Nowalsky, Bronston & Gothard

A Professional Limited Liability Company Attorneys at Law

Leon L. Nowalsky Benjamin W. Bronston Edward P. Gothard 3500 N. Causeway Boulevard Suite 1442 Metairie, Louisiana 70002

Telephone: (504) 832-1984 Facsimile: (504) 831-0892 Monica R. Borne EllenAnn G. Sands



May 3, 2000

Via Overnight Delivery

Ms. Brenda Hawkins
Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, FL 32399-0850

000559-71

RE: Enhanced Communications Group, L.L.C.

Dear Ms. Hawkins:

Enclosed please find an original and six (6) copies of Application Form for authority to provide interexchange telecommunications service within the State of Florida, submitted on behalf of Enhanced Communications Group, L.L.C. The requisite \$250.00 filing fee is also enclosed.

Please acknowledge receipt of this filing by returning a date stamped copy of this letter in the self-addressed envelope provided.

Thank you for your assistance. Please call with any questions.

NO NAY -5 AM

Sincerely

Monica R. Borne

Enclosure

cc: Tracey Passmore, ECG (cover only)

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward a copy of check to RAR with proof of deposit.

Initialis of person who forwarded elseck:

DOGUMENT NUMBER-DATE

05673 HAY-58

FPSC-RECORDS/REPORTING

** FLORIDA PUBLIC SERVICE COMMISSION **

DIVISION OF COMMUNICATIONS BUREAU OF SERVICE EVALUATION

000559-JI

APPLICATION FORM

for

<u>AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE</u> <u>WITHIN THE STATE OF FLORIDA</u>

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission Division of Communications Bureau of Service Evaluation 2540 Shumard Oak Blvd. Gunter Building Tallahassee, Florida 32399-0850 (904) 413-6600

E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission Division of Administration 2540 Shumard Oak Blvd. Gunter Building Tallahassee, Florida 3239g-0850 (904) 413-6251

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

DOCUMENT NUMBER-DATE

05673 MAY-58

- 1. Select what type of business your company will be conducting (check all that apply):
 - () Facilities based carrier company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
 - () Operator service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
 - () Reseller company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
 - (x) Switchless Rebiller company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
 - () Multi-Location Discount Aggreqator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
 - () Prepaid Debit Card Provider any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2.	This is an app	lication for (check one)):	
	() Approcompa () Appro	nal Authority (New conval of Transfer (To a any). To any of Assignment of a uncertificated compared to a for transfer of conval for transfer of convaling the convaling transfer of convergence of convergen	nother cert existing cony).	ertificate
		cated company).		
3.	venture or sole	oration, partnership, co e proprietorship: nced Communications		
4.	(fictitious nam	which the applicant will ne, etc.): as 3 above.	do busines	S
5.	office box, city	ess (including street narry, state and zip code). S.E. Washington Blvdesville, OK 74006		-
6.		s (including street nam y, state and zip code):	e & numbe	er, post
7.	() Gener	_	() () () ity compan	Corporation Foreign Partnership Limited partnership
8.		an individual or. partne e and address of sole p		
	(a)	Provide proof of conlimited partnership s FS), if applicable.	-	-
	(b)	Indicate if the individual partners have previous	-	

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
- (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.
- 9. If incorporated, please give:
 - (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida. Exhibit A. Corporate charter number: M9900000425
 - (b) Name and address of the company's Florida registered agent.

NRAI Services, Inc. 526 E. Park Avenue Tallahassee, FL 32301

(c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number:

- (d) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
 - (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. **No.**
 - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. No.

FORM PSC/CMU 31 (11/95)

- 10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):
 - (a) The application;

Monica R. Borne, Attorney 3500 N. Causeway Blvd., Suite 1442 Metairie, LA 70002

Ph. (504) 832-1984; Fx. (504) 831-0892

(b) Official point of contact for the ongoing operations of the company;

Bruce "Bo" Summers, Manager/Member 2232 S.E. Washington Blvd., Suite 202 Bartlesville, OK 74006 Ph. (918) 333-8833; Fx. (918) 333-8834

(c) Tariff;

Monica R. Borne, Attorney 3500 N. Causeway Blvd., Suite 1442 Metairie, LA 70002 Ph. (504) 832-1984; Fx. (504) 831-0892

(d) Complaints/Inquiries from customers;

Jeff Holley, Member 2232 S.E. Washington Blvd., Suite 202 Bartlesville, OK 74006 Ph. (918) 333-8833; Fx. (918) 333-8834

- 11. List the states in which the applicant:
 - (a) Has operated as an interexchange carrier.

See Exhibit B.

(b) Has applications pending to be certificated as an interexchange carrier.

See Exhibit B.

(c) Is certificated to operate as an interexchange carrier.

See Exhibit B.

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None.

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None.

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None.

12.	What services will the applicant after to certificated telephone companies:	o other None.
	() Facilities. () () Billing and Collection. () () Maintenance. () Other:	Operators. Sales.
13.	Do you have a marketing program? Yes.	
14.	 Will your marketing program: (x) Pay commissions? () Offer sales franchises? (x) Offer multi-level sales incentive () Offer other sales incentives? 	es?
15.	Explain any of the offers checked in que whom, what amount, type of franchise, Commissions are paid based of to sales level reached.	
16.	Who will receive the bills. for your ser that apply)?	vice (Check all
	 (x) Residential customers. () PATS providers. () Hotels & motels. () Universities. () Other: (specify)	 (x) Business customers. () PATS station end-users. () Hotel & motel guests. () Univ. dormitory residents.
17.	Please provide the following (if applica	ble):
	(a) Will the name of your companion bill for your services, and if not the billed party contact to ask about the bill (provide name an number) and how is this inform Yes.	nt who will questions and phone
	(b) Name and address of the firm for your service. None. Billing is done	

