BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO: 010774-TP

IN RE: PETITION OF THE CITIZENS OF THE STATE OF FLORIDA TO INITIATE RULEMAKING WHICH WILL REQUIRE TELEPHONE COMPANIES TO GIVE CUSTOMERS REASONABLE NOTICE BEFORE CUSTOMERS INCUR HIGHER CHARGES OR CHANGE IN SERVICES, AND ALLOW THEM TO EVALUATE OFFERS FOR SERVICE FROM COMPETING ALTERNATIVE PROVIDERS.

NOTICE OF HEARING

TO

ALL INTERESTED PERSONS

ISSUED: <u>December 23, 2002</u>

NOTICE is hereby given pursuant to Section 120.54, Florida Statutes, that the Florida Public Service Commission, at the agenda conference scheduled at the following time and place, will consider the record of the rulemaking proceedings and the proposed rules in the above docket, and will adopt, reject, or modify the proposed rules:

Florida Public Service Commission 9:30 a.m., January 21, 2003 Betty Easley Conference Center Room 148, 4075 Esplanade Way Tallahassee, Florida

The person to be contacted regarding the rule is Samantha Cibula, at 850-413-6199.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).

DOCUMENT NUMBER-DATE

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By Direction of the Florida Public Service Commission, this <u>23rd</u> day of <u>December</u>, <u>2002</u>.

BLANCA S. BAYÓ, Director Division of Commission Clerk and Administrative Services

(SEAL)

MCB

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The FLORIDA PUBLIC SERVICE COMMISSION, pursuant to Section 120.54, Florida Statutes, at the agenda conference scheduled at the following time and place, will consider the record of the rulemaking proceedings and the proposed rules in the docket identified below:

Docket No. 010774-TP, IN RE: PETITION OF THE CITIZENS OF THE STATE OF FLORIDA TO INITIATE RULEMAKING WHICH WILL REQUIRE TELEPHONE COMPANIES TO GIVE CUSTOMERS REASONABLE NOTICE BEFORE CUSTOMERS INCUR HIGHER CHARGES OR CHANGE IN SERVICES, AND ALLOW THEM TO EVALUATE OFFERS FOR SERVICE FROM COMPETING ALTERNATIVE PROVIDERS. DATE AND TIME: January 21, 2003, 9:30 a.m.

PLACE: Commission Hearing Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida

PURPOSE: To consider and make a decision regarding the proposed rule 25-24.491, F.A.C. in this docket and adopt, reject, or modify the proposed rule.

LEGAL AUTHORITY AND JURISDICTION: Chapters 120, 350 and 364, F.S.

The person to be contacted regarding the rule is Samantha Cibula, at 850-413-6199. A copy of the Agenda may be obtained by any person who requests a copy, and pays the reasonable cost of the copy,

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(\$1.00 per copy, Rule 25-24.491, F.A.C.) by writing to the Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida. The agenda and recommendation are also accessible on the PSC Homepage, at http://www.floridapsc.com, at no charge. If a person decides to appeal any decisions made by the Commission with respect to any matter considered at this conference, he will need a record of the proceedings and, for such purpose, may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is based. Any person requiring some accommodation at this conference because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the conference. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).