FPSC-COMMISSION CLERK

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

Public Service Commission

January 18, 2002

Ms. Kimberly A. Gossett Pinecrest Ranches, Inc. P.O. Box 2898 Winter Haven, FL 33883-2898

Re: Docket No. 011651-WU, Application for transfer of majority organizational control of Pinecrest Ranches, Inc., holder of Certificate No. 588-W in Polk County to Water Supply, Inc.

Dear Ms. Gossett:

Staff has preliminarily reviewed the above-referenced filing for deficiencies and has found none. However, there are late-filed exhibits which have not yet been received. In addition, staff has several questions or clarifications for which answers are needed to process the filing. Finally, there are revisions that need to be made to the proposed tariff filing. For your convenience, you can now retrieve a model tariff from the Commission's Website at http://www.floridapsc.com.

LATE-FILE EXHIBITS

- 1. <u>Exhibit B Purchase Agreement</u>. Since the application indicates that the purchase agreement will be provided as a late-filed exhibit, staff will wait on some of its questions to see if the answers are contained in that exhibit.
- 2. Exhibit H Affidavit of Noticing. The Commission has not yet received an affidavit attesting to the publication of the notice as required by Rules 25-30.030(7) and (8), Florida Administrative Code. As soon as you receive the affidavit from the newspaper, please forward to the Commission for filing.

ADDITIONAL QUESTIONS / CLARIFICATIONS

3. <u>Name Change</u>. It is my understanding that the buyers may wish to change the utility name. Attached is a copy of Rule 25-30.039, Florida Administrative Code, which details the information required for a name change. As you will see, the rule is intended as a stand-

alone rule where there is no change in ownership or control of the utility or its assets. While that is not the case in this docket, a request for a name change can be added as a separate issue to the recommendation on the TMOC. However, to do this it will be essential for staff to verify how the purchase agreement is structured.

Please explain how the buyers have acquired, or intend to acquire, Pinecrest Ranches, Inc., by acquisition of stock or by transfer of assets. If it turns out to be by transfer of assets, this type of filing is considered a transfer of certificates rather than a TMOC. The filings fees are the same and the information is generally the same for transfers of assets. However, it will be necessary to renotice the application to correctly reflect the type of filing. In addition, staff may need to establish rate base for transfer purposes.

- 4. <u>Rates</u>. It is my understanding from staff, that the buyers and sellers are in the process of installing meters and jointly filing for a staff assisted rate case (SARC). Please verify whether this is correct and, if so, when they intend to file for the SARC.
- 5. <u>Closing Date</u>. It is my understanding that the buyer and seller have not yet closed on the transfer. Pursuant to Section 367.071(1), Florida Statutes, they may do so prior to Commission vote as long as the contract for purchase is made contingent upon receiving that approval. In your response to this letter, please indicate what decision has been made about the closing.
- 6. Financing. Rule 25-30.037(3)(g), Florida Administrative Code, requires a list of all entities upon which the buyer is relying for funds. The application currently indicates that Mr. Little intends to loan the purchase price of \$100,000 to Water Supply, Inc. in the form of a mortgage. In subsequent conversations with staff, it appears that the financing may be provided by a bank, instead. In your response to this letter, or at the time the final financing arrangements are made, please indicate any changes in person(s) or entit(ies) upon which the utility is relying for funding including the manner and amount of the funding and a copy of any financial agreement(s).
- 7. <u>Utility Inspection</u>. In your response to Rule 25-30.037(3)(h), Florida Administrative Code, the application indicates that inspection of the facilities revealed that damage to a 4" well casing will cost approximately \$3,800 to repair. If not spelled out in the purchase agreement, please indicate which party is responsible for the repairs and the expected completion date.

PROPOSED TARIFF

8. <u>Utility Name</u>: Based on your response to Item 3, above, the tariff will need to be resubmitted if there is a proposed name change. Also be sure to make the corresponding change to the "COMPANY" term on Sheet No. 5.0.

