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Section 2 - OPR	Completes and returns to CCA in	10 workdays.	Time Schedule	
<u>Program/Module</u> <u>OPR_Staff</u>	All(a);B7(a) <u>Staff Assignments</u> <u>C Moore</u>	WARNING: THIS SCHEDULE IS AN INTERNAL IT IS TENTATIVE AND SUBJECT TO REVISIO FOR UPDATES CONTACT THE RECORDS SECTIO Current CASR revision level	<u>ON.</u> ON: (850) 413-6770	<u>Due Dates</u> vious Current
<u>Staff Counsel</u>	C Moore	/. File Rule With Secretary of State	07/19, 07/16, 07/19, 07/19, 07/22, 08/16, 08/16, 08/30,	72002 08/13/2002 72002 08/16/2002 72002 08/19/2002
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Section 3 - Cha	irman Completes			

Assignments are as follows:

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

PSC/CCA015-C (Rev. 01/02)

* COMPLETED EVENTS

- Prehearing Officer

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Case Scheduling/Rescheduling Advice

Last Revised 01/18/2002 at 14:37

Printed on 01/22/2002 at 14:08

Page 1 of 1

X Safety & Electric Reliability Director X Records & Reporting Director X PAI Director Deputy Executive Director/Tech Appeals Director To: Commissioner Deason **Commissioner Baez** X Appeals Direct X Legal Director Commissioner Palecki X Economic Regulation Director **Commissioner Bradley** X Regulatory Oversight Director **Executive Director** Competitive Services Director X Court Reporter Public Information Officer X Consumer Affairs Director X Staff Contact - Jim Breman x

From: Office of Chairman Lila Jaber

Docket Number: 011351-EI

Docket Title: Proposed revisions to Rule 25-6.044, F.A.C., Continuity of Service, Rule 25-6.0455, F.A.C., Annual Distribution Service Reliability Report, and new Rule 25-6.0456, F.A.C., Distribution Reliability and Service Quality Standards.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Rule Development Workshop		02/21/2002	Tallahassee, Room 152	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

