{\mathrm{TM}}}$

Country - Fagan AREA CODE

			_			_				Α	REA	CODE
Country [1]	52:21	D.C [1]	46:12		14:5	15:9	16:9	down [10]	12:11	11:10 1	1:14	11:17
county [100]	2:13	dare [1]			16:25	18:15	18:19	18:6 22:5	27:3		4:13	14:14
2:14 2:20	3:5	data [1]			18:24	23:7	24:14	31:18 33:7	42:18		4:23	15:6
3:6 3:7	7:6	date [3]		32:11	24:14	25:1	26:8	47:13 48:10	49:23	2124-06, 702945, 2000 (24)	5:17	50:6
7:7 7:10	7:21	32:12	1.12	52.11	29:16	30:15	30:18	downside [1]	13:10		50:13	50:14
7:21 7:23	9:13	DATE	Dan	54:9	31:5	34:3	35:22	Drawings [1]	38:5		51:3	51:15
9:18 9:21	9:24		12 2		36:6 41:2	39:7 42:6	40:21 48:9	drop-dead [2]	32:11	Esquire	[2]	2:3
10:3 10:4	10:15	David		3:6			40.9	32:12	02111	2:6		
10:16 11:22	11:23	7:3	7:6		dials [1]			Dubberly [3]	1:17	establish		28:8
17:19 18:6 18:15 19:3	18:11 19:9	days [2]		30:23	differe	nt [2]	12:15	54:4 54:12	1.17	establish	ied [1]	23:9
19:15 19:22	20:11	Daytor		1:9	12:23			Duke [1]	44:21	evasive	11	52:12
21:22 21:23	21:23	1:14	1:16	2:15	difficu		10:10	duplicative [1]	The second se	Evelyn		2:13
22:8 22:8	22:14	2:16	20:2	21:9	35:8	39:11				evening	-	20:7
22:21 22:22	23:3	21:13	21:21	21:25	difficu	lties [2]	31:24	during [1]	41:11	•		
23:6 27:1	27:2	22:10	24:9	24:21	35:4			Duval [2]	9:4	events [3] 24:22 2	1 24:25	22:24
27:9 27:11	27:17	24:22	34:13 41:7	40:14 41:18	digits [3]	13:8	9:12				<i></i>
28:14 30:12	31:1	41:19	42:10	46:20	18:19	25:1	32:10	Duval/Flagler	[1]	everybo		6:19
31:6 31:22	33:10	47:12	48:22	48:24	33:17	33:18	33:20	9:3			24:16 34:23	32:16 47:20
34:4 34:10	34:17	49:4	51:12	51:12	40:24							
36:8 36:11	36:21	52:19			direction		13:12	-E-		everywh		
36:22 37:6 37:14 37:24	37:8 38:15	De [12]	18:14	22:15	14:9	14:18		E [5] 1:11	2:1	evidence		25:25
37:14 37:24 38:17 39:1	39:13	34:14	34:14	34:19	directl		35:23	2:1 4:1	4:1	NUM AN ANALYSING COM	37:21	
40:1 40:19	40:22	36:15	36:17	36:18	directo	F [7]	3:6	ease [1] 14:5		evidenti		
42:1 42:2	42:22	37:4	37:17	40:12	11:18	36:13	37:1		10.5	example	[1]	33:14
43:4 43:8	43:15	49:5			37:18	43:19	43:23	easier [3]	13:5	example	S [1]	48:19
44:1 44:3	44:6	deal [3]	17:1	29:14	directo	rs [1]	43:25	14:2 44:7	10.10	excellen		21:5
44:8 44:12	44:17	39:17			discuss		31:18	easiest [1]	12:10	except [1		25:16
47:9 48:14	48:15	Deason	D [8]	1:10	36:23			easily [1]	27:15	exchange		32:18
48:15 48:16	48:18	6:2	25:22	31:13	discuss	sing m	11:20	east [3] 22:16	38:6	35:21	6[2]	32:18
48:18 48:20	48:21	45:9	45:10	51:17	discuss		36:25	49:13		2000 2000		07.10
49:6 49:9	49:9	51:19			46:10	1011 [2]	30.25	easy [1] 14:12		exclusiv		27:19
49:13 49:15 49:20 49:20	49:17 54:3	decide	[3]	25:10	dispate	has	32:5	echo [3] 30:11	31:2	Excuse		22:2
0 20 DS 0 0 D - 7 SR		25:10	41:6					52:8		executiv		28:15
county-wide [1]	decisio)n [5]	20:17	dissua		16:8	economic [2]	37:18		37:1	43:19
33:1		25:25	29:3	29:13	distanc		15:23	49:8	57.10	43:23		
coup [1] 20:25		42:22			32:20	32:25	33:6	Eddings [1]	46:19	exhibit [8:5
couple [1]	48:19	definit	ely [1]	13:1	34:12 36:2	34:19	35:25	education	52:1	exhibits	[1]	8:7
COUISE [6]	6:3	Deland	lm	2:20	2433 24		01.04			expected	1 m	10:23
37:4 39:7	48:6	delega		45:5	distinc	t [2]	21:24	educational [1]		expensiv		28:4
48:9 49:11		46:15	HOH [2]	45.5	22:9	• •		efficient [1]	45:23		28:5	28:6
Court [5]	1:17	delinea	ated m	36:4		uish [1]		effort [2]	19:9	explain		4:16
50:11 50:14	54:4				distric	[8]	3:5	52:5			4:22	4.10
54:12		Delton		2:18		32:2	38:16	either [1]	17:23	explaine		46:12
covers [1]	47:9	18:5 22:19	18:14 31:24	20:4 31:25	38:17	39:9	39:15	elements [1]	38:14			
created [1]	39:22	32:2	32:15	33:4	47:8			Elkcam [1]	52:20	explanat 4:14	10 n [2]	4:12
creates [2]	20:16	38:4	38:24	39:11	diverse		21:23	eloquently [1]	43:7	1969		10.15
20:16	20110	39:18	39:19	47:2	22:8	51:25				express [[2]	10:15
creation [1]	41:25	52:7	52:19	52:20	divide	[2]	27:10	elucidate [1]	8:19	21:20	1	
criteria [1]	45:24	1000	cation		28:1			emotional [1]	45:3	expresse		31:3
	13,27	9:8	L*	-	divisio		2:2	emphasize [1]	49:16	extended	1 [2]	7:9
cross [1] 42:20			tment [1]	38:5	2:10	2:11	9:10	employees [1]	43:6	7:12		
crossroads [1]	44:4	desires		25:14	27:14			employer [1]	39:10	extends	[1]	49:5
crowd [2]	39:20				docket	[4]	1:4	empty [1]	35:6	extensio	n [1]	48:23
39:20		deterre		27:13	4:6	45:17	46:3	encompass [1]	42:1	extreme		11:2
curious [1]	44:23		ping [1]		doesn'		41:7			eyes [1]	A CONTRACT OF A	
current [3]	13:7		pment	2]	done [3]	17:8	19:8	end [2] 20:20	45:13			
15:1 42:3		37:18		2 52 2 54	45:8			enjoy [2]	7:11	-	-F-	
customers [5]	2:8	dial [6]		18:19	Donna	[3]	3:3	7:13				
7:10 12:8	12:15		33:17	33:20	42:25			enormous [2]	39:14	face [1]	15:4	
14:4		40:23			Doroth	y [5]	2:17	39:22		faced [1]		28:2
customers' [2]	12:13	dialed	[2]	33:16	20:5	26:14	26:19	ensuring [2]	23:5	facing [1]		15:5
12:25		33:18			26:20			25:6		fact [5]		8:12
		dialing	7 [34]	4:25	doubt	n	20:19	entire [2]	13:21	30:10	3.5.24	46:9
		dialing										
-D-		4:25	5:1	5:2		100		39:9		1		
		4:25 7:9	5:1 7:12	7:24	Doug [1	2:18	39:9 equipment [1]	13:9	factor [1]		35:25
-D- D [1] 4:1		4:25	5:1			100		2222/01/12/242	13:9 3:6	1		

