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# Public Service Commission

May 6, 2002

Bobbi Ferguson  
Visiology, Inc.  
16061 Carmel Bay Drive  
Northport, Alabama 35475

Re: Docket No. 020396-TI

Dear Ms. Ferguson:

This will acknowledge receipt of an application for certificate to provide interexchange telecommunications service by VOIP Enterprises Inc., which was filed in this office on May 3, 2002, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Please note as well that Commission Rule 25-22.005(7), F.A.C., requires certificate companies to notify the Commission of any changes in name, telephone, address, or contact person. Should your application be granted by the Commission, you will be expected to comply with this rule by advising us of any changes as they occur.

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission

DOCUMENT NO.

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