	Former Assignn	nents		Current Assignments			
<u>Hearing</u> Officers	1	Hearing Exam.	Staff	Commissioners Hearing Staff Exam.			
	ALL JB DS BZ PL BD			ALL JB DS BZ PL BD			
<u>Prehearing</u> Officer	Commissioners			Commissioners			
	JB DS BZ PL BD ADM			JB DS BZ PL BD ADM			
R	eason for Revision: A. New Assignme	ent 1. Una	availability 2.	Good Cause 3. Recused 4. Disqualified 5. See Remark			
Remarks:							

	~~~~	Case Assignment and Scheduling Record	
<u>Section 1 - Bur</u>	eau of Records and Hearing	ices Completes	
Docket No. <u>011</u>	<u>351-EI</u> Date Docketed:	10/09/2001 Title: Proposed revisions to Rule 25-6.044, F.A.C.	, Continuity of
Company: Inves	tor-owned Electric utilities	Service, Rule 25-6.0455, F.A.C., Annual Dis Reliability Report, and new Rule 25-6.0456, Distribution Reliability and Service Qualit	FAC
Official Filing Last Day to Sus	Date: pend: Expire	ation:	
Referred to: ("()" indicates		CAF     CCA     CMP     ECR     GCL     LEG     PAI     RGO     (SER)	
Section 2 - OPR	<u>Completes</u> and returns to CCA	in 10 workdays. <u>Time Schedule</u>	
Program/Module	A11(a);B7(a)	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION.	
	Staff Assignments	FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level	Due Datas
<u>OPR_Staff</u>	J Breman, D Lee, S Matlock, B McNulty		<u>Due Dates</u> Previous Current
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and/or deciding		32. 33.	
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Initials: OPR Staf	f Counsel	38 39 40	
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case. - Prehearing Officer

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* COMPLETED EVENTS

# CCA Official Filing: 10/18/02****** 12:36 PM******Marguerite Lockard ******1

PSC-02-1434 - FOF- EI

# Marguerite Lockard

From: Sent: To: Subject: Mary Diskerud Friday, October 18, 2002 11:41 AM CCA - Orders / Notices Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: 10/18/02 11:41:00 AM 011351-EI NOA0644.CTM

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85/12

# 

#### **Matilda Sanders**

1149 -NOR 13

From: Sent: To: Subject: Mary Diskerud Thursday, August 22, 2002 10:09 AM CCA - Orders / Notices Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: 8/22/02 10:08:00 AM 011351-El norservicerules.ctm

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105 Mailed



#### TELECOPY

# PLEASE DELIVER THE FOLLOWING PAGE(S)

To: Florida Public Service Commission Bureau of Records and Hearing Services

Telecopier Number: (850) 413-7118

From: Paul H. Elwing

Date: July 29, 2002

Number of Pages (Including Cover Page): 1

Message:

Please note a change in Fax number for the following:

Paul H. Elwing Lakeland Electric Legislative & Regulatory Affairs 501 E. Lemon St. Lakeland, Florida 33801 (863) 834-6531

Old Fax Number - (863) 834-6545

New Fax Number - (863) 834-6362

Our applogies for the change again but this will assist in properly receiving materials sent.

Thank you for your attention to this matter.

011351

Done 7/30/02

Telephone Number: (863) 834 - 6531 E-Mail: paul.elwing@lakelandgov.net

SYS CONTROL



020233

#### TELECOPY

PLEASE DELIVER THE FOLLOWING PAGE(S)

To: Florida Public Service Commission - Records Fax Server

Telecopier Number: 1-850-413-7118

From: Paul H. Elwing

Date: June 4, 2002

Number of Pages (Including Cover Page): 1

Message:

Please note the following change in Fax number for:

Paul Elwing Legislative & Regulatory Affairs Lakeland Electric 501 E. Lemon St. Lakeland, Fl. 33801

Old Fax number: 863-834-6344

New Fax number: 863-834-6545

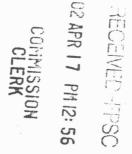
Thank you for your attention to this matter.

OENED FPSC

Telephone Number: (863) 834 - 6531 E-Mail: paul.elwing@lakelandgov.net

Some 6/04/02





April 9, 2002

Ms. Blanco S. Bayo, Director Division of Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Florida Power & Light Tallahassee Office Change in Fax/Phone Numbers 990188,000824,001574,010283, 010534,010908,011340,011351, 011605,02004,020002,020007, 020084,020175,020233,020243, 020244,020262,020263,020284, 020332

