

ORIGINAL

2000 ALEC Data Request  
UniversalCom, Inc.  
185 Stahlman Ave.  
Destin, FL 32541  
State Code TX011

*undocketed*

Florida Statute 364.02(2) defines basic local service as:

"Basic local telecommunications service" means voice-grade, flat-rate residential and flat-rate single line business local exchange services which provide dial tone, local usage necessary to place unlimited calls within a local exchange area, dual tone multi-frequency dialing, and access to the following: emergency services such as '911," all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing. For a local exchange company, such terms shall include any extended area service routes, and extended calling service in existence or ordered by the commission on or before July, 1 1995.

1. a. Are you providing service to residential customers in Florida that complies with the above definition of **basic local service**?  
Yes
- b. To how many residential customers are you providing **basic local service** in Florida?  
[REDACTED]
- c. What are your current rates for providing residential **basic local service**?  
\$4.45 - \$12.43
- d. Are you providing service to business customers in Florida that complies with the above definition of **basic local service**?  
Yes
- e. To how many business customers are you providing **basic local service** in Florida?  
[REDACTED]
- f. What are your current rates for providing business **basic local service** in Florida?  
\$9.54 - \$51.12

2. Are you currently providing other forms of local service (business or residential) in Florida that may not meet Florida's statutory definition of **basic local service** ? (Examples could include: multiline business users; services with toll or usage restrictions; mandatory 900 blocking; limited amount of local calling included in the monthly charge; bundled service offerings; etc.)  
(If yes, continue with question #2; if no, skip to Question #3) -

- a. Are you currently providing other forms of local service to residential customers in Florida?  
Yes
- b. If the response to a. is affirmative, please describe each of the forms of local service you are providing to residential customers in Florida. (if available, please provide brochures or comparable materials.)  
All service offered by the LEC.
- c. If the response to a. is affirmative, please indicate your current rates for each of the services indicated in response to b.  
Reference Tariffs and Special Promotions.
- d. Are you currently providing other forms of local service to business customers in Florida?  
Yes
- e. If the response to d. is affirmative, please describe each of the forms of local service you are providing to business customers in Florida. (if available, please provide brochures or comparable materials.)  
All services offered by the LEC.

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f. If the response to d. is affirmative, please indicate your current standard rates for each of the services indicated in response to e.  
Reference Tariffs and Special Promotions.

3. Please describe the method(s) you are using to provide telephone services (e.g., resale, interconnection, unbundled network elements, facility-based, etc.).

a. Please indicate, by exchange, the number of LEC access lines you are reselling to residential customers.  
See Attached

b. Please indicate, by exchange, the number of LEC access lines you are reselling to business customers.  
See Attached

c. Please indicate, by exchange, the types of unbundled network elements, if any, you are obtaining from the incumbent LEC.  
[REDACTED]

d. Please indicate, by exchange, the number of unbundled local loops, if any, you are obtaining from the incumbent LEC.  
[REDACTED]

e. Please indicate the types of facilities deployed by your company in Florida to provide local telephone services, and indicate where these facilities are deployed.  
[REDACTED]

f. If known, please indicate the number of access lines, separately for residential and business customers, provisioned solely over company-owned facilities.  
[REDACTED]

g. Please indicate, by exchange, the number of business access lines you serve that are provided to internet service providers.  
[REDACTED]

h. Please indicate, by exchange, the number of business access lines you serve that are provided to voicemail service providers.  
[REDACTED]

4. Please indicate the number and location of switches you have located in Florida, if any, used to provide services to customers in Florida  
[REDACTED]

5. For each exchange where you are providing any form of residential local telephone service, please identify by exchange (a list of exchanges is attached), the number of residential access lines served as of June 30, 2000. (See example below)  
See Attached

6. For each exchange where you are providing any form of business local telephone services, please identify by exchange, the number of business access lines served as of June 30, 2000. (See example below)  
See Attached

#### Examples

Miami Exchange:	Residential Access Lines - 154	Business Access Lines - 255
Yulee Exchange:	Residential Access Lines - 161	Business Access Lines - 202

7. For billing and accounting purposes, do you differentiate between residential and business customers?  
Yes

- a. Are you currently offering any enhanced services? If yes, what are they?  
No. N/A
- b. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any obstacles or barriers encountered.  
No.
- d. Have you experienced any difficulties involving any agreements you may have with incumbent LECs? If so, please describe any significant problems encountered.  
No.
- e. Do you anticipate that your long-term manner of providing service will differ from your current practice? If so, do you expect becoming a full-scale facilities-based provider?  
Unknown at this time.
- f. Have you been assigned your own NXX codes? If yes, how many codes have you been assigned and for each code, as of January 31, 2000, how many numbers have been assigned from the code?  
Se Attached

8. If you are not currently providing local telephone service in Florida: N/A

- a. Please explain why you are not providing local telephone service. For example, have you experienced marketing or billing difficulties? Lack of capital? Customers are not willing to try something new? Lack of expertise in telecommunications? Difficulties dealing with the LEW Insufficient profit margin?  


