BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

II.

In re: Request for arbitration concerning complaint of	DOCKET NO. 001097-TP ORDER NO. PSC-00-2250-FOF-TP
J	
BellSouth Telecommunications,	ISSUED: November 28, 2000
Inc. against Supra	
Telecommunications and	
Information Systems, Inc. for	
resolution of billing disputes.	

The following Commissioners participated in the disposition of this matter:

LILA A. JABER BRAULIO L. BAEZ

ORDER GRANTING ORAL ARGUMENT AND GRANTING IN PART AND DENYING IN PART MOTION TO DISMISS

BY THE COMMISSION:

BellSouth Telecommunications, Inc. (BellSouth) provides local exchange telecommunications services for resale pursuant to the Telecommunications Act of 1996 and to resale agreements entered into between BellSouth and various Alternative Local Exchange Companies (ALECs). Supra Telecommunications and Information Systems, Inc. (Supra) is an ALEC certified by this Commission to provide local exchange services within Florida.

On August 9, 2000, BellSouth filed a complaint against Supra, alleging that Supra has violated Attachment 6, Section 13 of their present agreement by refusing to pay non-disputed sums. The complaint also alleges billing disputes arising from the prior resale agreement with Supra. On August 30, 2000, Supra filed a timely Motion to Dismiss or, in the Alternative, to Stay Proceedings and/or Compel Arbitration. Supra also, in a separate document, filed a timely Request for Oral Argument on its Motion. On September 8, 2000, BellSouth filed a timely Response to Supra's Motion to Dismiss or Stay.

DOCUMENT NUMBER-DATE



EPSC-RECORDS/REPORTING

Pursuant to Section 364.058, Florida Statutes, the Commission may conduct a limited proceeding to consider and act upon any matter within its jurisdiction. Pursuant to Section 364.07(2), Florida Statutes, the Commission is authorized to review contracts for joint provision of intrastate interexchange service, and is authorized to adjudicate disputes of telecommunications companies regarding such contracts or the enforcement thereof. Therefore, the Commission is authorized to proceed in this matter.

ORAL ARGUMENT

In requesting oral argument, Supra, correctly, argues that the Complaint and Motion to Dismiss in this Docket are fact specific and do not address the details in the depth found in the various attachments and interconnection agreements. Additionally, the history of negotiations between the parties would naturally focus on the areas of strongest disagreement. Supra has complied with Rule 25-22.058, Florida Administrative Code, in the filing of this request. Therefore, it would be helpful to us, and otherwise appropriate, to allow oral argument on Supra's Motion to Dismiss. Accordingly, that request is hereby granted. Oral argument was held during consideration of this Docket at the November 7, 2000 Agenda Conference.

MOTION TO DISMISS

BellSouth has provided local exchange services for resale by Supra pursuant to a resale agreement approved by us on October 8, 1997, and an interconnection and resale agreement approved by us on November 30, 1999, in which Supra adopted the AT&T agreement. The 1997 agreement was in effect from June 1, 1997, through October 4, 1999, and the AT&T agreement has been in effect from October 5, 1999 to the present.

In its Complaint, BellSouth alleges that, under their present agreement, Supra currently owes BellSouth hundreds of thousands of dollars for resale services ordered by Supra, properly rendered, and billed by BellSouth, most of which is not disputed by Supra. According to BellSouth, Supra has failed to pay its bills under the present agreement, including the undisputed sums, since January 1, 2000. BellSouth continues to provide service to Supra pursuant to the current agreement and is requesting this Commission to order

Supra to pay all outstanding balances on its account and pay BellSouth's bills in a timely manner on a going forward basis. In the alternative, BellSouth seeks our permission to disconnect Supra from BellSouth's ordering interfaces and to disconnect Supra's end users.

Additionally, BellSouth seeks resolution of certain billing disputes raised by Supra which occurred under the old resale agreement. Supra claims BellSouth should pay Supra a total of \$305,560.04, plus interest in the amount of approximately \$150,000, as reimbursement for charges Supra claims were unwarranted under the old agreement. The questioned charges fall into two primary categories; 1) Supra claims that it was improperly billed by BellSouth for End User Common Line charges in the amount of \$224,287.79, and, 2) Supra claims that it was improperly billed \$48,917.60 for processing changes in services and unauthorized local service changes and reconnections.

Supra's Motion to Dismiss points out that the Complaint specifically alleges in paragraph 5 that this proceeding arises under "an interconnection and resale agreement filed with us November 10, 1999 and approved by us on November 30, 1999, in which Supra adopted the AT&T agreement." Also, "[t]he AT&T agreement adopted by Supra has been in effect from October 5, 1999 to the present." Supra notes that the Complaint alleges in paragraph 7 that "Supra has violated Attachment 6, Section 13, of the [current] agreement by refusing to pay non-disputed sums."