- 18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.
 - A. Financial capability. Exhibit C.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

- 1. the balance sheet
- 2. income statement
- 3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

- 1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
- 3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation nay include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

	B.	Managerial capability.	Exhibit D.
	C.	Technical capability.	Exhibit E.
19.	compar	submit the proposed tariff under the plans to begin operation. Use to do by Commission Rule 25-24.485 d).	he format
20.		plicant will provide the following services (Check all that apply):	interexchange
		MTS with distance sensitive per Method of access is FG Method of access is FG Method of access is FO Method of access is 800 M	A B D
		MTS with route specific rates Method of access is FG Method of access is FG Method of access is FG Method of access is 800	A B D
	X	MTS with statewide flat rates distance sensitive) Method of access is FG Method of access is FG Method of access is FG Method of access is 800	A B D

FORM psC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

	MTS for pay telephone service providers
	Block-of-time calling plan (Reach out Florida, Ring America, etc.).
<u>X</u>	800 service (Toll free)
	WATS type service (Bulk or volume discount) Method of access is via dedicated facilities Method of access is via switched facilities
	Private Line services (Channel services) (For ex. 1.544 mbs., DS-3, etc.)
<u>X</u>	Travel service Method of access is 950 Method of access is 800
	900 service
	Operator services Available to presubscribed customers Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals. Available to inmates
Service	es included are:
	Station assistance Person to Person assistance Directory assistance Operator verify and interrupt Conference Calling
interexe	oes the end user dial for each at the change carrier services that were checked in s included (above)
***************************************	Other:

21.

22.

** APPLICANT ACKNOWLEDGMENT STATEMENT **

- 1. **REGULATORY ASSESSMENT FEE**: I understand that all telephone companies must pay a regulatory assessment fee in the amount of <a href="https://linear.com/linear.co
- GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one half percent on all intra and interstate business.
- 3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- 4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
- 5. RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requiremeEE5 regarding interexchange service.
- 6. ACCURACY OF APPLICATION: By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL:	Bruch Summers Signature	/0/25/1999 Date
	Bruce Summers	
	Manager/Member	(918) 333-8833
	Title	Telephone No.

FORM PSC/CMU 31 (11/95)

** <u>APPENDIX A</u> **

CERTIFICATE TRANSFER STATEMENT

I, (TYPE NAME)		
(TITLE)	, of (NAME or	COMPANY)
	, and curren	t
holder of certificate number	, have reviewed	I
this application and join in th	ne petitioner's request for a	
transfer of the above-mention	n certificate.	
UTILITY OFFICIAL::	Signature	Date
	Title	Telephone No.

** APPENDIX B **

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (\mathbf{x}) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application. }

UTILITY OFFICIAL::	Buy Summes Signature	10/25/1999 Date
	Bruce Summers	
	Manager/Member Title	(918) 333-8833 Telephone No

** APPENDIX C **

INTRASTATE NETWORK

The Company is a pure reseller and will not own or operate any facilities.

1.	POP: leased.	Addresses where locat	ed, and indicate i	f owned or
		1)	2)	
		3)	4)	
2.		CHES: Address where icate if owned or leased		of switch,
		1)	2)	
		3)	4)	
3.	of facil	SMISSION FACILIT ities (microwave, fiber, d indicate if owned or le	copper, satellite,	e-Pop facilities by type
	1)	POP-to-POP	TYPE	<u>OWNERSHIP</u>
	2)			
4.	exchang original	NATING SERVICE: ges where you are properting service within thirty e date of the certificate	osing to provide y (30) days after t	

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

The Company will utilize the services of only Commission certificated underlying carriers which are in compliance with all EAEA requirements contained in Rule 25.24.471(4)(a).

- 6. **CURRENT FLORIDA INTRASTATE SERVICES**: Applicant has () or has not (x) previously provided intrastate telecommunications in Florida. If the answer is <u>has</u>, fully describe the following:
 - a) What services have been provided and when did these services begin?
 - b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL::	Bruch Symmess Signature	10/25/1999 Date
	Bruce Summers	
	Manager/Member Title	(918) 333-8833 Telephone No.

** APPENDIX D **

FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

All service areas statewide.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

** FLORIDA EAS FOR MAJOR EXCHANGES **

Extended Service Area	with	These Exchanges
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE) :	Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachuar Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.

OCALA:

Belleview, Citra, Dunnellon,

Forest Lady Lake (B21), McIntosh, Oklawaha,

Orange Springs, Salt Springs and

Silver Springs Shores.

DAYTONA BEACH:

New Smyrna Beach.

TAMPA:

Central

None

East North Plant City

Norm

Zephyrhills Palmetto

South West

Clearwater

St. Petersburg, Tampa-West and

Tarpon Springs.

ST. PETERSBURG:

CLEARWATER:

Clearwater.

LAKELAND:

Bartow, Mulberry, Plant City,

Polk City and Winter Haven.

ORLANDO:

Apopka, East Orange, Lake Buena

Vista, Oviedo, Windermere,

Winter Garden,

Winter Park, Montverde, Reedy Creek, and Oviedo-Winter

Springs.

WINTER PARK:

Apopka, East Orange, Lake Buena Vista,

Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs Reedy Creek, Geneva and Montverde.

TITUSYILLE:

Cocoa and Cocoa Beach.

COCOA:

Cocoa Beach, Ean Gallie,

Melbourne and Titusville.

MELBOURNE:

Cocoa, cocoa Beach, Eau Gallie

and Sebastian.

SARASOTA:

Bradenton, Myakka and Venice.

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

FT. MYERS:

Cape Coral, Ft. Myers Beach, North Cape

Coral, North Ft. Myers, Pine Island, Lehigh

Acres and Sanibel-Captiva Islands.

NAPLES:

Marco Island and North Naples.

