# \*\* FLORIDA PUBLIC SERVICE COMMISSION \*\*

# DIVISION OF REGULATORY OVERSIGHT CERTIFICATION SECTION

APPLICATION FORM for .
AUTHORITY TO PROVIDE

AUTHORITY TO PROVIDE

ALTERNATIVE LOCAL EXCHANGE SERVICE

WITHIN THE STATE OF FLORIDA

DATE NOV U S 2233 DD 1675-00

D305

#### **Instructions**

This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).

Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.

Use a separate sheet for each answer which will not fit the allotted space.

Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770

If you have questions about completing the form, contact:

Florida Public Service Commission Division of Regulatory Oversight Certification Section 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6480

FORM PSC/CMU 8 (11/95) Required by Commission Rule Nos. 25-24.805, 25-24.810, and 25-24.815 DOCUMENT NUMBER-DATE

FPSC-REGORDS/REPORTING

# **APPLICATION**

1.	This is an application for √ (check one):									
	(~	<b>'</b> )	Original certificate (new company).							
	(	)	Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.							
	<ul> <li>Approval of assignment of existing certificate: <u>Example</u>, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.</li> </ul>									
	(	)	Approval of transfer of control: Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.							
2.	Na	me	of company:							
	Ď	1	ta Phones, Inc.							
3.	Na	me	under which the applicant will do business (fictitious name, etc.):							
	1	الع	ta Phones, Inc.							
4.	Official mailing address (including street name & number, post office box, city state, zip code):									
		14:	5 Illindis Street Box 184 i, Louisiana 1832							

· · · · · · · · · · · · · · · · · · ·	
Structure of organization:	·
) Individual  // Foreign Corporation ) General Partnership ) Other	<ul><li>( ) Corporation</li><li>( ) Foreign Partnership</li><li>( ) Limited Partnership</li></ul>
<u>f individual,</u> provide:	
Name:	
Γitle:	
Address:	
City/State/Zip:	
Геlephone No.:	Fax No.:
nternet E-Mail Address:	
nternet Website Address:	
finesumented in Florida and de	e proof of authority to operate in Floric

9.	If foreign corporation, provide proof of authority to operate in Florida:										
	(a) The Florida Secretary of State corporate registration number:										
	F00000005865										
10.	If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:										
	(a) The Florida Secretary of State fictitious name registration number:										
11.	If a limited liability partnership, provide proof of registration to operate in Florida:										
	(a) The Florida Secretary of State registration number:										
	· · · · · · · · · _ · · · _ ·										
12.	If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.  Name:										
	Title:										
	Address:										
	City/State/Zip:										
	Telephone No.: Fax No.:										
	Internet E-Mail Address:										
	Internet Website Address:										
13.	If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.										
	(a) The Florida registration number:										
14.	Provide F.E.I. Number(if applicable):										

Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.
(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.
Who will serve as liaison to the Commission with regard to the following?
(a) The application:
Name: Jon E. Davis
Title: Vice President
Address: <u>246 Illinois Street</u> City/State/Zip: <u>De14i, Couisiana 7/232</u>
Telephone No.: 318-878-2049 Fax No.: 988-203-8014
Internet E-Mail Address: jon Odellaphones com
Internet Website Address:

(b) Official point of contact for the ongoing operations of the company:
Name: Ron Goldon Title: General Manager. Address: 245 Illinais Street
City/State/7in: Nalh: Law: Lana 7/137
Telephone No.: 318-2019 Fax No.: 288-203-2014
Internet E-Mail Address: rong & delin phones. Com Internet Website Address:
(c) Complaints/Inquiries from customers:
Name: Rhonda Waltels
Title: Supervisor
Address: 245 Illinuis Street
City/State/Zip: Delhi, Louisiana 7/232
Telephone No.: 38.878-2049 Fax No.: 878-203-8014
Internet E-Mail Address: Thordaw Qdellaphones .com
List the states in which the applicant:
(a) has operated as an alternative local exchange company.
ARKANSAS, Missouri, KANSAS
(b) has applications pending to be certificated as an alternative local exchange company.
Kentucky, Alabama, North Calolina, South Carolina,
Georgia, Tennessee
(c) is certificated to operate as an alternative local exchange company.
ARKANSAS, Missouri, KANSAS, Texas, OKLAHOMA - Southwestern Bell

17.