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CondenseIt[™]

fair - it'll AREA CODE

				AREA CODE
40:15 40:16 40:17	Foley [4] 4:11	11:16 15:11 15:12	39:25 40:20 43:7	implementing [1]
fair [2] 9:15 34:10	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	15:16 17:9 18:20	hearing [7] 1:9	6:13
fall [1] 41:7	Foley's [1] 29:14	19:19 23:24 24:2	4:6 15:20 30:6	implore [1] 39:24
familiar [1] 13:23	folks [2] 17:23 21:8	24:6 26:15 27:13	44:10 47:14 52:19	important [2] 12:5
Famous [1] 22:24	0 11 1	27:21 30:22 30:23 37:9 40:16 42:13	hearings [3] 25:24	20:9
	following [1] 17:9	43:21 44:5 48:7	45:1 51:21	impress [1] 28:8
fantastic [3] 8:1 17:8 17:12	foregoing [1] 54:6	52:25	held [2] 35:14 35:15	impressive [1] 52:10
far [1] 11:2	foreign [1] 49:3	goodness [1] 24:17	hclp [5] 17:1 37:11	improving [1] 23:4
	0	government [14]	46:1 46:4 46:16	inaudible [4] 14:16
Farmer [6] 3:4 43:20 43:21 43:22	foremost [1] 21:1	2:19 15:22 16:15	helpful _[1] 46:15	21:7 29:18 35:20
44:15 46:16	10105400 [1] 45.10	16:21 25:13 28:6	helping [1] 43:17	include [4] 18:13
fast [1] 33:20	forget [1] 19:18	36:10 36:20 39:1	helps [1] 6:13	22:18 22:23 31:6
faster [1] 13:9	formally [1] 21:20	40:1 41:21 45:25	hesitant [1] 15:25	included [1] 37:14
	formerly [1] 4:19	46:7 52:1	Hi [2] 7:6 21:12	including [1] 51:25
	1000001114.	governmental [1]	high [2] 9:23 11:12	inconvenience [1]
favor [6] 16:2: 18:25 23:18 30:14		22:23	highly [2] 21:24	27:12
44:2 48:8	32:17	gracious [1] 47:1	22:9	inconveniently [1]
fax [1] 12:22	fortune [1] 18:20	graciousness [1]	Highway [1] 38:3	43:9
faxes [2] 32:7	forward [3] 29:21	17:16	Highways [1] 38:6	increase [3] 16:3
45:21 32:7	30:24 47:1	granting [1] 37:13	Highways [1] $38:6$ Hill [1] $47:11$	24:23 24:24
FCC [1] 45:17	four [1] 35:5	great [7] 5:15 6:10		increased [1] 22:19
February [1] 54:9	frame [1] 39:19	17:1 29:14 42:23 48:4 50:22	Hills [1] 52:20	indicate [1] 51:20
	France [2] 42:8		hint [1] 48:13	indicating [1] 38:8
Federal [2] 45:2: 46:7	51:7	green [3] 4:9 4:13 9:9	hit [1] 12:20	individual [1] 37:4
Federally [1] 49:3	frankly [1] 37:7		hold [2] 40:6 50:9	individually [1]
	free [2] 34:14 39:12	group [1] 51:25	Holly [1] 47:11	4:17
feed [1] 29:11	freeing [1] 14:1	grow [2] 12:24 12:25	home [1] 17:18	individuals [3] 10:2
feeling [2] 10:8	frequent [1] 22:22	growing [3] 30:25	honor [1] 17:16	30:13 51:25
	C 1	30:25 31:21	Honorable [1] 21:19	indulgence [1] 26:20
fellow [1] 25:12	friends [1] 32:19	growth [4] 10:23 10:24 11:4 22:17	hope [7] 4:13 18:3	informed [1] 17:8
few [1] 45:11	front [1] 35:11	guess [2] 7:4	27:24 36:5 41:2	inland [2] 21:25
fields [1] 35:7	C	48:22	42:19 42:21	22:11
figure [1] 34:2:		guilty [1] 16:22	hopefully [4] 6:14	input [2] 15:24
file [1] 8:6	fully [1] 27:19	guys [3] 20:18 20:21	18:8 21:17 41:10	51:4
filed [2] 29:2 46:6	future [5] 13:15 13:16 27:25 28:3	51:9	Horn [6] 2:18 20:5	interaction [1] 22:22
final [1] 37:13	35:12	0119	31:25 32:1 32:1 39:8	interest [5] 8:22
Finally [1] 28:8	55.12	-H-	100	10:7 12:7 22:13
financial [1] 39:22	-G-		hours [1] 12:15	22:20
fine [2] 33:18 42:3		Haas [17] 3:6	hub [2] 21:25 22:10	interested [2] 29:11
finish [1] 42:20	G[1] 4:1	7:3 7:4 7:6 7:17 8:2 8:11	Hukill [10] 2:17	39:8
first [6] 7:3 7:5	game [2] 25:11 34:23	8:13 8:16 8:24	20:6 26:14 26:15 26:19 26:19 26:20	interests [4] 6:9
7:8 38:20 40:1:	Garcia [5] 1:10	9:4 9:17 9:20	26:19 26:19 26:20 29:5 29:18 29:23	9:16 12:12 12:13
45:8	6:3 6:17 41:14	10:11 10:20 11:1	hundreds [1] 33:22	International [1]
five-digit [1] 30:17	44:20	11:9	Hung [1] 33:18	49:4
fix [1] 45:12	gas [2] 42:18 42:20	Halifax [4] 2:21	11411g [1] 55.18	Internet [3] 13:16
Flagler [23] 3:7	generated [1] 48:17	2:22 40:11 41:12	-I-	13:22 29:9
7:7 7:10 7:21	gentlemen [2] 24:7	hall [1] 9:25		introduce [6] 5:25
7:23 9:18 10:3	28:18	handout [2] 4:13	icing [1] 52:15	19:2 19:6 19:20
10:16 11:3 11:2	01	7:19	ICON [1] 32:3	19:21 40:13
14:24 15:10 42:2 43:15 48:15 48:10	geographics [1] 18:25	happy [4] 6:6	ID [1] 13:25	involved [1] 33:2
48:17 48:20 49:6	given [2] 42:15	14:4 31:17 32:22	idea [3] 9:6 10:19	IP [1] 13:24
49:9 49:12 49:17	50:24	hard [1] 15:24	37:12	irregular [1] 13:25
49:19	giving [2] 10:5	hassle [1] 40:5	ideas [1] 17:23	issue [14] 4:4
flagrantly [1] 16:2.	31:23	Hathaway [7] 2:17	ignoring [1] 16:22	5:17 14:21 19:4 20:23 36:25 37:10
flesh [1] 17:23	glad [2] 46:23 46:24	20:1 30:1 30:2 30:3 30:21 31:17	Ileri [4] 2:11 10:6	45:3 45:13 45:21
Florida [14] 1:1	goes [1] 49:19		38:10 38:12	50:18 52:2 52:11
1:16 2:2 2:4	Golden [7] 2:16	hats [1] 20:7	impact [1] 13:1	52:11
2:5 2:8 5:18	20:4 24:5 24:6 24:8 26:2 26:11	hear [3] 16:7 46:24 52:6	imperative [1] 13:1	issues [4] 20:14
23:2 38:5 38:6 45:4 46:14 49:13	Provide the second seco		implement [2] 13:7	36:24 45:19 51:22
45:4 46:14 49:13 54:2		hcard [10] 10:24 16:6 17:24 26:16	29:15	it'll [1] 10:19
flow [1] 22:16	gone [1] 43:25	33:4 36:12 36:20	implementation [2]	
	good [23] 4:2		28:9 41:5	

