4207 NOV-28

STATE OF FLORIDARIGINAL

Commissioners:
J. Terry Deason, Chairman
E. Leon Jacobs, Jr.
Lila A. Jaber
Braulio L. Baez



DIVISION OF COMPETITIVE SERVICES WALTER D'HAESELEER DIRECTOR (850) 413-6600

Public Service Commission

November 1, 2000

Mr. Frank Markey, Attorney Money Travel Services of Florida, Inc. 735 NW 22nd Avenue Miami, FL 33125-3339

Dear Mr. Markey:

This is a follow up to our telephone conversation concerning the above docket. The regulatory assessment fee (RAF) is due each year by January 30 for the previous year, unless the 30th falls on a weekend, then the due date is the next working day. For example, the 1999 fee was due January 31, 2000.

Commission records show that as of this date, the 1999 RAF has not been paid. The 1999 RAF return is attached. Please complete and return it along with a check for the past due amount in full. The RAF is .0015% of the company's total Florida gross revenues, or \$50.00, whichever is greater. However, if the company owes only the **minimum** amount and if it is postmarked by November 26, 2000, the 1999 total is \$67.50 (\$50.00 fee, \$12.50 penalty, and \$5.00 interest). As information, the interest continues to increase until the fee is paid.

Since the Commissioners have not yet voted on this docket, the company has three options.

- (1) Cancel the certificate voluntarily Pay all past due charges in full, pay the current year's RAF or provide a date certain that it will be paid (such as 30 days from the date of the Commission Order cancelling your certificate), and write a letter requesting cancellation. A copy of our rule is attached.
- On nothing In this case, your certificate will be cancelled on the Commission's own motion. All outstanding RAFs, including penalty and interest charges, will be turned over to the Comptroller's Office for collection.
- Propose a settlement There is normally a \$500 fine imposed for this rule violation. It should be noted that just paying the past due amount will not prevent the company's certificate from being cancelled. You need to write the Commission a settlement letter that must include the following:

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- Docket number;
- A check for the past due amount in full;
- A statement that it has taken steps to prevent future late payments of the regulatory assessment fees and what those steps are; and
- Make a specific monetary settlement.

Any settlement offer should be addressed to Ms. Blanca Bayó, Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. The proposed settlement amount should <u>not</u> be paid at this time, instead only the past due regulatory assessment fee, plus penalty and interest charges should be paid. The settlement amount, if approved by the Commission, must be paid within 10 business days after the Commission Order is issued.

Also, as we discussed, the Commission's Division of Consumer Affairs provided me with a copy of three consumer complaints (Pierre R. LaGuerre; Yolanda Medina; Tony Z. Gomez, Jr.) for which Money Travel Services of Florida has not responded. In order for staff not to make this an issue in this docket, the company needs to provide a response within 15 days to the appropriate Consumer Affairs staff.

In addition, Commission records show that Ms. Eva Sanchez is the president of this company. However, we have received a faxed letter from her advising that she has never been an officer of this company and asked us to remove her as the Commission liaison. When you respond, please provide me with a liaison (name, title, telephone number, fax number, e-mail address if available, and physical and mailing addresses if different).

Please respond to the complaints and let me know what your decision is by November 16, 2000. If you have any questions, just let me know. I can be reached at (850) 413-6502-voice, (850) 413-6503-fax, and by internet e-mail at pisler@psc.state.fl.us.

Sincerely,

Paula J. Isler, Research Assistant

Paula Q. Islu

Bureau of Service Evaluation & Compliance

Enclosures

cc: Docket No. 001295-TI (w/o enclosures)

Division of Legal Services (Elliott) (w/o enclosures)