WEST PALM BEACH:

Boynton Beach and Jupiter.

POMPANO BEACH:

Boca Raton, Coral Springs,

Deerfield Beach and Ft.

Lauderdale.

FT. LAUDERDALE:

Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.

HOLLYWOOD:

Ft. Lauderdale and North Dade.

NORTH DADE:

Hollywood, Miami and Perrine.

MIAMI:

Homestead, North Dade and

Perrine.

** APPENDIX E **

** GLOSSARY **

ACCESS CODE: The term denotes a uniform five or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXCs only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

FORM PSC/CMU 31 (11195)

Required by Commission Rule Nos. 25-24.471, 25-24.4EE' and 25-24.480(2).

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving

specialized common carriers.

Feature Group B: Trunk side connections without equal

digit or code dialing.

Feature Group C: Trunk side connections presently serving

AT&I-C

Feature Group D: Equal trunk access with subscription.

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

INTEREXCHANGE COMPANY: Means any telephone company as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity.

INTRASTATE COMMUNICATIONS: The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE: Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN: An optional service furnished under tariff provisions which recognizes a need of sane subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE: A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER: A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY: Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

POINT OF PRESENCE (POP): Bell-coined term which designates the actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE: Individual line service or party line service.

RESELLER: An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.

ATTACHMENTS:

- A CERTIFICATE TRANSFER STATEMENT
- **B CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**
- C INTRASTATE NETWORK
- D FLORIDA TELEPHONE EXCHANGES and EAS ROUTES
- **E-GLOSSARY**

EXHIBIT A

CERTIFICATE OF AUTHORITY



March 24, 1999

REBECCA J. ANTICO 5922 LAS COLINAS CIRCLE LAKE WORTH, FL 33463



Letter Number: 299A00014435

Qualification documents for ENHANCED COMMUNICATIONS GROUP, L.L.C. were filed on March 18, 1999, and assigned document number M99000000425. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date.

A limited liability company annual report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6051, the Registration and Qualification Section.

Michelle Hodges Document Specialist Division of Corporations

TRANSMITTAL LETTER

To: Registration Section Division of Corporations
SUBJECT: ENHANCED COMMUNICATIONS GROUP, L.L.C. (Name of Limited Liability Company must include suffix)
Dear Sir or Madam:
The enclosed "Application by Foreign Limited Liability Company for Authorization to Transact Business in Florida", "Certificate of Existence", and check are submitted to register the above referenced foreign Limited Liability Company to transact business in Florida~
Please return all correspondence concerning this matter to the following:
REBECCA J. ANTICO
(Name of Person)
R.J. ANTICO, INC.
(Firm/Company)
5922 LAS COLINAS CIRCLE
(Address)
LAKE WORTH, FL 33463
(City/State/Zip)
Should you need to call someone concerning this matter, please call:
REBECCA J. ANTICO at (561) 965-3093
(Name of Person) (Area Code & Daytime Telephone Number)

STREET ADDRESS: Registration Section Division of Corporations 409 E. Gaines St Tallahassee, FL 32399 MAILING ADDRESS
Registration Section
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 608.503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

not

ENHANCED COMMUNICATIONS GROUP, L.L.C. Name of foreign limited liability company must end with the contained in the name at present.) Oklahoma	te wo	ede "limited commenu" or their ab	
Oklahoma		nos munes company of them so	breviation "L.
	3	73–1534556	
urisdiction under the law of which foreign limited liability mpany is organized)	J	(FEI number, if app	plicable)
2/6/98	5 .	2048	
(Date of Organization)	Ŏ	Duration: Year limited liability conxist or "perpetual")	mpany will ce
Not Applicable			
(Date first transacted business in Florida. (Se	# 86C	tions 608.501, 608.502, and 817.1	35, F.S.)
2232 S.E. Washington Blvd., Suite 202, I	art	lesville. OK 74006	
(Street address	of pri	ncinal office)	
(**************************************			
NAME & ADDRESS: TITLE: Bruce Summers 2232 S.E. Washington Blud., 202 MCRM Bartlesville, OK 74006		NAME & ADDRESS:	TITL
		· · · · · · · · · · · · · · · · · · ·	
		· · · · · · · · · · · · · · · · · · ·	

^{9.} Attached is an original certificate of existence, no more than 90 days old, duly authenticated by the Secretary of State or the proper official having custody of records in the state under the law of which it is organized. (A photocopy is not acceptable. If the certificate is in a foreign language, a translation of the certificate under onth of the translator must be submitted.)

AFFIDAVIT OF MEMBERSHIP AND CONTRIBUTIONS OF FOREIGN LIMITED LIABILITY COMPANY

1) the above named limited liability company has at least two members; 2) the total amount of cash contributed by the member(s) is \$_6.00\$	
2) the total amount of cash contributed by the member(s) is \$_6.00	
	0.00
3) if any, the agreed value of property other than cash contributed by member(s) is \$;
4) the total amount of cash and property contributed and anticipated to be contributed by member(s) is (This total includes amounts from 2 and 3 above.)	0.00
Bruce Summers	
Signature of a member or an authorized representative of a member. (In accordance with section 608.408(3), Florida Statutes, the execution of this affidavit constitutes an affirmation under the penalties of perjury that the facts stated herein are true.)	
Bruce Summers Typed or printed name offignes	

Filing Fee: \$250.00 for Application and Affidavit

Florida Department of State, Sandra B. Mortham, Secretary of State

SUPPLEMENTAL AFFIDAVIT OF CAPITAL CONTRIBUTIONS FOR A LIMITED LIABILITY COMPANY

The undersigned member or authorized representative of a member of				
ENHANCED COMMUNICATIONS GROUP, L.L.C.				
a limited liability company, executes this supplemental affidavit filed pursuant to section 608.412, Florida Statutes.				
The total amount of the capital contributions of the members is \$6,000.00.				
If contributions include other than cash, a description and agreed value of property must be attached.				
Dated				
Bruce Summers				
Signature of a member or authorized representative of a member				
Bruce Summers				
Typed or printed name of signee				

constitutes an affirmation under the penalties of perjury that the facts stated herein are true)