	(d)	has been denied authority to operate as an alternative local exchange company and the circumstances involved.
	(e)	has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
	(f)	has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.
		·
18.	Sub	omit the following:
	A.	Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
	В.	Technical capability: give resumes of employees/officers of the company

company has been contracted to conduct technical maintenance.

# C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

- 1. the balance sheet:
- 2. income statement: and
- 3. statement of retained earnings.

**NOTE**: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. <u>written explanation</u> that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. <u>written explanation</u> that the applicant has sufficient financial capability to maintain the requested service.
- 3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

#### THIS PAGE MUST BE COMPLETED AND SIGNED

### APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
- 3. SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- **4. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OF	FICIAL:	1 0 2	
Jon E.	Davis	Jan El Days	
Print Name		Signature	
Vice Re	sident	November 1,2000	
Title		Date	
318-878-6	2049	888-203-8014	
Telephone No	0.	Fax No.	
Address:	Delta Phones, I 245 Illinois		
	P.O. Box 784		
	Delhi, Louisiana	7/232	

#### THIS PAGE MUST BE COMPLETED AND SIGNED

### **AFFIDAVIT**

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFF	FICIAL:
Jon E. Dr	ovis forte Days
Print Name	Signature .
Vice Pres	iden+ November 1,2000
Title	Date
318-878-2	8049 - 888-203-8014
Telephone No	Fax No.
Address:	Delta Phones, Inc.  245 Illinois Street  P.O. Box 184  Delhi, Louisiana 21232

# INTRASTATE NETWORK (if available)

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.

1)	2)							
3)	4)							
SWITCHES: Addre	ss where located, by type of switch, and indicate							
1)								
3)								
TRANSMISSION FACILITIES: POP-to-POP facilities by type of facili (microwave, fiber, copper, satellite, etc.) and indicate if owned or lease								
POP-to-POP	OWNERSHIP							
1)	-							
2)								
2)								

# CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT

I, (I	Name)	of (Name of Company)
(110	(e)	of (Name of Company)
and	current holder of Florida Public Service , have reviewed this applic	Commission Certificate Number #cation and join in the petitioner's request for a
(	) sale	
(	) transfer	
(	) assignment	
of th	he above-mentioned certificate.	
<u>UT</u>	ILITY OFFICIAL:	
Pri	nt Name	Signature
Titl	е	Date
Tel	ephone No.	Fax No.
Add	dress:	
	-	

**BUSINESS PLAN** 

# **Table Of Contents**

1.0	Exect	utive	Summ	ary	٠.		•		•		•		•		٠		•	•	•	•	1
	1.1	Objec	ctive																		1
		Missi																			
		Keys																			
2.0	Expe	nses						•					•	•	•	•			•		2
3.0	Marke	et Ana	alysi	s S	umn	nar	y														3
		Compe																			
4.0	Stra	tegy a	and I	mpl	eme	ent	at	io	n	Su	mm	aı	·y				•				5
		Marke																			
			1																		
			2			_				_											
			3																		
	4.2	Sales																			
		Serv																			
5.0	Manag	gement	t Tea	m.										,							8
6.0	Perso	onal I	Plan	•			•	•	•	•	•	,		,		•	•	•	•	•	9
7.0	Fina	ncial	Plan		•												•		•		10
	7.1	Кеу І	Finan	cia	1 ]	[nd	lic	at	or	s			•			•	•	-	•		10
8.0	Busi	ness (	Outlo	ok	For	: F	'nt	ur	e												11
		List																			

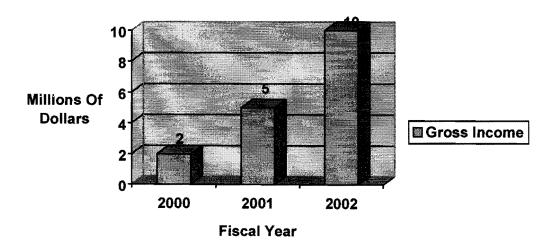
# **DELTA PHONES, INCORPORATED**

# 1.0 Executive Summary

A market exists in the Prepaid Local Phone Market thanks to the Incumbent Local Exchange Carriers (ILECS) opening their markets up to local competition. Delta Phones, Inc. will operate as a Competitive Local Exchange Carrier (CLEC) and provide local phone service for customers who would like a different approach to their local service. Delta Phones will build their business on Customer Service and Customer Satisfaction and we understand the customers we will be dealing with, since our sister company has been involved in the market for over 12 years in the rent-to-own business.