- 9. <u>Sheet No. 2.0</u>: Instead of putting "NA" for the Communities Served Listing, please put the sheet number "4.0." This way, you won't have to revise the index when the tariff sheet becomes applicable. The sheet will be used for any future territory amendments.
- 10. <u>Sheet No. 3.0</u>: Instead of N/A, the certificate number should be 588-W. Also, the existing certification orders are shown below and copies of the orders attached:

PSC-97-0367-FOF-WU 04-02-97 961253-WU Grandfather Certificate
PSC-97-1087-FOF-WU 09-17-97 970635-WU Name Change

- 11. Sheet No. 4.0: Even though the sheet is not currently applicable, the utility name and "Water Tariff" should still appear in caps on the top left hand corner and the name and title of the issuing officer on the bottom right hand corner. You should indicate what the sheet is used for, "Communities Served Listing." Then "N/A" is centered somewhere below the sheet title. (A sample sheet is attached.)
- 12. <u>Sheet No. 7.0</u>: There are some minor formatting problems with indentations.
- 13. <u>Sheet No. 11.0</u>: Instead of putting "NA" on the index for Customer Deposits, General Service and Meter Test Deposit, please indicate the sheet numbers which would be 14.0, 12.0, and 15.0, respectively.
- 14. Sheets Nos. 14.0, 12.0, 15.0: Again, even though the sheets are not currently applicable, the utility name and "Water Tariff" should still appear in caps on the top left hand corner and the name and title of the issuing officer on the bottom right hand corner. You should also indicate what the rate schedule would be used for, i.e., Customer Deposits, General Service, Meter Test Deposits, respectively. "N/A" should then be centered somewhere below the name of the rate schedule. (Sample sheets are attached.)
- 15. Sheet No. 13.0: Again, there is a minor formatting problem with indentation. The rate of \$12.85 should be aligned with the other information in that column. Also, the "Type of Filing" should be changed to Transfer of Majority Organizational Control. If at a later date, it is decided that the filing is a Transfer of Certificate, the type of filing will have to be changed in the rate section.
- 16. Sheet No. 16.1: The lock tampering charge approved with the utility's grandfather certificate is \$50.00. The utility cannot change that to "actual cost" without Commission approval. If the buyers want the Commission to consider such a change in this docket, contact staff for further instructions. Otherwise, the sheet should be revised to reflect the approved charge of \$50.00. Again, the "Type of Filing" should be Transfer of Majority Organizational Control.

- 17. <u>Sheet No. 17.0</u>: Please change the "Type of Filing" to Transfer of Majority Organizational Control.
- 18. <u>Sheet No. 18.0</u>: As was the case on the other index sheets, instead of "N/A" the actual sheet numbers should appear. For "Applications for Meter Installation," the sheet number is 21.0 and for "Customer's Guarantee Deposit Receipt," the sheet number is 19.0.
- 19. <u>Sheets Nos. 19.0 and 21.0</u>: The name of the utility, "Water Tariff," and the name and title of the issuing officer should appear along with the name of the sheets which are "Customer Guarantee Deposit Receipt" and "Application for Meter Installation." respectively. Then "N/A" should be centered somewhere below. (Copies of sample sheets are attached.)
- 20. <u>Sheet No. 20.0</u>: The first Sheet No. 20.0 should be pitched. The second Sheet No. 20.0 should be retitled to "Application for Water Service." Also, the 3rd item has been changed to include the requirement for the customer to receive from the Commission a copy of the Commission's brochure "Your Water and Wastewater Service." The revised language for the 3rd item should be as follows:

The Customer agrees to abide by all existing Company Rules and Regulations as contained in the tariff. In addition, the Customer has received from the Company a copy of the brochure "Your Water and Wastewater Service" produced by the Florida Public Service Commission.

