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LAW OFFICES OF THOMAS K. CROWE, P.C.

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RECORDS AND REPORTING

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November 16, 2000

## BY OVERNIGHT DELIVERY

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

001730 -TI

Re: Notice of Discontinuance of Services of Interoute-Retail, Inc.

Dear Sir or Madam:

By this letter, Interoute-Retail, Inc. ("IRI"), pursuant to the Florida Public Service Commission's ("Commission's") policy regarding discontinuance of services, hereby notifies the Commission of IRI's discontinuance of services, effective January 15, 2001.

Pursuant to the Commission's Order No. PSC-96-0308-FOF-TI in Docket No. 951329-TI dated February 29, 1996, IRI is authorized to provide resold interexchange telecommunications services in the State of Florida.

Due to decreasing sales margins, IRI has made a business decision to discontinue regulated telecommunications services. IRI has notified all affected customers in writing of the discontinuance of services. A copy of the notification letter is annexed as an Exhibit.

DOCUMENT NUMBER-DATE

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Please find enclosed an original and two (2) copies of this letter for filing. Please stamp the extra copy of this letter and return it in the prepaid, self-addressed envelope enclosed for that purpose. Should you have any questions regarding this notice, please contact the undersigned.

Sincerely,

Thomas K. Crowe

Tania J. Cho,

Counsel for Interoute-Retail, Inc.

Exhibit

## **EXHIBIT**

## **Notice of Service Discontinuance**



November 10, 2000

## Dear Customer:

We regret to inform you that we are going to suspend the retail business of our company with respect to domestic and international service for commercial and residential customers located in all states. To ensure continuity of service, you should call the substitute long distance carrier of your choice as soon as possible to arrange for alternative service. We will suspend service as soon as applicable regulations permit, and our target date for the complete discontinuance of service is **January 15, 2001**.

All of our retail customers for long distance interexchange services, including switched and dedicated 1+, toll-free, dial-around, casual, travel card and prepaid calling card services, will be affected.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier, or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the Sec.63.71 Application of Interoute-Retail, Inc., formerly known as American International Telephone, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Please accept our thanks for your business, and our apologies for the inconvenience of having to select another carrier. If we can provide any further assistance, please call our Customer Service Department at 800-707-4685.

Interoute-Retail, Inc. formerly known as
American International Telephone, Inc.
22 Cortlandt Street, 33<sup>rd</sup> Floor
New York, NY 10007