VOTE SHEET

NOVEMBER 5, 2002

Docket No. 020976-TL - Complaint of Phillip R. Brown against BellSouth RE: Telecommunications, Inc. for billing dispute involving alleged improper installation and static on line.

ISSUE 1: Should the Commission deny Complaint No. 438467T, filed by Mr. Phillip R. Brown against BellSouth Telecommunications, Inc.? RECOMMENDATION: Yes. The Commission should deny Complaint No. 438467T filed by Mr. Phillip R. Brown.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORTT

REMARKS/DISSENTING COMMENTS:

DISSENTING

DOCUMENT NUMBER - DATE

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FPSC-COMMISSION CLERK

12137 NOV-58

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<u>ISSUE 2</u>: Should this docket be closed? <u>RECOMMENDATION</u>: The Order issued from this recommendation will become final upon issuance of a Consummating Order, unless a person whose substantial interests are affected by the Commission's decision files a protest within 21 days of the issuance of the Proposed Agency Action Order. The docket should then be closed upon issuance of a Consummating Order.

APPROVED