"Customer Salisfaction"

September 14, 2000

State of Florida **Public Service Commission** Mr. Jim Breman 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Dear Mr. Breman:

930885-EU

After further review of the "Procedures and Guidelines" and an appreciation of the recent communication channels opened between Gulf Power with Gulf Coast and other cooperatives, Gulf Coast has a renewed interest and incentive to pursue a more detailed and refined set of procedures and guidelines with Gulf Power.

Therefore, Gulf Coast respectfully suspends (reserving the right to withdraw) its approval and its joint filing of the Procedures and Guidelines previously submitted for the Commission's review, pending further negotiations with Gulf Power. Gulf Coast is somewhat optimistic that these further negotiations will result in a broader, more effective set of guidelines which will better serve the intent of the Commission's order and the intent of both parties. Gulf Coast and Gulf Power's representatives had verbally planned and agreed on the continuance of our negotiations, however, the Commissions staff's deadline for submitting guidelines resulted, in Gulf Coast's opinion, in a somewhat premature filing of the Procedures and Guidelines prior to completion of those negotiations. Gulf Coast believes that continuing discussions with Gulf Power for at least a period of ninety days will have positive results.

Sincerely,

Roy Barnes

C.E.O./General Manager

CTR ECR

APP CAF

CMP

COM

RGO

SEC

cc: Blanca S. Bayo LEG Division of Records and Recording OPC PAI

Donna Clemons **PSC Staff Attorney**

Jeffrey A. Stone Gulf Power Company