STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES BLANCA S. BAYÓ DIRECTOR (850) 413-6770 (CLERK) (850) 413-6330 (ADMIN)

Hublic Service Commission

May 1, 2002

(CERTIFIED MAIL NO. 7000-0600-0026-4144-5939)

Kimberly Caswell, Esquire Verizon FLTC0007 201 North Franklin Street Tampa, Florida 33602

PPSC, CLK - CORRESPONDENCE

Administrative Parties Communer

DUCLEMENT NO 14622-02 DISTRIBUTION

Re: Return of Confidential Document to the Source, Docket No. 011497-TL

Dear Ms. Caswell:

Commission staff have advised that Confidential Document No. 02840-02 filed on behalf of Verizon can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief

Bureau of Records and Hearing Services

KF/mhl Enclosure

cc: Tobey Schultz, Division of Competitive Markets and Enforcement Adam Teitzman, Office of the General Counsel

PSC Website: http://www.floridapsc.com

on the reverse side?	SENDER: Complete items 1 and/or 2 for additional services. Complete items 3, 4a, and 4b. Print your name and address on the reverse of this form so that we card to you. Attach this form to the front of the mailpiece, or on the back if space permit. Write "Return Receipt Requested" on the mailpiece below the article. The Return Receipt will show to whom the article was delivered and delivered.	I also wish to receive the following services (for an extra fee): 1. Addressee's Address 2. Restricted Delivery Consult postmaster for fee.				
Prymer vous	3 Article Addressed to: KIMBERLY CASWELL ESQUIRE VERIZON SELECT SERVICES INC ONE TAMPA CITY CENTER 201 N FRANKLIN ST TAMPA FL 33601-0110 5. Received By: (Part Name)	4a. Article No. 1000-0 b 4b. Service 1 Registere Express! Return Rec 7. Date of Dec and fee is	ype d Mail beipt for M	Aerchandise		Thank you for using Return Receipt
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State of Florida



DATE: November 26, 2002

Hublic Serbice Commission

-M-E-M-O-R-A-N-D-U-M-FPSC, CLK - CORRESPONDENCE,

Administrative Parties Consumer

DOCUMENT NO. 14622-02

DISTRIBUTION:

Dr. Mary A. Bane, Executive Director FROM: Roberta S. Bass, Chief, Office of Market Monitoring & Strategic Analysis

Request to Review Confidential Information Filed in Response to MMS Staff's Data RE:

Request Regarding Verizon's IntraLATA Toll Market Share

On March 5, 2002, the Commission approved Verizon's Petition for Approval to Revise Customer Contact Protocol (Docket No. 011497-TL) based, in part, on statistics provided by Verizon showing that the IntraLATA toll market is highly competitive. As part of its evaluation of Verizon's market after the Commission's decision, staff requested presubscription data from Verizon. On November 25, 2002, Verizon filed its response as confidential. In order to evaluate the effect of the Commission's decision in this matter, I request that the following staff members be authorized to review the confidential information:

> Roberta Bass Neil Bethea Sue Ollila

SO:w

TO:

UK mass 102



Public Service Commission

DATE: March 13, 2002

DOCUMENT NO. 146 22

ho 1MB

TO:

Mary A. Bane, Executive Director **DISTRIBUTION**:

FROM: Roberta Bass, Chief of Market Monitoring & Strategic Analysis

RE:

Request to review confidential information filed in Docket No. 011497-TL -

On March 5, 2002, the Commission approved Verizon's Petition for Approval to Revise Customer Contact Protocol (Docket No. 011497-TL) based, in part, on statistics provided by Verizon showing that the intraLATA toll market is highly competitive. This office intends to evaluate market share changes that may occur from the Commission's approval of this petition.

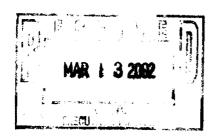
Verizon filed confidential information in support of its petition. In order to establish baseline market shares from which we can measure changes, I request that the following staff members be authorized to review the confidential information:

Neil Bethea Sue Ollila Demetria Watts

cc:

Walter D'Haeseleer Beth Keating

02840



Case Assignment and Scheduling Record

Section 1	- Bureau	u of R															
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Official Last Day					Exp	iration	: <u> </u>										
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PSC/CCA01								* (COMPLET	ED EVENT							

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 011497-TL

Date Docketed: $\underline{11/06/2001}$ Title: Petition by Verizon Florida Inc. for approval to revised customer contact protocol.

