04/26/00

Ms. Blanca Bayo Director, Division of Records and Reporting State of Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Docket Number-000231-TX - Ernest Communications, Inc.

Ms. Bayo,

I am writing to address a notice that our company received dated 4/10/00 by the State of Florida Public Service Commission that gives us 21 days to respond to the allegations raised in the above-referenced Docket Number.

In conversations and communications with your Staff Counsel, Tim Vaccaro, I raised several issues that I believe exempts our company from having to follow through with the Show Cause proceedings, or pay a fine (copy attached). However, in order to avoid any further unnecessary time and expense for either of our staffs, Ernest Communications, Inc. would like to offer a settlement of \$4,000.00 to put this unfortunate incident to rest. I would also like to once again offer you assurance that this single incident was the result of an isolated employee problem that has been rectified. Furthermore, you can be certain that ECI is fully aware of its responsibilities and obligations as a corporate citizen of the State of Florida, and intends to fully adhere to those requirements.

Thanks for your time and attention to this matter, and please feel free to contact me if you have any questions, or need further information.

TO T

Sincerely

Paul Masters President

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