

ORIGINAL

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June 14, 2000

Blanca Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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RECORDS AND
REPORTING

Dear Ms. Bayo:

On February 11, 2000, on behalf of Indiantown Company, Inc., I filed revised tariff sheets to make sure that payments for service are made in the business office, not in the field. The tariff sheets filed were First Revised Water Tariff Sheet No. 11.1 and First Revised Wastewater Tariff Sheet No. 12.1.

Staff believed that the filed tariff sheets conflicted with another tariff provision, the "Premises Visit Fee" provision. Consequently, I filed First Revised Tariff Sheets Nos. 19.5 for each tariff to remove the "Premises Visit Fee." Since then, Indiantown Company, Inc. and Staff have continued to discuss the company's problem and what tariff provisions might be acceptable to staff and Indiantown Company, Inc.

Indiantown Company, Inc. believes that the following attached tariff sheets will provide an acceptable solution, and each of the attached sheets should be substituted for and should replace the earlier versions filed on February 11 and 23, 2000:

Water Tariff

Second Revised Sheet No. 6.0
First Revised Sheet No. 11.1
First Revised Sheet No. 19.5

Wastewater Tariff

Second Revised Sheet No. 7.0
First Revised Sheet No. 12.1
First Revised Sheet No. 19.5

APP _____
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FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

If the above tariff sheets are approved, the customers will have a final opportunity to avoid disconnection and will be afforded the opportunity to pay delinquent amounts due at the business office by the close of the next business day in lieu of disconnection.

Sincerely,

A handwritten signature in black ink, appearing to read "David B. Erwin". The signature is fluid and cursive, with a large initial "D" and "E".

David B. Erwin

DBE:jm

cc: Patricia Christensen
Jeff Leslie

INDEX OF RULES AND REGULATIONS

<u>RULE NUMBER</u>		<u>SHEET NUMBER</u>
1.0	Policy Dispute.....	7.0
2.0	General Information.....	7.0
3.0	Signed Application Necessary.....	7.0
4.0	Application by Agents.....	7.0
4.1	Water Service.....	7.0
5.0	Withholding Service.....	8.0
6.0	Extensions.....	8.0
7.0	Limitation of Use.....	8.0
8.0	Continuity of Service.....	8.0
9.0	Type and Maintenance.....	9.0
10.0	Change of Customer's Installation.....	9.0
11.0	Inspection of Consumer's Installation.....	9.0
12.0	Protection of Company's Property.....	9.0
13.0	Connections to Mains.....	9.0
14.0	Consumer's Installation.....	10.0
15.0	Access to Premises.....	10.0
16.0	Right of Way or Easements.....	10.0
17.0	Billing Periods.....	10.0
18.0	Delinquent Bills.....	11.0
19.0	Reconnection Charge.....	11.0
20.0	Reimbursement for Extra Expenses.....	11.0
21.0	Temporary Discontinuance of Service.....	11.0
21.1	Service Connection.....	11.1
21.2	Estimated Charges.....	11.1
21.3	Payment of Charges.....	11.1

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Robert M. Post, Jr.
President

INDIANTOWN COMPANY, INC. - WATER TARIFF

- 21.1 SERVICE CONNECTION - Water service shall only be supplied to the Consumer after application shall have been made and accepted by the Service Company. A water service connection will only be made during the hours of 9:00 a.m. to 4:00 p.m. Monday through Friday. Water service connection will be made at other times only in emergency or by special agreement with the Service Company. A charge for such off hour connection of thirty dollars (\$30.00) shall be made in advance.

- 21.2 ESTIMATED CHARGES - The Service Company reserves the right to make monthly estimated charges for water service rendered when access to the meter facilities is denied or prevented. Said estimated charges will be based upon Consumers record of past consumption, but if no such record is available, the charges will be based upon an estimated average for monthly use by other similarly situated Consumers.

- 21.3 PAYMENT OF CHARGES - Payment of charges for water service, for delinquent bills, for premise visits and for reconnection, reimbursement for extra expenses and payment of charges for off hour service connection, as described in Rule Numbers 18.0, 19.0, 20.0 and 21.1 of this tariff, must be made in person at the Service Company's business office during regular business hours, or must be mailed and received at the business office in advance of the work to be done. Payments will not be accepted by personnel in the field or by office personnel at a location outside of the Service Company's business office.