Dear Ms. Bayo:

The Florida Power & Light (FPL) Tallahassee Office recently installed a new phone system, resulting in a change in our local phone and fax numbers. Please reflect the following changes on your master list for all correspondence to William G. Walker and the FPL Tallahassee Office:

Office Phone Number: 850-521-3900

Fax Number: 850-521-3939

Thank you for accommodating this request. If you have any questions, please feel free to contact me at 850-521-3900.

Sincerely,

imal A. Lictores

Lynne D. Adams Principal Regulatory Coordinator

ANNO

gone 4/17/02

an FPL Group company

# **CCA Official Filing:**

1/23/02*********11:13 AM**********Matilda Sanders*********************************

# Matilda Sanders

From: Sent: To: Subject:

Date and Time: Docket Number: Filename / Path: Mary Diskerud Wednesday, January 23, 2002 11:13 AM CCA - Orders / Notices Order / Notice Submitted

3 pg

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011351-EI

1/23/02 11:12:00 AM

copied to gcorders

ccs /

87/11

# CCA Official Filing: 1/23/02********11:22 AM********Matilda Sanders********1

#### Matilda Sanders

From: Sent:	Kay Flynn Wednesday, January 23, 2002 11:20 AM
To:	Mary Diskerud
Cc:	Matilda Sanders
Subject:	RE: Order / Notice Submitted

Thanks.

Hope I won't have to bother you again!

Original N	1essage
From:	Mary Diskerud
Sent:	Wednesday, January 23, 2002 11:12 AM
To:	Kay Flynn
Subject:	RE: Order / Notice Submitted

I think it is right now. I'll copy it back to gcorders.

Origi	nal Message
From:	Kay Flynn
Sent:	Wednesday, January 23, 2002 10:53 AM
To:	Mary Diskerud
Cc:	Matilda Sanders
Subject:	RE: Order / Notice Submitted

Mary, I took a look and found that the docket title is not shown. You need to pull in the title from CMS and put it right after the hyphen following the docket number.

Also, the notice (as corrected) references two rule numbers: 6.044 and 6.045, while the docket title references these: 6.044, 6.0455, and 6.0456. (6.0455 and 6.0456 are not shown on the corrected notice.) What about the two rule numbers not referenced? Do we need to change the docket title?

I'll await further word from you!

Kay

-----Original Message-----From: Mary Diskerud Sent: Wednesday, January 23, 2002 10:15 AM To: Kay Flynn Subject: RE: Order / Notice Submitted

sorry, i did this in a hurry yesterday for Chris. Hope it is okay now.

Original Mess	age
From:	Kay Flynn
Sent:	Wednesday, January 23, 2002 9:44 AM
To:	Mary Diskerud
Cc:	Matilda Sanders
Subject:	RE: Order / Notice Submitted

Mary, this notice is missing the docket number and title on the first page. Also, the attached FAW notice indicates the workshop is 2/21/01, but of course it should be 02.

Can you correct both and resubmit this to GCORDERS? Please send an e-mail to Matilda and me when you've done so.

Thanks.

#### STATE OF FLORIDA

Commissioners: Lila A. Jaber, Chairman J. Terry Deason Braulio L. Baez Michael A. Paleckj Rudolph "Rudy" Bradley



EXECUTIVE DIRECTOR MARY ANDREWS BANE (850) 413-6055

# Hublic Service Commission

January 23, 2002

Vice-Mayor Barbara Dority DeVane City of Winter Park 401 Park Avenue South Winter Park, Florida 32789-4386

Dear Vice-Mayor DeVane:

Thank you for your letter of December 27, 2001, to former Chairman E. Leon Jacobs regarding your thoughts and concerns for rates and service provided to the citizens of Winter Park. Your correspondence has been forwarded to me, and I will attempt to address your concerns. As you requested, I have provided for you (see enclosed) the transcripts and sign-in sheets of the November 28, 2001 service hearing held at the Winter Park City Commission Chambers.