Filing Fee: \$250.00

(In accordance with section 608.408(3), Florida Statutes, the execution of this affidavit

Certified Copy:\$ 52.50 (optional)

CERTIFICATE OF DESIGNATION OF REGISTERED AGENT/REGISTERED OFFICE

PURSUANT TO THE PROVISIONS OF SECTION 608.415 or 608.507, FLORIDA STATUTES, THE UNDERSIGNED LIMITED LIABILITY COMPANY SUBMITS THE FOLLOWING STATEMENT TO DESIGNATE A REGISTERED OFFICE AND REGISTERED AGENT IN THE STATE OF FLORIDA.

1.	1. The name of the Limited Liability Company is:			
	ENHANCED COMMUNICATIONS GROUP, L.L.C.			
2.	. The name and the Florida street address of the registered agent and office are:			
	NRAI Services, Inc.			
	(Name)			
	526 East Park Avenue			
Floride street address (P.O. Box NOT ACCEPTABLE)				
	Tallahassee FL 32301			
	City/State/Zip			

Having been named as registered agent and to accept service of process for the above stated limited liability company at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Ellen ash ast See

Filing Fee: \$ 35 for Designation of Registered Agent

EXHIBIT B

The Company is not currently operating as an interexchange reseller in any states. The Company is certified or registered, as applicable, in California, Colorado, Iowa, Idaho, Illinois, Indiana, Kansas, Kentucky, Massachusetts, Michigan, Missouri, Montana, North Carolina, New Hampshire, New Jersey, Oklahoma, Texas, Utah, Virginia and West Virginia.

The Company currently has applications pending in Alabama, Arkansas, Connecticut, Delaware, Georgia, Louisiana, North Dakota, Nebraska, New York, Pennsylvania, South Carolina, South Dakota, Tennessee, Vermont, Washington and Wyoming. The Company is in the process of obtaining certification in all remaining states.

EXHIBIT C

FINANCIAL DOCUMENTATION

The Company does not have audited financial statements. In support of its financial capability to provide the requested services, the Company has provided its 1999 year-end and most current available year-to-date financial statements.

In additional support of the Company's ability to provide the proposed services on a continuous basis, while meeting all lease obligations, the Company has attached a information regarding an existing line of credit and additional investor information.

Enhanced Communications Group Profit and Loss

	Jan 1 - Apr 6, '00
Ordinary Income/Expense	
Income Commissions Income	
Destia/ Viatel	2,106.62
Premierecom	158,022.04
Uni-Tel	5,544.23
UniDial	134.67
Total Commissions Income	165,807.56
Consulting Income	47.97
Reimbursments	1,992.77
Sales	7,448.45
Computer Sales Computer Services	2,375.00
Total Sales	9,823.45
Total Income	177,671.75
Cost of Goods Sold	
Cost of Goods Sold	5,171.82
Total COGS	5,171.82
Gross Profit	172,499.93
Expense	
Advertising	14,666.97
American Express	18,782.54 29.00
Bank Service Charges Calling Card	1,660.00
Certs	1,015.00
Cleaning	.,
Cleaning	189.00
Total Cleaning	189.00
Commissions Expense	
Bell Communications	349.78
Brian Baker Commissions	6,656.26 58.96
Chris Whitney Corporate One Communications	248.86
Dave Seldon	2.401.92
Halley Inc.	320.48
Hugh Carson	2,271.91
Intellicom	-121.29
Jay Kordic	346.77
JDS Marketing	2,900.67
Jeff Miller	63.54
Ken-Ron Sa;es	2.32

Enhanced Communications Group Profit and Loss

	Jan 1 - Apr 6, '00
LCT Tele-Com, Inc	118.14
M.T.C.	2,282.86
Mark Brant	31.65
Neal Pipkin	268.78
On Track Communications	63.12
PCG Consulting	5.72
PhoneRite Communications	1,484.70
Planet Telenet	135.33
Telecom Associates	1,509.42
Telecom Discount Group	70,100.03
Telemax	208.80
The Phone Guy	840.62
Windward Communications	3,286.53
World Telecom Group	665.67
Total Commissions Expense	96,501.55
Communications	107.07
Cellular	137.87
Computer Equipment	6,226.44
ECG website	1,152.26 1.098.07
Internet Service	3,224.78
Long Distance	
Total Communications	11,839.42
Dues and Subscriptions Filing Fees	1,722.00
Annual Report	200.00
Filing Fees - Other	650.00
Total Filing Fees	850,00
Insurance Dental Insurance Disability Insurance	360.46
Officer's Disability	356.40
Disability Insurance - Other	362.25
Total Disability Insurance	718.65
Health insurance	2,310.86
Life Insurance	263.59
Insurance - Other	2,534.74
Total Insurance	6,188.30

Enhanced Communications Group Profit and Loss

	Jan 1 - Apr 6, '00
Local Telephone Expense GTE Southwestern Bell Local Telephone Expense - Other	1,119.52 2,277.55 803.12
Total Local Telephone Expense	4,200.19
Maintenance & Repairs Marketing Miscellaneous Moving Expense Payroll Expenses ECG 401(k) Match Payroll Expenses - Other	135.00 315.00 68.44 661.70 1,238.04 72,232.24
Total Payroll Expenses	73,470.28
Payroll Taxes FICA & Federal Withholding FUTA State Withholding Tax SUTA	4,636.80 522.39 717.00 291.75
Total Payroll Taxes	6,167.94
Postage and Delivery Federal Express Postage and Delivery - Other	285.66 330.47
Total Postage and Delivery	616.13
Professional Fees Accounting Legal Fees Staffing Stellar	125.50 11,551.09 3,404.70
Total Staffing	3,404.70
Professional Fees - Other	170.00
Total Professional Fees	15,251.29
Rent Indiana Rent - Other	500.00 5,400.00
Total Rent	5,900.00