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Effective:

Robert M. Post, Jr.
President

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at a previously served location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION - This charge would be levied prior to reconnection of an existing customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge would be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the customer indicates a readiness, willingness and intention to pay the bill at the Service Company's business office before the end of the next day or otherwise work out a satisfactory payment arrangement with the business office. Such forbearance by the service representative will not be forthcoming on the subsequent visit to discontinue service, if the delinquent bill has not been paid as promised or a satisfactory payment schedule has not been arranged.

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Schedule of Miscellaneous Service Charges

Initial Connection Fee.....	\$15.00
Normal Reconnection Fee.....	\$15.00
Violation Reconnection Fee.....	\$15.00
Premises Visit Fee.....	\$10.00
(in lieu of disconnection)	

EFFECTIVE DATE -

Robert M. Post, Jr.
President

INDEX OF RULES AND REGULATIONS

RULE NUMBER

SHEET NUMBER

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23.0	Estimated Charges.....	13.0
24.0	Evidence of Consumption.....	13.0
25.0	Tax Clause.....	13.0
26.0	Change of Occupancy.....	13.0
27.0	Unauthorized Connections - Sewer.....	13.0
28.0	Connection Requirements.....	13.0
29.0	Meters.....	14.0
30.0	All Water Through Meter.....	14.0
31.0	Adjustment of Bills.....	14.0
32.0	Consumer Security Deposits.....	14.0
33.0	Meter Bench Test Request.....	15.0
34.0	Refund of Meter Bench Test Deposit.....	15.0
35.0	Meter Field Test Request.....	15.0
36.0	Adjustment of Bills for Meter Error.....	15.0
37.0	Meter Accuracy Requirements.....	16.0
38.0	Joint Payments of Water and Sewer Service Charges Required.....	16.0

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Robert M. Post, Jr.
President

When performed during regular working hours, the charge for this expense shall not exceed fifteen dollars (\$15.00); if, at Consumer's request, the service is performed at other than regular working hours, the charge shall not exceed thirty dollars (\$30.00).

- 21.0 TEMPORARY DISCONTINUANCE OF SERVICE - At any time that sewer service is being furnished to the premises, upon application to the Service company by the Consumer for a temporary shut-off of at least 60 days duration, billing for sewer service to the premises will be suspended for the number of whole months that sewer service is discontinued to the premises.
- 22.0 SERVICE CONNECTION - Sewer service shall only be supplied to the Consumer after application shall have been made and accepted by the Service Company. A sewer service connection will only be made during the hours of 9:00 a.m. to 4:00 p.m. Monday through Friday. Sewer Service connection will be made at other times only in emergency or by special agreement with the Service Company. A charge for such off hour connection of thirty dollars (\$30.00) shall be made in advance.
- 22.1 PAYMENT OF CHARGES - Payment of charges for wastewater service, for delinquent bills, for premise visits and for reconnection, reimbursement for extra expenses and payment of charges for off hour service connection, as described in Rule Numbers 18.0, 19.0, 20.0 and 22.0 of this tariff, must be made in person at the Service Company's business office during regular business hours, or must be mailed and received at the business office in advance of the work to be done. Payment will not be accepted by personnel in the field or by office personnel at a location outside of the Service Company's business office.

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Effective:

Robert M. Post, Jr.
President

WASTEWATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at a previously served location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION - This charge would be levied prior to reconnection of an existing customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge would be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the customer indicates a readiness, willingness and intention to pay the bill at the Service Company's business office before the end of the next business day or otherwise work out a satisfactory payment arrangement with the business office. Such forbearance by the service representative will not be forthcoming on the subsequent visit to discontinue service, if the delinquent bill has not been paid as promised or a satisfactory payment schedule has not been arranged.

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Schedule of Miscellaneous Service Charges

Initial Connection Fee.....	\$15.00
Normal Reconnection Fee.....	\$15.00
Violation Reconnection Fee.....	Actual Cost [1]
Premises Visit Fee.....	\$10.00
(in lieu of disconnection)	

[1] Actual Cost is equal to the total cost incurred for services.

EFFECTIVE DATE -

Robert M. Post, Jr.
President