Delta Phones has established commission agents in various locations through out the area that Southwestern Bell, Century Tel, and Verizon serves. The commission agent is the one to make the final sale to the customer in their service areas.

# **Business Plan Highlights**



## 1.1 Objectives

Delta Phones, Inc. has established a unique business team with each member specializing in certain areas. The company is fully automated from the interface

and our CLEC corporate offices, to our satellite stores and back to the ILEC Corporate office. We feel like this technological break through has helped us push to be one of the leading CLEC's for Southwestern Bell.

#### 1.2 Mission

Delta Phones will always put our customer first and we strive to have the best product and service available in the market place. With an industry that has a projected customer base of over 30 million customers and potentially \$2 billion a year in revenues, we feel like our market position can become 1% by always practicing our mission statement with each customer.

### 1.3 Keys to Success

Delta Phones, Inc. knows that the Local Prepaid Phone Market is the right tool for certain individuals. By educating our customers to many of their past mistakes, we feel like the "pay in advance" approach, no long distance calling without calling cards and always knowing that your bill will be a certain amount each month is the approach that our customers need to be utilizing.

Since Delta Phones has been dealing with this market through its sister company, Easy Way, Inc. in the rental, pager, cellular business, we know how effective the local phone business can be for these customers.

# 2.0 Expenses

Our expenses run around \$175,000 a month approximately 80% of our total revenue. Delta Phones employs 14 fulltime employees and just moved into a new office complex with full computer terminal, T 1 lines and plenty of room for expansion.

# 3.0 Competition

The competition in the Local Phone Market is growing but with our management team and with our technology access linking each store to our corporate office, we feel we can compete with any of the other CLEC's in the market place.

## 4.0 Strategy and Implementation Summary

The ability to have continuous communication between ILEC, CLEC and our dealer stores is a big advantage for our growth. Delta Phones, Inc. has a communication system in place where each dealer is able to post all new applications, monthly payments, and verify all customer information by computers that is connected to our Home Office computer systems. Delta Phones is able to have each commission agent transact any order changes and posting change directly to our corporate office.

### 4.1 Market Strategy

Delta Phones currently operates in Arkansas, Kansas, and Missouri and we are planning to being in Texas and Oklahoma by the 1<sup>st</sup> of 2001. We market our services through the commission agent in each state, which we train and supervise and who already have a market base we are targeting.

## 4.1.1 Pricing Strategy

We will price our Local Phone Service in line with what our competition and the market allows. Our basic service will be \$39.95 plus any fees or taxes. The cost of our options will be according to the price that is tariffed with the Public Service Commission.

#### 4.1.2 Promotion Strategy

We have targeted RTO, Cellular, and Pay Loan Companies in each state who already have existing customer base we can fulfill. Local newspaper advertising and circulation around the different areas is effective in our marketing areas. Our biggest form of advertising will be one satisfied telling another.

#### 4.1.3 Distribution Strategy

Delta Phones provides each satellite store with literature and brochures which are designed for our customers and their friends. We allow any customer to take and review this literature before a decision is made to buy our service.

### 4.2 Sales Strategy

Delta Phones' Corporate Sales Manager manages our sales team. He oversees all the saleman's activities and reports. He personally assists when there is a need for clarification of disgruntled customers. Our Sales Manager is constantly researching new innovative ways to get more of a stronghold on the market.

# 4.3 Service and Support

Delta Phones mission in giving the customer the "best service available" is the motto that this company is built on. The support teams we have in place monitors any conflicts which may arise and follows each conflict until it is resolved.

# 5. Management Team

Jimmy Strong is the President of Delta Phones, Inc. Mr. Strong has been selfemployed all his adult life either in the insurance business or presently in the rentto-own industry. Mr. Strong built his company on customer satisfaction and he has instilled this same principle in Delta Phones. Mr. Strong is actively involved in any decisions affecting the direction of Delta Phones. He is married and the father of 3 children.

Jon Davis is the General Manager for Delta Phones, Inc. Before assuming this role Mr. Davis was in charge of Mr. Strong's cellular and paging divisions of his rent-to-own company. Mr. Davis has helped implement a marketing strategy in Southwestern Bell, Century Tel, and Verizon Market and manages the companies day to day operations. He is married and the father of 4 children.