NARUP, VOUVAKIS & ASSOCIATES

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J - number AREA CODE

								AREA	CODE
		47:11 49:5		Long-term [1]	12:21	means [3]	4:24	N [2] 2:1	4:1
J		Land's [1]	34:15	longer [2]	35:20	4:25 39:13		name [16]	6:18
J _[1] 1:10		landfill [1]	48:18	51:5		medical [1]	22:25	7:1 11:17	19:13
Jack [1] 5:16		lap [1] 42:18		look [7] 9:8	32:25	meet [3] 15:22	20:7	24:7 26:18 30:3 32:1	26:20 36:16
Jacksonville	11	large [2] 40:23	43:14	34:22 41:5	42:2	41:21		40:16 41:15	42:10
45:2	•1	largest [3]	21:9	47:19 48:13	10.4	meeting [6]	30:7	43:2 43:22	50:11
Jacobs [15]	1:11	39:10 47:11		looked [2] 13:4	12:4	30:9 30:10 47:3 52:18	42:9	Nassau [1]	9:13
6:2 10:22	11:6	last [7] 7:5	11:23	looking [4]	10.16	meetings [2]	17.17	nasty [2]	33:16
11:13 14:13	14:15	12:14 23:14	32:9	18:17 29:21	18:16 47:1	29:25	17:17	33:19	55.10
14:19 15:3	15:13	33:14 42:18		looks [1]	25:4	member [2]	19:24	nation [1]	4:19
15:15 26:9 31:20 52:8	31:16	LATA [7]	4:4	loop [1] 35:19	23.4	36:18	17.24	national [3]	18:2
James [2]	2:17	9:20 10:8 14:20 15:1	11:24 39:21	loud [1] 52:4		members [6]	19:5	45:17 46:10	
2:20	2.17		39.21	love [1] 40:1		25:13 36:11	36:11	native [1]	43:3
January [1]	1:12		20.12		2.12	38:23 43:5		near [3] 13:15	32:18
Jaynes [7]	3:5	league [2] 30:12	28:13	Lynn [9] 2:21 15:18	2:13 15:19	mentioned [1]	30:13	35:12	
19:24 47:7	47:7	least [1] 20:20		17:24 18:15	24:11	mess [1] 44:13		need [14]	4:14
47:17 48:3	48:5	leave [1] 20.20		40:15 40:16		message [2]	52:4	8:7 12:10	24:18
Jim [6] 19:22	20:1			Lynn's ^[1]	52:22	52:6		27:10 27:25	28:20
30:1 30:3	37:17	left [1] 6:2	15.4			met [1] 21:6		32:25 33:9 34:3 34:22	33:17 34:25
38:1		legal [2] 2:2	15:4	-M-		method [1]	34:3	47:25	51.20
job [5] 17:8	32:3	legislative [1]	52:24	M [3] 1:17	54:4	Mica [1] 46:9		needed [1]	50:6
33:25 48:7	52:25	Leon [2] 1:11	6:2	54:12	57.4	Mica's [1]	18:3	needs [4]	6:12
jobs [1] 52:23		less [4] 13:8 14:3 47:19	13:10	Madison [1]	2:7	middle [1]	41:8	6:14 6:15	34:22
Joe [3] 1:10	6:3		21.20	magical [1]	32:17	might [8]	26:10	neighbor's [1]	11:25
19:24		letter [2] 21:17	21:20	magnificent [1]		40:22 40:25	42:7	neighboring [1	
John [1] 18:2		Levent [1]	2:11	maintain [1]	42:6	42:11 42:16	51:9	neighbors [1]	22:11
Johns [7] 9:11 9:13	9:2 9:21	life [5] 16:4 22:21 23:2	16:14 52:9	Maintaining		51:10		nervous [1]	24:17
10:4 10:14	49:15	lifetime [1]	32.9 44:11	42:3	IJ	mike [1] 50:5		network [1]	14:17
join [2] 21:15	51:1	likewise [4]	5:20	majority [2]	10:12	miles [1]	33:7	new [23] 2:18	4:11
Jonathan [1]	2:11	6:11 15:17	5:20 29:10	16:24	10,12	modest [1]	45:9	4:18 17:22	17:23