Your concern that the ratepayers of Winter Park are not receiving adequate service from Florida Power Corporation (FPC) is currently being addressed by the Commission in several ways. First, the Commission staff is proposing that quality of service be an issue in the utility's current rate proceeding (Docket No. 000824-EI). The Commission will consider the testimony included in the record from the FPC service hearings. I have been informed by staff that the Office of Public Counsel, during issue identification conferences, has indicated its desire to raise a specific issue concerning the quality of service in the Winter Park area. You may contact the Office of Public Counsel to represent your specific concerns in the docket. Commissioner Braulio Baez, the prehearing officer in the docket, will make an official determination identifying all issues at the prehearing conference now scheduled for March 4, 2002.

Also in the rate proceeding, staff is proposing an additional issue addressing whether utility ratepayers should receive refunds in the event that ratepayers experience frequent outages. Staff is preparing testimony on this issue. The filing deadline for staff testimony is January 28, 2002. You can access this testimony through the Commission website at <u>http://www.psc.state.fl.us/psc/dockets.</u>

Second, the Commission staff will consider comments in a rulemaking docket which addresses service quality and reliability (Docket No. 011351-EI). A portion of the proposed rule pertains to the data reporting requirements, which are the basis of some of the concerns you have expressed in your letter. Your proposal that the Commission take action to require utilities to replace distribution lines with chronic reliability problems may also be considered in the above referenced rule docket. Again, I encourage your participation in that proceeding. Staff informs me that a second draft of the rule will be available on the Commission website soon. A workshop is expected to be scheduled for either mid-February or early March in which public input is encouraged. You may consult the docket file online for periodic updates about any schedule changes and file documentation.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850 An Affirmative Action/Equal Opportunity Employer PSC Website: http://www.floridapsc.com Internet E-mail: contact@psc.state.fl.us Vice-Mayor Barbara Dority DeVane January 23, 2002 Page Two

The electric distribution service quality has been of particular concern to the Commission during the last several years. The FPSC's Regulatory Review staff has concluded two separate reports investigating the service quality and reliability of FPC service (see attached "Review of Electric Service Quality and Reliability" reports, dated December 1997 and November 2000). The first report (December 1997) identified declines in service quality for FPC from 1992 to 1996; the second report (November 2000) concluded service quality had measurably improved through year-end 1999. In addition, the Commission is currently concluding an audit report on the effectiveness of Florida investor-owned electric utilities in protecting their transmission and distribution systems from lightning strikes. However, these reports provide data for the FPC system as a whole, not by individual communities, cities, townships, counties, etc.

Finally, the Commission has a complaint process whereby individual ratepayers may, through several methods (phone, e-mail, letter, etc) initiate a complaint to the Commission for which the utility is required to respond within a specified time frame. It is the Commission's intent that disputes between regulated companies and their customers be resolved as quickly, effectively, and inexpensively as possible. Chapter 25-22.032, F.A.C., is designed to accomplish that intent. I encourage you to document the problems you are having through our complaint process. The Commission's complaint phone number is 1(800)342-3552. Complaints can also be sent to the Commission website at http://www.psc.state.fl.us/consumers/complaint.

Thank you once again for your letter expressing the concerns you have for the level of service received by the ratepayers of Winter Park. I can assure you that the Florida Public Service Commission will continue to work diligently to protect the quality of service at reasonable rates for all retail customers of the investor owned electric utilities in Florida. We look forward to your continued participation in the process.

