

020119-TP | 020578-TP

FLEMING ISLAND HOME &

Account ID: 36217, Invoice # 474183

Billing End Date: 08/14/2002

Service Locations:

FLEMING ISLAND HOME &

	Recurring	Long Dist.	Misc.Chrgs	Time	Total
7904 284-4231	72.48	12.35	2.16	8.14	95.13
7904 284-7018	37.98	1.68	1.08	3.18	43.91
7904 529-9285	46.48	4.30	47.53	7.80	106.20
Total	156.94	18.32	50.77	19.12	225.24
Grand Total	156.94	18.32	50.77	19.12	225.24

6.13.04
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**PROPRIETARY
&
CONFIDENTIAL**

CG-4

This notice of intent was filed in a docketed matter by or on behalf of a "telco" for Confidential DN 11579-02. The confidential material is in locked storage pending staff advice on handling.

DOCUMENT NUMBER-DATE

11579 OCT 23 02

FPSC-COMMISSION CLERK

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FLEMING ISLAND HOME &

Account ID: 36217, Invoice # 474190

Billing End Date: 08/14/2002

Total Directory Assistance & Usage \$1.08

Service Taxes and Surcharges - 004.204-2010

Tax	Amount
20 Federal Excise Tax	\$0.00
21 Pac Fee	0.04
22 Local Telecommunication Tax	1.63
23 Telecon Relay Systems Surcharges	0.08
24 Local 911 Tax	0.50
25 Federal Universal High Cost Fund	0.12
Total Taxes	\$3.18

FLEMING ISLAND HOME &

Recurring Charges - 004.520-6200

Product	Qty	Charge	Amount
1 Business Line Flat Rate-(08/15-09/14)	1	24.00	\$24.00
2 Call Forwarding Busy Line-(08/15-09/14)	1	1.00	1.00
3 Call Forwarding No Answer-(08/15-09/14)	1	1.00	1.00
4 FCC Local Network Charge-(08/15-09/14)	1	7.84	7.84
5 FCC Local Number Portability-(08/15-09/14)	1	0.35	0.35
6 Fed Universal Service Charge, multi-line-(08/15-09/14)	1	0.48	0.48
7 Hunting/rollover Service-(08/15-09/14)	1	7.50	7.50
8 Leap charge-(08/15-09/14)	1	0.00	0.00
9 National Long Distance Network Fee-(08/15-09/14)	1	4.31	4.31
10 Transfer Mailbox-(08/15-09/14)	1	0.00	0.00
Total Recurring			\$46.40

One and/or Related Products - 004.520-6200

Product	Qty	Charge	Amount
11 FCC Local Network Charge-(07/15-08/14)	1	7.90	7.90
12 Call Forwarding Busy Line-(07/15-08/14)	1	1.02	1.02
13 Call Forwarding No Answer-(07/15-08/14)	1	1.02	1.02
14 Hunting/rollover Service-(07/15-08/14)	1	7.64	7.64
15 FCC Local Number Portability-(07/15-08/14)	1	0.36	0.36

20 Business Line Flat Rate-(07/15-08/14) 1 24.00 24.00

Total New/Change Charges \$42.49

Long Distance Charges - 004.520-6200

See Page 6 for call detail. \$4.30

Missed Calls - 004.520-6200

Date	Time	Charge	Amount
07/19/2002	08:40 am	Call Return (*69)	\$0.90
07/19/2002	08:29 am	Directory Assistance	0.36
08/01/2002	01:31 pm	Call Return (*69)	0.90
08/06/2002	02:08 pm	Call Return (*69)	0.90
08/13/2002	11:54 am	Directory Assistance	0.36
08/13/2002	11:55 am	Directory Assistance	0.36
08/13/2002	01:30 pm	Directory Assistance	0.36
08/14/2002	09:54 pm	Call Return (*69)	0.90

Total Directory Assistance & Usage \$5.04

Service Taxes and Surcharges - 004.520-6200

Tax	Amount
20 Federal Excise Tax	\$2.27
21 Pac Fee	0.11
22 Local Telecommunication Tax	4.62
23 Telecon Relay Systems Surcharges	0.08
24 Local 911 Tax	0.50
25 Federal Universal High Cost Fund	0.31

Total Taxes \$7.98

FLEMING ISLAND HOME &

Account ID: 38217, Invoice # 474193

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Billing End Date: 08/14/2002

Payments

1 08/05/2002 Payment - Check No.033854 \$230.77

FLEMING ISLAND HOME &

Recurring Charges - 804 204-4231

Product	Qty	Charge	Amount
1 Business Line Flat Rate-(08/15-09/14)	1	24.00	\$24.00
2 30 Code Speed Calling-(08/15-09/14)	1	1.00	1.00
3 Call Block (*80)-(08/15-09/14)	1	1.00	1.00
4 Call Forward Var w/ remote activation-(08/15-09/14)	1	1.00	1.00
5 Call Forwarding No Answer-(08/15-09/14)	1	1.00	1.00
6 Call Return (*69)-(08/15-09/14)	1	1.00	1.00
7 Call Selector (*61)-(08/15-09/14)	1	1.00	1.00
8 Call Tracing (*57)-(08/15-09/14)	1	1.00	1.00
9 FCC Local Network Charge-(08/15-09/14)	1	7.84	7.84
10 FCC Local Number Portability-(08/15-09/14)	1	0.35	0.35
11 Fed Universal Service Charge, multi-line-(08/15-09/14)	1	0.48	0.48
12 Hunting/Rollover Service-(08/15-09/14)	1	7.50	7.50
13 MemoryCall Voice Mail Flat Rate-(08/15-09/14)	1	12.95	12.95
14 Message Waiting - Stuffer Dial Tone-(08/15-09/14)	1	0.75	0.75
15 National Long Distance Network Fee-(08/15-09/14)	1	4.31	4.31
16 Preferred Call Forwarding-(08/15-09/14)	1	1.00	1.00
17 Repeat Dialing (*66)-(08/15-09/14)	1	1.00	1.00
18 Star98 Voice Mail per line-(08/15-09/14)	1	1.80	1.80
19 Three-Way Calling, non-packaged-(08/15-09/14)	1	1.30	1.30