04/06/00

Enhanced Communications Group Profit and Loss

Jan 1 - Apr 6, '00
6,000.00 20,250.00 26,250.00
52,500.00
28,938.32 1,277.41
30,215.73
50.00
50.00
525.00
525.00
1,537.14 115.02 209.62 68.09 20.00 3,901.45 6,505.47
12,356.79
819.80 641.11
1,460.91
0.00
357,338.18
-184,838.25
-184,838.25

04/06/00

Enhanced Communications Group Balance Sheet

As of April 6, 2000

	Apr 6, '00
ASSETS	
Current Assets	
Checking/Savings	
FNBank Nowata Checking	4,166.03
WestStar Checking	2,621.75
Total Checking/Savings	6,787.78
Accounts Receivable	
Accounts Receivable	
Anita Bernard	37.50
Accounts Receivable - Other	22,683.02
Total Accounts Receivable	22,720.52
Total Accounts Receivable	22,720.52
Other Current Assets	
Petty Cash	300.00
Undeposited Funds	68.70
Total Other Current Assets	368.70
Total Current Assets	29,877.00
Fixed Assets	
ECG Website	1,817.97
Furniture & Fixtures	8,447.16
Office Equipment	
Computer	12,825.55
Machinery & Equipment	5,510.81
Phone	25,110.63
Office Equipment - Other	394.31
Total Office Equipment	43,841.30
Total Fixed Assets	54,106.43
TOTAL ASSETS	83,983.43
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable	9,873.51
Total Accounts Payable	9,873.51
Credit Cards	
Citibank VISA	-400.00
Total Credit Cards	-400.00

04/06/00

Enhanced Communications Group Balance Sheet As of April 6, 2000

	Apr 6, '00
Other Current Liabilities	
Employee Paid Life Insurance	216.22
FNB Credit Line Payroll Liabilities	45,467.25
Company Paid Dental Insurance	324.36
Company Paid Health Insurance	705.33
Employee Paid Dental	49.92
Employee Paid Health Insurance	-76.44
Payroll Liabilities - Other	2,034.19
Total Payroll Liabilities	3,037.36
Sales Tax Payable	87.59
Total Other Current Liabilities	48,808.42
Total Current Liabilities	58,281.93
Total Liabilities	58,281.93
Equity	170 400 00
Investments	170,100.00
Retained Earnings	40,439.75
Net Income	-184,838.25
Total Equity	25,701.50
TOTAL LIABILITIES & EQUITY	83,983.43

04/07/00

Enhanced Communications Group Balance Sheet

As of December 31, 1999

	Dec 31, '99
ASSETS	
Current Assets	
Checking/Savings	
FNBank Nowata Checking	5,415.63
WestStar Checking	1,550.85
Total Checking/Savings	6,966.48
Accounts Receivable	
Accounts Receivable	
Anita Bernard	37.50
Accounts Receivable - Other	16,888.57
Total Accounts Receivable	16,926.07
Total Accounts Receivable	16,926.07
Other Current Assets Undeposited Funds	-47.97
•	
Total Other Current Assets	-47.97
Total Current Assets	23,844.58
Fixed Assets	
ECG Website	1,155.97
Furniture & Fixtures	8,447.16
Office Equipment	12,203.73
Computer Machinery & Equipment	3,317.97
Phone	25,110.63
Office Equipment - Other	394.31
Total Office Equipment	41,026.64
Total Fixed Assets	50,629.77
TOTAL ASSETS	74,474.35
LIABILITIES & EQUITY Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable	479.43
Total Accounts Payable	479.43
Credit Cards	
Citibank VISA	-400.00
Total Credit Cards	-400.00

04/07/00

Enhanced Communications Group Balance Sheet

As of December 31, 1999

	Dec 31, '99
Other Current Liabilities FNB Credit Line	33,955.17
Total Other Current Liabilities	33,955.17
Total Current Liabilities	34,034.60
Total Liabilities	34,034.60
Equity Retained Earnings Net Income	-41,469.80 81,909.55
Total Equity	40,439.75
TOTAL LIABILITIES & EQUITY	74,474.35

Ordinary Income/Expense Income Citibank Commissions Income Americom 355.90 Cable & Wireless 697.24 Coastal 623.71 CSI 153,453.26 LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.56 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16 Total Commissions Income 1,980	
Citibank Commissions Income Americom 355.90 Cable & Wireless 697.24 Coastal 623.71 CSI 153,453.26 LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.56 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
Commissions Income 355.90 Americom 355.90 Cable & Wireless 697.24 Coastal 623.71 CSI 153,453.26 LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.56 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
Americom 355.90 Cable & Wireless 697.24 Coastal 623.71 CSI 153,453.26 LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.56 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	400.00
Cable & Wireless 697.24 Coastal 623.71 CSI 153,453.26 LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.56 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
Coastal 623.71 CSI 153,453.26 LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.56 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
CSI 153,453.26 LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.56 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
LCI International 84.85 Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.55 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
Premierecom 1,780,192.74 Quest 311.23 Uni-Tel 6,564.82 UniDial 543.58 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
Quest 311.23 Uni-Tel 6,564.82 UniDial 543.58 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
Uni-Tel 6,564.82 UniDial 543.58 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
UniDial 543.58 USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
USLD 1,211.22 Venture 42,199.04 Commissions Income - Other 407.16	
Venture42,199.04Commissions Income - Other407.16	
Commissions Income - Other 407.16	
Total Commissions Income 1,98	
	5,644.77
Order Entry 2	5,740.00
Rebate	9.14
Reimbursments	
AT&T 7.38	
Bank 45.00	
Reimbursments - Other 26.10	
Total Reimbursments	78.48
Websites	-105.68
Total income 2,01	2,766.71
Gross Profit 2,013	2,766.71
Expense	244.05
1/2 % override PremCom	-244.05
	7,100.14 -0.08
Automobile Expense	-0.08
Bank Service Charges Check purchase fee 205.73	1
Check purchase fee 205.73 Non-Sufficient Funds 160.00	
Wire Transfer Fee 525.00 Bank Service Charges - Other 91.03	
Total Sank Service Charges	981.76
-	7,150.55
	, 100.00
Cleaning 186.00	
Total Cleaning	١

