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March 27, 2000

Patricia Christensen Division of Legal Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Docket No. 991377-TL.

Dear Ms. Christensen:

I am writing you to confirm that Sprint-Florida, Incorporated (Sprint) recognizes that the Florida Public Service Commission staff has opened an investigation into certain aspects of Sprint's service. As Sprint understands it, the action is being taken in response to quarterly reports that Sprint has filed in the past.

Sprint recognizes that the reports submitted by Sprint indicate that certain aspects of Sprint's service, while meeting the FPSC standards in most categories, have, at times, not met certain categories of the requirements of the Commission's rules in some months over the period January 1, 1998 through December 31, 1999. Specifically, Sprint understands and acknowledges that the Commission intends to inquire into and consider the propriety of taking action regarding Sprint's service with respect to Rules 25-4.066; 25-4.070(3)(a) & (b); 25-4.073 and 25-4.0770, Florida Administrative Code. At this time Sprint also understands and acknowledges that the Commission intends to inquire into and consider the propriety of taking action regarding Sprint's service for the period January 1, 1998 through December 31, 1999. Sprint further understands and acknowledges that this matter has been set for an administrative hearing on Sprint's level of compliance with the above rules within the stated time frame.

Under these circumstances, Sprint acknowledges that the Florida Public Service Commission possesses the authority to investigate this matter and render an order taking action(s) pursuant to its statutory authority, including the monetary penalties provided for in Section 364.285, Florida Statutes. Sprint will not contest any Commission action within the scope of these provisions on the basis that failure to issue an Order to Show Cause or some similar document would deprive Sprint of due process or fail to provide adequate notice of any action that the Commission might take against Sprint with respect to the aforementioned service measures for the period January 1, 1998 through December 31, 1999.

Sprint fully reserves its rights to contest the correctness of any factual or legal conclusion that the Commission might reach in applying the law to any evidence entered into the record of this Docket. Sprint further understands that the Commission will be considering in Docket No. 991376-TL whether to extend the relevant time frame back to January 1, 1996. Sprint reserves all rights that it has at this time regarding such possible Commission action.

Sprint's acknowledgement of the Commission's jurisdiction in no way constitutes a waiver of Sprint's rights in any other respect, including, but not limited to, the propriety of the application of the provisions of Chapter 364 and the Commission's Rules to Sprint in this matter.

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Please call me if you have any questions about this letter or Sprint's acknowledgement of the Commission's jurisdiction in the Docket.

Sincerely,

Charles J. Rehwinkel

cc: Charles J. Beck, Office of the Public Counsel