Total Recurring \$72.48

Long Distance Charges - 804 204-4231

See Page 6 for call detail \$12.35

Misc. Charges - 804 204-4231

Date	Time	Charge	Amount
07/15/2002	12:27 pm	Directory Assistance	0.36
07/18/2002	11:09 am	Directory Assistance	0.36
07/19/2002	10:32 am	Directory Assistance	0.36
07/22/2002	09:43 am	Directory Assistance	0.36

24 08/03/2002	01:27 pm	Directory Assistance	0.36
25 08/07/2002	02:21 pm	Directory Assistance	0.36

Total Directory Assistance & Usage \$2.16

Service Taxes and Surcharges - 804 204-4231

Item	Amount
26 Federal Excise Tax	\$2.16
27 Puc Fee	0.11
28 Local Telecommunication Tax	4.48
29 Telecom Relay Systems Surcharge	8.08
30 Local 911 Tax	0.30
31 Federal Universal High Cost Fund	0.90

Total Taxes \$8.14

FLEMING ISLAND HOME &

Recurring Charges - 804 204-7818

Product	Qty	Charge	Amount
1 Business Line Flat Rate-(08/15-09/14)	1	24.00	\$24.00
2 Call Forwarding No Answer-(08/15-09/14)	1	1.00	1.00
3 FCC Local Network Charge-(08/15-09/14)	1	7.84	7.84
4 FCC Local Number Portability-(08/15-09/14)	1	0.35	0.35
5 Fed Universal Service Charge, multi-line-(08/15-09/14)	1	0.48	0.48
6 National Long Distance Network Fee-(08/15-09/14)	1	4.31	4.31

Total Recurring \$37.98

Long Distance Charges - 804 204-7818

See Page 6 for call detail \$1.68

Misc. Charges - 804 204-7818

Date	Time	Charge	Amount
07/15/2002	08:28 pm	Directory Assistance	0.36
07/15/2002	03:25 pm	Directory Assistance	0.36
07/25/2002	03:51 pm	Directory Assistance	0.36

DANNY L TURNER

Account ID: 47161, Invoice # 576272

Billing End Date: 10/14/2002

Payments

1 10/15/2002 Payment - Check No.3431 \$48.74

DANNY L TURNER

Recurring Charges - 804.262-8857

Number	Qty	Charge	Amount
1 Complete Choice Fee-(10/15-11/14)	1	30.00	\$30.00
2 Call Block (*68)-(10/15-11/14)	0		0.00
3 Call Forwarding-(10/15-11/14)	0		0.00
4 Call Return (*88)-(10/15-11/14)	0		0.00
5 Call Transfer (*57)-(10/15-11/14)	0		0.00
6 Call Waiting-(10/15-11/14)	0		0.00
7 Caller ID Display-(10/15-11/14)	0		0.00
8 FCC Interstate Network Charge-(10/15-11/14)	1	5.00	5.00
9 FCC Local Number Portability-(10/15-11/14)	1	0.35	0.35
10 Federal Universal Service Charge, 1st	1	0.55	0.55
11 Repeat Dialing (*66)-(10/15-11/14)	0		0.00
12 Three-Way Calling, non-packaged-(10/15-11/14)	0		0.00
13 Vertical Services III-(10/15-11/14)	1	0.80	0.00

Total Recurring \$36.90

Long Distance Charges - 804.262-8857

See Page 4 for call detail. \$18.51

Service Taxes and Surcharges - 804.262-8857

Tax	Amount
14 Federal Excise Tax	\$1.22
15 Pac Fee	0.06
16 Local Telecommunication Tax	2.64
17 State Excise Tax	0.96
18 Telecom Relay Systems Surcharges	0.08
19 Local 911 Tax	0.50
20 Federal Universal High Cost Fund	0.77
Total Taxes	\$6.23

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ACCOUNT NAME	ACCT NUMBER	SERVICE THRU	DUE DATE	PAGE
SEMINI WAREHOUSE INC	0068412	7/18/02	8/18/02	88

MANAGEMENT REPORTS

CALL T.D. SUMMARY	CALLS	MINUTES	AMOUNT
00003732920031 00000000	1	1.0	1.00
10-01	25	44.0	4.40
10-02	17	17.0	1.70
10-03	6	6.0	.60
10-04	10	10.0	1.00
10-05	25	51.0	5.10
10-06	24	24.0	2.40
10-07	110	110.0	11.00
10-08	20	20.0	2.00
10-09	20	20.0	2.00
10-10	1177	2828.0	406.48
10-11	14	28.0	2.80
10-12	36	36.0	3.60
10-13	214	214.0	21.40
10-14	180	180.0	18.00
10-15	150	277.0	27.70
10-16	23	190.0	19.00
10-17	19	178.0	17.80
10-18	18	178.0	17.80
10-19	18	178.0	17.80
10-20	18	178.0	17.80
10-21	18	178.0	17.80
10-22	18	178.0	17.80
10-23	18	178.0	17.80
10-24	18	178.0	17.80
10-25	18	178.0	17.80
10-26	18	178.0	17.80
10-27	18	178.0	17.80
10-28	18	178.0	17.80
10-29	18	178.0	17.80
10-30	18	178.0	17.80
10-31	18	178.0	17.80
CUSTOMER TOTAL FOR SEMINI WAREHOUSE INC	2372	6547.50	787.83

