State of Florida





Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

July 27, 2000 DATE:

TO: Orlando District Office (Charleston Winston)

FROM: Division of Regulatory Oversight (Denise Vandiver) RE:

Undocketed - Hold Billing Services, Ltd. (TJ151)

RAF Compliance Review Audit Control No. 00-209-3-1

000000

Attached is a new audit service request. This is one of the 79 RAF compliance reviews and should be completed before November 30, 2000. This will be a limited scope review and will only result in a staff memorandum describing the utility's compliance with applicable rules and statutes regarding regulatory assessment fees.

DNV: sp

Attachments

Division of Competitive Services (Wright) CC:

APP CAF CMP COM CTR **ECR** LEG OPC PAI RGO SEC

STATE OF FLORIDA

Commissioners: J. Terry Deason, Chairman Susan F. Clark E. Leon Jacobs, Jr. Lila Jaber



DIVISION OF REGULATORY OVERSIGHT DANIEL M. HOPPE, DIRECTOR (850) 413-6480

Public Service Commission

July 27, 2000

Rick Box Hold Billing Services, Ltd. (TJ151) 4242 Medical Drive, Suite 2100 San Antonio, TX 78229-5641

Re: Undocketed - Hold Billing Services, Ltd. (TJ151); RAF Compliance Audit; 00-209-3-1

Dear Mr. Box:

The Florida Public Service Commission will conduct an audit to verify the revenues and regulatory assessment fees (RAF) reported in your 1999 RAF filing. Your company was chosen as part of our random sample of all companies paying RAF for 1999. Charleston Winston, the district office supervisor, (407) 245-0846, will coordinate the audit. This audit is designed to reconcile the numbers reported in the RAF filing to the utility's records and perform tests to verify that the utility's records are accurate.

This will be a limited scope audit and will only result in a staff memorandum describing the company's compliance with applicable rules and statutes regarding regulatory assessment fees. This memorandum will be issued before November 30, 2000. If the company is not in compliance with applicable rules and regulations, a copy of the memorandum will be sent to the company and any future action, if any, will be determined at that time. Questions regarding the audit or staff conduct should be directed to Charleston Winston or myself at (850) 413-6487.

Sincerely,

Denise N. Vandiver

Bureau Chief - Auditing Services

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DNV:sp

cc: Charleston Winston

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0865

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PSC Website: www.scri.net/psc

Internet E-mail: contact@psc.state.fl.us

AUDIT SERVICE REQUEST

July 10, 2000 Date of Request ORL AFA control # 0 0 - 2 0 9 - 3 - 1

10	:	DIVISION OF AUDITING AND FINANCIAL ANALYSIS					
FROM RE	•	Division of Regulatory Oversight Denise Vandiver 850-413-6487 Provide Number Phone Number					
KE	•	REQUEST FOR AUDIT OF: TJ151 Hold Billing Services, Ltd.					
		DOCKET NO.: Undocketed					
		AUDIT PURPOSE: <u>Verify 1999 revenues and regulatory assessment fees reported to the Commission</u>					
		LIST AUDIT OBJECTIVES & OTHER INFORMATION ON BACK.					
ADMIN	IISTR	ATIVE DETAILS:					
	СОМ	PANY CONTACT: Name Title Phone Number					
	MAIL	. ADDRESS:Street Address					
		City State Zip Code					
	LOC	ATION OF RECORDS:state					
	AUD	IT DUE DATE:					
COOR	DINA	TING DETAILS: (Name and Phone Number of other Division staff and any other administrative instructions)					
REFE	RENC	(Attach copies of FPSC ORDERS and other documents as appropriate)					
BACK	GROL	IND INFORMATION:					

ITEM#

AUDIT OBJECTIVE OR QUESTION (Add supplemental background for auditor)

This is a compliance audit that will test revenues and the regulatory assessment fee. Minimal hours should be spent on this audit. If the projected or actual hours exceed 40-80 hours, please inform the Bureau Chief. A formal audit report as described in the Audit Manual is not required for this audit. A memo from the auditor to the Bureau Chief reporting on the utility's compliance with Commission rules is sufficient. If the utility is not in compliance with Commission rules, the Bureau Chief will decide on the appropriate follow-up action or any future audit work.

- 1. Trace the revenues and regulatory assessment fees reported on the RAF form to the utility's General Ledger.
- 2. Judgementally test the utility's revenues to determine that all revenue types required by statute and rule are reported on the RAF form.

RAF ACCOUNT

Printed on 06/30/2000 at 15:15:32 by DLV

Hold Billing Services, Ltd. (TJ151)

Service: Due Date: Postmark Date:	01/01/1999-12/31/1999 IXC 01/31/2000 01/28/2000 No	Actual Return: Received RAF Form: Payment Plan: Extension: RAF Rate:	Yes Yes No No 0.0015	Operating Revenue: Interstate Revenue: Net RAF Due: Refund Issued: Fine Paid:	\$3,234,613.34 \$0.00 \$4,851.92 \$0.00 \$0.00
DESCRIPTION		AMOUNT DUE AMOUNT PAID		MOUNT PAID	AMOUNT OWED
RAF \$		4,851.92	\$4,851.92		\$0.00
Penalty		\$0.00	Ş	50.00	\$0.00
Interest		\$0.00	\$0.00		\$0.00
Extension Fee		\$0.00	\$0.00		\$0.00
Additional Payment		\$0.00	\$0.00		\$0.00
Total \$		4,851.92	\$4,851.92		\$0.00

COMPANY IDENTIFICATION

Printed on 07/10/2000 at 10:05:41 by DLV

Complete Name: Hold Billing Services, Ltd.

Mailing Name: Hold Billing Services, Ltd.

Company Code: TJ151 FEID Number:

MAILING INFORMATION

Attention:

Address Line 1: 4242 Medical Drive, Suite 2100

Address Line 2:

City: San Antonio State: TX Zip Code: 78229-5641

E-mail Address: rick.box@hbsltd.com
Web Address: http://www.hbsltd.com

Liaison 1: Rick Box Liaison 2:

Title: Vice President of General Title: Phone: (210) 593-0222 Phone:

Fax 1: (210) 593-0304 Fax 2: (210) 593-9814

County:

COMPANY IDENTIFICATION

Printed on 07/10/2000 at 10:05:54 by DLV

Complete Name: Hold Billing Services, Ltd.

Mailing Name: Hold Billing Services, Ltd.

Company Code: TJ151 FEID Number:

COMPANY INFORMATION

Address Line 1: 4242 Medical Drive, Suite 2100

Address Line 2:

City: San Antonio

State: TX Zip Code: 78229-5641

Reg. Date: 02/02/1999 Inactive Date:

Transfered To: Trans. From:

Certificate 1: 5779 Certificate 2:

Corporate Type: Limited Partnership

Service 1: OSP - Operator Service Provider

Service 2: Service 3: Service 4: Class (WAW): Phone Count:

County 1: County 2:

County 3: County 4:

Docket Index Listing

980911-TI

Docketed:

Status:

Company: Title:

July 20, 1998 Closed (February 2, 1999) Hold Billing Services, Ltd. (TJ151) Application for certificate to provide interexchange telecommunications service by Hold Billing Services, Ltd.

Progmod: B1(a)

000646-TI

May 26, 2000 Active Docketed:

Status:

Company:

HBS Billing Services Company
Hold Billing Services, Ltd. (TJ151)
Request for name change on Interexchange Telecommunications
Certificate No. 5779 from Hold Billing Services, Ltd. to HBS
Billing Services Company. Title:

Progmod: B1(d)