State of Florida

ORIGINAL



Aublic Service Commission -M-E-M-O-R-A-N-D-U-M-

DATE: September 27, 2002

TO: Kay Flynn, Office of the Commission Clerk Administration

FROM: Katherine Smith, Regulatory Consultant

RE: Transfer of Informal Conference Cassette Tape to Docket File 020976-TL

Please place the attached cassette tape in the above-referenced docket for Mr. Phillip Brown's complaint against BellSouth Telecommunications. A copy of this memorandum will be placed in Mr. Brown's CATS file, #438467T.

Thank you.

Received 9/27/02

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CCA note: Audiotapes placed in tape Storage under 10-year refention.

DOCUMENT NUMBER-DATE

FPSC-COMMISSION CLERK