A copy of the brochure is attached. You may obtain additional copies by contacting the Division of Consumer Affairs by phone at <u>1-800-342-3552</u> or by Internet at <u>contact@psc.state.fl.us.</u>

- 21. Sheet No. 22.0: Instead of attaching the bill as Schedule D, please reduce the bill and paste on Sheet No. 22.0. On the bill provided, there is a pen and ink change to the monthly fixed charge. The bill should either reflect the actual monthly water service charge or an affidavit should be provided that the charge is always corrected on the monthly bills. Also the bill should reflect the initial connection and normal reconnection fees as well as the violation reconnection fee. Since all three are \$15.00, they can be combined on one line as, initial connection and reconnection fees. As discussed in Item No. 17, above, the fee for customer removal or damage to locks should be changed back to \$50.00.
- 22. <u>Sheet No. 23.0</u>: The first Sheet No. 23.0 should be pitched.
- 23. <u>Sheet No. 24.0</u>: The tariff must contain a service availability policy. Since the utility is currently at build-out, for now a statement to that effect is all that is required. However, should the utility file for a territory amendment, a service availability policy will need to be requested.

Ms. Kimberly A. Gossett Page 5 January 18, 2002

Please file an original and one copy of the requested information no later than <u>February 22</u>, <u>2002</u>, with the Director, Division of Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399. If you have any questions about the information or changes requested, please contact Patricia Brady at (850) 413-6686 or Alice Crosby (850) 413-6222.

Sincerely,

Patti Daniel

Supervisior, Certification Section

CK:PB

Attachments

cc: Office of General Counsel (Crosby)

Division of Economic Regulation (Devlin, Kummer, Brady)

Division of Commission Clerk and Administrative Services (2 copies)

CHAPTER 25-30.039, F.A.C. APPLICATION FOR NAME CHANGE

- (1) This rule shall apply to a certificated utility that changes its name only, with no change in the ownership or control of the utility or its assets.
- (2) Each application for approval of a change in name of a certificated utility shall include the following information:
 - (a) The complete name, address, and type of business entity of the certificated utility;
 - (b) The proposed change in name and the type of business entity under the new name;
 - (c) A statement setting out the reasons for the name change;
 - (d) The effective date of the name change;
 - (e) In the case of a corporation, limited partnership, or any other type of entity that is chartered by the State of Florida or any other state, a copy of the certificate or other document issued by the state showing its acceptance of the entity's new name. In addition, an officer of the entity shall provide a statement that the ownership and control of the utility and its assets will not change under the proposed name. In the case of a sole proprietorship, general partnership, or any other type of entity not chartered by the State of Florida or any other state, a statement, signed by a duly authorized representative, that the ownership and control of the utility and its assets will not change under the proposed name;
 - (f) A proposed notice to be sent to the customers of the utility informing them of the change in utility name;
 - (g) An original and two copies of a proposed tariff reflecting the name change, including all standard forms; and,
 - (h) The applicant's current certificate.
- (3) After the Commission staff approves the customer notice, the utility shall send the approved customer notice to all existing customers with the next regular billing, advising them of the name change.

Specific Authority: 367.121, F.S. Law Implemented: 367.121, F.S.

History: New 11/30/93.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Application for Grandfather Certificate to Provide Water Service in Polk) ISSUED: April 2, 1997 County by Pinecrest Ranches.

) DOCKET NO. 961253-WU) ORDER NO. PSC-97-0367-FOF-WU

The following Commissioners participated in the disposition of this matter:

> JULIA L. JOHNSON, Chairman SUSAN F. CLARK J. TERRY DEASON JOE GARCIA DIANE K. KIESLING

ORDER GRANTING GRANDFATHER CERTIFICATE, REQUIRING FILING OF WARRANTY DEED IN THE NAME OF THE UTILITY, REQUIRING REGISTRATION OF THE FICTITIOUS NAME, SETTING RATES AND CHARGES, AND REQUIRING FILING OF 1996 ANNUAL REPORT AND PAYMENT OF REGULATORY ASSESSMENT FEES FOR 1996 FROM THE JURISDICTIONAL DATE

BY THE COMMISSION:

Background

On October 17, 1996, Pinecrest Ranches (Pinecrest or utility) filed an application with this Commission for a certificate under grandfather rights, pursuant to Section 367.171, Florida Statutes. The application was filed after the Board of County Commissioners of Polk County adopted a resolution on May 14, 1996, which made the utilities in the County subject to the provisions of Chapter 367, Florida Statutes.