874
87.40
113.72
196.87
26.05
1817
787.83

PRODUCT SUMMARY:	AMOUNT	MINUTES	VOLUME DISCOUNTS	CHARGES/CREDITS	NET AMOUNT
Unlimited Service	401.88	3248.70	.00	.00	401.88
Local Line Charge	1.20	10.10	.00	.00	1.20
Local Line Feature	1.98	7.00	.00	.00	1.98
Director's Ass't. Charge	4.75	10.00	.00	.00	4.75
1-800 Monthly Charge	288.42	837.40	.00	.00	288.42
1-800 Monthly Charge	58.04	838.90	.00	.00	58.04
1-800 Monthly Charge	28.28	1.40	.00	.00	28.28
GRAND TOTAL	787.83	6547.50	.00	.00	787.83

23.14

DETAIL LISTING OF DISCOUNTS, CHARGES, AND CREDITS	AMOUNT
Director's Ass't. Charge	4.75
Local Line Charge	244.80
Local Line Feature	32.87
1-800 Monthly Charge	38.17
1-800 Monthly Charge	10.00
GRAND TOTAL	217.14

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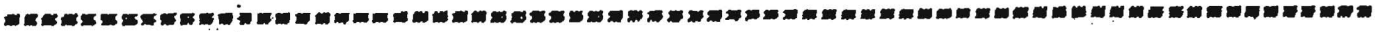
ACCOUNT NAME	ACCT NUMBER	SERVICE THRU	DUE DATE	PAGE
GEORGE WASHINGTON INC	0058412	7/18/02	8/18/02	02

MANAGEMENT REPORTS

Term Plan Report
Intermedia Business Savings Plan (IBSP)
Summary Report for Account No. 0058412
Intermedia Communications

IBSP Monthly Revenue Commitment Amount \$500
IBSP Start Date 03/2000
IBSP Term Length 3 Years
Current Month Revenue \$387.48
Commitment Shortage \$.00

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intermedia[™]

COMMUNICATIONS

ACCOUNT NAME	ACCT NUMBER	SERVICE THRU	DUE DATE	PAGE
MINI WAREHOUSE INC	008412	7/18/02	8/18/02	80

MANAGEMENT REPORTS

CALL CATEGORY ***	CALLS	MINUTES	AMOUNT
INTRA-STATE	243	2178.4	154.74
INTERSTATE	1088	3031.8	248.48
CANADA		10.1	1.30
INTERNATIONAL	303	837.4	288.13
TRAVEL/CELLING CARD		10.0	0.00
DIRECTORY ASSIST.		10.0	4.78
OTHER CARRIERS	0	0.0	0.00
TOTAL	2273	6503.2	707.32
TOLL FREE CALLS			
INTRA-STATE	114	224.4	18.02
INTERSTATE	148	118.1	33.90
CANADA		1.4	0.00
INTERNATIONAL	0	0.0	0.00
TOTAL	262	337.3	51.92
GRAND TOTAL	2535	6840.5	759.24

RECURRING/NONRECURRING CHARGES	QUANTITY	AMOUNT
Local Number Portability	1	20.75
Call Forward - Universal	1	2.87
Directory Number Hunting	1	25.00
Business Line Charge(8-50 lines)	1	244.80
TOTAL CHARGES		293.42

ITEM	ITEM CHARGE INFORMATION	FROM DATE	TO DATE	QTY	AMOUNT
9047822440	UNIFIED VOICE Local Number Portability Business Line Charge(8-50 lines)	7/18/02	8/18/02	1.00	20.75
	TOTAL				20.75
9047880528	UNIFIED VOICE Local Number Portability Business Line Charge(8-50 lines)	7/18/02	8/18/02	1.00	20.75
	TOTAL				20.75
9047881127	UNIFIED VOICE Local Number Portability Directory Number Hunting Business Line Charge(8-50 lines)	7/18/02	8/18/02	1.00	25.00
	TOTAL				25.00
9047881078	UNIFIED VOICE Local Number Portability	7/18/02	8/18/02	1.00	.38

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VOA of Florida

Fax

To: Adam Berman	From: Diane McMillen
Fax: 800-874-9750	Pages: 4
Phone:	Date: 5/24/02
Re: VOA Miami Current Carrier Bill	CC:

Urgent
 For Review
 Please Comment
 Please Reply
 Please Recycle

Adam,

Attached is the most current Adelphia phone bill for our Miami location.

We would like to discuss switching them back to Bell South and understanding what the costs would be for your service, etc. I realize Bell South doesn't offer long distance at this time, but I would like to get your definition of intralata. You will see some charges on the Adelphia billing for this.

I'll talk to you soon. Thanks for your assistance!