	Jan - Dec '99
Commissions Expense	
Bell Communications	5,661.80
Brian Baker Commissions	4,235.46
Chris Whitney	667.48
Cognigen	704,420.69
Corporate One Communications	1,406.41
Dave Seldon	30,644.99
Duane Hawe	105.11
Empowered Marketing	229.22
Halley Inc.	6,746.01
Hugh Carson	18,294.88
Intellicom	2,697.25
Jay Kordic	17,138.38
JDS Marketing	123,802.73
Jeff Miller	368.11
LCT Tele-Com, Inc	1,965.99
M.T.C.	8,954.33
Marathon Telecom	1,082.83
Mark Brant	51.50
Neal Pipkin	6,168.92
On Track Communications	1,032.74
PCG Consulting	1,366.14
PhoneRite Communications	7,991.34
Planet Telenet	5,237.69
Telecom Associates	19,911.40
Telecom Discount Group	212,474.93
Telemax	4,212.84
The Phone Guy	15,118.00
Venture Group	6,575.10
Windward Communications	36,109.88
World Telecom Group	38,572.32
Commissions Expense - Other	3,337.05
Total Commissions Expense	1,286,581.52
Communications	
Cellular	1,400.91
Computer Equipment	5,471.86
ECG website	2,310.15
Internet Service	945.46
Long Distance	5,796.96
Paging	66.65
Phone Equipment	968.78
Total Communications	16,960.77

	Jan - Dec '99
Contributions Dues and Subscriptions Employee Benefits Filing Fees	475.00 2,658.11 500.00 27,327.10
Income Adjustment Insurance Business Contents Policy Dental Insurance Disability Insurance Health Insurance Liability Insurance Life Insurance Owner Insurance Worker's Comp. Insurance - Other	580.00 1,197.72 76.85 -52.94 -23.10 -98.29 169.13 785.00 10,817.62
Total insurance	13,451.99
JFAX LEC reimbursement Licenses and Permits Notary Licenses and Permits - Other	189.18 120.00 65.00 2,535.00
Total Licenses and Permits	2,600.00
Local Telephone Expense GTE Southwestern Bell	895.12 10,419.25
Total Local Telephone Expense	11,314.37
Maintenance & Repairs Marketing Membership Dues Miscellaneous Payroll Taxes	531.43 3,487.79 165.00 824.15
FICA & Federal Withholding State Withholding Tax SUTA Payroll Taxes - Other	26,933.51 5,076.00 644.42 237.89
Total Payroli Taxes	32,891.82
Postage and Delivery Federal Express Postage Meter Stamps Postage and Delivery - Other Total Postage and Delivery	383.76 176.04 71.96 1,013.86
Total Fostage and Delivery	1,043.02

	Jan - Dec '99
Printing and Reproduction	
Copies	156.22
Printing and Reproduction - Other	513.02
Total Printing and Reproduction	669.24
Professional Fees	
Accounting	465.00
Bookkeeping Legal Fees	1,089.60 8,166.60
Staffing	3,100.00
Stellar	14,208.68
Summer Shankle	349.25
Staffing - Other	6,785.89
Total Staffing	21,343.82
Professional Fees - Other	180.00
Total Professional Fees	31,245.02
Rent	
Indiana	5,000.00
Rent - Other	12,325.86
Total Rent	17,325.86
Repairs	
Equipment Repairs	43.99
Total Repairs	43.99
Salary Expense	7,000,00
Anita Bernard Clark	7,882.22 8,182.87
Ellett T. Quarles	1,576.98
Greg Ketchum	1,952.75
Hoppock, Colene	6,859.49
Kimberly Tate	3,936.60
Mooreland	23,987.67
Murphy, Shawn	12,446.85
Salary-Baker	30,350.13 112,670.00
Salary-Holley Salary-Summers	112,670.00
Scott Cone	6,231.96
Tracey Passmore	9,408.40
Salary Expense - Other	2,956.16
Total Salary Expense	335,131.08

	Jan - Dec '99
Supplies Computer Office Supplies - Other	8,606.84 11,001.79 5,424.44
Total Supplies	25,033.07
Taxes Federal	500.00
Total Taxes	500.00
Telephone Voice Verification Telephone - Other	250.00 7,110.08
Total Telephone	7,360.08
Training Expense Travel & Ent car Entertainment fuel Laundry Lodging Meals Parking Travel Travel & Ent - Other	79.00 528.00 6,881.82 4.01 9.00 1,961.32 1,105.61 652.69 7,818.75 59,406.31 78,367.51
Total Travel & Ent Uncategorized Expenses Uniforms Utilities Gas and Electric Water Utilities - Other	417.96 682.87 3,229.69 750.60 128.36
Total Utilities	4,108.65
Website Expense	140.00
Total Expense	1,928,134.69
Net Ordinary Income	84,632.02

04/07/00

Enhanced Communications Group Profit and Loss

	Jan - Dec '99
Other Income/Expense Other Expense Other Expenses	2,722.47
Total Other Expense	2,722.47
Net Other Income	-2,722.47
Net Income	81,909.55

STATEMENT OF FINANCIAL CAPABILITY

The Company is financially capable to provide the requested service in the geographic areas proposed and will be able to maintain such services and meet any and all lease or ownership obligations as evidenced by its financial statements submitted with this Application. In addition, should additional funding become necessary, the Company would have access to additional capital as set forth in the supporting documentation attached.