Pinecrest is a Class C utility that has been in existence since mid-1987. Pinecrest currently provides water service to approximately 139 single-family residences in a mobile/manufactured home community.

Application

The application was filed in accordance with Section 367.171, Florida Statutes, and other pertinent statutes and provisions of the Florida Administrative Code. In particular, the application contains a filing fee in the amount of \$200, as required by Rule 25-30.020, Florida Administrative Code.

Pinecrest provided adequate service territory and system maps and a territory description, as prescribed by Rule 25-30.035(9), (10), and (11), Florida Administrative Code. A description of the territory which Pinecrest has requested to serve is shown on Attachment A of this Order, which by reference is incorporated herein.

The name, Pinecrest Ranches, is a fictitious name, which, pursuant to Section 865.09(3), Florida Statutes, must be registered with the Division of Corporations of the Department of State. That Section states, in part, "A person may not engage in business under a fictitious name unless he first registers the name with the division [of corporations] . . ." According to the Division of Corporations of the Department of State, the name, Pinecrest Ranches, is not registered. Therefore, the utility shall register its name with the Department of State within 30 days of the date of this Order.

Rule 25-30.035(6), Florida Administrative Code, requires a utility to provide proof that it owns the land upon which its facilities are located. The warranty deed submitted with the application was not in the name of the utility. Therefore, Pinecrest shall provide a copy of a recorded warranty deed in the name of the utility within 90 days of the date of this Order. However, because a warranty deed may not be in a fictitious name, the deed should be in the name of the owner d/b/a (doing business as) Pinecrest Ranches.

As stated previously, Pinecrest has been in existence since mid-1987, providing satisfactory service to its customers in Polk County. According to the Department of Environmental Protection (DEP), there are no outstanding notices of violation against the utility.

Based on the foregoing, we find it appropriate to grant Pinecrest Certificate No. 588-W to serve the territory described in Attachment A of this Order.

Rates and Charges

Although Polk County required payment of a franchise fee, Pinecrest's rates and charges, in effect on the date this Commission received jurisdiction, were never reviewed or approved by the Polk County Board of County Commissioners. Pinecrest's rates and charges are set forth below:

Residential Service - Water Monthly Rates

Flat Charge Gallonage Charge

\$ 12.50 N/A

Service Availability Charges

<u>Customer Connection Charge</u>

5/8" x 3/4" Meter All Other Sizes

\$350.00 Actual Cost

Miscellaneous Service Charges

Initial Connection	\$	15.00
Normal Reconnection	\$	15.00
Violation Reconnection	\$	15.00
Premises Visit	\$	10.00
Late Fee	,	2.50

Note: Pinecrest does not collect customer deposits.

We find these rates and charges to be reasonable and they are approved. However, we note that the existing water rate is a flat rate. Rule 25-30.255, Florida Administrative Code, states, in part, "each utility shall measure water sold upon the basis of metered volume." Therefore, Pinecrest is hereby put on notice that the Commission may require the installation of meters for all customers as a part of its next rate case proceeding.

Pinecrest shall charge the rates and charges approved herein until authorized to change by this Commission in a subsequent proceeding. Pinecrest has filed a tariff reflecting these rates and charges. The tariff shall be effective for service rendered or connections made on or after the stamped approval date on the tariff sheets.

