

March 1, 2000

ORIGINAL
RECORDS AND REPORTING
MAR -1 PM 3:52
RECEIVED-FPSC

BY HAND DELIVERY

Ms. Blanca S. Bayó, Director
Division of Records and Reporting
The Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 991460-TP - Investigation and determination of appropriate method of refund for overcharges by MCI WorldCom Network Service, Inc. on dial around calls.

Dear Ms. Bayó,

Enclosed for filing in the above-referenced docket are the original and 15 copies of the Refund Report for March 1, 2000, pursuant to Order No. PSC-99-2359-FOF-TI and Rule 25-4.114(7), Florida Administrative Code.

Please acknowledge receipt of these documents by stamping the extra copy of this letter "filed" and returning the same to me.

Thank you for your assistance in this matter.

Sincerely,

Donna Canzano McNulty
Donna Canzano McNulty

Enclosures

AEA
APP
CAF
CMU
CTR
EAG
LEG
MAS
OFC
RFR
SEC
WAW
OTH

RECEIVED & FILED

ma
FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

02766 MAR-18

FPSC-RECORDS/REPORTING

**REFUND REPORT
MCI WORLDCOM, INC.
DOCKET NO. 991460-TI
FOR MARCH 1, 2000**

1. The amount of money to be refunded and how that amount was calculated.

The total refund consists of the credit amount of \$7561.54 plus \$510.67 in interest for a total refund of \$8,072.21. The calculations were derived by using the figures provided by the Florida Public Service Commission Staff in this docket, multiplying each call record's refund amount by the monthly interest factor matching the call date, and compounding the resulting amount with the remaining months of monthly interest factors.

The number of calls for which refunds were provided are greater than originally calculated. MCI WorldCom's internal auditing group discovered an error during the internal approval phase of this project. Specifically, a process error in a sort step of the Sprint 10-10-220 adjustment recovery jobs resulted in eligible call records being incorrectly excluded from the recovery effort. MCI WorldCom corrected the sort step error and reran the entire process, creating new datasets, which were subsequently approved by the internal audit group.

The additional calls and the appropriate interest calculations are shown on Attachment 1. The total amount of the refund is shown on Attachment 2. Please note that \$4.44 of "overinterest" is due to rounding.

2. The amount of money actually refunded.

MCI WorldCom transmitted the refunds to Sprint on February 11, 2000. Sprint is expected to process the 10-10-220 recovery within 24-48 hours of receipt, with valid refund records posting to customer accounts within 2-3 business days. Actual billing of the 10-10-220 refunds could take an additional month after posting due to scheduled billing cycle dates.

3. The amount of any unclaimed refunds.

Not available at this time.

4. The status of any unclaimed amounts.

Not available at this time.

DOCUMENT NUMBER-DATE

02766 MAR-18

FPSC-RECORDS/REPORTING

ATTACHMENT 1

**DIFFERENCE
 DOCKET NO. 991460-T1
 MCI WORLDCOM NETWORK SERVICES, INC.
 INTEREST CALCULATIONS OF REFUNDS

MONTH	AVERAGE MTHLY INTEREST RATE	MTHLY INTEREST FACTOR	MONTHLY OVERCHARGES	MTHLY OVERCHRG INTEREST	MTHLY OVERCHARGE PRINCIPAL & INTEREST	BAL FORWARD PLUS INTEREST	REFUND BALANCE	MTHLY REFUND
SEP98	5.37%	0.45%	\$164.77	\$0.74	\$165.51	\$0.00	\$165.51	
OCT98	5.16%	0.43%	\$576.30	\$2.48	\$578.78	\$166.22	\$745.00	
NOV98	5.30%	0.44%	\$1,448.78	\$6.38	\$1,455.16	\$748.28	\$2,203.44	
DEC98	5.20%	0.43%	\$1,235.80	\$5.31	\$1,241.11	\$2,212.92	\$3,454.03	
JAN99	4.86%	0.40%	\$949.89	\$3.81	\$953.69	\$3,467.85	\$4,421.54	
FEB99	4.83%	0.40%	\$0.00	\$0.00	\$0.00	\$4,439.23	\$4,439.23	
MAR99	4.87%	0.41%	\$0.00	\$0.00	\$0.00	\$4,457.43	\$4,457.43	
APR99	4.84%	0.40%	\$0.00	\$0.00	\$0.00	\$4,475.26	\$4,475.26	
MAY99	4.83%	0.40%	\$0.00	\$0.00	\$0.00	\$4,493.16	\$4,493.16	
JUN99	4.95%	0.41%	\$0.00	\$0.00	\$0.00	\$4,511.58	\$4,511.58	
JUL99	5.08%	0.42%	\$0.00	\$0.00	\$0.00	\$4,530.53	\$4,530.53	
AUG99	5.21%	0.43%	\$0.00	\$0.00	\$0.00	\$4,550.01	\$4,550.01	
SEP99	5.31%	0.44%	\$0.00	\$0.00	\$0.00	\$4,570.03	\$4,570.03	
OCT99	5.31%	0.44%	\$0.00	\$0.00	\$0.00	\$4,590.14	\$4,590.14	
NOV99	5.31%	0.44%	\$0.00	\$0.00	\$0.00	\$4,609.43	\$4,609.43	
DEC99	5.31%	0.44%	\$0.00	\$0.00	\$0.00	\$4,629.71	\$4,629.71	
JAN00	5.31%	0.44%	\$0.00	\$0.00	\$0.00	\$4,650.08	\$3,093.24	\$1,556.84
FEB00	5.31%	0.44%	\$0.00	\$0.00	\$0.00	\$3,106.85	\$1,550.01	\$1,556.84
MAR00	5.31%	0.44%	\$0.00	\$0.00	\$0.00	\$1,556.83	\$0.00	\$1,556.84
TOTAL			OVERCHARGES	\$4,375.54				
						TOTAL	INTEREST	\$294.98
						TOTAL	OVERCHARGE	<u>\$4,375.54</u>
							TOTAL REFUND	\$4,670.52