Joseph [2]	3:5	limited [4]	4:10	manager [1]	32:3	moment [2]	21:8	17:23 20:1	20:12
47:7	5.5	14:20 45:24	46:1	mandating [1]	22:15	51:20	25.17	20:17 20:19	21:8
JR [1] 1:11		line [3] 9:21	28:18	mandatory [1]	29:17	monopoly [1]	35:17	21:9 23:22 29:24 30:4	28:19 30:5
judgments	35:16	42:21	20110	map [2] 45:15	49:12	month [1]	32:22	30:14 43:3	45:16
justify [1]	27:18	lined [1] 52:10		maps [3] 4:12	7:18	monthly [1]	41:22	49:5 50:21	50:23
jaoury	27.10	lines [3] 4:24	13:16	38:5	/.10	morning [10]	16:11	next [4] 9:19	11:10
-K-		39:14		Mario [6]	3:6	17:18 17:21 30:8 32:8	18:1 36:9	29:19 47:4	
-		linked [2]	8:22	11:10 11:12	11:17	36:12 37:1	38:21	nice-sized [1]	44:11
Keating [2] 4:4	2:3	9:3		35:10 50:13		Moses [1]	2:10	night [2] 32:9	33:14
keep [2] 14:7	52.22	listen [4]	16:16	Mark [2]	2:20	most [6] 12:5	20:9	nonfactor [1]	36:5
	52:23	16:17 17:14	17:15	38:19		22:24 31:24	33:3	north [2]	8:23
keeping [2] 31:5	17:8	listening [1]	29:11	marketing [1]	50:7	35:13		45:6	
kind [7] 19:1	24:19	literature [1]	44:20	match [1]	12:24	Motel/Hotel]	northeast [1]	47:9
24:19 33:24	33:25	live [4] 9:18	11:22	Matter [1]	1:4	40:19		northern [1]	9:18
34:1 48:13		29:11 32:14		may [9] 5:22	10:9	move [3]	18:6	northernmost	[1]
KMC [2]	3:6	lived [1] 37:6		10:24 23:14	37:20	35:18 47:25	1. 1.777 - 10.7754	11:22	
11:18		lives [1] 24:13		37:22 39:5 50:25	50:24	Ms [29] 4:4	15:19	northward [2]	48:23
knowing [1]	45:13	living [1]	19:16	Mayor [10]	2:15	18:15 19:2 19:14 19:19	19:7 20:22	49:14	
knowledge [1]	50:22	Lloyd [3]	2:22	2:17 20:5	21:11	21:4 21:10	20:22	Notary [1]	1:17
known [1]	42:17	41:13 41:15		21:13 21:14	26:14	22:3 22:6	23:16	notes [1]	54:8
knows [1]	24:18	local [10] 10:14 10:16	9:23 11:18	26:21 28:24	52:14	24:1 24:4	24:6	nothing [3]	5:13
		11:24 24:15	30:12	McCroskey [5]		26:2 26:11 26:19 29:5	26:15	12:10 48:2	
-L-		35:21 41:21	46:17	37:18 38:1	38:2	29:23 40:16	29:18 43:1	notice [3]	4:3
L _[1] 26:20		locally [2]	10:3	38:11 MoEall m	2.14	43:21 44:15	46:16	4:7 35:24	17,10
ladies [2]	24:7	35:23		McFall [8] 19:3 19:7	2:14 19:14	multiple [3]	27:3	now [11] 8:15 18:6 18:13	17:18 32:21
28:18	27.7	located [1]	27:1	19:14 19:19	20:22	27:12 34:10		33:11 33:19	34:5
Lake [2] 25:15	30:19	location [1]	29:19	21:4		must [1] 17:10		35:7 44:9	49:8
land [10] 22:15	34:14	Lockheed [1]	4:20	mean [6]	5:5			nowhere [1]	32:18
36:15 36:17	36:18	logistical [1]	39:23	12:17 15:8	18:24	-N-		number [15]	7:25
37:4 37:17	40:12	0		34:16 37:2				12:11 12:22	12:23

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numbering - Records AREA CODE