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- b. Do you anticipate providing local telephone service at some future date? If yes, please indicate when. (e.g., first quarter 2000)  


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- c. Please describe the most important factors that you believe are inhibiting your ability to provide local telephone service, and describe how these factors have adversely affected your entry.  


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- d. Are you currently providing any other telecommunications services in Florida (i.e., other than local service)? If yes, please list the services provided.  


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9. Please list your primary line of business (for example, entertainment cable television, private line, special access service, interexchange service, local service, cellular service, paging service, electric service, municipality, etc.).  
Intergrated Communications Provider

10. At any time during the last 12 months have you provided local telephone services in Florida and then withdrawn the service? If yes, please discuss the reasons for this decision.  
No.

11. If you or an affiliate provides cable television in Florida, do you offer any package plans combining cable television and local telephone services? If so, please indicate where such packages are being offered.  
Not applicable.

12. If you or an affiliate provides long distance telephone service in Florida, do you offer any package plans combining long distance and local telephone services? If so, please describe any such plans and their terms and conditions. Is subscribing to both IM21 telephone and long distance a condition of providing service?  
Yes. Reference Tariff & Filed Promotions

13. If you or an affiliate's primary business is unrelated to the provision of telecommunications, please indicate the nature of such primary business(es). Examples of such businesses could include, but are not limited to: pawn shops, title loan companies, alternative automobile financing, internet service providers, or check cashing services.

N/A

14. Please describe any actions available to the Florida Public Service Commission which you believe should be taken to foster local exchange competitive market entry.

Increased discounts for services purchased from ILECs.

15. Please describe any actions which you may believe should be taken by the Florida legislature that would foster local exchange competitive market entry.

Increased discounts for services purchased from ILECs.

16. Please provide any additional comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. In particular, we are seeking comment on obstacles that you believe may be impeding the growth of local competition in the state and any suggestions you may have on how to remove such obstacles.

**UniversalCom, Inc.**  
**Business Customer in the**  
**State of Florida**

NPA	NXX	Customer			Rate Exchange
		Facility Based	Resale	Total	
850	622				SANTA ROSA BEACH
850	626				MILTON
850	644				FT WALTON BEACH
850	650				DESTIN
850	651				SHALIMAR
850	654				DESTIN
850	664				FT WALTON BEACH
850	671				TALLAHASSE
850	678				VALPARAISO - NICEVILLE
850	682				CRESTVIEW
850	689				CRESTVIEW
850	722				YOUNGSTOWN - FOUNTAIN
850	729				VALPARAISO - NICEVILLE
850	747				PANAMA CITY
850	763				PANAMA CITY
850	769				PANAMA CITY
850	784				PANAMA CITY
850	785				PANAMA CITY
850	796				FT WALTON BEACH
850	833				FT WALTON BEACH
850	835				FREEPORT
850	837				DESTIN
850	847				TALLAHASSE
850	857				PENSACOLA
850	862				FT WALTON BEACH
850	863				FT WALTON BEACH
850	864				FT WALTON BEACH
850	872				PANAMA CITY
850	873				PANAMA CITY
850	892				DEFUNIAK
850	897				VALPARAISO - NICEVILLE
850	913				PANAMA CITY
850	914				PANAMA CITY
850	916				GULF BREEZE
850	936				HOLLEY-NAVARRE
850	937				CANTONMENT
850	939				HOLLEY-NAVARRE
850	951				DEFUNIAK
850	968				CANTONMENT
850	969				PENSACOLA
850	986				FT WALTON BEACH
850	994				PACE
904	247				JACKSONVILLE BEACH
904	721				JACKSONVILLE
904	777				JACKSONVILLE
904	778				JACKSONVILLE