Company: Verizon Florida Inc.

Last Day to Sus	pend:	Expiration:									
Referred to: ("()" indicates	OPR)				CL LEG PA						
Section 2 - OPR	Completes and returns t	o CCA in 10) workd	ays.		<u>Ti</u>	me <u>Schedule</u>				
Program/Module	B11 Staff Assignments		IT IS FOR UP	TENTATIVE A	ND SUBJECT	TO REVISION	PLANNING DOCUMENTS. 1: (850) 413-67		<u>Due D</u>	lates	
OPR Staff	T Schultz								Previous	Current	
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Staff Counsel	A Teitzman		6.								
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Date filed with	CCA: <u>11/20/2001</u>		37.								
Initials: OPR Staf	ff Counsel		38. –								
Section 3 - Cha	irman Completes										

Assignments are as follows:

- Hearing Officer(s)

	Comm	Hrg. Exam.	Staff				
ALL	JC	DS	JB	BZ	PL	EXdIII.	
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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

	ADM				
JC	DS	JB	BZ	PL	
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Approved:

Date: 11/20/2001

PSC/CCA015-C (Rev. 10/01)

* COMPLETED EVENTS

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing S ... ces Completes

Docket No. 0114	497-TL	Date Docketed:	11/06	/2001 Titl	e: Petiti	on by Ver	rizon Flor	rida Inc	. for appro	oval to rev	ised
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				1 Staff	Recommend	_ dation				NONE	02/21/2002
				2. Agend	la Irder					NONE NONE	03/05/2002
				4. Close	Docket or	Revise	CASR			NONE	04/25/2002
Staff Counsel	A Teitzman		-	0.							
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PSC/CCA015-C (Rev. 01/02)

* COMPLETED EVENTS

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STATE OF FLORIDA

COMMISSIONERS: E. LEON JACOBS, JR., CHAIRMAN J. TERRY DEASON LILA A. JABER BRAULIO L. BAEZ MICHAEL A. PALECKI



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Hublic Service Commission

November 6, 2001

Kimberly Caswell, Vice President/General Counsel, Southeast Verizon Florida, Inc.
Post Office Box 110
Tampa, Florida 33601-0110

Docket No. 011497-TP

Dear Ms. Caswell:

This will acknowledge receipt of a petition by Verizon Florida, Inc. for approval to revised customer contact protocol, which was filed in this office on November 6, 2001, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services Florida Public Service Commission



CCA Official Filing:

3/18/J2***** 2:57 PM*******Linda Williams*********1

Linda Williams

62-0362-PAA

12

From:

Lysa White

Sent:

Monday, March 18, 2002 2:52 PM

To:

CCA - Orders / Notices; LaSandra Givens

Subject:

Order / Notice Submitted

Date and Time:

3/18/02 2:51:00 PM

Docket Number:

011497-TL

Filename / Path:

i:\011497or.ajt

The above PAA Order Approving Revision of Customer Contact Protocol has been efiled.

CCA Official Filing:

Matilda Sanders

0509-CO

From:

LaSandra Givens

Sent:

Thursday, April 11, 2002 4:13 PM

To:

CCA - Orders / Notices

Subject:

Order / Notice Submitted

Date and Time: Docket Number:

4/11/02 4:12:00 PM

Docket Number: Filename / Path:

011497-TL 011497CO.AJT

CONSUMMATING ORDER

10

STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



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DIRECTOR
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Hublic Service Commission

May 1, 2002

(CERTIFIED MAIL NO. 7000-0600-0026-4144-5939)

Kimberly Caswell, Esquire Verizon FLTC0007 201 North Franklin Street Tampa, Florida 33602

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Sincerely,

Kay Flynn, Chief

Kay Leyn

Bureau of Records and Hearing Services

KF/mhl Enclosure

cc: Tobey Schultz, Division of Competitive Markets and Enforcement Adam Teitzman, Office of the General Counsel