1996 Regulatory Assessment Fees and Annual Report

Pursuant to Rule 25-30.120(2), Florida Administrative Code, "any utility which is subject to this Commission's jurisdiction on or before December 31 of that year or for any part of that year, whether or not the utility has actually applied for or been issued a certificate" is required to pay regulatory assessment fees. Additionally, Rule 25-30.110(3), Florida Administrative Code,

states that "[t]he obligation to file an annual report for any year shall apply to any utility which is subject to this Commission's jurisdiction as of December 31 of that year, whether or not the utility has actually applied for or been issued a certificate." Therefore, Pinecrest shall remit regulatory assessment fees for 1996 and file a 1996 annual report from the jurisdictional date, May 14, 1996, by March 31, 1997.

It is, therefore,

ORDERED by the Florida Public Service Commission that Pinecrest Ranches, Post Office Box 192, Winter Haven, Florida 33882-0192, is hereby granted Certificate No. 588-W to provide water service to the territory described in Attachment A of this Order. It is further

ORDERED that Pinecrest Ranches shall register its fictitious name with the Division of Corporation of the Department of State within 30 days of the date of this Order. It is further

ORDERED that Pinecrest Ranches shall provide a copy of a recorded warranty deed in the name of the utility, as set forth herein, as proof that it owns the land upon which its facilities are located, within 90 days of the date of this Order. It is further

ORDERED that the rates and charges set forth in the body of this Order are hereby approved. Pinecrest Ranches shall charge these rates and charges until authorized to change by the Commission in a subsequent proceeding. Pinecrest Ranches' tariff, which reflects the rates and charges approved herein, shall be effective for service rendered or connections made on or after the stamped approval date on the tariff sheets. It is further

ORDERED that Pinecrest Ranches shall file a 1996 annual report from the jurisdictional date, May 14, 1996, by March 31, 1997. It is further

ORDERED that Pinecrest Ranches shall pay regulatory assessment fees for 1996 from the jurisdictional date, May 14, 1996, by March 31, 1997. It is further

ORDERED that this docket shall remain open pending receipt of the warranty deed in the name of the utility and proof that Pinecrest Ranches has registered its fictitious name with the Division of Corporations of the Department of State. Upon receipt of the deed and proof of registration, the docket shall be closed administratively.

By ORDER of the Florida Public Service Commission, this <u>2nd</u> day of <u>April</u>, <u>1997</u>.

BLANCA S. BAYÓ, Director Division of Records and Reporting

by:/s/ Kay Flynn Chief, Bureau of Records

This is a facsimile copy. A signed copy of the order may be obtained by calling 1-904-413-6770.

(SEAL)

ALC

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900 (a), Florida Rules of Appellate Procedure.

ATTACHMENT A

PINECREST RANCHES

Territory Description

Located within Section 6, Township 30 South, Range 26 East in Polk County, Florida.

More particularly described as follows: Begin at the Northwest corner of the Northeast 1/4 of Section 6 and run North 89° 28'10" East, along the Northern Boundary of Section 6, 1145.33 feet; thence South 20° 03'30" East, 383.78 feet; thence North 69° 56'30" East, 57.71 feet to the East Boundary of the W 1/2 of the Northeast 1/4; thence South 00° 22"30" East, along said East Boundary, 1,394.42 feet to the Northeast corner of the Southwest 1/4 of the Northeast 1/4 of Section 6; thence North 89° 21'48" West, along the North Boundary of the Southwest 1/4 of the Northeast 1/4, 1,328.39 feet to the West Boundary of the Northeast 1/4; thence North 00° 24'01" West, along said West Boundary, 1,709.77 feet to the Point of Beginning.

Also two parcels more particularly described as follows:

Located within Section 31, Township 29 South, Range 26 East in Polk County, Florida.

Beginning at the Southeast corner of Section 31, run Westerly 2,771.38 feet to the Point of Beginning, thence run West 224.50 feet; thence North 120 feet; thence East 224.50 feet; thence South 120 feet to the Point of Beginning;

and, beginning at the Southeast corner of Section 31, run Westerly 2,591.38 feet to the Point of Beginning, continue West 60.00 feet; thence North 105 feet; thence East 60 feet; thence South 105 feet to the Point of Beginning.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for name change on Certificate No. 588-W in Polk County from Pinecrest Ranches to Pinecrest Ranches, Inc.