								AREA	CODE
13:17 13:21	16:3	orders [1]	35:16	34:11 34:13	34:17	possible [2]	11:1	pulled [1]	37:10
23:12 25:7	25:7	organization	3]	40:13 43:8	47:13	39:5		pulling [1]	20:19
33:15 39:2	39:14	36:9 36:14	36:21	50:3		power [2]	31:14	punishment [1]	
42:13 51:22		originate [1]	15:9	percent [1]	12:17	44:21		purpose [4]	4:6
numbering [5]		Orlando [3]	39:17	perfect [1]	30:16	powers [1]	46:1	18:7 21:19	37:8
26:24 45:5	45:6	39:20 41:10	59.17	perhaps [2]	18:4	practices [1]	27:13	purposes [2]	32:8
45:18		Ormond [5]	3:4	46:22	1011	prefer [2]	8:19	43:10	32.0
numbers [5]	14:1	19:24 43:20	43:23	period [1]	29:16	34:7	0.17	1	0.5
23:23 28:1	42:3	47:11	15.25	permitted [1]	23:7	preference [2]	7:25	put [6] 8:4 8:5 15:25	8:5 16:5
45:22		Ormond-by-tl	he-Sea			39:4	1.25	50:21	10.5
		[1] 47:1		person [1]	34:24		24.12		50:21
-0-		Osteen [1]	18:14	personal [1]	32:21	prepared [1]	24:12	puts [2] 9:13	
O _[1] 4:1		Otherwise [1]	28:22	persons [1]	47:5	present [9] 3:1 6:1	2:10 17:22	putting [1]	18:17
Oak [1] 2:3				perspective [2]	12:3	26:22 37:19	37:21		
obviously [3]	20.14	outside [1]	5:9	13:5		38:15 52:6	57.21	Q	
36:24 48:6	30:14	overlay [8]	4:23	phone [10]	9:23	presentation	n	quality [1]	23:1
	10.05	4:24 7:24	12:9	10:14 10:16	13:21	29:14 44:21	•]	quarter [1]	34:15
occurring [1]	10:25	19:1 24:16 34:9	32:13	16:11 33:12	33:22	presented [3]	18:22	questions [11]	4:15
off [3] 15:22	38:3	1252 10-040-5		34:20 34:24	34:25	37:3 49:12	10.22	5:19 5:21	5:22
50:10		overlaying [1]		phones [1]	45:21		00.10	7:8 8:15	8:18
offer [1] 35:10		overnight [1]	32:7	phonetic [1]	52:12	president [2] 41:16	28:12	15:14 28:21	37:22
office [7]	2:6	overwhelming	g [1]	pick [2] 34:20	34:24	100000 C	10.11	48:14	
6:19 18:3	32:3	10:12		picked [1]	48:12	presume [1]	42:11	quick [2]	19:12
38:2 38:5	39:13	own [1] 43:14		picture [3]	44:24	pretty [2]	9:15	47:19	
officials [1]	39:1			45:4 45:9	44.44	33:8		quite [1] 37:7	
often [1] 52:12		-P-		place [5]	1:14	previous [1]	17:17	quite [1] 51.1	
old [2] 30:22	30:23		0.1	4:5 13:6	15:22	Prime [1]	33:14	-R-	
once [3] 24:13	24:15	P [3] 2:1 4:1	2:1	48:15	13.22	prioritize [1]	18:8		
44:16	21,10	1 S.C.	1.10	places [1]	19:17	priority [5]	18:11	R [2] 2:1	4:1
one [48] 4:15	5:2	p.m [3] 1:13 53:4	1:13	places [1] plain [2] 21:24	22:9	18:12 25:7	39:2	race [1] 42:10	
5:3 7:22	7:25	1040-mile /s				39:6		rapidly [1]	13:19
8:9 9:10	9:12	page [1] 23:23		plan [11] 1:5 13:8 13:15	12:19 23:8	privileges [2]	7:9	rates [1] 16:3	
9:14 9:25	11:18	pages [1]	32:6	13:8 13:15 26:24 27:21	23.8 31:4	7:12		rather [2]	4:10
12:18 16:3	20:14	paging [1]	32:5	33:9 33:11	41:5	problem [12]	23:15	7:23	1.10