Bruce Summers, Manager/Member

Enhanced Communications Group, L.L.C.

Dated: **3** Oct. 25, 1999.



SOURCES OF FUNDING

Line of Credit- \$50,000.00	First National Bank of Nowata
	P.O. Box 432 Nowata, OK 74048
	Wally Winters 918-273-1227
Investor- \$500,000.00	James Kane
	P.O. Box 729 Bartlesville, OK 74005
	918-335-7120

EXHIBIT D

MANAGEMENT PROFILES



Bo Summers

Enhanced Communications Group, L.L.C 1998 - Present

Bartlesville, Oklahoma

ications CEO/ Co-Founder

Daily operations associated with owning a telecommunications company including, but not limited to supervision of personnel, research of new technology in the communications industry and the negotiations of new agent/ customer contracts. Development of online support program for agents

Self

1997

Tulsa, Oklahoma

Independent Telecommunications Agent

Supervision of twenty five sales representatives and three district sales managers, developed and maintained annual budget, implemented training modules and the daily operations of a successful branch office.

1997 🖋 🕏

Tulsa, Oklahoma

Assistant District Sales Manager

Trained sales representatives in the successful strategies of sales

MCI Direct

MCI Direct

1997

Tulsa, Oklahoma

Account Executive

Successful sales of long distance services and internet services.

US Airways

1995-1997

Lynchburg, Virginia

Customer Service Supervisor

Supervised staff of thirty-two employees with two other supervisors, developed new training curriculum, conducted quarterly employee evaluations, responsible for the purchase of office equipment, supplies, uniforms, and heavy machinery.

US Airways

1995-1996

Lynchburg, Virginia

Customer Service Trainer

Instructed new employees on basic customer service and ticketing policies and procedures

US Airways

1994-1995

Lynchburg, Virginia

Customer Service Agent ,

Assisted customers with reservations, ticketing,. Seat assignments, and flight check-in.



Jeff Holley

1998 - Present Bartlesville, Oklahoma **Enhanced** President/ Co-Founder Communications Daily operations associated with owning a telecommunications company includings but not Group, L.L.C limited to supervision of personnel, research of new technology in the communications industry and the negotiations of new agent customer contracts. Omaha, Nebraska Branch Manager Supervision of twenty five sales representatives and three district sales managers, developed and maintained annual budget, implemented training modules and the daily operations of a successf branch office. Tulsa, Oklahoma 1994 - 1995 MCI District Sales Manager Supervised and trained team of eight sales representatives in the processes of cold calling techniques selling strategies, prepared projected sales reports and held continuing education classes three da per week. 1994 - 1994 Kansas City, MO Assistant District Manager Trained sales representatives in the successful strategies of sales, performed reports and spreadshe for the team 1994 - 1994 Kansas City, MO Sales Representative Successful sales of long distance services and internet services. 1992 - 1994 Oklahoma City, OK Matrix Supervisor Telecommunications Successful telemarketing, promotion to supervisor of a team of twelve. Developed (Sprint)

employees through training and professional management policies and procedures

EXHIBIT E

TECHNICAL CAPABILITY

The Company will provide service on a pure resale basis. Therefore, its technical capability is reliant on that of its underlying service provider whose technical capability has been proven to this Commission. The Company will utilize the services of Destia Communications.

EXHIBIT F

PROPOSED TARIFF

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Enhanced Communications Group, L.L.C. with principal offices at 2232 S.E. Washington Blvd., Suite 202, Bartlesville, OK 74006. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: May 3, 2000

EFFECTIVE:

By:

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	O r iginal
15	Original
16	Original
17	Original
18	Original
19	Original

ISSUED: May 3, 2000

EFFECTIVE:

TABLE OF CONTENTS

Title Sheet	1
Check Sheet	2
Table of Contents	3
Symbols Sheet	4
Tariff Format Sheets	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	7
Section 3 - Description of Service	12
Section 4 - Rates	16

ISSUED: May 3, 2000

EFFECTIVE:

By:

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D Delete Or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In Rate Or Charge

ISSUED: May 3, 2000

EFFECTIVE:

TARIFF FORMAT SHEETS

- **A.** Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- **B.** Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- **C.** Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: May 3, 2000

EFFECTIVE:

By:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Enhanced Communications Group, L.L.C.

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

ISSUED: May 3, 2000

EFFECTIVE:

SECTION 2 - RULES AND REGULATIONS

2.1 <u>Undertaking of the Company.</u>

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company installs operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

The selling of IXC telecommunication service to uncertificated IXC resellers is prohibited.

2.2 Limitations.

By:

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.

ISSUED: May 3, 2000 EFFECTIVE:

2.2 <u>Limitations</u> (Cont.)

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

2.3 <u>Liabilities of the Company.</u>

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

ISSUED: May 3, 2000 EFFECTIVE:

2.4 <u>Interruption of Service.</u>

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = $A/B \times C$

"A" - outage time in hours

"B" - total hours in month (720 hours)

"C" - total monthly charge for affected facility

ISSUED: May 3, 2000

EFFECTIVE:

2.5 **Disconnection of Service by Carrier.**

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

ISSUED: May 3, 2000 EFFECTIVE:

2.6 **Deposits**

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 **Billing of Calls**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

ISSUED: May 3, 2000 EFFECTIVE:

By:

SECTION 3 - DESCRIPTION OF SERVICE

3.1 **Timing of Calls**

3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party answers (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party answers is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 **Billing Increments**

The billing increments for each service is set forth in the individual product rate section.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 **Uncompleted Calls**

There shall be no charges for uncompleted calls.