DOCKET NO. 970635-WU
ORDER NO. PSC-97-1087-FOF-WU
ISSUED: September 17, 1997

ORDER APPROVING NAME CHANGE AND CLOSING DOCKET

BY THE COMMISSION:

On May 28, 1997, Pinecrest Ranches (Pinecrest or utility) filed an application requesting approval to change its name to Pinecrest Ranches, Inc., pursuant to Rule 25-30.039, Florida Administrative Code. Pinecrest was granted Certificate No. 588-W by Order No. PSC-97-0367-FOF-WU, issued on April 2, 1997, in Docket No. 961253-WU.

Subsequent to issuance of Order No. PSC-97-0367-FOF-WU, Pinecrest formed a corporation in the name of Pinecrest Ranches, Inc. The corporation has been registered with the Secretary of State, Division of Corporations. The effective date of the name change was May 1, 1997. A copy of the proposed notice to the customers reflecting the new name has been provided. There has been no change in ownership or control of the utility and its assets.

We, therefore, find that Pinecrest's request to change its name to Pinecrest Ranches, Inc. is in compliance with the provisions of Rules 25-30.032 and 25-30.039, Florida Administrative Code, and it is approved. Pinecrest has filed a tariff reflecting the new name. The tariff shall be effective for service rendered or connections made on or after the stamped approval date on the tariff sheets. At the time of this application, Pinecrest had not received Certificate No. 588-W. The Certificate will be issued in Pinecrest's new name, Pinecrest Ranches, Inc.

Based on the foregoing, it is

ORDERED by, the Florida Public Service Commission that Pinecrest Ranches request to change its name to Pinecrest Ranches, Inc., 277 Magnolia Avenue, Southwest, Post Office Box 192, Winter Haven, Florida 33882-0192, is approved. It is further

ORDERED that Pinecrest Ranches' proposed customer notice is hereby approved. The notice shall be send to all of the customers of Pinecrest Ranches upon receipt of this Order. It is further

ORDERED that the revised tariff reflecting the name change shall be effective for connections made or service rendered on or after the stamped approval date on the tariff sheets. It is further

ORDERED that Docket No. 970635-WU is hereby closed.

By ORDER of the Florida Public Service Commission this <u>17th</u> Day of <u>September</u>, <u>1997</u>.

/s/ Blanca S. Bayó
BLANCA S. BAYÓ, Director
Division of Records and Reporting

This is a facsimile copy. A signed copy of the order may be obtained by calling 1-850-413-6770.

(SEAL)

ALC

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900 (a), Florida Rules of Appellate Procedure.

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UJ	n.	ובי	IVAI	ட கா	700	I INC.	- 4.1

NAME OF COMPANY	٠
WATER TARIFF	

COMMUNITIES SERVED LISTING

County Development Schedule(s)

Name Name Available Sheet No.

ISSUING OFFICER

TITLE

TITLE

NAME OF COMPANY				
WATER TARIFF				
	CUSTOMER DEPOSI	<u>TS</u>		
ESTABLISHMENT OF CREDIT - Be service to satisfactorily establish cre complying with the Company's rules from complies with the requirements of Read AMOUNT OF DEPOSIT - The amount of the company's rules from the complies with the requirements of Read AMOUNT OF DEPOSIT - The amount of the company's rules from the company'	edit, but such establishment or prompt payment. Credit v ule 25-30.311, Florida Admir	of credit shall not revill be deemed so entire code.	elieve the Customer from stablished if the Customer	
ANIOUNT OF DEPOSIT - The amou	int of fillial deposit shall be t	ne following accord	ing to meter size.	
	Residential	General Service		
5/8" x 3/4"				
1"				
1 1/2" Over 2"				
ADDITIONAL DEPOSIT - Under Rul new deposit, where previously waived bills provided.				
INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customers account during the month of each year.				
<u>REFUND OF DEPOSIT</u> - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.				
Nothing in this rule shall prohibit the	Company from refunding a	Customer's deposit	in less than 23 months.	
EFFECTIVE DATE -				
TYPE OF FILING -				
	`			
			ISSUING OFFICER	

