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Law Offices of Richard L. Rosenbaum Richard L. Rosenbaum Denise A. Bregoff

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02 MAY 30 AM 10: 59

ORIGINAL

May 9, 2002

### VIA FEDERAL EXPRESS

Mrs. Blanca Bayo Division of the Commission Clerk & Administrative Services Florida Public Service Commission 2540 Shamard Oak Boulevard Tallahassee, FL 32399-0850

> Re: In Re: Complaint by 511, Inc. against BellSouth Telecommunications, Inc. and Request for Emergency Relief Docket No. 020272-TL

Dear Ms. Bayo

AUS

CAF

CMP

COM CTR ECR

GCL

OPC

MMS

SEC

SNT/sd

CC:

Enclosure

Ms. Ellen Gache

David O. Klein, Esq.

In connection with the above-referenced matter, enclosed is the original Affidavit executed by Ms. Ellen Gache, together with attached exhibits. As you were previously advised, the remainder of the pleading will be arriving under separate cover.

Should you have any questions regarding the foregoing, please do not hesitate to contact me.

Sincerely,

SAMANTHA N. TESSER



-PSC-COMMISSION CLERK

6964-00100 357620.1 Suite 1700 • 350 East Las Olas Boulevard • Fort Lauderdale, Florida 33301 Telephone (954) 763–1200 / Facsimile (954) 766–7800 / E-mail ap@atlaslaw.com / Web site http://www.atlaslaw.com

#### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Complaint by 511, Inc. against BellSouth Telecommunications, Inc. and request for emergency relief

Docket No. 020272-TL

ORIGINAL

I, Ellen Gache, hereby declare and state:

1. In 1996, I registered with the BellSouth Telecommunications,

Inc. ("BellSouth") N11 lottery for the right and license to use certain N11 exchanges.

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I was awarded the right and license to use the 511 exchange when it

became available.

3. The 511 exchange became available for purchase/use in early 2000.

4. In early 2000, I contemplated forming a joint venture agreement with a

new corporation called Dial 511, Inc. for purposes of operating and marketing the 511 exchange. The Dial 511, Inc. joint venture was never formed. Instead, I decided to form 511, Inc. in order to utilize the 511 exchange.

5. I sent a letter to BellSouth on or about May 17, 2000, notifying them of my intent to utilize 511, Inc. as the vehicle that would hold the rights to the 511 exchange. (A copy of this letter is attached hereto as Exhibit 1.)

6. Thereafter, BellSouth sent all correspondence to 511, Inc., as I had requested. (Representative samples of such correspondence are attached hereto as Exhibit 2.)

On or about May 24, 2000, 511, Inc. was incorporated in the State of Florida.

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DOCUMENT NUMPER DATE 05069 MAY IO B EPSC-COMMISSION CLERK 8. On or about July 3, 2000, the stock of 511, Inc. was sold to International

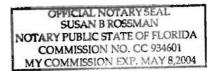
Management Group ("IMG").

Pursuant to 28 U.S.C. § 1746, I declare under penalty of perjury that the foregoing is true and correct.

Executed this 4th day of May, 2002 at Aventure FL. City State

Ellen Gache

Susan B. Bassmun



00050860,1

Ellen Gache 3501 Keyser Avenue Hollywood FL 33021 (954) 962-9626

May 17, 2000

Re: 511 Reservations Bell South Danny Flynn

Dear Mr. Flynn:

Enclosed is a copy of the award letters regarding my reservation of the telephone numbers 511 in Miami, Ft. Lauderdale, West Pam Beach, Jacksonville, Gainesville, Orlando, Pensacola and Panama City. Please be advised that the name of our corporation is 511 Inc. not Dial or Call 511 Inc. as previously indicated. Please make the necessary changes. Please fax copies of all the contracts to me at (954) 962-1628. In addition, if you have any questions regarding the same, I can be contacted at (954) 962-9626 or (954)980-0239.

Respectfully

Ellen Gache

Cc: Paul Larson, Price Waterhouse Coopers Debbie Loftis, Bell South Telecommunications Eric McCall< Bell South Telecommunications Stuart Mirmelli, Esq.

