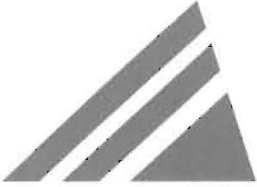


ORIGINAL



**NETWORK
OPERATOR SERVICES**

2000 JUL 18 PM 3:34

DIVISION OF
COMPETITIVE SERVICES

July 10, 2000

State of Florida
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Refund Report
Docket No. 991269-TI
Order No. PSC-0775-PAA-TI

Dear Sir or Madam:

Network Operator Services, Inc. has submitted all of the credits for billing. However, \$320.61 of the credits were unbillable. This amount will be refunded to the Florida Public Service Commission. The remaining \$3,684.03 has been issued as credits on the customers bill. If there are any questions concerning this report please contact Crystal Murph at 903-323-4500.

Sincerely,

Crystal Murph

Crystal Murph
Billing Analyst

- APP _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- ECR _____
- LEG _____
- OPC _____
- PAI _____
- RGO _____
- SEC _____
- SER _____
- OTH _____

*7/20/00 - Ray Kennedy
called Co. on 7/19
& adv. them
to send a ck for the
\$320.61 that could not
be refunded.*

Ajc DOCUMENT NUMBER-DATE
08835 JUL 20 00



ORIGINAL

Linda - This is
the Co.'s final
report. The Co.
was advised to
send a CK for
the amt. that
could not be
refunded. Please
document in CMS

991269-T1.

Thanks,
P