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November 17, 2000

Our File No: 27350-2

Ms. Blanca Bayo Director, Division of Records & Reporting State of Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re.

R. Dean Cannon, Jr.

Integra Paging Late Filing of the Alternative Local

Exchange Company Regulatory Assessment Fee Return/

Docket No. 001416-TX

Dear Ms. Bayo:

Please allow this letter to serve as a response to your letter of October 24, 2000. We understand that Don Burno of Integra Paging has already spoken with your office with respect to this matter, but we are providing this written follow-up per the request of your letter.

As we have previously indicated, Mr. Don Burno is the CEO of Integra Paging, and he was not aware that Integra had failed to comply with information requests by the Commission last year. Unfortunately, due to the misfeasance of one of his employees, the Commission's requests were not complied with. Mr. Burno has corrected this situation by terminating the employee who caused this situation, and has implemented procedures to insure that he will personally handle all future document requests by the Commission, and that the failure to supply the requested information will not happen again in the future. Unfortunately, the RAF which was due January 30, 2000, was not submitted until October 13, 2000.





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Ms. Blanca Bayo Page 2 November 17, 2000

Integra Paging has taken all reasonable steps to ensure that such a late filing will not occur in the future, including instituting a policy of making duplicate copies of all incoming PSC filing requests so that there is a "back-up copy" in the event the original is later lost or stolen. Integra proposes to pay a fine of \$100.00 in connection with this matter, and Integra will see to it that such late filings do not occur in the future.

If you have any questions, comments, or concerns, please feel free to contact me or Mr. Don Burno directly. Thank you in advance for cooperation and assistance with this matter.

With best regards, I am

Very sincerely yours,

R. Dean Cannon, Jr.

RDC:mg Enclosures

cc: Don Burno, President, Integra Paging Allen Grossman, Esquire

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PAGE 02

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