EXHIBIT 1

MAY 09 '02 12:33 FR KLEIN ZELMAN

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P.03/07

35:70 50' SS 9AM

# PRICEWATERHOUSE COPERS COPERS

PricewaterhouseCoopers LLP 1155 Peacharee Street Atlanta GA 30309 Telephone (678) 419 1000 Direct phone (678) 419-1267 Direct fax (678) 419-1262

November 15, 2001

511, Inc. Mr. Gregory S. Wynn Suite 105 1625 E. Northern Avenue Phoenix, AZ 85020

Dear Mr. Wynn:

This letter is an official notification regarding your use of the 511 abbreviated dialing code in the Miami basic local calling areas (BLCA) in the State of Florida. As you are aware, the Federal Communications Commission issued order 00-256 (the Order) adopted July 21, 2000 regarding the use of 511 as a national abbreviated dialing code for access to traveler information services. In accordance with the Order, the following traveler information service agency has requested the assignment of the 511 abbreviated dialing code: Florida Department of Transportation. Pursuant to their request and in accordance with the Order, you are hereby notified that the 511 abbreviated dialing cods in the State of Florida BLCA of Miami is officially assigned to the Florida Department of Transportation.

In accordance with Section A39 of BellSouth's General Subscriber Service Tariff (GSST) for the State of Florida, your organization will have six months from the date of this letter to vacate the use of this code. If you desire to move the service to a different abbreviated dialing code(s), if available, you must follow the established guidelines for formally requesting assignment of the abbreviated dialing code(s) for each specific BLCA (please note that each request for assignment of an abbreviated dialing code must be accompanied by an earnest money deposit in the form of a cashiers check or certified check). If there is not another abbreviated dialing code available, BellSouth will work with 511, Inc. to transfer the service to a different dialing arrangement, if technically and economically feasible. Please contact your account manager to assist you in the transition of your dialing arrangement.

EXHIBIT 2

MAY 09 '02 12:33 FR KLEIN ZELMAN

76:70 50° 55 9AM

EBGE .

Mr. Gregory S. Wynn 511, Inc. November 15, 2001 Page 2

If you have any questions or concerns regarding this notification or the process forward, please feel free to contact either your local BellSouth account manager or myself at (678) 419-1267.

Respectfully,

Chris Bouler

Chris Bowler Assurance and Business Advisory Services

cc: Mr. Stan Greer - BellSouth Telecommunications, Inc.
Ms. Sherry Bircheat- BellSouth Telecommunications, Inc.
Mr. Danny Flynn - BellSouth Telecommunications, Inc.
Mr. Robert Lattimore - PricewaterhouseCoopers LLP

# PRICEWATERHOUSE COOPERS 🛛

PricewaterhouseCoopers LLP 1155 Peachtree Street Atlanta GA 30309 Telephone (404) 870 1100 Facsimile (404) 870 1239 Direct phone (404) 870-1123 Direct fax (404) 870-1262

511, Inc. Mr. Gregory S. Wynn Suite 105 1625 E. Northern Avenue Phoenix, AZ 85020

31 January 2001

#### Dear Greg:

This letter is to confirm our receipt of your request and official check (check # 936658128) in the amount of \$43,900 on behalf of 511, Inc. for abbreviated dialling (N11) service in the following basic local calling areas (BLCA) in the State of Florida:

Code	REAL PLANE
511	Boca Raton
	Delray Beach
	Sanford
	Melbourne
	Port St. Lucie
	Belle Glade
	Titusville
	Marathon
	DeBary

Your request for N11 service has resulted in the allocation of the 511 code in the BLCA indicated in the table above.

Please contact your BellSouth Account Representative to initiate the service request order to begin the process of establishing the service. The cashier's check will be submitted to Mr. Eric McCall of BellSouth Telecommunications, Inc. and will be applied to the charges associated with establishing the service.

If you have any questions regarding this confirmation and allocation or the process forward, please do not hesitate to contact me at (678) 419-1123 or Eric at (404) 927-8077.

Sincerely,

Paul D. Larson, Jr. Assurance Business Advisory Services

cc: Mr. Eric McCall, BellSouth Telecommunications, Inc. Mr. Robert Lattimore, PricewaterhouseCoopers – Atlanta

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### 511, Inc. 1625 E. Northern Avenue Suite #105 Phoenix, Arizona 85020 (602) 944-1210

January 22, 2001

Mr. Paul Larson, Jr. Assurance Buisness Advisory Services Price Waterhouse Coopers LLP 1100 Campanile Building 1155 Peachtree Street Atlanta, GA 30309

Dear Paul:

Please find our cashier's check enclosed for the amount of \$43,900.00 to Bell South along with our N11 Service Code Preference Form. Per Section A39 of BellSouth's General Subscriber Service Tariff, we are requesting the following areas:

Boca Raton	\$6,300
Delray Beach	\$6,300
Sanford	\$6,300
Melbourne	\$6,300
Port St. Lucie	\$6,300
Belle Glade	\$3,100
Titusville	\$3,100
Marathon	\$3,100
DeBary	\$3,100
Total Amount	\$43,900

If you need any additional information from us at this time, please do not hesitate to contact us. Thank you for your help and cooperation in this matter.

Sincerely, 511. Inc.

Russell A. Stamm Gregory S. Wynn Principles