23:19 23:24	24:3	pain [1] 14:3		planned [1]	38:21	32:24 33:24	34:1	read [5] 4:3	4:23
25:7 25:7	27:5	Palm [2] 9:25	48:24			36:3 36:25	38:22	16:7 21:16	44:25
27:5 27:18 28:20 29:4	28:19 31:21	parameters [1]		Planning [2] 49:14	38:7	39:21 39:23	40:25	reading [2]	8:6
31:22 31:23	34:3	Pardon [1]	22:3	201.2		45:17 46:12		44:19	0.0
35:4 35:25	37:8		40:6	plant [1] 31:14		problems [3]	36:23	real [4] 19:12	32:22
37:12 37:12	37:15	parents [1]		playing [1]	34:23	40:2 46:2		44:3 47:18	32:22
38:14 38:23	39:2	part [17] 8:20	9:1	pleased [1]	17:25	proceedings [3	ן 1:9	reality [1]	30:23
39:3 44:2	45:16	9:5 9:14 20:12 20:12	12:5	plus [2] 40:3	44:8	53:3 54:6			
48:5 48:10	48:12	20:12 20:12 30:6 35:3	23:2 36:3	pocket [1]	20:11	process [1]	40:11	realize [1]	27:19
49:25 50:25	51:17	39:16 44:14	47:9	point [3] 17:6	37:21	proferred [1]	31:9	really [6]	13:10
52:22		49:1 49:2	52:9	51:20		program [1]	6:14	13:20 14:25	43:16
onset [1]	25:19	participation		points [2]	49:16	projected [1]	27:25	44:16 44:23	
open [2] 45:17	46:4	24:24 40:10		49:23		projects [1]	31:14	reason [2]	13:20
operate [2]	34:17	particular [2]	39:21	poor [1] 28:6				50:25	
41:20		44:15	57.41	populated [2]	21.24	promised [1]	38:15	reasons [1]	37:2
operating [1]	13:6	particularly [1	1 52-11	22:9	21:24	proposed [2]	1:5	rec [1] 29:8	
operation [1]	32:5		J JZ.11		24.22	26:24	interesting and	received [4]	4:9
operative [1]	12:6	pass [1] 8:10		population [1]		proud [1]	30:5	21:18 23:13	52:3
		passed [1]	7:20	Port [8] 2:17	19:23	provide [2]	18:3	recently [1]	44:21
opinion [1]	12:16	past [1] 13:19		20:6 26:12 26:25 29:19	26:21	39:12		recognize [3]	12:20
opportunity [6]		Patrol [1]	38:3		46:19	provided [1]	7:19	13:12 43:13	
27:11 31:13 44:9 44:18	44:4	pattern [1]	36:6	portion [6] 18:13 22:15	11:22 22:18	prudent [1]	13:2	recommendat	ion (2)
	7.14	patterns [1]	35:22	47:12 49:6	22.18	PSC [1] 5:23		23:10 29:1	5 [¹⁰]
option [3]	7:14	pay [1] 34:15		100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100	10.10	public [16]	1:1	record [12]	7:1
7:15 9:9			22.2	position [7]	10:10	1:17 2:4	2:6	8:19 12:2	21:16
Orange [8]	2:17	paying [1]	32:2	12:3 13:5 44:16 50:22	44:1 51:24	2:10 2:11	2:12	25:23 26:10	29:5
19:23 20:6	26:12	Peggy [3]	3:4	20 D		5:16 6:18	12:4	37:21 43:25	47:24
26:21 26:25	29:19	43:20 43:22		positive [2]	44:3	12:7 16:16	16:19	50:10 54:7	
34:18	#F 5235	people [17]	5:3	44:18	10.5-	16:22 21:18	37:12	recording [2]	33:16
Orange/South	[1]	5:18 16:2	16:24	possibility [2]	13:22	publicly [1]	38:20	33:19	22.10
46:20		17:14 19:21	20:25	25:6		pull [1] 20:17		Records [1]	2:10
		23:17 26:25	32:24			P			2.10