Bud Loftin is the comptroller overseeing our accounting department. His responsibility is daily auditing of all records and working closely with our accounts receivable and accounts payable departments. Mr. Loftin is a graduate of Louisiana Tech University in accounting. He is the father of 2 children.

Gary Godard is our computer technician. He has been involved in the computer industry for 20 years. Mr. Godard's responsibilities include a software program for Delta Phones and linking the ILEC with our central CLEC office and our satellite stores. He is married with 5 children.

Frederick Huenefeld is our Sales Manager who is overseeing our sales force in the markets. Mr. Huenefeld's responsibility is training Sales Managers so that they can train our commission agents and provide any support needed in the growth of our business. Mr. Huenefeld had been self-employed 10 years before joining Delta Phones and he adheres to the mission that Delta Phones stands by "Customers Come First." Mr. Huenefeld is a graduate of LSU with a B/S. He is married and the father of 2 children.

Rhonda Walters is our supervisor in Customer Service Department. Ms. Walters has worked closely in our operation regarding Customer Service. She trains the agents and CSR reps for processing and handling of any situation that may occur. She has gone to school to become more familiar with the CLEC customer service role. She is single.

Ron Gordon is in charge of our billing department. He is responsible for dealing with accounts receivable. Mr. Gordon has also gone to SWB EASE school to help him understand all areas of our operation. He graduated from Northwestern with a B.S. in business. He is single.

Brenda Balof is in charge of our disconnects and repairs department. Ms. Balof is also involved in customer service. She has gone to school to become more familiar with the CLEC customer service role. She is single.

Tanya Mejias is in charge of our facilitation department and update department. Mrs. Mejias has served in similar capacities with Delta Phones for the last 6 months. Mrs. Mejias is married and has 1 child.

#### 5.5 Business Location

Delta Phones, Inc. is located at 245 Illinois Street in Delhi, LA 71232. Delhi is located off of I-20 between Monroe, LA and Vicksburg, MS. The Home Office is approximately 30 minutes from the state of Arkansas and roughly 3 hours from the state of Texas. The toll free number for Delta Phone is 1-800-814-8623. The toll free fax number is 1-888-203-8014.

#### 6.0 Personnel Plan

Mr. Davis is the General Manager in charge of all office employees. Mr. Godard is in charge of all computer decisions, communications and updates affecting any computer decisions. Mr. Strong, Mr. Davis, and Mr. Loftin must approve all major decisions. Ms. Balof, Ms. Walters, Mr. Gordon, and Mrs. Mejias are under the supervision of Mr. Davis and Mr. Loftin. Mr. Davis and Mr. Loftin must approve any decisions they want to make which could affect the direction of Delta Phones. Mr. Huenefeld oversees each sales manager that is working in any state. Mr. Huenefeld is directly accountable to Mr. Davis and Mr. Loftin. Mr. Davis and Mr. Loftin must approve any decision he has that could affect the direction of Delta Phones first.

#### 7.0 Financial Plan

Delta Phones was able to start the phone venture through an initial \$50,000.00 loan which was a one year note payable at the end of the balloon period. The interest rate on the monies borrowed will be roughly 7-8%. Mr. Strong secured the financing with his own assets. No money was taken out of the company until long-term debt was satisfied. Profits from the above debt payments were used to finance growth.

# 7.1 Key Financial Indicators

Delta Phones will gauge their growth and success on the number of customers per quarter. We currently have 5,000 customers the first year in the state of Arkansas, Kansas, and Missouri. We feel like these numbers will more than double by end of 2001. With the 5,000 customers we currently have we are able to satisfy our debt and position us for growth in the future.

- Collections of monies from commission agents are drawn through ACH transaction on a daily basis through the satellite location internet link between their companies and our bank. This procedure has tremendously streamline our bottom line and made us much more efficient for future growth.
- By allowing Mr. Godard's software to handle most of our work load, we feel we can keep our Administrative Expenses to 40% of our sales revenue. We foresee this technology software being able to handle our growth faster than manual labor can and at a much-reduced rate.

