BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

DOCKET NO. 000121-TP ORDER NO. PSC-00-0986-PCO-TP ISSUED:

May 19, 2000

ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS

On May 4, 2000, Patrick K. Wiggins, Attorney for DIECA Communications, Inc. d/b/a Covad Communications Company (Covad), filed a written request pursuant to Rule 28-106.106, Florida Administrative Code, for Catherine F. Boone, Attorney, Covad Communications Company, 10 Glenlake Parkway, Suite 650, Atlanta, Georgia 30328, to appear as Qualified Representative for Covad in Docket No. 000121-TP. Having reviewed the request, it appears that Catherine F. Boone has the necessary qualifications to responsibly represent Covad's interests in a manner which will not impair the fairness of the proceeding or the correctness of the action to be taken. Having met the requirements of Rule 28-106.106(4), Florida Administrative Code, Catherine F. Boone is authorized to appear as Qualified Representative on behalf of Covad in this docket.

Based on the foregoing, it is

ORDERED by Commissioner Susan F. Clark, as Prehearing Officer, that Catherine F. Boone, Attorney, Covad Communications Company, 10 Glenlake Parkway, Suite 650, Atlanta, Georgia 30328, is authorized appear as Qualified Representative on behalf of DIECA Communications, Inc. d/b/a Covad Communications Company, Patrick K. Wiggins, Wiggins & Villacorta, P.A., 2145 Delta Boulevard, Suite 200, Tallahassee, Florida 32303, in this docket.

By ORDER of Commissioner Susan F. Clark, as Prehearing Officer, this 19th day of May , 2000.

SUSAN F. CLARK

Commissioner and Prehearing Officer

(SEAL)

DOCUMENT NUMBER-DATE

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.0376, Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.