Sincerely

Maufundrensane

Mary Andrews Bane Executive Director

MAB/WBM:ssf

#### Enclosures:

cc:

Chairman Lila A. Jaber Commissioner J. Jerry Deason Commissioner Braulio L. Baez Commissioner Michael A. Palecki Commissioner Rudolph "Rudy" Bradley Kevin Neal, Deputy Executive Director, External Affairs Tim Devlin, Director, Division of Economic Regulation Harold McLean, General Counsel Jack Shreve, Public Counsel Mr. Paul Lewis, Jr., Representative of Florida Power Corporation All Parties to Docket No. 000824-EI

#### 

BRUSSELS CHICAGÓ DENVER DETROIT JACKSONVILLÉ LOS ANGELES MADISON MILWAUKEE ORLANDO SACRAMENTO SAN DIEGO/DEL MAR SAN FRANCISCO TALLAHASSEE TAMPA WASHINGTON, D.C. WEST PALM EEACH

January 4, 2002

#### VIA FACSIMILE : (850) 413-7118

Commission Clerk and Administrative Services Attention: Ruth Florida Public Service Commission

Re: Docket Number 011351-EI

Dear Ruth:

Please add the following Attorney to the Interested Party list in regards to Docket Number 011351-EI:

N. Wes Strickland, Esquire Foley & Lardner Law Firm 106 East College Avenue, Suite 900 Tallahassee, Florida 32301-7732 Telephone (850) 222-6100 Facsimile (850) 224-3101

If you have any questions, please do not hesitate to contact me.

Very truly yours,

Laurie Ann McAnally Assistant to N. Wes Strickland, Esquire

NAWS/lam

FOLEY & LARDNER 106 EAST COLLEGE AVENUE, SUITE 900 TALLAHASSEE, FLORIDA 32301-7732

TEL: 850.222.6100 FAX: 850.224.3101 WWW.FOLEYLARDNER.COM

S\S.9 S36.0N

WRITER'S DIRECT LINE 850.513.3369 CLIENT/MATTER NUMBER 999100-0101

EMAIL ADDRESS nstrickland@foleylaw.com

010.132033.1

02 00

FOLEYLARDNER

MARS:01 S005.4 .NAU



# FACSIMILE TRANSMISSION

### Total # of Pages 2 (including this page)

TO:	PHONE #:	FAX #:
Attention RUTH Florida Public Service Commission	850-413-6199	850-413-7118

From :	Laurie A. McAnally, Legal Secretary
Sender's Direct Dial :	850.513.3364
Date :	January 4, 2002
Client/Matter No ;	88888-8888
User ID No :	1423

MESSAGE:

If there are any problems with this transmission or if you have not received all of the pages, please call.

Operator:	Time Sent:	Return Original To:	
-		Laurle A. McAnally	

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AX.XXXXXXX.XX

Cover Page 1 of 1

FOLEY & LARDNER

SVI.9 S38.0N

FOLEYLARDNER

MARS:01 5005.4 .NAU

# AUSLEY & MCMULLEN

ATTORNEYS AND COUNSELORS AT LAW

227 SOUTH CALHOUN STREET P.O. BOX 391 (ZIP 32302) TALLAHASSEE, FLORIDA 32301 (BBO) 224-9115 FAX (B50) 222-7560

#### FACSIMILE TRANSMISSION SHEET

	0113	351-EI
PLEASE DELIVER THE FOLLOWING PAGES TO:		
NAME <u>Glasca</u> Bays, Duiter FIRM <u>FPSC</u> <u>Class</u> : <del>J</del> <u>J</u> <u></u>	DATE: TIME:	10/16/01 2:45P.n
CLIENT NUMBER MATTER NUM FROM from Bearley Total number of pages including this cover sheet 2 INSTRUCTIONS:	ИBER	
IF YOU DON'T RECEIVE ALL THE PAGES, PLEAS at (850) 425- <u>548</u>	e call_6	24

FAX# (850) 222-7952

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P.1/2

NECENED-FPSC

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# AUSLEY & MCMULLEN

ATTORNEYS AND COUNSELORS AT LAW

227 SOUTH CALHOUN STREET P.O. BOX 391 (ZIP 32302) TALLAHASSEE, FLORIDA 32301 (850) 224-9116 FAX (850) 222-7560

October 16, 2001

#### VIA: FACSIMILE TRANSMISSION

Ms. Blanca S. Bayo, Director Division of Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

> Re: Proposed Revisions to Rule 25-6.044, F.A.C., Continuity of Service, Rule 25-6.0455, F.A.C., Annual Distribution Service Reliability Report, and new Rule 25-6.0456, F.A.C., Distribution Reliability and Service Quality Standards; FPSC Docket No. 011351-EI

Dear Ms. Bayo:

Tampa Electric wishes to be added to the docket mailing list. Tampa Electric has been a participant in the workshops giving rise to the above docket.

Tampa Electric requests that copies of all notices, orders, pleadings and other filings in the above proceeding be provided to:

