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Via United States Mail November 17, 2000

Ms. Blanco Bayo Director, Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Network Plus, Inc. d/b/a Hale and Father, Inc. ("Network Plus"), Certificate No. 2994, Docket No. 001209-TI

Dear Ms. Bayo:

Miller Isar, on behalf of Network Plus, hereby amends Network Plus's September 26, 2000 settlement offer ("Settlement Offer") to state that Network Plus has taken steps to prevent late payment of its Florida Public Service Commission regulatory fees in the future. In all other respects, the Settlement Offer remains the same.

Please acknowledge receipt of this letter by date stamping the enclosed copy and returning it to us in the self-addressed, postage-paid envelope enclosed for this purpose.

Questions regarding the Settlement Offer may be directed to me.

Sincerely, Miller Isar

Stacey A. Klinzman

Senior Regulatory Consultant

cc: L. Korner, Network Plus, Inc.

J. Farley, Network Plus, Inc.

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