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February 23, 2000

ORIGINAL

RECORDS AND
REPORTING

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RECEIVED-FPSC

Blanca Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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Dear Ms. Bayo:

On February 11, 2000, on behalf of Indiantown Company, Inc., I filed revised tariff sheets for both the water and wastewater tariffs. The reason for the filing is to insure that payments to reconnect service for non-payment are made in the business office and not in the field or at homes of company personnel. Staff has determined, however, that the revisions to the tariffs conflict with a provision in each tariff that allows for payment of a "Premises Visit Fee" in lieu of disconnection. Staff is correct. So, in order to remove the conflict and achieve the goal of the company to have payments made only at the business office, the company will remove the "Premise Visit Fee" from its tariffs.

Recently, the company has discovered that more and more people are going to the homes of business office personnel and insisting that they accept money to get service reconnected immediately. The company wants to eliminate this practice, since the company believes it is not good business to have company personnel given money (mostly cash) outside of business hours and off business premises. The same is true for field personnel who are not equipped to account for and safeguard cash. Finally, the company notes that some customers have slipped into the practice of not paying their bills until turn off is imminent, and the current tariff encourages customers to do so by making it easy for them to simply give a company representative the amount due plus \$10 at the customer's home, instead of having to go to the trouble of being without service for a period of time and then having to go to the business office to pay the amount due plus \$15 for reconnection. The company believes that the end result of this tariff filing, along with the changes submitted on February 11, 2000, will cause more customers to make prompt payment than under the present system.

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- RRR _____
- SEC 1
- WAW 1
- OTH _____

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FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

Enclosed please find the original and two copies of the following tariff sheets:

Water Tariff

First Revised Sheet No. 19.5

Wastewater Tariff

First Revised Sheet No. 19.5

We hope this tariff filing, when combined with the previous filing of February 11, 2000, will remove any conflicts in the tariffs and permit the Staff to proceed with its tariff approval process.

Sincerely,

A handwritten signature in black ink, appearing to read "David B. Erwin". The signature is fluid and cursive, with a prominent initial "D" and "E".

David B. Erwin

DBE:jm

cc: Jeff Leslie
Patricia Christensen

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at a previously served location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION - This charge would be levied prior to reconnection of an existing customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

Schedule of Miscellaneous Service Charges

Initial Connection Fee.....	\$15.00
Normal Reconnection Fee.....	\$15.00
Violation Reconnection Fee.....	\$15.00

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EFFECTIVE DATE -

Robert M. Post, Jr.
President

WASTEWATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at a previously served location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION - This charge would be levied prior to reconnection of an existing customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

Schedule of Miscellaneous Service Charges

Initial Connection Fee.....	\$15.00
Normal Reconnection Fee.....	\$15.00
Violation Reconnection Fee.....	Actual Cost [1]

[1] Actual Cost is equal to the total cost incurred for services.

EFFECTIVE DATE -

Robert M. Post, Jr.
President

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