Diane McMillen

813-891-6718 (Home Office)

VOA Miami

BILLING DETAIL

Current Account Activity		
Balance From Previous Month		1,142.72
Payment 04/15/02		571.38
	OUTSTANDING BALANCE	571.38
Current Basic Telephone Service See Page 3		701.74
	Current Amount Due	701.74
	TOTAL AMOUNT DUE	1,273.30

Detail of Current Basic Telephone Service

Service for Period: 04/20/02 - 05/19/02

Description	Quantity	Rate	Amount
Basic Voicemail	1	7.50	7.50
Call Forward Busy Line	2	3.25	6.50
Call Forward Don't Answer	2	3.25	6.50
Basic Voicemail Pkg.	1	7.50	7.50
Federal Line Charge	13	7.84	101.92
Business Line FR	9	28.00	252.00
Business Line FR	4	22.50	90.00
		TOTAL SERVICE	471.92

413.92

Detail of Other Charges and Credits

Description	NOTATION	RTN	WORK ORDER	Amount
Labor Charge	032702 - 032702		MIAMS0002211	75.00
Business Line FR	03/27 TO 04/19	786-539-1049		17.24
Federal Line Charge	03/27 TO 04/19	786-539-1049		6.01
Business Line FR	03/27 TO 04/19	786-539-1050		17.24
Federal Line Charge	03/27 TO 04/19	786-539-1050		6.01
		TOTAL OCC'S		-121.50

TOTAL SERVICE CHARGES	471.92
OTHER CHARGES AND CREDITS	-121.50
Federal Tax 3.00%	17.80
State Communications Services Tax	54.42
Local Communications Services Tax	34.54
Florida Telecom. Relay - TRS	1.56
Total Basic Telephone Charges	701.74

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05/15/02 09:07 FAX 813 287 8831

VOLUNTEERS OF AMER-

0003/007

BUSINESS SOLUTIONS

08/20/02 18029370 VOLUNTEERS OF AMERICA	PAGE 7 1802937010
LONG DISTANCE SUMMARY OF USAGE BY TYPE AND RATE PERIOD	

SERVICE: LD TYPE 165

VOA Miami

SUMMARY OF INTRALATA USAGE BY RATE PERIOD:

RATE PERIOD	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
DAY	12	88.70	5.87
INTRALATA TOTAL	12	88.70	5.87

10

SUMMARY OF INTRASTATE USAGE BY RATE PERIOD:

RATE PERIOD	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
DAY	188	444.40	44.44
NIGHT	7	18.30	1.83
INTRASTATE TOTAL	195	462.70	46.27

10.2

SUMMARY OF INTERSTATE USAGE BY RATE PERIOD:

RATE PERIOD	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
DAY	34	188.30	8.48
INTERSTATE TOTAL	34	188.30	8.48
DOMESTIC USAGE TOTAL	231	651.00	54.75

.05

SUMMARY OF DOMESTIC USAGE BY RATE PERIOD / BAND:

RATE PERIOD	BAND	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
DAY	1	244	813.40	58.80
		244	813.40	58.80

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05/15/82 09:08 FAX 813 287 8831

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SOLUTIONS

SNOLLO 105 5434111

18008879 VOLUNTEERS OF AMERICA

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1800837018

LONG DISTANCE SUMMARY OF USAGE BY TYPE AND RATE PERIOD

SERVICE: LD TYPE 1A3

VOA Miami

DATE PERIOD	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
NIGHT	7	19.30	1.93
	7	19.30	1.93

DOMESTIC USAGE TOTAL / BAND:

BAND	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
1	251	832.70	88.83
	251	832.70	88.83

AVERAGE CALL DURATION: 2.53

SUMMARY OF OTHER USAGE BY TYPE:

USAGE TYPE	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
CANADA	1	1.20	.12
NON-U.S. CARIBBEAN	2	11.70	8.84
OTHER USAGE TOTAL	3	13.00	8.72
SERVICE TOTAL	254	845.70	98.55

BUSINESS SOLUTIONS

05/20/82
18008879 VOLUNTEERS OF AMERICA

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1800837018

LONG DISTANCE TRAFFIC MANAGEMENT SUMMARY: ALL PRODUCTS

PRODUCT	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT
LD TYPE 1A3	251	832.70	88.83
INTERNATIONAL	3	12.00	8.72
			9.3
			7.5



**THE RIGHT
TO CHOOSE
THE POWER
TO SAVE!**

Andre Armani
Armani Motors
480 N. State Rd. 7
Plantation, FL 33317

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IDS Telcom offers the best choice for your company's local and long distance needs, with No Contract or Commitments. Receive just one extremely low phone bill for all your services. Your calls will be carried on the same reliable network as Bell South with the same technicians to handle your service request. The only change you will notice is a lower phone bill each and every month!

100% SATISFACTION GUARANTEED

- > IDS Telcom covers all switching fees
- > All your services will remain the same
- > Keep all your same numbers
- > Receive just one bill for all your services
- > Great Domestic & International rates

The following is a comparison of your most recent Bell South monthly bill, features and savings IDS Telcom provides.

Type of Service	BellSouth	IDS Telcom	Monthly Savings
1 Complete Choice 6 Line Package	\$452.00	\$181.50	\$270.50
1 Memory Call Voicemail Service	\$12.95	\$10.36	\$2.59
Federal Universal Service Charge	\$2.94	\$2.94	\$0.00
FCC Local Number Portability	\$2.10	\$2.10	\$0.00
FCC Charge for Network Access	\$47.04	\$47.04	\$0.00
TRI-COUNTY CALLING	.10 cents 1 st min/ .06 cents each add'l min.	FREE	UNLIMITED
Total Monthly Savings	\$517.03	\$243.94	\$273.09

The same taxes will apply no matter the carrier you use.

**30 % OFF Bell South's line charges and features
3.9 Cents Per Minute Long Distance**

THE POWER TO CHOOSE THE RIGHT TO SAVE!

IDS TELCOM covers all conversion costs, and ensures a responsive, customer friendly transition. In order to take advantage of the above mentioned savings contact your account manager immediately! Respond via e-fax @ (954) 978-9975, so that we may implement your savings for the upcoming billing cycles! If you should have any additional questions feel free to contact me anytime at (954) 738-3306.

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02

Mpower. Communications	Mpower POTS & ADSL Proposal	
	Date: June 28, 2002	
	CLIENT:	Meeting Dynamics, Inc.