ISSUED: May 3, 2000

EFFECTIVE:

SECTION 3 - DESCRIPTION OF SERVICE continued

3.2 **Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square

root of:

 $(V1 - V2)^2 + (H1 - H2)^2$

10

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all FG D services ("1+" dialing).

ISSUED: May 3, 2000 EFFECTIVE:

By:

SECTION 3 - DESCRIPTION OF SERVICE continued

3.4 Service Offerings

3.4.1 1+ Long Distance Service

Long Distance service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a thirty second minimum call duration.

The Company offers switched Long Distance Service to residential and business customers under the plans set forth in Section 4.1. The plans offered to customers are based upon prior actual usage or reasonable estimated usage at the time of subscription. If the customers usage commitment is not met after the first 3 months of service, the customers rates may be raised to the rate plan associated with the customers actual usage.

3.4.2 Inbound 800/888 Long Distance Service

Inbound 800/888 Long Distance Service permits inbound 800/888 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a thirty second minimum call duration.

The Company offers Inbound 800/888 Long Distance Service to residential and business customers under the plans set forth in Section 4.2. The plans offered to customers are based upon prior actual usage or reasonable estimated usage at the time of subscription. If the customers usage commitment is not met after the first 3 months of service, the customers rates may be raised to the rate plan associated with the customers actual usage

3.4.3 Travel Card Service

Travel Card Service is a calling card service offered to residential and business customers who subscribe to the Company's Long Distance Service calling plan. Customers using the Carrier's calling card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's calling card to make calls at a single per minute rate. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. The plans offered to customers are based upon prior actual usage or reasonable estimated usage at the time of subscription. If the customers usage commitment is not met after the first 3 months of service, the customers rates may be raised to the rate plan associated with the customers actual usage.

ISSUED: May 3, 2000

EFFECTIVE:

By:

SECTION 3 - DESCRIPTION OF SERVICE continued

3.4.4 **Operator Services**

The Company does not provide operator services at this time.

3.4.5 **Directory Assistance**

Listed telephone numbers will be provided to requesting customers at the per call charge set forth in Section 4. Customers may request up to 2 numbers per call.

ISSUED: May 3, 2000

EFFECTIVE:

By:

SECTION 4 - RATES

4.1 <u>1+ Long Distance Service</u>

Rate Plan	Rate per minute	Usage Requirement
Option 1:	\$0.1100/minute	\$ 0 - \$ 49 per month
Option 2:	\$0.1050/minute	\$ 50 - \$ 74 per month
Option 3:	\$0.1000/minute	\$ 75 - \$ 99 per month
Option 4:	\$0.0950/minute	\$100 - \$149 per month
Option 5:	\$0.0900/minute	\$150 - \$199 per month
Option 6:	\$0.0850/minute	\$200 + per month

Billed in six second increments.

4.2 **Inbound 800 Rates**

Rate Plan	Rate per minute	Usage Requirement
Option 1:	\$0.1100/minute	\$ 0 - \$ 49 per month
Option 2:	\$0.1050/minute	\$ 50 - \$ 74 per month
Option 3:	\$0.1000/minute	\$ 75 - \$ 99 per month
Option 4:	\$0.0950/minute	\$100 - \$149 per month
Option 5:	\$0.0900/minute	\$150 - \$199 per month
Option 6:	\$0.0850/minute	\$200 + per month

Billed in six second increments.

4.3 Travel Card Rates

\$0.2500 per minute.

No per call surcharge.

Billed in six (6) second increments with a thirty (30) second minimum.

ISSUED: May 3, 2000

EFFECTIVE:

By:

SECTION 4 - RATES continued

4.4 <u>Directory Assistance</u>

\$0.85 per call. (Up to 2 requests per call.)

4.5 **Payment of Calls**

4.5.1 Late Payment Charges

Charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4.5.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

ISSUED: May 3, 2000

EFFECTIVE:

SECTION 4 - RATES continued

4.6 **Restoration of Service**

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

4.7 **Special Promotions**

By:

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and will be made part of this tariff.

4.8 **Special Rates For The Handicapped**

4.8.1. **Directory Assistance**

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.8.2. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.8.3. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

ISSUED: May 3, 2000 EFFECTIVE:

ENHANCED COMMUNICATIONS GROUP, L.L.C.

Florida Tariff No. 1 Original Sheet 19

SECTION 4 - RATES continued

4.9 Pay Telephone (Payphone) Dial-Around Surcharge

A \$0.24 surcharge shall be assessed for each call made from a pay telephone to an 800 number or using a travel card and dialing the carrier prefix in the form 101XXXX. Although collected on the customer's bill, this charge is reimbursed to pay telephone service provider.

ISSUED: May 3, 2000

EFFECTIVE:

By:

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May 3, 2000

Via Overnight Delivery

Ms. Brenda Hawkins

Florida Public Service Commission

Division of Administration

2540 Shumard Oak Blvd.

Gunter Building Tallahassee, FL 32399-0850 DEPOSIT

D291 W

DATE

MAY 0 9 2003

000559-TI

RE: Enhanced Communications Group, L.L.C.

Dear Ms. Hawkins:

Enclosed please find an original and six (6) copies of Application Form for authority to provide interexchange telecommunications service within the State of Florida, submitted on behalf of Enhanced Communications Group, L.L.C. The requisite \$250.00 filing fee is also enclosed.

Please acknowledge receipt of this filing by returning a date stamped copy of this letter in the self-addressed envelope provided.

Thank you for your assistance. Please call with any questions.

Sincerely,

