STATE OF FLORIDA

ORIGINAL

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DIVISION OF WATER & WASTEWATER DANIEL M. HOPPE, DIRECTOR (850) 413-6900

Public Service Commission

April 20, 2000

Mr. Joseph G. Hodakowski, C.P.A. Grayrock Professional Building 99 Grayrock Road Clinton, N.J. 08809

Re: Docket No. 991627-WU, Application of Park Water Company, Inc. to Increase Water Rates in Polk County

Dear Mr. Hodakowski:

We have received your letter dated April 12, 2000, requesting an extension of time to file Park Water's minimum filing requirement deficiencies for the above rate case. In your letter, you requested a new filing deadline of April 30, 2000. Your request is hereby approved.

Your petition will be deemed filed on the date that the Division of Records and Reporting receives the deficiencies. To minimize any further regulatory lag, we request that you file the above no later than April 30, 2000. Because of the difficulty in scheduling hearing dates, it is not anticipated that any additional extensions of this filing date will be granted.

Sincerely,

Daniel M. Hoppe

Dan Horane

Director

Division of Water and Wastewater (Willis, Rendell, Casey, Golden, C. Williams, Rieger)

DH:rc

Chairman Garcia

VJAVV

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

Division of Legal Services (Gervasi, VanLeuven)

Mr. Anthony Staiano, President, Park Water Company

Division of Records and Reporting

STATE OF FLORIDA

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DIVISION OF WATER & WASTEWATER DANIEL M. HOPPE, DIRECTOR (850) 413-6900

Public Service Commission

April 25, 2000



Mr. Anthony Staiano, President Park Water Company 25 First Avenue North Lake Wales, Florida 33853

Re: Docket No. 991627-WU - Application of Park Water Company, Inc. For an Increase in Water Rates and Charges in Polk County

Dear Mr. Staiano:

Please be advised that the information to correct the minimum filing requirements filed on April 19, 2000 have been found to be complete as filed. The official date of filing for the above case is hereby established as April 19, 2000.

Sincerely,

Daniel M. Hoppe

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Director

DMH/rc

cc: Division of Records and Reporting

Division of Water and Wastewater (Willis, Rendell, Crouch, Casey, Bethea, Golden,

Rieger, C. Williams)

Division of Legal Services (VanLeuven, Gervasi)

Jack Shreve, Office of Public Counsel

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DIVISION OF WATER & WASTEWATER DANIEL M. HOPPE, DIRECTOR (850) 413-6900

Public Service Commission

April 25, 2000

Mr. Wayne Davis, Director Lake Wales Community Center 315 North Walker Street Lake Wales, Florida 33853 DO APR 25 PM 4: 20
RECEIVED - FPSC

Re: Docket No. 991627-WU, Application for an Increase in Water Rates by Park Water Company in Polk County

Dear Mr. Davis:

This letter is to follow-up our phone conversation and confirm our reservation at the Lake Wales Community Center for customer meetings regarding the above application for a rate increase. As I mentioned, we will need the center from 2:00pm to 10:00pm. We are planning to hold afternoon meetings from 2:00pm to 4:00pm, followed-up by a general customer meeting beginning at 6:00pm. We may finish the general customer meeting before 10:00pm depending on the number of attendees and the number of comments received.

Please set-up the room for 200 people. I am attaching a layout which we normally use for these public meetings. If you have any questions, please feel free to contact me. Thank You.

Sincerely,

Robert J. Casey

Professional Accountant Specialist

RJC Enclosure

cc: Division of Water and Wastewater (Willis, Rendell, Crouch, Ted Davis, Golden, Rieger, C.

Williams)

Division of Legal Services (VanLeuven)

Division of Records and Reporting (991627-WU)

SOP 2002

Customer Meetings for Proposed Agency Action Cases

PAGE 2

cannot be accomplished in an informal setting with staff intermixed with or in immediate proximity to the audience. Therefore, every effort should be made to secure a location that is similar to our own hearing rooms. Churches, Temples, Synagogues, etc., are not appropriate locations and should not be selected unless specifically approved by the bureau chief. A location should be found using the following criteria:

a. Size

Large enough to hold 30% of the customer base up to a maximum of 1000 people.

b. Seating

If at all possible, staff should be seated at an elevated platform in front of the audience. A raised bench such as we have at the Commission is best. A table may only be used if the front and sides are covered with a modesty skirt. Folding tables with an open front are appropriate only when using a modesty skirt.

A separate podium or table to one side of and facing the staff bench (away from the audience) is required for customers. A second table or bench on the opposite side of the staff bench from the customer podium is for the court reporter (if required).

The meeting set up should appear as shown below:

