

Phonexpert, Inc.

ORIGINAL

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October 4, 2000

Ms. Blanca Bayo, Director Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Fl. 32399-0850

Dear Ms Bayo,

I am writing to you in reference to DOCKET NO. 000959-TC. On September 6, 2000 I mailed a check to the Florida Public Service Commission in the amount of \$66.00 to be applied to the Regulatory Assessment Fee's and additional late fees. I was short in the amount of fifty cents. I would like to include this amount in my settlement fee.

The reason I neglected to pay was that we moved our office and neglected to notify the Public Service Commission. This was negligence on our part and I take responsibility. I would like to make a settlement offer of Two Hundred Dollars and Fifty Cents.

I apologize for this problem and assure you this will not happen again.

Thank you,

Frank Paglianti,

President

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