

**REQUEST TO ESTABLISH DOCKET**  
(Please Type)

Date: 09/29/03      Docket No. 030950 - WU

1. Division Name/Staff Name: Economic Regulation

2. OPR: Tracey Biggins

3. OCR: Legal

4. Suggested Docket Title: ~~Tariff filing by Sunshine Utilities~~

Request for approval to add "set rate" late fee of \$2.00 to water tariff in Marion County by Sunshine

5. Suggested Docket Mailing List (attach separate sheet if necessary) Utilities of Central

- A. Provide NAMES OR ACRONYMS ONLY if a regulated company. FL, Inc.
- B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):

Sunshine Utilities	

2. Interested persons and their representatives (if any):


6. Check one:

- Documentation is attached.
- Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE  
09337 SEP 29 8  
FPSC-COMMISSION CLERK

WU 239

# Sunshine Utilities

10230 E. Hwy. 25 • Belleview, FL 34420-5531

Office (352) 347-8228 • Fax (352) 347-6915

September 23, 2003

Troy Rendell  
Division of Economic Regulation  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Water Tariff - "Set Rate" Late Fee

Sunshine Utilities serves approximately 3700 connections in Marion County and almost 25% of the bills are delinquent. We have a small office, personnel wise, and spend more than one (1) full day billing delinquent accounts. Each account must be audited and delinquent notices prepared before they are mailed. This requires a lot of expense including personnel hours.

We, hereby, request that Sunshine Utilities be allowed to add a "set rate" late fee to the water tariff of \$2.00. The fee would be added to those accounts that are not paid by the due date of the water bill and is sent a delinquent notice.

In accordance with Section 367.091 (6), Florida Statutes, attached is the cost justification for the "set rate" late fee. Also, enclosed please find the Water Tariff Sheet for the same.

Very truly yours,

*Pamela Christmas*

Pamela Christmas

Office Manager

/pc

Enclosures

08 SEP 23 2003  
TROY RENDALL

September 23, 2003  
Sunshine Utilities of Central FL, Inc.

Cost Justification

Office/Administrative

\$1.78	Running the pre-bill list and auditing each account by looking up in the computer. Checking payments for delinquent accounts that are not yet posted. Printing delinquent notices and comparing with the pre-bill list. Tearing apart delinquent notices and preparing form for bulk mailing. Obtaining check for postage. Delivering delinquent notices to post office with check for postage.
\$0.23	Post Card postage for delinquent notices.
-----	
\$2.01	Total

FIFTH REVISED SHEET NO. 20.0  
CANCELS FOURTH REVISED SHEET NO. 20.0

NAME OF COMPANY SUNSHINE UTILITIES OF CENTRAL FL, INC.  
WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the company requires multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at a previously served location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION - This charge would be levied prior to reconnection of an existing customer after disconnection of service for cause according to Rule 25-30.320 (2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT (IN LIEU OF DISCONNECTION) - This charge would be levied when a service representative visits a premises for the purpose of disconnecting service for nonpayment of a due and collectible bill and does not discontinue service because the customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

LATE FEE - This charge would be levied when the water bill is not paid by the date due.

Schedule of Miscellaneous Service Charges

	<u>Normal Hours</u>	<u>After Hours</u>
Initial Connection Fee	\$15.00	\$15.00
Normal Reconnection Fee	\$15.00	\$15.00
Violation Reconnection Fee	\$15.00	\$20.00
Premises Visit Fee (in lieu of disconnection)	\$10.00	N/A
Late Fee	\$2.00	N/A

EFFECTIVE DATE -

JAMES H. HODGES  
ISSUING OFFICER

TYPE OF FILING - Tariff Filing

PRESIDENT  
TITLE