**UniversalCom, Inc.**  
Residential Customer for the  
State of Florida

NPA	NXX	Customer			Rate Exchange
		Facility Based	Resale	Total	
850	230	██████	██████	██████	PANAMA CITY BEACH
850	231	██████	██████	██████	SEAGROVE BEACH
850	233	██████	██████	██████	PANAMA CITY BEACH
850	234	██████	██████	██████	PANAMA CITY BEACH
850	243	██████	██████	██████	FT WALTON BEACH
850	244	██████	██████	██████	FT WALTON BEACH
850	263	██████	██████	██████	GRACEVILLE
850	267	██████	██████	██████	SANTA ROSA BEACH
850	269	██████	██████	██████	DESTIN
850	275	██████	██████	██████	FT WALTON BEACH
850	278	██████	██████	██████	SANTA ROSA BEACH
850	301	██████	██████	██████	FT WALTON BEACH
850	302	██████	██████	██████	FT WALTON BEACH
850	314	██████	██████	██████	FT WALTON BEACH
850	337	██████	██████	██████	DESTIN
850	455	██████	██████	██████	PENSACOLA
850	458	██████	██████	██████	PENSACOLA
850	534	██████	██████	██████	SEAGROVE BEACH
850	581	██████	██████	██████	FT WALTON BEACH
850	609	██████	██████	██████	SHALIMAR
850	622	██████	██████	██████	SANTA ROSA BEACH
850	650	██████	██████	██████	DESTIN
850	651	██████	██████	██████	SHALIMAR
850	654	██████	██████	██████	DESTIN
850	664	██████	██████	██████	FT WALTON BEACH
850	678	██████	██████	██████	VALPARAISO - NICEVILLE
850	747	██████	██████	██████	PANAMA CITY
850	763	██████	██████	██████	PANAMA CITY
850	769	██████	██████	██████	PANAMA CITY
850	835	██████	██████	██████	FREEPORT
850	837	██████	██████	██████	DESTIN
850	862	██████	██████	██████	FT WALTON BEACH
850	863	██████	██████	██████	FT WALTON BEACH
850	892	██████	██████	██████	DEFUNIAK
850	932	██████	██████	██████	GULF BREEZE
850	934	██████	██████	██████	GULF BREEZE
850	937	██████	██████	██████	CANTONMENT
850	951	██████	██████	██████	DEFUNIAK

**UniversalCom, Inc.**  
**Business Customer in the**  
**State of Florida**

NPA	NXX	Customer			Rate Exchange
		Facility Based	Resale	Total	
850	230	[REDACTED]	[REDACTED]	[REDACTED]	PANAMA CITY BEACH
850	231	[REDACTED]	[REDACTED]	[REDACTED]	SEAGROVE BEACH
850	233	[REDACTED]	[REDACTED]	[REDACTED]	PANAMA CITY BEACH
850	234	[REDACTED]	[REDACTED]	[REDACTED]	PANAMA CITY BEACH
850	235	[REDACTED]	[REDACTED]	[REDACTED]	PANAMA CITY BEACH
850	236	[REDACTED]	[REDACTED]	[REDACTED]	PANAMA CITY BEACH
850	243	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	244	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	263	[REDACTED]	[REDACTED]	[REDACTED]	GRACEVILLE
850	267	[REDACTED]	[REDACTED]	[REDACTED]	SANTA ROSA BEACH
850	268	[REDACTED]	[REDACTED]	[REDACTED]	HAVANA
850	269	[REDACTED]	[REDACTED]	[REDACTED]	DESTIN
850	275	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	278	[REDACTED]	[REDACTED]	[REDACTED]	SANTA ROSA BEACH
850	301	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	302	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	314	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	315	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	337	[REDACTED]	[REDACTED]	[REDACTED]	DESTIN
850	362	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	432	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	434	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	435	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	437	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	439	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	453	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	455	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	456	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	457	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	458	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	471	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	474	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	475	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	476	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	477	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	478	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	479	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	482	[REDACTED]	[REDACTED]	[REDACTED]	MARIANNA
850	484	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	492	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	494	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	497	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	505	[REDACTED]	[REDACTED]	[REDACTED]	PENSACOLA
850	522	[REDACTED]	[REDACTED]	[REDACTED]	PANAMA CITY
850	534	[REDACTED]	[REDACTED]	[REDACTED]	SEAGROVE BEACH
850	581	[REDACTED]	[REDACTED]	[REDACTED]	FT WALTON BEACH
850	609	[REDACTED]	[REDACTED]	[REDACTED]	SHALIMAR

UniversalCom, Inc.  
NPA-NXX Assigned

NPA	NXX	RATE EXCHANGE	NUMBERS ASSIGNED
850	278	SANTA ROSA BEACH	
850	337	DESTIN	
850	275	FT WALTON BEACH	
850	279	VALPARAISO - NICEVILLE	
850	257	PANAMA CITY	
850	361	PENSACOLA	
850	334	PANAMA CITY BEACH	
850	351	DESTIN	