



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

**DATE:** August 9, 2000

**TO:** Division of Records and Reporting

**FROM:** Patricia Brady, Division of Regulatory Oversight *pb*

**RE:** Docket No. [REDACTED] VS, Application for original certificates to operate a water and wastewater utility in Pasco County by Labrador Services, Inc.

Attached for inclusion in the docket file is the July 23, 2000, letter from Dolores Wasack, Secretary, FLENS Homeowners Assn., to Patricia Brady, Commission staff. The letter encloses copies of the utility's 1998 and 1999 "Water Quality Report" for staff's evaluation.

**Attachment**

- cc: Division of Regulatory Oversight (Redemann)
- Division of Economic Regulation (McCaskill)
- Division of Legal Services (Brubaker)

- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- LEG \_\_\_\_\_
- OPC \_\_\_\_\_
- PAI \_\_\_\_\_
- RGD \_\_\_\_\_
- SEC   /
- SER \_\_\_\_\_
- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE  
 [REDACTED] AUG -98  
 FPSC-RECORDS/REPORTING

July 23, 2000

Ms. Patricia Brady  
Regulatory Analyst IV  
Public Service Commission  
Division of Regulatory Oversight  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: Docket No. 000545-WS, Application for original certificates to operate a water and wastewater utility in Pasco County by Labrador Services.

Dear Ms. Brady:

Enclosed please find two "*Water Quality Reports*" (one for 1998 and the other for 1999) distributed to the residents of Forest Lake Estates by Labrador Service Inc.

Upon reading the 1999 report, I discovered it is identical to the 1998 report except in the table section "Nitrate" was added in 1999. Is it possible the figures reported in the results can be exactly the same year after year? Perhaps when Labrador Services appears before the Commission, it is a question they can answer!!!

As indicated to you before, due to the shoddy practices of this group, we are very skeptical of any report they pass on to the residents of Forest Lake Estates. Therefore, I would appreciate your placing these reports in their file for future discussion.

Thank you for your cooperation.

Sincerely,



Dolores Wasack  
Secretary, FLENS Homeowners Assn.  
5820 Naples Drive  
Zephyrhills, FL 33540

**RECEIVED**

JUL 26 2000

Florida Public Service Commission  
Division of Regulatory Oversight

*Distributed 10/14/99*

## **Labrador Service INC.**

### **Forest Lake Estates 1998 Water Quality Report.**

The LaBrador Service INC. is proud to present to you our 1998 Water Quality Report. In complying with recent legislation, we have developed this report to provide you with valuable information about your drinking water. From this report, you will realize what we've always known - your water is safe!

### **Mark of Excellence**

Since the beginning, LaBrador Service INC.'s goal has been to produce the safest and highest quality water for all its customers. We are proud of our history of quality service. To maintain our commitment to you, our analysts routinely collect and test water samples every step of the way - from the source waters right to your home - checking purity and identifying potential problems. Through foresight and planning, efficiency in operations, and focus on excellence in customer service, we will provide you the best quality drinking water at an economical price well into the 21st century. This publication conforms to the new federal regulation under the Safe Drinking Water Act (SDWA) requiring water utilities to provide detailed water quality information to each of their customers annually. LaBrador Service INC. is committed to providing you with this information about your water supply, because customers who are well informed are our best allies in supporting improvements necessary to maintain the highest drinking water standards.

If you have any questions concerning your drinking water quality or would like to have your water tested, call the Water Treatment Plant at (813) 780-7364. Also, please call us for information on individual and group tours.

For more information about this report, or for any questions relating to your drinking water, please call Todd Hiscock, UTILITIES MANAGER, at (813)780-7364.

### **Where Does My Water Come From?**

The Forest Lake Estates Water customers are fortunate because we enjoy an abundant water supply from 2 well sources.

The Forest Lake Estates Water Treatment Plant was constructed in 1982, with well depths of 780' and 530' to draw from this underground aquifer. This aquifer is constantly being replenished from various underground sources.

Forest Lake Estates treatment facilities provide roughly 50 million gallons of clean drinking water every year.

## **Substances Expected to be in Drinking Water**

*The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.*

Substances that may be present in source water include: microbial contaminants, such as viruses and bacteria; inorganic contaminants, such as salts and metals; pesticides and herbicides; organic chemical contaminants; and, radioactive contaminants. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

### **U.S. EPA Hotline**

For information about your drinking water, call U.S. EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### **How Will I Know If There's A Problem With My Water?**

If the amount of a contaminant exceeds a predetermined safe level in your drinking water (MCL, Action Level, etc.), We will notify you via newspapers, radio, TV and other means within 24 hours. With the notification, you will be instructed on what appropriate actions you can take to protect your family's health.

### **What's In My Water?**

We are pleased to report that during the past year, the water delivered to your home or business complied with, or did better than, all state and federal drinking water requirements. For your information, we have compiled a list in the table below showing what substances were detected in our drinking water during 1998. Although all of the substances listed below are under the Maximum Contaminant Level (MCL) set by U.S. EPA, and therefore not expected to cause any health risks, we feel it is important that you know exactly what was detected and how much of the substance was present in the water.

## Table Definitions:

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Picocuries per liter (pCi/L):** Measurement of the natural rate of disintegration.

**Parts per million (ppm):** One part per million (or milligrams per liter) is equivalent to one penny in \$10,000.

**Parts per billion (ppb):** One part per billion (or micrograms per liter) is equivalent to one penny in \$10,000,000.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

<b>TEST RESULTS TABLE</b>						
Contaminant and Unit of Measurement	MCL/TT /AL Violation Y/N	Level Detected	Range	MCLG	MCL	Likely Source of Contamination
<b>Inorganic Contaminants</b>						
Barium (ppm)	N	.034	N/A	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Copper (tap water) (ppm)	N	.3	N/A	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Fluoride (ppm)	N	.25	N/A	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Sodium (ppm)	N	8.9	N/A	n/a	160	Salt water intrusion, leaching from soil
<b>Group II Unregulated Organic Contaminants</b>						
Bromodichloromethane (ppb)	N	3.20				By-product of chlorine disinfection
Chloroform (ppb)	N	6.10	N/A			By-product of chlorine disinfection
Chloromethane (ppb)						By-product of chlorine disinfection
Dibromochloromethane (ppb)	N	1.0	N/A			By-product of chlorine disinfection

*Submitted 7/1/00*

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### **Mark of Excellence**

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Sodium (ppm)	N	8.9	N/A	n/a	160	Salt water intrusion, leaching from soil
Nitrate (asNitrogen)(ppm)	N	.067	N/A	10	10	Run off from fertilizer use; leaching from septic tanks, sewage;erosionof natural deposit
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