#### 8.0 Business Outlook for Future

By setting up 100 commission agents in each state will feel our 10,000-customer base by the end of 2001 is readily attainable. If each store can maintain its base to 5% churn a month and continue to grow by 12% a year, then in 5 years our customers base in these 3 states will be 50,000 customers by year 2004.

# 8.1 Listing Business and Personal References

Progressive Bank Mr. David Hampton Vice President Hudson Lane Monroe, LA 71201 318-398-9772

David Doughty Attorney-At-Law 607 Madeline St. Rayville, LA 71269 318-728-2051

FINANCIAL REPORT (UNAUDITED)

AUGUST 31, 2000

## FINANCIAL REPORT (UNAUDITED) AUGUST 31, 2000

# CONTENTS

	Page
Accountants' Compilation Report	1
FINANCIAL STATEMENTS	
Balance Sheet	2
Statements of Income	3
OTHER FINANCIAL INFORMATION	
Detail of Balance Sheet Accounts	4
Detail of Operating Expenses .	5

October 24, 2000

TO THE STOCKHOLDER DELTA PHONES, INC. DELHI, LA

We have compiled the accompanying balance sheet of DELTA PHONES, INC. as of August 31, 2000, and the related statements of income for the one month and the eight months then ended, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

A compilation is limited to presenting in the form of financial statements information that is the representation of management. We have not audited or reviewed the accompanying financial statements and, accordingly, do not express an opinion or any other form of assurance on them.

Management has elected to omit substantially all of the disclosures, the statements of retained earnings and the statements of cash flows required by generally accepted accounting principles. If the omitted disclosures and statements were included in the financial statements, they might influence the user's conclusions about the Company's financial position, results of operations and cash flows. Accordingly, these financial statements are not designed for those who are not informed about such matters.

The Company, with the consent of its stockholder, has elected to be taxed as an "S" corporation under the provisions of the Internal Revenue Code. In lieu of corporate income taxes, the stockholders of an "S" corporation are taxed on their proportionate share of the Company's taxable income. Therefore, no provision or liability for income taxes has been included in these financial statements.

The accompanying other financial information on pages 4 - 5 is presented only for analysis purposes and has been compiled by us without audit or review, from information that is the representation of management, and we do not express an opinion or any other form of assurance on such information.

Martin Harrison + Smallwood LLP

# BALANCE SHEETS (UNAUDITED)

	AUG. 31, 2000	AUG. 31, 1999
ASSETS		
CURRENT	•	
Cash	82,890	5,428
Accounts receivable	3,605	2,729
Accounts receivable - employees	4,933	0
	91,428	8,157
PROPERTY AND EQUIPMENT, net	47,547	19,170
TOTAL ASSETS	138,975	27,327
LIABILITIES AND STOCKHOLDERS' EQUITY		
CURRENT		
Accounts payable	11,124	18,124
Notes Payable	6,374	0
Notes Payable	8,153	0
Notes Payable	11,450	0
Due to Stockholder	154	154
Payroll taxes payable	10,610	1,111
TOTAL LIABILITIES	47,865	19,389
STOCKHOLDERS' EQUITY		
Capital Stock	1,000	1,000
Retained earnings	13,963	38,046
Net income	76,146	(31,108)
TOTAL STOCKHOLDERS' EQUITY	91,110	7,938
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	138,975	27,327