	<u>QTY</u>	<u>COST</u>	<u>BELLSOUTH</u>		<u>COST</u>	<u>MPOWER</u>	
			<u>MONTHLY</u>	<u>YEARLY</u>		<u>MONTHLY</u>	<u>YEARLY</u>
Business Line	8	\$37.88	\$340.92	\$4,091.04	\$24.00	\$216.00	\$2,592.00
Hunting	8	\$10.00	\$80.00	\$960.00	n/c	n/c	n/c
FCC Charges	8	\$7.84	\$70.56	\$846.72	\$7.84	\$70.56	\$846.72
VoiceMail	1	\$9.00	\$9.00	\$108.00	\$5.00	\$6.00	\$72.00
TOTAL COST			\$500.48	\$6,005.76		\$292.56	\$3,678.72

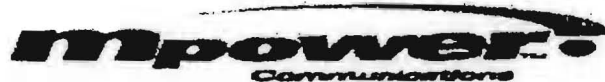
* This savings does not include the savings achieved from calls made in the following area codes: 305, 788, 954 and 361 that are FREE with MPower

	<u>BELLSOUTH</u>			<u>MPOWER</u>			<u>%</u>
	<u>RATE</u>	<u>MONTHLY</u>	<u>YEARLY</u>	<u>RATE</u>	<u>MONTHLY</u>	<u>YEARLY</u>	<u>SAVINGS</u>
Interstate	\$0.13			\$0.039			70%
Intrastate	\$0.16			\$0.039			76%
Intra-lata	\$0.16			Free			100%
800 Number				\$0.070			
International							
Surcharges:							
One Savings for small Business plan		\$4.95					
International Calling plan		\$3.95					
Carrier Access Charge		22.58					
Total Surcharges:		\$31.48					100%

Note: Mpower pricing reflects 3-year contractual figures for long distance and line charges

08/15/2002 00:34 FAX

8/25/2002



PASSPORT PUBLICATIONS & MEDIA CORPORATION - ROBERT KIRSCHNER/RICK WILLIAMS

PREPARED BY MARK FRIEDLANDER 561-723-5883				BELLSOUTH		Mpower		SAVINGS	
	QUANTITY	BELLSOUTH	Mpower	MONTHLY	YEARLY	MONTHLY	YEARLY	MONTHLY	YEARLY
CALL FWDG BUSY LINE	1	\$4.75	\$0.00	\$4.75	\$57.00	\$0.00	\$0.00	\$4.75	\$57.00
CALL FWDG DONT ANSWER	4	\$4.75	\$0.00	\$19.00	\$228.00	\$0.00	\$0.00	\$19.00	\$228.00
ANONYMOUS CALL REJECTION	1	\$4.00	\$0.00	\$4.00	\$48.00	\$0.00	\$0.00	\$4.00	\$48.00
HUNTING/ROLLOVER	4	\$10.00	\$0.00	\$40.00	\$480.00	\$0.00	\$0.00	\$40.00	\$480.00
BUSINESS LINES	10	\$36.95	\$28.00	\$369.50	\$4,434.00	\$260.00	\$3,120.00	\$109.50	\$1,314.00
MESSAGE WAITING - STUTTER	1	\$0.75	\$0.00	\$0.75	\$9.00	\$0.00	\$0.00	\$0.75	\$9.00
CALL RETURN	1	\$6.50	\$5.00	\$6.50	\$78.00	\$5.00	\$60.00	\$1.50	\$18.00
VOICEMAIL	1	\$7.95	\$6.00	\$7.95	\$95.40	\$6.00	\$72.00	\$1.95	\$23.40
MPOWER provides FREE CALLS Sebastian to the Keys	1	???	\$0.00	???	???	\$0.00	\$0.00	???	????
						FREE	FREE		
					\$5,429.40		\$3,262.00	\$181.45	\$2,177.40
								40.1% Savings	
		CURRENT	Mpower	Current Carrier		Mpower		SAVINGS	
				MONTHLY	YEARLY	MONTHLY	YEARLY	MONTHLY	YEARLY
PICC CHARGES \$4.31 PER LINE	10	\$43.10	\$0.00	\$43.10	\$517.20	\$0.00	\$0.00	\$43.10	\$517.20
					\$517.20		\$0.00		
								100% Savings	
BELLSOUTH CHARGES									
LONG DISTANCE CARRIERS									
AN INTEREXCHANGE CHARGE=PICC									
			Mpower TOTAL YEARLY SAVINGS						\$2,694.60
			Mpower SAVINGS PERCENTAGE						43% -

DOES NOT INCLUDE TAXES OR OTHER REGULATED CHARGES.
ADDITIONAL SAVINGS ON LONG DISTANCE WILL BE PROVIDED UPON REVIEW OF CALLING

Mobile Charge
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PAGE 02

LOCAL & LONG DISTANCE COST ANALYSIS

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THE TICKET CLINIC #1
 Product for Product

THE TICKET CLINIC MIAMI Location	# of Lines	BellSouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
Business Flat-Rate Multiline	4	\$ 36.95	\$ 147.80	\$ 25.17	\$ 100.68	\$ 47.12
9 - Line Complete Choice	2	\$ 359.00	\$ 718.00	\$ 255.75	\$ 511.50	\$ 206.50
FCC Network Access Chg.	22	\$ 7.84	\$ 172.48	\$ -	\$ -	\$ 172.48
MIAMI Location		TOTAL LOCAL MONTHLY SAVINGS				\$ 426.10
		TOTAL LOCAL YEARLY SAVINGS				\$ 5,113.20