NARUP, VOUVAKIS & ASSOCIATES

CondenseItTM

rectified - surrounding AREA CODE

								AREA	CODE
rectified [2]	27:14	8:2 37:3		senior [1]	41:16	30:11		10:14 49:15	
27:15		resolutions [1]	37:5	sensitive [2]	25:19	sit [2] 28:14	31:18	stacking [1]	48:8
reeducating [1]	40:5	resolve [1]	45:18	25:21		site [2] 29:9	29:9	stadium [1]	47:3
refreshing [1]	52:3	response [1]	46:21	sent [3] 21:17	30:6	sitting [1]	35:11	staff [7] 5:21	10:6
regional [4]	38:2	responsible [1]		30:8		situation [3]	18:17	23:10 25:18	29:1
38:4 38:6	49:14	responsive [2]		sentiments [1]	31:2	18:18 28:2		41:4 41:15	
regulation [1]	5:23	17:2		separate [1]	27:7	size [1] 44:8		staffer [1]	46:10
Regulatory [1]	46:11	rest [2] 8:10	23:3	serve [6] 11:19	12:8	Slack [3]	2:20	stand [1]	5:10
reiterate [2]	19:11	restaurant [1]	40:24	12:12 12:12 36:19	35:23	38:19 38:19		standards [1]	35:15
19:16		restrictions [2]	15:4	served [1]	9:20	slam [1] 32:5		stands [1]	5:14
relay [1] 39:19		15:8		serves [1]	9:20 49:4	slamming [1]	32:6	Star [5] 4:11	4:18
relief [3]	1:6	review [2]	1:5	service [12]	49.4 1:1	slow [1] 22:4		23:22 50:21	50:23
23:8 40:2 remain [1]	26.7	27:24	100 - 10000-e-1	1:9 2:4	2:10	slowing [1]	27:3	start [3] 18:19 24:15	24:14
	26:7	Ridgewood [1]		2:11 2:12	4:5	small [2]	11:11	starting [1]	20.15
remaining [2] 27:6	25:1	right [12]	4:8	14:15 32:3	39:9	12:14			20:15
remind [1]	52:16	6:1 9:11 15:12 20:22	11:6 20:25	39:12 39:16		smaller [1]	36:2	state [17] 2:5 2:13	2:2 5:18
reminds [1]	41:4	35:11 42:8	44:11	services [2]	2:2	smiles [1]	27:16	6:8 6:25	9:2
replies [1]	5:14	50:2 50:4		23:1		Smyrna [9]	2:18	9:5 12:2	18:4
		rise [1] 5:11		serving [3]	14:23	20:2 21:9	29:24	26:18 35:3	36:3
report [1] REPORTED [3	54:6	road [1] 33:7		14:25 15:8 set [3] 4:5	4:6	30:5 30:5 43:3 49:5	30:14	44:14 45:1 54:2	51:22
	r]	Robert [2]	2:13	set [3] 4:5 35:9	4:0	solid [3] 48:16	48:17	54:2 State's [1]	5:16
Reporter [5]	1:17	2:19		seven [3]	25:1	49:1		statewide [1]	5:16 32:4
50:11 50:14	54:4	room [2] 4:10	48:8	33:17 33:18	20.1	Solutions [1]	32:4	stationeries [1]	
54:12		RPR [2] 1:17	54:4	seven-digit [22	14:25	someone [1]	49:11	stationery [1]	
Reporting [1]	2:10	rules [1] 25:11		12:19 13:7	13:14	somewhat [2]	40:25		12:21
represent [4]	16:2	Fun [2] 42:18	42:20	14:5 15:9	16:9	41:1		stay [4] 8:21 18:23 47:24	12:19
26:21 38:25	47:8	running [1]	39:14	16:25 18:15 23:7 25:1	18:24 26:7	soon [1] 36:4		steady [1]	30:25
representation	1 [3] 21:6	rural [2] 22:1	22:11	30:15 34:7	34:7	SOTTY [4] 14:14	22:6	stenographic [
representative				39:7 40:21	41:2	27:4 29:2		54:8	
2:13 3:5	15:18	S-		42:6 43:16	48:9	sorts [1] 19:17		stenographica	lly [1]
17:4 17:24	24:10	S [2] 2:1	4:1	several [4] 20:6 26:16	19:25 35:3	south [2] 45:1	1:15	54:6	
36:15 38:18	46:9	sad [3] 19:11	19:16	share [1] 27:20	55.5	Southeast [4]	3:3	still [2] 35:16	39:10
47:8 47:23	52:22	52:14		sharing [1]	27:22	42:24 43:4	43:11	stinks [3]	33:8
representative	S [8] 21:7	Sandy [1]	2:10	Sharon [3]	1:17	southern [1]	9:14	34:9 34:11	
26:17 30:7	30:8	Sanford [2]	32:18	54:4 54:12	1.17	southwestern		story [2] 19:11	19:16
30:9 46:8		32:18		sheet [2] 4:9	9:9	22:18		straight [1]	52:23
represented [3]	21:10	satisfied [1]	15:1	short-term [1]	28:3	spattering [1]	9:22	street [3] 11:23 40:24	2:7
26:13 29:25		save [1] 22:6		show [1] 18:1		speak [11]	5:8	5 5 V 8 S	26:9
representing [4		says [2] 21:19	27:16	Shreve [1]	5:16	5:9 6:21	16:24	strong [3] 48:25 49:18	20:9
17:24 40:17 43:4	41:17	Scarlett [4]	2:16	Shumard [1]	2:3	21:2 31:11	40:13	students [1]	40:4
	4.10	20:4 24:4	24:8	side [1] 50:7	2.5	47:6 47:22 51:6	50:23	subscribers [1]	
represents [5] 5:16 5:18	4:18 19:3	scenarios [1] schedule [1]	7:11 28:9	signed [3]	5:8	speaker [1]	47:4	subscribers [1] such [4] 45:2	51:24
19:23	1910	scheduled [1]	46:23	6:19 50:3	0.0	speakers [2]	17:22	51:24 52:1	07.21
request [3]	1:5	school [7]		significant [3]	10:24	46:23	17.22	suggestion [1]	50:15
10:1 37:14		9:24 11:12	2:20 33:7	11:2 22:12		speaks [1]	30:24	suit [1] 6:14	Long Ba
requesting [1]	7:21	38:16 38:17	38:23	signing [1]	7:5	special [4]	19:21	Suite [1] 2:7	
requests [1]	18:9	schools [4]	22:25	simple [3]	16:4	22:24 24:22	24:24	SunTrust [1]	41:17
require [1]	13:17	33:2 33:4	39:13	24:13 25:4	16.10	specialist [1]	33:25	support [16]	21:21
requires [1]	22:22	season [1]	41:8	simplicity [2] 16:25	16:10	speech [1]	24:12	22:23 25:2	26:3
reserve [1]	25:25	seat [1] 22:14		simplified [2]	30:17	spent [1]	52:9	30:19 39:6 40:3 40:20	39:24 41:1
resident [5]	9:1	second [3]	16:4	31:4	50.17	split [3] 38:3	38:4	41:24 42:5	42:7
9:4 11:21 41:19	36:17	39:6 51:7	20.10	simply [3]	45:22	43:9	24.0	42:21 44:1	51:4
residential [1]	7.10	See [6] 23:24 41:2 42:9	29:19 52:10	48:19 49:22		splitting [1]	34:9	supported [1]	51:6
residents [6]	7:10	52:14	52.10	single [6]	7:22	spoke [3] 44:20 47:21	39:8	supports [1]	26:10
9:18 9:22	10:11	seeing [2]	15:16	21:21 23:6	40:21	spoken [1]	39:2	supposed [3]	16:17
10:13 28:6		38:1		41:25 42:5	10.10	spot [1] 23:22	37.4	32:9 33:15	
resides [1]	22:14	self-indulgend	æ [1]	singular [1]	18:10	St [7] 9:2	9:11	surrounding [1]]
resolution [3]	7:19	12:8		sister [2]	14:25	9:13 9:21	10:4	27:20	