Attachment 1 to the current interconnection agreement is also attached to the Complaint, and provides for Alternative Dispute Resolution for all disputes arising under the present agreement. Paragraph 2 of Attachment 1 states in pertinent part that "[n]egotiation and arbitration under the procedures provided herein shall be the exclusive remedy for all disputes between BellSouth and AT&T [Supra Telecom] arising under or related to this Agreement, including its breach..."

Based upon the above, Supra urges that it is clear that the Complaint alleges a dispute arising under or related to the current interconnection agreement, and that pursuant to that interconnection agreement, the sole and exclusive remedy available to the parties is private arbitration.

A motion to dismiss raises as a question of law the sufficiency of the facts alleged in a petition to state a cause of action. <u>Varnes v. Dawkins</u>, 624 So.2d 349, 350 (Fla. 1st DCA 1993). The standard to be applied in disposing of a motion to dismiss is whether, with all allegations in the petition assumed to be true, the petition states a cause of action upon which relief may be granted. <u>Id</u>. When making this determination, only the petition can be reviewed, and all reasonable inferences drawn from the petition must be made in favor of the petitioner. <u>Id</u>.

Supra, however, argues that this Commission is preempted from consideration of this complaint by the exclusive arbitration clause contained within the agreement wherein the breach occurred. Under both Florida and Federal law, private arbitration provisions are valid, binding and enforceable. Federal Arbitration Act, 9 U.S.C. §§ 1-14; <u>Moses H. Cone Memorial Hospital v. Mercury Construction</u> <u>Corp.</u>, 460 U.S. 1, 74 L.Ed.2d 765, 103 S.Ct. 927(1983); Fla. Stat. § 682.02; <u>Cone Constructors, Inc. V. Drummon Community Bank</u>, 754 So.2d 779(Fla. 1st DCA 2000); <u>Old Dominion Insurance Co. V.</u> <u>Dependable Reinsurance.</u>, 472 So.2d 1365(Fla. 1st DCA 1985); <u>Zac</u> <u>Smith & Co. V. Moonspinner Condominium Association, Inc.</u>, 472 So.2d 1324(Fla. 1st DCA 1985); <u>Physicians Weight Loss Centers of America,</u> <u>Inc. V. Payne</u>, 461 So.2d 977(Fla. 1st DCA 1984); <u>Miller</u> <u>Construction Co. V. The American Insurance Co.</u>, 396 So2d 281(Fla. 1st DCA 1981).

The Complaint requested relief in two separate categories; 1) Supra's breach of the present agreement, containing the arbitration clause, and 2) "billing disputes" arising under the prior agreement, which contained no arbitration clause. In BellSouth's response to Supra's Motion to Dismiss, BellSouth argues that it would be "unfair and inefficient to require the parties to endure the added delay and expense of resolving this issue in a separate forum."

While recognizing that it may be more efficient to address all issues in a single forum, we find that the dispute resolution provisions in each of the agreements should be strictly followed. To do otherwise would invite the questions of which provision should be ignored, and why, does either of the procedures favor one of the parties more than the other, and whether either of the provisions may legally be ignored in the interest of efficiency.

Accordingly, we find that Supra's Motion to Dismiss should be granted as to the portion of the Complaint alleging Supra's failure to pay for services received under the present agreement, because of the exclusive arbitration clause. As to the "billing disputes" arising under the previous agreement, however, the Motion to Dismiss is denied. Section XI of the prior agreement provides that all disputes shall be resolved by petition to the Florida Public Service Commission. We, therefore, clearly have exclusive jurisdiction to consider disputes arising under the earlier agreement.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Supra Telecommunications and Information Systems, Inc.'s Request for Oral Argument is granted. It is further

ORDERED that Supra Telecommunications and Information Systems, Inc.'s Motion to Dismiss is granted as to the portion of the Complaint alleging its failure to pay for services received under the present Agreement. The Motion to Dismiss is denied as to the "billing disputes" arising under the previous Agreement. It is further

ORDERED that Supra Telecommunications and Information Systems, Inc. is granted leave to file a Response to BellSouth Telecommunications, Inc.'s Complaint within 20 days of the date of our consideration of this matter.

By ORDER of the Florida Public Service Commission this <u>28th</u> day of <u>November</u>, <u>2000</u>.

BAYÓ, Direct

Division of Records and Reporting

(SEAL)

CLF

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director,

Division of Records and reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.