THE TICKET CLINIC Fort Lauderdale Location	# of Lines	BellSouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
9 - Line Complete Choice	1	\$ 359.00	\$ 359.00	\$ 255.75	\$ 255.75	\$ 103.25
Business Flat-Rate Multiline	4	\$ 36.95	\$ 147.80	\$ 25.17	\$ 100.68	\$ 47.12
FCC Network Access Chg.	13	\$ 7.84	\$ 101.92	\$ 7.84	\$ 101.92	\$ -
Fort Lauderdale Location		TOTAL LOCAL MONTHLY SAVINGS				\$ 150.37
		TOTAL LOCAL YEARLY SAVINGS				\$ 1,804.44

THE TICKET CLINIC West Palm Beach Location	# of Lines	BellSouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
Business Flat-Rate Multiline	5	\$ 36.95	\$ 184.75	\$ 25.17	\$ 125.85	\$ 58.90
Remote Call Forwarding	3	\$ 10.00	\$ 30.00	\$ 8.00	\$ 24.00	\$ 6.00
Hunting Rollover	1	\$ 10.00	\$ 10.00	\$ 8.00	\$ 8.00	\$ 2.00
FCC Network Access Chg.	5	\$ 7.84	\$ 39.20	\$ 7.84	\$ 39.20	\$ -
West Palm Beach Location		TOTAL LOCAL MONTHLY SAVINGS				\$ 66.90
		TOTAL LOCAL YEARLY SAVINGS				\$ 802.80
TOTAL LOCAL MONTHLY SAVINGS FOR ALL LOCATIONS						\$ 653.37
TOTAL LOCAL YEARLY SAVINGS FOR ALL LOCATIONS						\$ 7,720.44

* Same taxes apply no matter what carrier you use

Estimated Average Minutes of Usage with Current Long Distance Carrier Long Distance Provider Breakdown						
Estimated Usage ALL 3-Bus. for 1991	Minutes	Total Amount	Per Min.	Estimated 250 minutes per location while IDS is equal to 12.5 minutes of phone use per day for each local area within state usage and state-to-state usage from		
Intrastate (Local)	750.00	\$ 60.00	\$ 0.080			
In State	750.00	\$ 75.00	\$ 0.100			
State to State	750.00	\$ 75.00	\$ 0.100			
	TOTAL	\$ 210.00				
Estimated Usage Locations of	Total	Month to Month	Year to Year	Total 1991	Total 1992	Total 1993
INTERSTATE	750.00	\$ 0.049 \$ 36.75	\$ 0.045 \$ 33.75	\$ 0.039 \$ 29.25	\$ 29.25	\$ 29.25
INTRASTATE	750.00	\$ 0.049 \$ 36.75	\$ 0.045 \$ 33.75	\$ 0.039 \$ 29.25	\$ 29.25	\$ 29.25
INTRALATA (Local)	750.00	\$ 0.049 \$ 36.75	\$ 0.029 \$ 22.50	Free	\$ -	\$ -
IDS Long Distance Charges:		\$ 110.25		\$ 110.25	\$ 110.25	\$ 110.25
Current Bell South Billing:		\$ 210.00		\$ 210.00	\$ 210.00	\$ 210.00
Estimated Long Distance Usage:	Mo. to Mo.			\$ 110.25	\$ 110.25	\$ 110.25
TOTAL MONTHLY LONG DISTANCE SAVINGS:		\$ 99.75		\$ 99.75	\$ 99.75	\$ 99.75
TOTAL YEARLY LONG DISTANCE SAVINGS:		\$ 1,197.00		\$ 1,197.00	\$ 1,197.00	\$ 1,197.00
TOTAL YEARLY SAVINGS (Local and Long Distance)		\$ 8,917.44		\$ 9,430.44	\$ 9,508.44	\$ 9,508.44

Extended Savings over a 5-Year Period with IDS Telcom			
	Month - Month	1st Year	5th Year
2 - Years Savings with IDS Telcom	\$ 17,834.88	\$ 48,860.88	\$ 19,076.88
3 - Years Savings with IDS Telcom	\$ 26,752.32	\$ 28,291.32	\$ 24,115.32
4 - Years Savings with IDS Telcom	\$ 35,669.76	\$ 37,721.76	\$ 33,153.76
5 - Years Savings with IDS Telcom	\$ 44,587.20	\$ 47,152.20	\$ 47,692.20

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LOCAL & LONG DISTANCE COST ANALYSIS

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THE TICKET CLINIC #2
Integrated T-1 Comparison

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THE TICKET CLINIC MIAMI Location	No. of Lines	BellSouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
Business Flat-Rate Multiline	4	\$ 36.95	\$ 147.80	\$ -	\$ -	\$ 147.80
9 - Line Complete Choice	2	\$ 359.00	\$ 718.00	\$ -	\$ -	\$ 718.00
ADSL Virtual Circuit	1	\$ 85.00	\$ 85.00	\$ -	\$ -	\$ 85.00
Integrated T-1 3-year term	1	\$ -	\$ -	\$ 899.00	\$ 899.00	\$ (899.00)
FCC Network Access Chg.	5	\$ -	\$ -	\$ 7.84	\$ 39.20	\$ (39.20)
FCC Network Access Chg.	22	\$ 7.84	\$ 172.48	\$ -	\$ -	\$ 172.48
MIAMI Location		TOTAL LOCAL MONTHLY SAVINGS				\$ 185.08
		TOTAL LOCAL YEARLY SAVINGS				\$ 2,220.96