NARUP, VOUVAKIS & ASSOCIATES

CondenseItTM

survey - zone

								AREA	CODE
survey [2]	10:11	thanks [1]	11:16	Travis [12]	2:15	urge [2] 16:23	37:11	29:24 31:21	36:8
12:14		that'll [2]	20:15	20:3 21:10	21:12	USA [3] 51:8	51:11	38:14 40:9	41:12
swear [6]	5:7	21:1		21:12 22:3 23:16 24:1	22:6 42:8	51:12		42:24 43:19 46:22	46:19
5:10 5:12 47:18 48:1	47:15	thereby [1]	22:15	42:12 51:6	72.0	used [1] 23:25		welcome [2]	17:19
AT ME DE LA COMPANY PERSONNAL	47:20	therefore [3]	11:23	tremendously	m	user[1] 34:2		37:23	17.19
swore [1]		12:7 13:18	Webson in Sec.	18:25	1-1	users [1] 32:23		west [2] 2:7	22:17
sworn [1]	47:22	Thereupon [1]	53:3	tried [1] 33:14		using [2]	13:17	western [2]	22:11
systems [1]	13:6	they've [2]	25:15	true [2] 42:19	54:7	13:24		22:15	22.11
	_	42:17		truly [1] 6:3		usually [1]	4:11	whole [3]	5:13
-T-		thinking [4] 20:20 21:2	16:8 23:21	trustworthy [1	1 47.19	utility [1]	12:5	11:4 48:2	
takes [1] 9:12		third [2] 27:5	23.21	truth [6] 5:12	5:13			wilderness [1]	49:25
taking [1]	52:5	thirds [1]	27:6	5:13 48:1	48:2	-V-		willing [1]	28:21
Tallahassee [3]] 2:4	thoroughly [1]		48:2		various [2]	8:9	win-win [1]	18:17
2:8 45:2		thought [2]	16:11	try [12] 17:15	17:20	51:21		wished [2]	10:13
tariff [1]	15:7	51:15	10.11	17:21 17:22 35:22 39:11	20:14 41:9	VCOG ^[7]	2:19	10:15	
teacher [1]	33:5	three [3] 17:17	33:6	45:12 46:1	41:9	2:20 28:15 30:13 36:14	28:16	wishes [1]	50:4
team [1] 51:24		45:12	55.0	46:4	10.2		44:1	within [6]	18:21
technical [1]	5:19	through [4]	6:13	trying [4]	22:6	verify [1]	35:12	18:21 34:11	35:12
technically [1]		6:21 34:2	40:4	40:3 45:18	45:24	vice [4] 2:15 21:13 41:16	21:11	42:14 48:17	22.5
technicians [1]		throughout [5]	23:7	Tuesday [1]	29:7	vital [1] 22:25		without [1]	33:5
technology [3]	13:4	26:13 34:4	40:11	turf [1] 17:18		voice [1]	49:24	witness [2]	7:3
18:21 50:8		51:22		turn [1] 16:18		volunteer [1]	49.24 51:3	wonder [1]	17:10
telecast [1]	29:10	thrown [1]	35:19	turned [1]	32:12	Volusia [53]	2:13	wondering [1]	45:3
Telecom [2]	3:6	tie [3] 48:25 49:8	49:1	two [8] 7:8	8:18	2:14 2:19	2:13	wondering [1] word [2] 4:23	43:3
telecommunic	nation		40.10	12:23 16:1	27:6	3:3 3:5	7:22	words [2]	
		ties [3] 48:20 49:17	49:12	31:14 40:13	50:6	8:20 8:22	14:24	36:7	8:21
telecommunic		times [2]	32:6	type [1] 51:21		17:19 18:10	19:9	worked [1]	49:7
[3] 2:12			52.0			19:15 19:22 21:22 23:3	20:11 27:1	works [3]	13:9
35:13		tips [1] 17:15		<u>-U-</u>		27:2 27:17	28:13	15:12 36:1	15.5
telephone [10]		today [14]	5:8	unable [1]	21:15	30:13 33:10	36:8	world [2]	11:11
12:9 12:23	13:17	11:20 13:6	15:2	unanimous [2]	10:9	36:10 36:19	36:21	30:16	
21:22 27:18 32:23 42:3	27:25 43:9	16:24 21:10	26:22	42:21		37:6 37:14 38:14 38:17	37:24 40:19	World's [1]	22:24
ten-digit [1]	34:6	30:6 31:24 40:21 41:17	35:15 43:2	unanimously	[1]	40:22 42:1	43:4	worn [1] 20:6	
tendering [2]	8:11	47:14	43.2	7:20		43:8 43:12	43:13	worried [1]	6:5
38:11	0.11	together [5]	26:5	under [2] 35:16	32:22	44:2 44:6	44:8	WOITY [1]	32:16
term [1] 13:23		36:23 37:9	37:10	understand [7]	6.12	44:17 47:9 48:15 48:18	48:14 48:21	worst [1]	12:21
terms [2]	16:23	44:7		12:6 26:3	27:17	49:9 49:13	48:21 49:20	worth [1]	50:7
36:5	-0120	toll [1] 15:10		31:8 33:13	39:5	54:3	19.20	writing [2]	16:1
territories [2]	35:4	tomorrow [5]	18:4	unfortunately	[2]	Volusia/Flag	lerm	16:6	
35:8		38:24 47:2	47:4	23:24 25:11		26:4	Contra Fig.		
Terry [2]	1:10	52:7	20.10	unification [1]	37:11	vote [2] 12:18	29:7	-Y-	
6:1		tomorrow's [2] 52:18	30:10	unified [4]	18:14	voted [1]	31:14	year [1] 41:11	
testimony [2]	26:22	tonight [1]	32:10	21:23 22:8	51:24	votes [1]	45:12	years [5]	16:21
37:16	6.15	too [5] 25:2	45:9	uniform [1]	18:12			27:2 45:11	50:19
thank [50] 10:21 11:6	6:17 11:7	50:8 52:7	52:12	unify [1]	44:17	-W-		51:23	
11:9 14:9	15:15	top [2] 18:11	18:12	unifying [2]	37:8	wait [1] 25:24		yesterday [2]	30:7
15:19 17:2	17:3	total [2] 21:20	44:5	44:5		walk-through		39:9	
17:13 19:7	19:10	totally [1]	19:8	unincorporate	ed [1]	4:21	[1]	yet [3] 16:7	21:23
21:4 24:1 24:6 26:8	24:2 26:11	tougher[1]	17:10	47:10 unite [2] 27:11	40.4	wants [1]	16:19	22:8	4.0
28:22 28:24	29:22	tourist [2]	40:23	unprecedente	42:4	Ward [1]	19:22	you-all [2] 48:12	4:9
31:10 31:11	31:12	41:8		51:23	սլո	waste [3]	48:16	Yvonne [3]	2:16
31:13 31:19	35:1	towards [2]	20:17	up [26] 4:24	5:9	48:17 49:1		20:3 24:8	2.10
36:6 37:23	37:25	20:19		6:20 6:25	8:10	ways [2] 15:12	18:23		
38:11 38:12 41:3 42:23	40:8 43:1	town [1] 21:15		9:22 14:1	14:6	web [2] 23:22	29:9	-Z-	
43:17 43:18	43:21	trade [1] 49:3		20:20 21:7	23:12	weekly [1]	41:21		24-9
46:18 47:7	48:4	transcript [1]	54:7	24:5 29:23	33:9	Weiss [20]	2:13	zone [4] 21:13 30:4 49:3	24:8
49:23 50:1	51:13	transitions [1]		33:18 34:20 35:9 37:20	34:24 38:22	6:7 17:5	17:13	1 30.7 49.3	
51:15 51:16	52:21	transposed [1]		45:5 45:13	48:12	19:8 21:5	24:4		
53:1		L		50:3 50:5	52:11	24:6 25:3	26:12		

NARUP, VOUVAKIS & ASSOCIATES