GRAY, HARRIS & ROBINSON

ORIGINAL

PROFESSIONAL ASSOCIATION

ATTORNEYS AT LAW SUITE 1400 301 EAST PINE STREET POST OFFICE BOX 3068

Orlando, Florida 32802-3068

TELEPHONE 407-843-8880 FAX 407-244-5690 WEBSITE: www.ghrlaw.com WRITER'S DIRECT DIAL

407-244-5661

dcannon@ghrlaw.com

July 19, 2000

VIA FACSIMILE; 850-413-6953

R. Dean Cannon, Jr.

Ms. Melinda Watts Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

> Re: Offer of Settlement; Docket No. 00029-TX 010229

Dear Melinda:

APP

CMP

COM CTR ECR LEG OPC PAI RGO SEC

SER

This letter follows our earlier conversations regarding an offer of settlement on behalf of our client, Integra Paging. As we have previously indicated, Mr. Don Burno is the CEO of Integra Paging, and he was not aware that Integra had failed to comply with information requests by the Commission last year. Unfortunately, due to the misfeasance of one of his employees, the Commission's requests were not complied with. Mr. Burno has corrected this situation by terminating the employee who caused this situation, and has implemented procedures to insure that he will personally handle all future document requests by the Commission, and that the failure to supply the requested information will not happen again in the future.

In the interest of resolving this matter, Mr. Burno is proposing to pay \$3,500 in settlement of this matter, payment to be made within 20 days after approval of the settlement by the Commission. We hope that you will find this proposal satisfactory, but will be happy to discuss its terms if any of them need to be altered slightly.

Thank you very much for your assistance with these matters. Please let me know when this matter will be put on the agenda for consideration by the Commission.

MELBOURNE 321-727-8100



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FPSC-RECORDS/REPORTING

GRAY, HARRIS & ROBINSON Professional Association

Ms. Melinda Watts Page 2 July 19, 2000

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With best regards, I am

Very sincerely yours,

9

R. Dean Cannon, Jr.

RDC/db

cc: Mr. Don Burno Ms. Diana W. Caldwell (via facsimile)