# STATEMENTS OF INCOME (UNAUDITED)

	1 MONTH ENDED	8	MONTHS ENDED		1 MONTH ENDED		8 MONTHS ENDED	
•	AUG. 31, 2000	Pct A	A <u>UG. 31, 20</u> 00	Pct	AUG. 31, 1999	Pct	AUG. 31, 1999	Pct
SALES								
Service Income	167,148	88.03	754,681	81.37	0	0.00	732,791	93.81
Connection Fee Income	0	0.00	0	0.00	0	0.00	37,393	4.79
Sales	0	0.00	0	0.00	0	0.00	334	0.04
Sales Returns & Allowances	(787)	(0.41)	(8,764)	(0.94)	0	0.00	0	0.00
Commission Income	23,514	12.38	181,512	19.57	104	100.00	10,600	1.36
	189,875	100.00	927,429	100.00	104	100.00	781,118	100.00
COST OF SALES			•					
Phone Service and Conn. Fee	90,758	47.80	416,203	44.88	0	0.00	648,527	83.03
Commission - Agent	22,228	11.71	83,961	9.05	(10,512)	#0107.69)	98,267	12.58
Purchases	0	0.00	0	0.00	0	0.00	140	0.02
	112,987	59.51	500,165	53.93	(10,512)	#0107.69)	746,934	95.62
GROSS PROFIT	76,888	40.49	427,264	46.07	10,616	10207.69	34,183	4.38
OPERATING EXPENSES								
Compensation and benefits	27,742	14.61	156, 106	16.83	3,035	2918.62	6,830	0.87
Office facility expense	7,996	4.21	74,639	8.05	4,524	4349.79	30,285	3.88
Administrative expense	6,567	3.46	58,268	6.28	4,836	4649.67	15,442	1.98
Other overhead expense	7,406	3.90	60,188	6.49	1,640	1576.88	12,735	1.63
	49,712	26.18	349,201	37.65	14,035	13494.95	65,431	8.38
INCOME FROM OPERATIONS	27,176	14.31	78,063	8.42	(3,419)	(3287.26)	(31, 108)	(3.98)
OTHER INCOME								
Gain on Sale (NBV)	0	0.00	(1,917)	(0,21)	0	0.00	0	0.00
	0	0.00	(1,917)	(0.21)		0.00	0	0.00
NET INCOME	27,176	14.31	76,146	8.21	(3,419)	(3287.26)	(31, 108)	(3,98)

OTHER FINANCIAL INFORMATION

# DETAIL OF BALANCE SHEET ACCOUNTS (UNAUDITED)

	AUG. 31, 2000	AUG. 31, 1999
CASH		
Cash in Bank-Progressive	71,290	5,428
Simmons First Bank	2,138	. 0
Union Planters	638	0
Smackover State Bank	479	0
First Nat. Bank - Blytheville	162	0
Cleburne County Bank	150	0
First Financial Bank	208	0
Mercantile - AR	313	0
1st. Nat. Bank of Eastern Ark	311	0
First National Bank-McGhee	140	0
Bank of America	845	0
Superior Federal Bank	114	0
Warren Bank & Trust	253	0
Commercial Bank - Monticello	149	0
First Bank of South Arkansas	96	0
Farmers Bank	57	0
Regions Bank	1,786	0
Farmers Bank and Trust	397	0
Helena National Bank	621	0
Pocahontas Fed. S&L	80	0
Arvest Bank	611	0
Bank of the Ozarks	. 164	0
Emprise Bank	903	0
Garden Plain State Bank	910	0
Citizens Bank & Trust	77	0
	82,890	5,428
PROPERTY AND EQUIPMENT		
Office equipment	36,609	13,499
Automobiles	43,129	20,372
Accumulated depreciation	(32,191)	(14,702)
	47,547	19,170
ACCOUNTS PAYABLE		
Accounts Payable - Easy Way	11,124	18,124
	11,124	18,124
PAYROLL TAXES PAYABLE		
FICA Tax Payable	9,992	662
LA W/H Tax Payable	1,129	102
Accrued Payroll Taxes	304	122
401K Withheld	<u>(815)</u>	225
	10,610	1,111

See accompanying accountants' compilation report.

## \*\* FLORIDA PUBLIC SERVICE COMMISSION \*\*

# DIVISION OF REGULATORY OVERSIGHT CERTIFICATION SECTION

DEPOSIT

DATE

APPLICATION FORM for

D385

NOV 0 8 2000

AUTHORITY TO PROVIDE
ALTERNATIVE LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF FLORIDA

001675-70

#### Instructions

This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).

Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.

Use a separate sheet for each answer which will not fit the allotted space.

Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770

14351-00

If you have questions about completing the form contact:

DELTA PHONES, INC. P.O. BOX 784 DELHI, LA 71232 (318) 878-2049 PROGRESSIVE BANK 84-259/1111 2610

11/2/2000

PAY TO THE ORDER OF\_

MEMO

Florida Public Service Commission

\$ \*\*250.00

Two Hundred Fifty and 00/100\*\*\*\*\*\*\*

DOLLARS

Florida Pul 19.07(1)(z), Florida Statutes: Bank account numbers Division of debit, charge, or credit card numbers given to an 2540 Shur Tallahasse agency for the purpose of payment of any fee or debt owing are confidential and exempt from subsection (1) and s.24(a), Art. 1 of the State Constitution . . .

J LLL AUTHORIZED SIGNATURE