Lee L. Willis James D. Beasley Ausley & McMullen Post Office Box 391 Tallahassee, FL 32302 (850) 224-9115 (850) 222-7952 (fax) E-Mail: <u>lwillis@ausley.com</u> E-Mail: <u>ibeasley@ausley.com</u> Angela L. Llewellyn Administrator, Regulatory Coordination Tampa Electric Company Post Office Box 111 Tampa, FL 33601 (813) 228-1752 (813) 228-1770 (fax) E-Mail: alllewellyn@tecoenergy.com

Thank you for your assistance in connection with this matter.

One 10/17/01

in horas hay

James D. Beasley

Sincerely,

JDB/pp

OCT 15 '01 11:26AM Y V & V

# Young, van Assenderp, Varnadoe & Anderson, P. A.

ATTORNEYS AT LAW

REPLY TO:

R. BRUCE ANDERSON CLAY C. BROOKER TASHA O. BUFORD DANIEL H. COX TIMOTHY S. FRANKLIN DAVID P. HOPSTETTER* C. LAURENCE KEESEY KENZA VAN ASSENDERP GEORGE L. VARNADOE ROY C. YOUNG

BOARD CERTIFIED REAL ESTATE LAWYER

OF COUNSEL DAVID B. ERWIN A.J. JIM SPALLA Tallahassee

# MEMORANDUM

#### Via Facsimile 413-7118

TO:

Attn: Ruth

Shanks Reich

FROM: Roy C. Young

DATE: October 15, 2001

SUBJECT: Docket Mailing List - Docket #011351-EI

Public Service Commission Records and Reporting

Would you kindly place me on the Docket Mailing List for Docket #011351-EI.

Name: Address:	Roy C. Young 225 South Adams Street - Suite 200 Tallahassee, FL 32301
Phone:	850/222-7206

Phone: 850/222-/206 Fax: 850/561-6834

E-Mail: ryoung@yvvalaw-tal.com

Thank you very much. Any questions, please call.

RCY:swp

sparrett\PSC.docket mailing list.Oct. 15

RUP. 10/15/01

GALLIG'S HALL 225 SOUTH ADAMS STREET SUITE 200 Post Office Box 1833 (ZIP 32302+1833) TALLAHASSES, FLORIDA 32301 TELEPHONE (850) 222-7206 TELECOPIER (850) 561-6834

SUNTRUST BUILDING BOI LAUREL OAK DRIVE SUITE 300 POST OFFICE BOX 7907 (ZIP 34101-7907) NAPLES, FLORIDA 34108 TELEPHONE (941) 597-2814 TELECOPIER (941) 597-1060



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To: FPSC Bureau of Records and Hearing Services

Telecopier Number: (850) 413-7118

From: Paul H. Elwing

Date: October 11, 2001

Number of Pages (Including Cover Page): 2

Message:

Mailing list request for Docket No. 011351-EI

10/10/01 p-UD.

Telephone Number: (863) 834 - 6531 E-Mail: paul.elwing@lakelandgov.net 10/11/2001 08:49 863-834-6545

SYS CONTROL

October 11, 2001

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Florida Public Service Commission Blanca S. Bayó, Director Bureau of Records and Hearing Services 2540 Shumard Oak Boulevard Tallahassee Florida 32399-0870

Dear Ms. Bayó:

Please add the following name to the mailing list for Docket No. 011351-EI.

Paul H. Elwing Lakeland Electric 501 E. Lemon St. Lakeland, Fl. 33801 (863) 834-6531 (863) 834-6545 Fax paul.elwing@lakelandgov.net

Thank you for your consideration in this matter.

Sincerely,

Paul H. Elwing

501 E. Lemon St. ★ Lakeland, Florida 33801 Phone: 941.499.6300 ★ Fax: 941.499.6344

#### CCA Official Filing: 10/10/01******8:25 AM******Kay Flynn*******1

011351-EI

#### Kay Flynn

From:Kay FlynnSent:Wednesday, October 10, 2001 8:25 AMTo:Chris MooreCc:Jim Breman; Hong WangSubject:RE: new rule docket

Sounds good.

Thanks!

----Original Message-----From: Chris Moore Sent: Wednesday, October 10, 2001 8:23 AM To: Kay Flynn Cc: Jim Breman Subject: RE: new rule docket

Yes. Just so you know, after we get a docket no., Jim is going to e-mail everyone that was at our rule development workshop, and tell them if they want to be on the docket noticing list, they need to write 'RAR' and give the required information (pursuant to the Statement of Agency whatever it is).

----Original Message-----From: Kay Flynn Sent: Wednesday, October 10, 2001 8:20 AM To: Jim Breman Cc: Chris Moore Subject: RE: new rule docket

But the only ones directly affected are the IOUs?

-----Original Message-----From: Jim Breman Sent: Wednesday, October 10, 2001 8:19 AM To: Kay Flynn Subject: RE: new rule docket

yup. There may be muni and coop interested parties.

-----Original Message-----From: Kay Flynn Sent: Wednesday, October 10, 2001 7:16 AM To: Chris Moore; Jim Breman Subject: new rule docket

Good morning .....

I just wanted to confirm that this rule-change and new-rule docket pertains only to investor-owned electrics?

Kay