THE TICKET CLINIC Fort Lauderdale Location	No. of Lines	BellSouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
9 - Line Complete Choice	1	\$ 359.00	\$ 359.00	\$ 255.75	\$ 255.75	\$ 103.25
Business Flat-Rate Multiline	4	\$ 36.95	\$ 147.80	\$ 25.17	\$ 100.68	\$ 47.12
FCC Network Access Chg.	13	\$ 7.84	\$ 101.92	\$ 7.84	\$ 101.92	\$ -
Fort Lauderdale Location		TOTAL LOCAL MONTHLY SAVINGS				\$ 150.37
		TOTAL LOCAL YEARLY SAVINGS				\$ 1,804.44

THE TICKET CLINIC West Palm Beach Location	No. of Lines	BellSouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
Business Flat-Rate Multiline	5	\$ 36.95	\$ 184.75	\$ 25.17	\$ 125.85	\$ 58.90
Remote Call Forwarding	3	\$ 10.00	\$ 30.00	\$ 8.00	\$ 24.00	\$ 6.00
Hunting Rollover	1	\$ 10.00	\$ 10.00	\$ 8.00	\$ 8.00	\$ 2.00
FCC Network Access Chg.	5	\$ 7.84	\$ 39.20	\$ 7.84	\$ 39.20	\$ -
West Palm Beach Location		TOTAL LOCAL MONTHLY SAVINGS				\$ 66.90
		TOTAL LOCAL YEARLY SAVINGS				\$ 802.80
		TOTAL LOCAL MONTHLY SAVINGS FOR ALL LOCATIONS				\$ 404.35
		TOTAL LOCAL YEARLY SAVINGS FOR ALL LOCATIONS				\$ 4,828.20

* Same taxes apply no matter what carrier you use

Estimated Average Minutes of Usage with Current Long Distance Carrier: Long Distance Provider Unknown						
Estimated Usage ALL of Bus Locations	Minutes	Total Amount	Per Min.	Estimated 250 minutes per location which is equal to 125 minutes of phone usage per day for each local area with in state usage and state to state usage fees.		
Intralata (Local)	750.00	\$ 60.00	\$ 0.080			
In State	750.00	\$ 75.00	\$ 0.100			
State to State	750.00	\$ 75.00	\$ 0.100			
TOTAL		\$ 210.00				
Estimated Usage 3-Locations	Total	1 Year Term	2 Year Term	3 Year Term		
INTERSTATE	750.00	\$ 0.039 \$ 29.25	\$ 0.035 \$ 26.25	\$ 0.029 \$ 21.75		
INTRASTATE	750.00	\$ 0.039 \$ 29.25	\$ 0.035 \$ 26.25	\$ 0.029 \$ 21.75		
INTRALATA (Local)	750.00	\$ 0.010 \$ 7.50	Free	Free		
IDS Long Distance Charges:		\$ 66.00		\$ 52.50		\$ 50.00
Current LD Carrier Charges:		\$ 210.00		\$ 210.00		\$ 210.00
Estimated Long Distance Usage:	One Year		Two Year		Three Year	
TOTAL MONTHLY LONG DISTANCE SAVINGS		\$ 144.00		\$ 157.50		\$ 168.50
TOTAL YEARLY LONG DISTANCE SAVINGS		\$ 1,728.00		\$ 1,890.00		\$ 2,022.00
TOTAL YEARLY SAVINGS (net of 3-yr. LD fees)		\$ 6,556.20		\$ 6,718.20		\$ 6,821.20

Extended Savings over a 5-Year Period with IDS Telcom

	Month - Month	One Year	Five Year
2 - Years Savings with IDS Telcom	\$ 13,112.40	\$ 13,486.40	\$ 43,652.40
3 - Years Savings with IDS Telcom	\$ 19,668.60	\$ 20,152.60	\$ 64,484.60
4 - Years Savings with IDS Telcom	\$ 26,224.80	\$ 26,872.80	\$ 87,304.80
5 - Years Savings with IDS Telcom	\$ 32,781.00	\$ 33,591.00	\$ 110,124.00

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LOCAL & LONG DISTANCE COST ANALYSIS



THE TICKET CLINIC #3
Voice & Data-T Comparison

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THE TICKET CLINIC MIAMI Location	# of Lines	Bellsouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
VOICE T-1 3-year term	1	\$ 1,500.00	\$ 1,500.00	\$ 650.00	\$ 650.00	\$ 850.00
DATA T-1 3-year term	1	\$ 1,750.00	\$ 1,750.00	\$ 699.00	\$ 699.00	\$ 1,051.00
FCC Network Access Chg.	5	\$ 7.84	\$ 39.20	\$ 7.84	\$ 39.20	\$ -
MIAMI Location	TOTAL LOCAL MONTHLY SAVINGS					\$ 1,901.00
	TOTAL LOCAL YEARLY SAVINGS					\$ 22,812.00

THE TICKET CLINIC Fort Lauderdale Location	# of Lines	Bellsouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
9 - Line Complete Choice	1	\$ 359.00	\$ 359.00	\$ 255.75	\$ 255.75	\$ 103.25
Business Flat-Rate Multiline	4	\$ 36.95	\$ 147.80	\$ 25.17	\$ 100.68	\$ 47.12
FCC Network Access Chg.	13	\$ 7.84	\$ 101.92	\$ 7.84	\$ 101.92	\$ -
Fort Lauderdale Location	TOTAL LOCAL MONTHLY SAVINGS					\$ 150.37
	TOTAL LOCAL YEARLY SAVINGS					\$ 1,804.44

