

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARING

TO

FLORIDA DIVISION OF CHESAPEAKE UTILITIES CORPORATION  
DEPARTMENT OF MANAGEMENT SERVICES

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 000108-GU

RE: REQUEST FOR RATE INCREASE BY FLORIDA DIVISION  
OF CHESAPEAKE UTILITIES CORPORATION

ISSUED: August 2, 2000

NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket on the rates and charges of the Florida Division of Chesapeake Utilities Corporation (Chesapeake). The hearings will commence at the time and location shown below and will continue until all witnesses have been heard.

Thursday, August 31, 2000

12:00 p.m. - 2:00 p.m.  
John Fuller Auditorium  
City Commission Chambers  
451 3rd Street NW  
Winter Haven, Florida

6:00 p.m. - 8:00 p.m.  
City Council Chambers  
1300 9th Street  
St. Cloud, Florida

Wednesday, September 27, 2000

10:00 a.m. - 12:00 p.m.  
Plant City Commission Chambers  
Nettie Berry Draughon Municipal  
Building  
302 W. Reynolds Street  
Plant City, Florida

6:00 p.m. - 8:00 p.m.  
Plantation Inn and Golf Resort  
9301 West Fort Island Trail  
Crystal River, Florida

All customers wishing to testify are urged to be present at the beginning of the sessions, because the sessions may be adjourned early if no customers are present.

DOCUMENT NUMBER-DATE

D9328 AUG-28

FPSC-RECORDS/REPORTING

PURPOSE AND PROCEDURE

The purpose of these customer service hearings shall be to allow the public to present testimony concerning the quality of service provided by Chesapeake. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

ADDITIONAL NOTICE

To ensure that the public is made aware of these public hearings scheduled in this matter, Chesapeake, prior to the hearings scheduled herein, has been directed to enclose in all customers' bills, or in a separate mailing to all customers, a notice setting forth fully the time and place of these hearings. The notice shall be completed at least ten (10) days before the first scheduled customer service hearing. Chesapeake is also directed to publish in a newspaper of general circulation in the area in which each customer service hearing is to be held, a display advertisement stating the time, date, location and purpose of the service hearing and a statement that, "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." These advertisements shall be published at least seven (7) days and not more than twenty (20) days before each service hearing.

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any changes in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-7 and 25-9, Florida Administrative Code, are also applicable.

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By DIRECTION of the Florida Public Service Commission, this  
2nd day of August, 2000.

BLANCA S. BAYÓ, Director  
Division of Records and Reporting

By: Kay Flynn  
Kay Flynn, Chief  
Bureau of Records

( S E A L )

WCK