TITLE

NAME OF COMPANY _		
WATER TARIFF		
	GENERAL SERVICE	
	RATE SCHEDULE GS	
AVAILABILITY -	Available throughout the area served by the Company.	
APPLICABILITY -	For water service to all Customers for which no other sch	edule applies.
<u>LIMITATIONS</u> -	Subject to all of the Rules and Regulations of this tarif Regulations of the Commission.	f and General Rules and
BILLING PERIOD -		
RATE -	•	
MINIMUM CHARGE -		
TERMS OF PAYMENT -	Bills are due and payable when rendered. In accordance we Administrative Code, if a Customer is delinquent in paying service may then be discontinued.	
EFFECTIVE DATE - TYPE OF FILING -		
		-· -· ··
		ISSUING OFFICER

TITLE

NAME OF COMPANY			
WATER TARIFF			
	<u>ME</u>	TER TEST DEPOSIT	
accordance with Rule 25-	30.266, Florida Admin	nistrative Code, the Company	n test of his or her water meter, in may require a deposit to defray the tule 25-30.266, Florida Administrative
	METER SIZE	FEE	
	5/8" x 3/4" 1" and 1 1/2" 2" and over	\$20.00 \$25.00 Actual Cost	
accordance with Rule 25 METER FIELD TEST RE	-30.266, Florida Admi <u>QUEST</u> - A Customer	inistrative Code. may request a no-charge fie	und the meter bench test deposit in
accordance with Rule 25	-30.266, Florida Admi	inistrative Code.	
EFFECTIVE DATE -			
TYPE OF FILING -			
		•	ISSUING OFFICER

		ORIGINAL SHEET NO. 19.0
NAME OF COMPANY		
WATER TARIFF		
	CUSTOMER'S GUARANTEE DEPOSIT RECEI	PT
		
		•
·		
	•	
		·· ·· ·
		ISSUING OFFICER
		TITLE

		ORIGINAL SHEET NO. 21.0
NAME OF COMPANY	· · ·	
WATER TARIFF		
	APPLICATION FOR METER INSTALLATION	<u>1</u>
•		
	•	ISSUING OFFICER
		TITLE



Florida Public Service Commission

The Public Service Commission in Florida is responsible for the economic regulation of investorowned water and wastewater facilities in certain counties throughout the state, assuring adequate service and fixing just, reasonable, compensatory and not unfairly discriminatory rates. The Commission consists of five members appointed by the Governor and confirmed by the Senate. Environmental regulation of water and wastewater utilities in areas such as water withdrawal permits, sewage disposal and health and safety standards are enforced by the Florida Department of Environmental Protection, the Department of Health and Rehabilitative Services, the Water Management Districts and the local county health agencies.

This brochure is designed to explain some of the policies and procedures that relate to customers of investor-owned water and/or wastewater utilities regulated by the Florida Public Service Commission.

24-Hour Online Complaint Forms

How to Contact the PSC and Its Staff

The PSC and its staff are always ready to answer questions about the regulation of public utilities. The Commission's Consumer Affairs Division is standing by to assist the customers of regulated utilities. Consumers should, however, seek information on rules, service and rates directly from the utility. If you have a problem regarding your service, billing or rates, first attempt to resolve it with the company. After giving the company adequate time to correct the problem, if you still are not satisfied, you may call the Florida Public Service Commission's Division of Consumer Affairs at

1-800-342-3552,
or fax your questions to
1-800-511-0809,
or you can contact the PSC via the following Internet e-mail address:
contact@psc.state.fl.us.
See our home page at http://www.floridapsc.com.

Or write to the
Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0865

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