BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION DOCKET NO. 020004-GU DETERMINATION OF CONSERVATION COSTS RECOVERY FACTOR

Direct Testimony of ROBERT L. SMITH On Behalf of FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED NATURAL GAS DIVISION

1	Q. Please state your name and business address.
2	A. Robert L. Smith: my business address is P.O.
3	Box 3395, West Palm Beach, Florida 33402-3395.
4	Q. By whom are you employed and in what capacity?
5	A. I am employed by Florida Public Utilities
6	Company as Director, Marketing and Sales.
7	Q. What is the purpose of your testimony at this
8	time?
9	A. To advise the Commission as to the Conservation
10	Cost Recover Clause Calculation for the period
11	January 2003 through December 2003 and to
12	clarify the use of "Good Cents" branding to
13	support Florida Public Utilities conservation
14	programs.
15	Q. What are the total projected costs for the
16	period January 2003 through December 2003 in the
17	Consolidated Natural Gas Division?
18	A. The total projected Conservation Program Costs

DOCUMENT NUMBER CONT 10760 OCT-48 FPSC-COMMISSION CLERK

1		are \$2,360,000. Please see Schedule C-2, page
2		2, for the programmatic and functional breakdown
3		of these total costs.
4	Q.	What is the true-up for the period January, 2002
5		through December, 2002?
6	Α.	As reflected in the respective "C" schedules, the
7		True-up amount for the Consolidated Natural Gas
8		Division is \$44,456.
9	Q.	What are the resulting net total projected
10		conservation costs to be recovered during this
11		period?
12	Α.	The total costs to be recovered are \$2,404,546.
13	Q.	What is the Conservation Adjustment Factor
14		necessary to recover these projected net total
15		costs?
16	Α.	The Conservation Adjustment Factors per them for
17		the Consolidated Natural Gas Division are:
18		
19		Residential \$.09133
20		General Service & GS Transportation \$.03492
21		Large Volume Service & LV Transportation <50,000 \$.02308
22		Large Volume Transportation Service >50,000 \$.02308
23		
24	Q.	Are there any exhibits that you wish to sponsor in
25		this proceeding?
26	Α.	Yes. I wish to sponsor as Exhibits Schedules
27		C-1, C-2, C-3, and C-5 (Composite Prehearing

Identification Number RLS-2), which have been 1 2 filed with this testimony. 3 O. How does Florida Public Utilities plan to 4 promote the Commission approved conservation 5 6 programs to customers? A. These programs will be promoted through the 7 implementation of the company's "Good Cents" 8 9 branding. Q. What is the "Good Cents" branding? 10 A. "Good Cents" is a nationally recognized licensed 11 12 energy conservation and fuel neutral program 13 utilized by numerous electric and natural gas 14 utilities. Florida Public Utilities has 15 expanded its branding license arrangement to include the Commission approved natural gas 16 conservation programs. 17 O. How does Florida Public Utilities utilize this 18 19 branding? A. The Company uses the "Good Cents" branding to 20 21 create an awareness of its energy conservation 22 and fuel neutral programs among consumers, 23 businesses, builders and developers via broadcast and print media, promotional items and 24 other collateral materials. Through this 25 branding, end users and specifiers can readily 26

identify where to obtain energy expertise to 1 assist them with their energy decisions. 2 3 Q. Does Florida Public Utilities Company expect to make any modifications to the manner in which it 4 5 promotes the approved energy conservation 6 programs during the period January 1, 2003 7 through December 31, 2003? 8 A. Yes. Florida Public Utilities Company plans to 9 continue participation in the statewide 10 GetGasFl.com advertising campaign. The campaign 11 promotes the energy conservation benefits of gas 12 through the use of multiple media outlets. The 13 campaign directs consumers to common web site. 14 The web site contains additional benefits on the utilization of gas, the availability of gas by 15 16 region, and contact information, as well as 17 specifics about the energy conservation programs offered. 18 Q. Does the campaign meet the guidelines for 19 20 recovery under Rule 25-17.015, Energy 21 Conservation Cost Recovery? 22 A. Yes, the campaign meets the guidelines established by Rule 25-17.015, Energy 23 24 Conservation Cost Recovery. Q. Has Florida Public Utilities Company included 25 the estimated cost of the campaign in the 26

1		projected costs associated with the conservation
2		programs?
3	Α.	Yes, the estimated cost of the campaign is
4		included in the projections. The projected
5		amount to be spent on the campaign during
6		calendar year 2003 is \$84,540.
7	Q.	Does this conclude your testimony?
8	Α.	Yes.
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