THE TICKET CLINIC West Palm Beach Location	# of Lines	Bellsouth Charge	Current Amount	IDS Unit Charge	IDS Amount	Total Monthly Savings
Business Flat-Rate Multiline	5	\$ 36.95	\$ 184.75	\$ 25.17	\$ 125.85	\$ 58.90
Remote Call Forwarding	3	\$ 10.00	\$ 30.00	\$ 8.00	\$ 24.00	\$ 6.00
Hunting Rollover	1	\$ 10.00	\$ 10.00	\$ 8.00	\$ 8.00	\$ 2.00
FCC Network Access Chg.	5	\$ 7.84	\$ 39.20	\$ 7.84	\$ 39.20	\$ -
West Palm Beach Location	TOTAL LOCAL MONTHLY SAVINGS					\$ 66.90
	TOTAL LOCAL YEARLY SAVINGS					\$ 802.80

TOTAL LOCAL MONTHLY SAVINGS FOR ALL LOCATIONS						\$ 2,118.27
TOTAL LOCAL YEARLY SAVINGS FOR ALL LOCATIONS						\$ 25,419.24

Estimated Average Minutes of Usage with Current Long Distance Carrier - Long Distance Provider Unknown				
Estimated Usage for ALL 3-IDS Locations	Minutes	Total Amount	Per Min.	Estimated 250 minutes per location which is equal to 12.5 minutes of phone usage per day for each local area with in state usage and state to state usage fees.
Intralata (Local)	750.00	\$ 60.00	\$ 0.080	
In-State	750.00	\$ 75.00	\$ 0.100	
State to State	750.00	\$ 75.00	\$ 0.100	
	TOTAL	\$ 210.00		

Estimated Usage 3-Locations	Total	1 Year Term w/ IDS		2 Year Term w/IDS		3 Year Term w/IDS	
INTERSTATE	750.00	\$ 0.039	\$ 29.25	\$ 0.035	\$ 26.25	\$ 0.029	\$ 21.75
INTRASTATE	750.00	\$ 0.039	\$ 29.25	\$ 0.035	\$ 26.25	\$ 0.029	\$ 21.75
INTRALATA (Local)	750.00	\$ 0.010	\$ 7.50	Free	\$ -	Free	\$ -

IDS Long Distance Charges	\$ 66.00	\$ 66.00	\$ 66.00
Current Long Distance Charges	\$ 210.00	\$ 210.00	\$ 210.00
Estimated Long Distance Usage - One Year		\$ 157.50	\$ 157.50
TOTAL MONTHLY LONG DISTANCE SAVINGS	\$ 144.00	\$ 157.50	\$ 157.50
TOTAL YEARLY LONG DISTANCE SAVINGS	\$ 1,728.00	\$ 1,890.00	\$ 1,890.00
TOTAL YEARLY SAVINGS (with 1-yr. V-Line)	\$ 27,147.24	\$ 27,309.24	\$ 27,309.24

Extended Savings over a 5-Year Period with IDS Telcom			
	Month - Month	Out Year	In Year
2 - Years Savings with IDS Telcom	\$ 54,294.48	\$ 54,618.48	\$ 54,618.48
3 - Years Savings with IDS Telcom	\$ 81,441.72	\$ 81,925.72	\$ 81,251.72
4 - Years Savings with IDS Telcom	\$ 108,588.96	\$ 109,230.96	\$ 108,588.96
5 - Years Savings with IDS Telcom	\$ 135,736.20	\$ 136,546.20	\$ 135,736.20

Customer will have ALL Features available on ALL lines at No Additional charge.
PBX should have AT-1 card in order for ALL features and lines to work. If not sure, customer must check with their phone vendor.

mpower
Communications

*\$665.95
10 lines*

MpowerOffice Velocity

Simplify your operations and trim your business communications bill

High-Speed Internet Service and Business Class Local and Long Distance Service on One Bill

MpowerOffice Velocity has been designed to meet your business communication needs today and in the future as your business grows! Velocity's integration of broadband internet connectivity and business class voice services provides a comprehensive and flexible all-in-one solution.

- Choose the number of phone lines you need!
- Choose the internet access speed you need!
- Choose the calling features and packages you need!

Features Included with Every MpowerOffice Package!

Local Service Features
Number
Caller ID
Call Number Delivery Blocking (Caller ID Block)
Inter LATA wide calling
Call Blocking (DND, 3rd Party, Collect, etc.)
Toll Restrictions
Internet Features
E-Mail
30 e-mail accounts (maximum @ mpower.com/first)
or 10 Domained e-mail accounts
Newsgroups
1 Domain Name (leased DNS)
4 Unicast static IP Addresses
40 MB - Web Hosting Space (Shared)
0 Set-up Internet Access Accounts

A La Carte Feature Options - Choose from any of the features below to enhance your MpowerOffice Accelerator Package!

A La Carte Feature Options

Local Service Features
Call Forwarding
Call Forward (hour specified)
Call Forward Busy
Call Forward No Answer
Call Forward Group Busy
Call Forward Group No Answer
Remote Access to Call Forwarding
3-Way Calling
Repeat Calling
Call Waiting / Control Call Waiting
Return Call
Speed Call
Internet Features
Domained Mail Option (10 Addresses)
Additional E-mail Addresses
Domain Name Hosting
10 MB Additional Storage Space
30 MB Additional Storage Space
Business Class Features
Standard Voice Mail Box
Enhanced Voice Mail Box
Pager Notification
Escape on Occupied
Business Message Center
Grant-only Bar

MpowerOffice Velocity Package

Basic Package Includes:

- Local service: 9 to 16 business voice lines
- Internet Access: 3 tiers of speed to choose from
 - 812Kbps
 - 768Kbps
 - 1Mbps
- Long Distance: Optional - flat rate (interstate and intrastate per minute rates)

Business Consulting

Our professionally trained Account Managers will review your specific business objectives and issues to help you decide on the best MpowerOffice Velocity package for your needs.

10 VOICES