ORIGINAL

Legal Department

JAMES MEZA III Attorney

BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (305) 347-5561

September 5, 2003

Mrs. Blanca S. Bayó
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION

030349-TP (Supra \$75 Cash Back Promotion)

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Late-Filed Hearing Exhibits Nos. 13 and 14, which we ask that you file in the captioned docket. Please also note Late-Filed Hearing Exhibit No. 7 will be filed under a Notice of Intent today.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

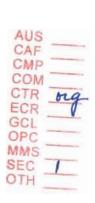
James Meza III

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Enclosures

cc: All Parties of Record Marshall M. Criser III R. Douglas Lackey Nancy B. White

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FPSC-COMMISSION CLERK



CERTIFICATE OF SERVICE DOCKET NO. 030349-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and Federal Express this 5th day of September, 2003 to the following:

Linda Dodson
Staff Counsel
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Tel. No. (850) 413-6216
Fax No. (850) 413-6217
Idodson@psc.state.fl.us

Adenet Medacier, Esq.
Jorge L. Cruz-Bustillo, Esq,
Legal Department
Supra Telecommunications and
Information Systems, Inc.
2620 S.W. 27th Avenue
Miami, Florida 33133
Tel. No. (305) 476-4240
Fax. No. (305) 443-9516
amedacier@stis.com
jorge.cruz-bustillo@stis.com

Ann Shelfer, Esq.
Supra Telecommunications and Information Systems, Inc.
1311 Executive Center Drive Koger Center - Ellis Building Suite 200
Tallahassee, FL 32301-5027
Tel. No. (850) 402-0510
Fax. No. (850) 402-0522
ashelfer@stis.com

James Meza III

BellSouth Telecommunications Inc. FPSC Docket 030349-TP Late-Filed Hearing Exhibit 13 September 5, 2003

REQUEST:

Please define the following action codes which are discussed on page 79 of Mr. Pate's Deposition.

- (a). "O"
- (b). "C"
- ©. "T"

RESPONSE:

O, C, and T are service and equipment details ("S&E") action codes and refer to service and equipment that is being added, changed, deleted, etc. in accordance with the instructions on the LSR. O means removing feature, line, etc.; C means change to existing feature, line, etc. and shows existing information; and T means change to existing feature line and shows new information. Attached to this exhibit is an excerpt from BellSouth's CLEC Service Order Tracking System ("CSOTS") Guide referencing the above-defined S&E action codes.

- continued -

Section	Billing information on the service order is indicated by the "BILL" section and may include, but is not limited to, the following information:		
Billing Information			
	Prefix	Meaning	
	IBNx RESH	IBNx Billing Name followed by the address Four digits preceded by an "R" used to identify the CLEC on resale orders	
	IPON IBTN	CLEC purchase order number The CLEC billing account or "Q" account number	
Service and Equipment Details	The service and equipment section of the order is indicated by "		
	Code	Meaning	
	I O R C T D	Adding a new feature, line, etc. Removing feature, line, etc. (Recapped) No change to existing feature, line, etc. Change to existing feature, line, etc. Shows existing information (works with "T" action) Change to existing feature, line, etc. Shows the new information (works with "C" action) (Delete) Change to existing feature, line, etc. (paired with "E" action code) Change to existing feature, line, etc. (paired with "D" action code) Grouping of information for individual telephone numbers	

BellSouth Telecommunications Inc. FPSC Docket 030349-TP Late-Filed Hearing Exhibit 14 September 5, 2003

REQUEST: Please provide a definition for the following disconnect reason codes: AL,

BP, CV, G, LC, NS, OL.

RESPONSE: BellSouth has diligently attempted to ascertain the definition of the above-referenced disconnect reason codes. To the best of BellSouth's

knowledge, these codes have the following definitions:

AL = Alteration BP = Bypass

CV = Converted to another BST service

G = General

LC = Leaving City

NS = Customer Needs Space

OL = Olympics

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