ATTACHMENT 2

**INCREASED AMT
 DOCKET NO. 991460-T1
 MCI WORLDCOM NETWORK SERVICES, INC.
 INTEREST CALCULATIONS OF REFUNDS

MONTH	AVERAGE MTHLY INTEREST RATE	MTHLY INTEREST FACTOR	MONTHLY OVERCHARGES	MTHLY OVERCHRG INTEREST	MTHLY OVERCHARGE PRINCIPAL & INTEREST	BAL FORWARD PLUS INTEREST	REFUND BALANCE	MTHLY REFUND
SEP98	5.37%	0.45%	\$255.72	\$1.15	\$256.87	\$0.00	\$256.87	
OCT98	5.16%	0.43%	\$919.96	\$3.96	\$923.92	\$257.98	\$1,187.10	
NOV98	5.30%	0.44%	\$2,103.43	\$9.26	\$2,112.69	\$1,187.10	\$3,299.79	
DEC98	5.20%	0.43%	\$2,236.15	\$9.62	\$2,245.77	\$3,313.98	\$5,559.75	
JAN99	4.86%	0.40%	\$1,990.92	\$7.96	\$1,998.88	\$5,581.99	\$7,580.87	
FEB99	4.83%	0.40%	\$0.00	\$0.00	\$0.00	\$7,611.19	\$7,611.19	
MAR99	4.87%	0.41%	\$39.12	\$0.16	\$39.28	\$7,624.40	\$7,681.68	
APR99	4.84%	0.40%	\$16.24	\$0.07	\$16.31	\$7,712.41	\$7,728.72	
MAY99	4.83%	0.40%		\$0.00	\$0.00	\$7,759.64	\$7,759.64	
JUN99	4.95%	0.41%		\$0.00	\$0.00	\$7,791.46	\$7,791.46	
JUL99	5.08%	0.42%		\$0.00	\$0.00	\$7,824.18	\$7,824.18	
AUG99	5.21%	0.43%		\$0.00	\$0.00	\$7,857.82	\$7,857.82	
SEP99	5.31%	0.44%		\$0.00	\$0.00	\$7,892.39	\$7,892.39	
OCT99	5.31%	0.44%		\$0.00	\$0.00	\$7,927.12	\$7,927.12	
NOV99	5.31%	0.44%		\$0.00	\$0.00	\$7,962.00	\$7,962.00	
DEC99	5.31%	0.44%		\$0.00	\$0.00	\$7,997.03	\$7,997.03	
JAN00	5.31%	0.44%		\$0.00	\$0.00	\$8,032.22	\$5,343.05	\$2,689.17
FEB00	5.31%	0.44%		\$0.00	\$0.00	\$5,366.56	\$2,677.39	\$2,689.17
MAR00	5.31%	0.44%		\$0.00	\$0.00	\$2,689.17	\$0.00	\$2,689.17
TOTAL		OVERCHARGES	\$7,561.54			TOTAL TOTAL	INTEREST OVERCHARGE	\$510.67 <u>\$7,561.54</u>
							TOTAL REFUND	\$8,072.21