

ORIGINAL

Milton F. Watson
6406 Utopia Drive
Zephyrhills, FL 354085135
1 (813) 780-1939
May 24, 2000

Director - Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

000575-WS

Dear Sir:

I am writing in response to a Legal Notice referencing an Application for Original Certificate (for a utility in existence and charging rates) from Labrador Services, Inc. This corporation is currently operating a water and sewer utility in Forest Lake Estates, Zephyrhills, Fl. The Legal Notice says that any objections to the application must be made in writing to you.

The area in which Labrador Services is applying is a mobile home park, Forest Lake Estates, formerly owned and operated by Mr. Henri Viau. At the time he owned the park he supplied the water and sewer service which is now re-named Labrador Services, Inc. This park is a "snowbird" park where most residents go to their homes somewhere up north for the summer. They reside in Forest Lake Estates during the six month winter season when the park is full to capacity.

The current and past service for both water and sewer provided by Henri Viau ranges from inadequate to very poor. The water quality is poor because it is not filtered and frequently is odoriferous. A glass filled from a water tap clearly shows disgusting little white particles floating in the water. The smell of the water is often so bad that it is nauseating. Most residents in this park purchased water filters in order to make the water more palatable. The home filters help with the particles but does not remove the odor. Many residents purchase bottle water for drinking and cooking. Two years ago the water was declared unfit to drink by the Department of Public Health because it contained dangerous levels of e-coli bacteria.

A water holding/pressure tank exists on the well field. This tank needs to be flushed and cleaned periodically. That has not been done. Flushing of the complete water system should be done periodically. The flushing has not been performed in more than a year.

The sewer system is inadequate at best. During the summer months when only about 1/2 of the residents are here two to three large tank trucks pump waste from the sewer plant weekly.

APP _____ During the winter months two to three large taker trucks pump and remove sewer waste every
CAF _____ day. This pumping and hauling of sewer waste out of the park is necessary because the sewer
CMP _____ plant cannot handle the load generated by the residents.
COM _____

CTR _____ Because of the overload of this inadequate sewer system there frequently is a strong
ECR _____ smell of human waste throughout the park. During the winter months the strong smell of human
LEG / waste is present almost daily. Complaints have been made without any noticeable result.
OPC _____

PAI _____
RGO /
SEC /
SER _____
OTH _____

ccg to Hong

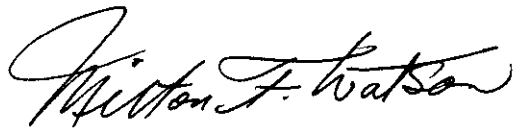
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06571 MAY 30 8
FPSC-RECORDS/REPORTING

The sewer plant was initially planned to handle the original section of the park. Since its construction and operation the park expanded by 204 homes. Subsequently, Forest Lake Estates constructed and commenced operation of an RV park consisting of 274 units. This RV park is also serviced by this same sewer system. The sewer and waste plant was never upgraded to handle those 478 additions. It just can't adequately and efficiently handle the load!

Instead of granting Labrador Services Inc. their request you should cause an investigation into how it can continue to operate with such inadequate and unsafe facilities.

Sincerely,

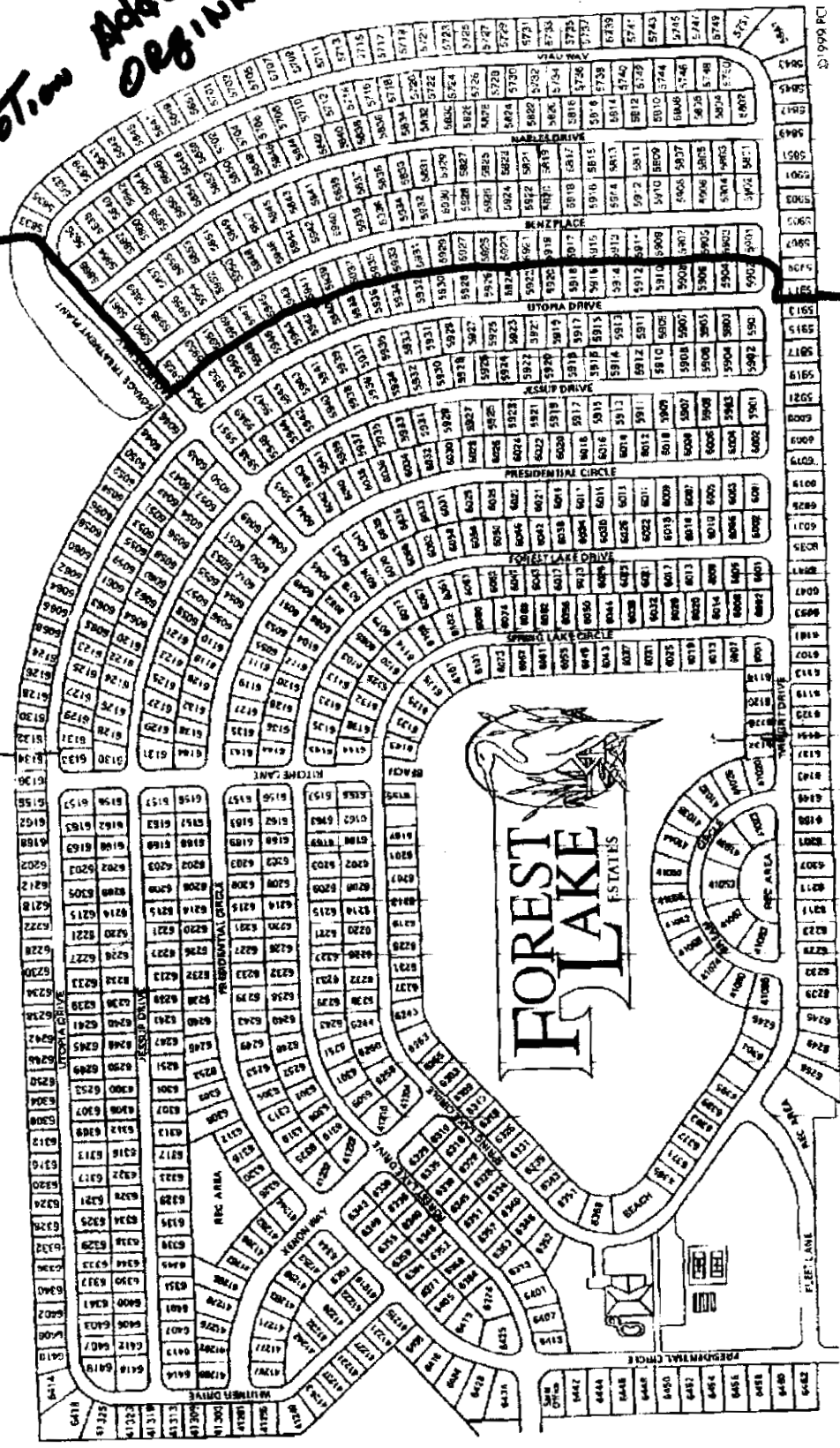
A handwritten signature in cursive script that reads "Milton F. Watson".

Milton F. Watson

attachment: Map of Park

RV PARK NOT SHOWN

Section Added to ORIGINAL PLOT



MAP TAB